



21 March 2024

Immigration Lawyers Christchurch  
[fyi-request-25739-4169240a@requests.fyi.org.nz](mailto:fyi-request-25739-4169240a@requests.fyi.org.nz)

DOIA 2324-1748

Tēnā koe Immigration Lawyer Christchurch,

Thank you for your correspondence of 15 February 2024 to the Ministry of Business, Innovation and Employment (MBIE) requesting, under the Official Information Act 1982 (the Act), the following:

- *Latest organisation chart for Immigration New Zealand in Christchurch*
- *Job description and requirements for each job position at Immigration New Zealand in Christchurch*
- *Training programme and material for each job position at Immigration New Zealand in Christchurch*
- *Key performance indicators for each job position at Immigration New Zealand in Christchurch*
- *Pay range for each job position at Immigration New Zealand in Christchurch*
- *Staff turnover rate for each job position at Immigration New Zealand in Christchurch for the last five years*

On 22 February, we sought clarification on your request, and you replied that you were requesting information for all Immigration New Zealand (INZ) staff based in Christchurch, not just visa processing staff. You also confirmed that you were no longer requesting “training programme and material for each job position at Immigration New Zealand in Christchurch.”

I am writing to advise you that MBIE has decided to extend the period of time available to make a decision on your request under section 15A of the Act, as the request necessitates a search through a large quantity of information and further consultation is required to make a decision on your request.

As such, a proper response cannot reasonably be made within the original time limit. MBIE will notify you of a decision on your request no later than 28 March 2024.

You have the right to seek an investigation and review by the Ombudsman of our decision to extend the time limit. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa, nā

Jack Price  
**Manager, Ministerial Services**  
Associate Deputy Secretary Immigration branch  
Immigration New Zealand  
Ministry of Business, Innovation and Employment

