



14 May 2024

Ref: DOIA 2324-2258

John

[fyi-request-26435-fbb52140@requests.fyi.org.nz](mailto:fyi-request-26435-fbb52140@requests.fyi.org.nz)

Tēnā koe John,

Thank you for your email of 15 April 2024 to the Ministry of Business, Innovation and Employment (MBIE) requesting, under the Official Information Act 1982 (the Act), the following:

*"Dear Ministry of Business, Innovation & Employment, I would like to request the latest flowcharts showing how INZ processes the following applications:*

1. 1. Skilled migrant category
2. 2. Straight to Residence Visa
3. 3. Work to Residence Visa
4. 4. Permanent Resident Visa
5. 5. New Zealand citizenship endorsement

*For the flowcharts, they should show every step from application received to application outcomes."*

On 1 May 2024, we emailed you to "Advice that we use the Standard Operating Procedures (SOPs) which are step-by-step guides to assist INZ staff in completing a task or activity and if you are after the SOPs for your request"

On 3 May 2024, you advised you confirmed your request as "Yes, I am after the SOPs."

I am writing to advise you that MBIE has decided to extend the period of time available to make a decision on your request under section 15A(1)(a) of the Act, the request is for a large quantity of official information or necessitates a search through a large quantity of information and meeting the original time limit would unreasonably interfere with the operations of the MBIE. . MBIE will notify you of a decision on your request no later than 5 June 2024.

If you wish to discuss any aspect of your request or this response, or if you require any further assistance, please contact [OIA@mbie.govt.nz](mailto:OIA@mbie.govt.nz). You have the right to seek an investigation and review by the Ombudsman of our decision to extend the time limit. Information about how to make a complaint is available at <https://www.ombudsman.parliament.nz/> or freephone 0800 802 602.

Nāku noa, nā

Jack Price

**Manager, Ministerial Services**

Associate Deputy Secretary Immigration Branch  
Immigration New Zealand