

06 March 2024

Official information request 8140013212
(Please quote this in any correspondence)

Rose Taffard

By email: fyi-request-25699-90ea2637@requests.fyi.org.nz

Tēnā koe Rose

Local Government Official Information and Meetings Act 1987

Re: Removal Cost of Public Rubbish Bins

Thank you for your email dated 11 February 2024, in which you requested information relating to the reduction in rubbish bins. The specific details of your request and our response are below.

I have already seen that a lot of public rubbish bins in west Auckland have been removed recently.

My questions are as follows:

1. What was the cost of removal per bin?

The rates per bin are commercially sensitive and total project costs unconfirmed as the bin removals are still in progress therefore, we are unable to provide the information requested. However, the reduction in the number of litter bins is estimated to make annual savings of \$1.363m.

2. Have complaints of litter and rubbish in and around those areas been made or increased since the removal of the bins?

The removal of loose litter is covered under the council's full facility maintenance contract and the bins to be removed were identified due to low usage and being in close proximity to other bins, therefore we do not envisage a material increase in loose litter as a consequence of removing bins.

The Parks and Community Facilities department are monitoring litter complaints, however as the project is still in progress, we are unable to confirm any impacts.

3. ***I have noticed on Railside Ave in Henderson that four bins were removed, these bins were highly utilised by public so why were they removed when previously a statement from council staff was that only bins not being used a lot were going to be removed?***

Henderson Town Centre has one of the highest levels of litter bins in our town centres and feedback from our contractor advised that they were deemed to be underutilised.

4. ***On Railside Ave in Henderson I have seen multiple times in fact weekly, Auckland Transport buses parked up and the drivers throwing the rubbish out and just leaving it on the side of the road when cleaning their buses, my father has had to pick it all up and throw it in one the rubbish bins yet now that those four bins are removed he has to walk further to find one to put the bus drivers rubbish in, have council considered if the removal of bins resulting in rubbish on the ground and getting into the waterways will only further damage our rivers streams and storm drains?***

Auckland Council's full facility maintenance contracts include a loose litter collection service, which operates alongside the bin collection and other maintenance services to ensure the cleanliness and hygiene in public spaces. There are no proposed changes to this service level, so it is anticipated that this service will play a role in mitigating any potential adverse effects of reducing bins in affected areas such as litter.

Decisions relating to the information that is being released to you were made by **Jennifer Rose, Acting General Manager - Parks and Community Facilities.**

You have the right to complain to the Ombudsman if you believe we have not responded appropriately to your request. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you have any further queries, please contact me on 09 301 0101 quoting official information request number 8140013212.

Ngā mihi



Amanda Pillay
Privacy and Official Information Business Partner
Governance Services