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8 December 2023

Liam Murphy

By email: [fyi-request-24802-e8e9aa86@requests.fyi.org.nz](mailto:fyi-request-24802-e8e9aa86@requests.fyi.org.nz)  
Ref: H2023033109

Tēnā koe Liam

### **Transfer of your request for official information**

Thank you for your request under the Official Information Act 1982 (the Act) to Manatū Hauora (the Ministry of Health) on 20 November 2023. You requested:

*“Health New Zealand and healthAlliance Partnership:*

- 1. Could you elaborate on the current dynamics of the partnership between Health New Zealand and healthAlliance? Specifically, how does this collaboration enhance healthcare delivery and resource management?*
- 2. In what ways does this partnership address the unique health needs of diverse communities across New Zealand?*

*Digital Equity in Healthcare:*

- 3. What specific strategies are in place to ensure equitable access to digital healthcare services, particularly for marginalised or rural communities?*
- 4. How is the Ministry addressing the digital divide that might prevent equitable access to health technologies?*

*Adapting to Emerging Technologies:*

- 5. With the rapid advancements in AI and mobile-first technologies, how is the Ministry ensuring that these tools are being leveraged to improve healthcare delivery while maintaining equitable access?*
- 6. Are there specific initiatives aimed at integrating these technologies in a way that resonates with young people from diverse cultural backgrounds?*

*Monitoring and Evaluation:*

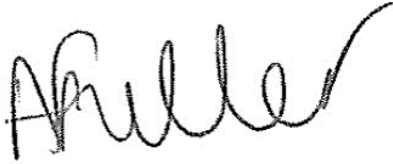
- 7. How does the Ministry monitor and evaluate the effectiveness of these strategies and technological integrations in reducing health inequities?”*

Manatū Hauora does not hold any information relating to your request; however, I have been advised that this information is held by Te Whatu Ora – Health New Zealand. For this reason, I have decided to transfer your request to their agency under section 14(b)(i) of the Act. You can expect a response from Te Whatu Ora in due course.

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Under section 28(3) of the Act, you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by calling 0800 802 602.

Nāku noa, na

A handwritten signature in black ink, appearing to read 'A Fuller', with a stylized flourish at the end.

Alex Fuller

**Acting Manager, OIA Services**

**Government and Executive Services | Te Pou Whakatere Kāwanatanga**

## COPY OF OIA REQUEST

----- Original Message -----

**From:** Liam Murphy <[fyi-request-24802-e8e9aa86@requests.fyi.org.nz](mailto:fyi-request-24802-e8e9aa86@requests.fyi.org.nz)>;

**Received:** Mon Nov 20 2023 18:23:05 GMT+1300 (New Zealand Daylight Time)

**To:** OIA Requests <[oiagr@health.govt.nz](mailto:oiagr@health.govt.nz)>; OIA <[oiagr@health.govt.nz](mailto:oiagr@health.govt.nz)>;

**Subject:** Official Information request - Inquiry on Health New Zealand's Partnership with healthAlliance and Equity in Digital Healthcare

Dear Ministry of Health,

I am writing under the Official Information Act, keen to understand more about the evolving landscape of healthcare in New Zealand, especially in relation to Health New Zealand's collaboration with healthAlliance and the strides towards digital equity in health services.

Health New Zealand and healthAlliance Partnership:

1. Could you elaborate on the current dynamics of the partnership between Health New Zealand and healthAlliance? Specifically, how does this collaboration enhance healthcare delivery and resource management?
2. In what ways does this partnership address the unique health needs of diverse communities across New Zealand?

Digital Equity in Healthcare:

3. What specific strategies are in place to ensure equitable access to digital healthcare services, particularly for marginalised or rural communities?
4. How is the Ministry addressing the digital divide that might prevent equitable access to health technologies?

Adapting to Emerging Technologies:

5. With the rapid advancements in AI and mobile-first technologies, how is the Ministry ensuring that these tools are being leveraged to improve healthcare delivery while maintaining equitable access?
6. Are there specific initiatives aimed at integrating these technologies in a way that resonates with young people from diverse cultural backgrounds?

Monitoring and Evaluation:

7. How does the Ministry monitor and evaluate the effectiveness of these strategies and technological integrations in reducing health inequities?

I understand the usual timeframe under the Act is 20 working days, and I'm grateful for your attention to this request. Should you need any further details or clarifications, please feel free to get in touch.

Thank you very much for your time and dedication to public health and transparency. I eagerly await your response and appreciate the significant efforts of the Ministry in these challenging and dynamic times.

Warm regards,  
Liam Murphy