

23 MAR 2015

Carol Hickman  
[fyi-request-2506-a9a7296b@requests.fyi.org.nz](mailto:fyi-request-2506-a9a7296b@requests.fyi.org.nz)

File Ref: 15/00124

Dear Carol Hickman

Thank you for your official information request, of 17 February 2015, requesting:

*I would like to request copies of reports on photovoltaic incidents concerning Worksafe NZ and energy safety. Am I able to also request copies of documents mentioned in the incident reports? I only want to go back 5 years.*

Energy Safety identified two incidents in New Zealand in the period nominated and a third notified to Energy Safety after your request for information as potentially being relevant to your request, as follows:

- On 5 February 2014 Energy Safety received notification a month after a fire involving a home owner's part-installation of a stand-alone battery and inverter system. A preliminary investigation established that this was intended to be part of a photovoltaic ('PV') installation but no solar panels had been installed when the fire occurred. Given the delay in receiving the notification and lack of physical evidence Energy Safety did not conduct a full investigation.
- In July 2014 Energy Safety investigated a complaint from a homeowner about electrical shocks being received at an address. A short time previously a PV system had been connected to the electrical installation. After completing its investigation Energy Safety referred the workers involved to the Electrical Workers Registration Board (EWRB). I understand the EWRB initiated a disciplinary process which is expected to be complete within the next month.
- The Fire Service notified an event to Energy Safety on 22 February 2015, after your request for information. This event is still under investigation to determine the relevant facts.

I have omitted further details about the first event from this response as I consider it falls outside the scope of your request.

I am withholding any further information about the second and third events referred to above under section 6(c) of the Official Information Act 1982, on the basis that these matters are either currently under investigation or subject to a disciplinary process and the making available of that information would be likely to prejudice the maintenance of the law.

You have the right to request a review of this response by the Ombudsman, whose contact details are:

The Ombudsman  
Office of the Ombudsman  
PO Box 10-152  
WELLINGTON 6143

WORKSAFE NZ-23682097

If you require any further information, please contact [oiia@worksafe.govt.nz](mailto:oiia@worksafe.govt.nz).

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Brett Murray', with a stylized initial 'B'.

Brett Murray  
*General Manager – High Hazards and Specialist Services*