

20 April 2015

L K Barber fyi-request-2596-3b04dc05@requests.fyi.org.nz

Dear L Barber

## Official Information Act Request

Thank you for your email of 14 April 2015 requesting the following information:

You noted, on an ACC 21 form 'Advice of Accidental Death' sections 5 & 6 concern partner and children of a deceased person under the main heading is a statement that reads; "A funeral director, estate executor or a representative of a deceased person completes this form to lodge a claim for cover for an accidental death".

Under this comment it states; "but don't worry if you don't have everything asked for. We'll work with you and/or representative of the estate to get all the details we need".

Your questions are as follows:

- 1) What is the purpose for sections 5 & 6? (Details of child & spouse)
- 2) What does ACC do with the information supplied in sections 5 & 6? What is the procedure?
- 3) What does ACC do when the information is not supplied in sections 5 & 6? What is the procedure?
- 4) How does ACC determine whether any of the information supplied on this form is factually correct & no information has been withheld? If not, why not?
- 5) Why is there/not a requirement for a signed declaration of truth and correctness on this form? (One copy I have requires this and another does not?)
- 6) How would an estate representative provide information on employment, GP or 'other' dependants of a deceased person? These things are not normally/always mentioned in a Will.

ACC is working on your request and will be in touch with you as soon as possible, and certainly by 15 May 2015.

If you have any questions I will be happy to work with you to resolve these. I can be contacted via email at <a href="mailto:GovernmentServices@acc.co.nz">GovernmentServices@acc.co.nz</a>.

Yours sincerely

Advisor Government Services