

10 January 2024

Anatoly

fyi-request-24979-98ee3768@requests.fyi.org.nz

Tēnā koe Anatoly

Your request for Official information, reference: HNZ00033332

Thank you for your email on 4 December 2023, asking for the following under the Official Information Act 1982 (the Act):

“Under the OIA a request document that show how the lived experience and consumer voice is involved (as per the HQSC code of expectations) when contracts are made/amended/signed/rolled over within NGO providers within the bay of plenty region”

A Bay of Plenty specific document referencing the HQSC code of expectations has not been developed. Under the health reforms, policy and guidance development and implementation will be managed at the regional level. This piece of work will commence in 2024 as the new commissioning operating model is bedded in.

How to get in touch

If you have any questions, you can contact us at hnzOIA@health.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Te Whatu Ora may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā



Mike Agnew
Group Manager
Office of the Regional Wayfinder
Commissioning
Te Manawa Taki