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Tēnā koe Surinder

### **OIA request 23/24 0302 Request for Citizenship data**

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 5 November 2023.

You requested –

- *Online citizenship application status for Indian passport holders. Applied in September 2023, including workstream.*

In response to your request, I can provide you with the following information.

#### Caveats to data

- This data was collated on 16 November 2023 and is accurate as at this date.
- Counts of less than five have been masked with <5 to prevent potential identification of individuals. Totals have been omitted as they could be used to determine the masked values.
- As the data is extracted from dynamic systems, there may be small variances when compared with prior or future datasets.

### **Current status of Indian born online citizenship by grant applications by Workstream as at 16 November 2023**

<b>Current Status</b>	<b>Workstream two</b>	<b>Workstream three</b>	<b>Workstream five</b>
Approved	.	144	64
Processing	<5	<5	46
Unassigned	156	.	.

**Current status of online citizenship by grant applications  
where India is listed as the primary nationality, by  
Workstream as at 16 November 2023**

<b>Current Status</b>	<b>Workstream two</b>	<b>Workstream three</b>	<b>Workstream five</b>
Approved	.	147	65
Processing	<5	5	45
Unassigned	183	.	.

For ease of reference, an overview of the workstreams has been provided below:

There are six different workstreams for managing citizenship by grant applications. All applications start off by being placed into workstream two. They are then filtered into other workstreams using system logic or automated assessment of applications.

- Workstream one – Applications from workstream two that were not automatically able to go into workstreams three, four, five or six, and that have been pre-assessed by an administrator for completeness. Applications filtered to workstreams three, five and six may also be transferred to workstream one, if after the initial manual assessment, it is deemed that further manual assessment is required.
- Workstream two – All applications begin in this queue and are filtered to other queues using system logic. Applications that are not automatically able to go to workstream three, four, five and six remain in this queue until they are picked up by an administrator and pre-assessed for completeness, before then being moved to workstream one.
- Workstream three – Online applications that meet all automated checks.
- Workstream four – Applications assessed under the Citizenship (Western Samoa) Act 1982.
- Workstream five – Online applications that meet all automated checks except presence and/or English. Manual assessment is required.
- Workstream six – Applications submitted on paper that meet all automated checks.

It is important to mention here that we are in the process of removing the pre-assessment of applications. These are internal operational matters and will not affect the current processing of applications.

As this information may be of interest to other members of the public, the Department has decided to proactively release a copy of this response on its website. All requestor data, including your name and contact details, will be removed prior to release. The released response will be made available here: <https://www.dia.govt.nz/Official-Information-Act-Requests-2>.

You have the right to seek an investigation and review by the Ombudsman of this decision.  
Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or  
freephone 0800 802 602.

Ngā mihi

A handwritten signature in black ink, appearing to read 'John Crawford-Smith', with a stylized flourish at the end.

John Crawford-Smith  
Manager Operational Policy and Official Correspondence  
Service Delivery and Operations