

7 February 2024

JS – FYI Website

fyi-request-25338-05c37262@requests.fyi.org.nz

Tēnā koe,

Official information request HN200035424

Thank you for your email on 4 January, asking for the following which has been considered under the Official Information Act 1982 (the Act). Please see outlined below a response to each part of your request.

Can you please provide staffing levels for security staff in Middlemore Hospital's emergency department by day either in FTE or person-hours. Can you please provide actual data (staffed time) and planned staffing (rostered data)?

1 Dec - 4.5FTE rostered, 4.0 staffed

2 Dec - 4.4FTE, 4.5 staffed

To clarify I only request this data from 1 Dec to 31 Dec 2023.

Response

Date	FTE required	Day Shift	Night Shift
01/12/2023	4 – day shift 4 – night shift	6	4
02/12/2023	4 – day shift 4 – night shift	4	5
03/12/2023	4 – day shift 4 – night shift	6	5
04/12/2023	4 – day shift 4 – night shift	6	5
05/12/2023	4 – day shift 4 – night shift	5	4
06/12/2023	4 – day shift 4 – night shift	5	6
07/12/2023	4 – day shift 4 – night shift	5	6
08/12/2023	4 – day shift 4 – night shift	3	4
09/12/2023	4 – day shift 4 – night shift	4	6
10/12/2023	4 – day shift 4 – night shift	7	4
11/12/2023	4 – day shift 4 – night shift	7	4
12/12/2023	4 – day shift 4 – night shift	7	4
13/12/2023	4 – day shift 4 – night shift	3	4
14/12/2023	4 – day shift 4 – night shift	4	5
15/12/2023	4 – day shift 4 – night shift	3	5
16/12/2023	4 – day shift 4 – night shift	6	4
17/12/2023	4 – day shift 4 – night shift	6	4
Government Security Contractors started below ¹			
18/12/2023	4 – day shift 4 – night shift	9	12
19/12/2023	4 – day shift 4 – night shift	8	12
20/12/2023	4 – day shift 4 – night shift	8	8
21/12/2023	4 – day shift 4 – night shift	6	7
22/12/2023	4 – day shift 4 – night shift	8	9
23/12/2023	4 – day shift 4 – night shift	7	8
24/12/2023	4 – day shift 4 – night shift	9	10
25/12/2023	4 – day shift 4 – night shift	11	11
26/12/2023	4 – day shift 4 – night shift	12	11
27/12/2023	4 – day shift 4 – night shift	9	12
28/12/2023	4 – day shift 4 – night shift	7	8
29/12/2023	4 – day shift 4 – night shift	9	9
30/12/2023	4 – day shift 4 – night shift	9	9
31/12/2023	4 – day shift 4 – night shift	10	11

Notes:

¹: These numbers are inclusive of Counties Manukau in house guards and up to five additional security staff per shift funded by the government.

From 18 December 2023, the Government announced 200 additional security staff (93 FTEs) in 32 emergency departments (EDs) over the summer period following an increase in reported verbal and physical incidents in the last 12 months.

Health New Zealand – Te Whatu Ora identified eight higher risk hospitals, including Middlemore Hospital, which each received five additional security staff until the end of February. 24 hospitals considered to be summer “hot spots” received between two and five additional security staff to help manage pressures over the summer holiday peak period through to mid-January or late February, depending on local needs.

We are currently looking at options at how this initiative might be extended beyond the current period. The data being collated will help to inform our next steps and how we proceed.

We take the security of our staff, patients, and visitors incredibly seriously. Our staff deserve a safe workplace, and we want people who need healthcare to be able to access it in a safe and welcoming environment.

How to get in touch

If you have any questions, you can contact us at h.nzOIA@health.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Te Whatu Ora may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā



Dr Vanessa Thornton

Group Director of Operations

Te Whatu Ora – Health New Zealand