

7 June 2024

Sam Malik
fyi-request-26145-04e86569@requests.fyi.org.nz

Tēnā koe Sam,

Your request for official information, reference: HNZ00047709

Thank you for your email on 13 May 2024, asking Health New Zealand | Te Whatu Ora for the following under the Official Information Act 1982 (the Act):

“How much did this IT change of system cost Health NZ and any correspondence on this, that may or may not suggest that this change was necessary and would help in better health outcomes.”

Response

Section 12(2) of the Act requires that “*the official information requested shall be specified with due particularity in the request*”.

On 29 May 2024 we emailed you to ask you to clarify your request, in particular what “*IT change of system*” are you specifically referring to. To date we have not received your reply.

We advised you that, for context, Health NZ / Te Whatu Ora was formed from the merger of 29 separate organisations (formerly District Health Boards and other entities). This has been a very large undertaking with many constituent elements. No element of the migration that we’ve used external providers for immediately meets the description “*an IT company in Wellington*”, although some individual elements of work were completed using external providers.

To provide information about all aspects of Health NZ IT systems would require exhaustive research, and require us to divert staff from their normal duties. As we have not received your clarification, your request is refused under section 18(f) of the Act, that the information cannot be made available without substantial collation and research.

If you wish to ask for specific information, please contact us at hnzOIA@tewhatuora.govt.nz to make a new request.

How to get in touch

If you have any questions, you can contact us at hnzOIA@tewhatuora.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Health NZ may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā

A handwritten signature in black ink that reads "Danielle Coe". The signature is written in a cursive style with a large initial 'D'.

Danielle Coe
Manager (OIA) Government Services
Health New Zealand | Te Whatu Ora