



OIA 034

Peter Brown

Email: [fyi-request-25858-0bc3552a@requests.fyi.org.nz](mailto:fyi-request-25858-0bc3552a@requests.fyi.org.nz)

Dear Peter,

Thank you for your email of 23 February 2024 requesting the following under the Official Information Act 1982:

1. *How many written complaints are received about members of the authority between 2018 to 2024?*
2. *How many complaints have been upheld?  
If so, what is the result of those complaints?*
3. *What policies or processes are used to deal with complaints about members?*
4. *Have there been any written complaints about David Beck from the Christchurch Authority?*
5. *If so, what is the result of those complaints?*

As per Section 222 of the Employment Relations Act 2000, the Employment Relations Authority (ERA) is an independent tribunal and is not subject to the Official Information Act 1982. Therefore, your requests 1, 2, 4 and 5 are being refused.

In response to your third question, you can view a copy of the complaints policy for Members on the ERA website here: [Make a complaint | Employment Relations Authority \(era.govt.nz\)](https://era.govt.nz/make-a-complaint).

If you wish to discuss any aspect of your request or this response, or if you require any further assistance, please contact [B.vanVelden@ministers.govt.nz](mailto:B.vanVelden@ministers.govt.nz).

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Yours sincerely,

A handwritten signature in blue ink, appearing to be 'Bv'.

Hon Brooke van Velden  
**Minister for Workplace Relations and Safety**