



National Headquarters
Fire and Emergency New Zealand
National Headquarters
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Ref: 13221

9 February 2024

Johnathen William
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Tēnā koe Johnathen

Thank you for your request of 21 January 2024, to Fire and Emergency New Zealand requesting the following:

- *Could I have the incident report for F3899631.*

Your request has been considered under the Official Information Act 1982 (OIA) and our response is below.

Please find attached a copy of the SMS Incident Report (SMS Report). Some information has been withheld from the SMS Report pursuant to section 9(2)(a) of the OIA, to protect the privacy of natural persons. We have also redacted the names of the firefighters who attended this incident. However, if you want their names, please let us know. We may need to consult with the individuals concerned, which may take some time.

As per section 9(1) of the OIA, I do not consider that, in the circumstances of this case, the withholding of the information referred to above is outweighed by other considerations which render it desirable in the public interest to make the information available.

Please note the SMS Report provided to you is generated by Fire and Emergency's electronic station management system. In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. For this reason, they may contain spelling errors or commonly used abbreviations.

You have the right, by way of complaint under section 28(3) of the OIA, to request an investigation and review of Fire and Emergency's decision to withhold information by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

I trust that the information being provided is of assistance. If you require further information, please email officialinformationrequests@fireandemergency.nz

Nāku noa, nā



Aidan Saunders
Manager, Information Requests

