

26 January 2024

Jean Roberts  
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By email  
Our ref: F33867

Dear Jean

### **Response to request for information on personal grievances**

I refer to your request to Maritime NZ, which we received on 19 December 2023, in which you asked for information about personal grievances. We have considered your request in accordance with the Official Information Act 1983 (the Act).

#### **Response**

- 1. The number of Personal Grievances raised in your Ministry, in the last 3 years broken down by year, and categories (for example: Bullying, Unjustifiably disadvantaged, constructive dismissal etc)*

Below is a table with the number of personal grievances raised in each of the financial years from 2021 to 2023. Due to the fact that there are only two instances where personal grievances have been raised, we are withholding any further information, such as category, under section 9(2)(a) of the Act to protect the privacy of individuals. We do not consider that withholding this information is outweighed by other considerations which make it desirable, in the public interest, to make that information available.

For the financial year ending 30 June 2023	2
For the financial year ending 30 June 2022	0
For the financial year ending 30 June 2021	0

- 2. (in the last 3 years) The number of Mediation that took place broken down by year*

No mediations have taken place in the last three financial years, being 30 June 2021, June 2022 and June 2023.

- 3. (in the last 3 years) The number of successful mediation broken down by year*

Please see the response to question 2.

- 4. (in the last 3 years) Of the PGs raised, how many went to Employment Relations Authority broken down by year?*

There have been no personal grievance cases taken to the Employment Relations Authority in the past three financial years.

5. *(in the last 3 years) How many cases were found against the Ministry broken down by year?*
6. *(in the last 3 years) How much money – in total- were paid to settle these cases / or pay the fee required by ERA broken down by year?*
7. *How much money was covered by the Ministry's liability insurance?*
8. *(in the last 3 years) How much money – in total – were paid to external Legal consultants to defend the cases filed in ERA or to prepare the responses to the case broken down by year?*
9. *(in the last 3 years) How many ERA cases resulted in reinstatement of employee broken down by year?*
10. *If a case is found against the Ministry (the Ministry lost), what are the consequences to the Manager involved in the incident?*

For questions 5 to 10, please see the response to question 4.

I trust this fulfils your information request. Under section 28(3) of the Act, you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by calling 0800 802 602.

If you wish to discuss this request, please do not hesitate to contact [ministerial.services@maritimenz.govt.nz](mailto:ministerial.services@maritimenz.govt.nz)

Yours sincerely



**Anna Dwen**  
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