



5 June 2024

John

fyi-request-26435-fbb52140@requests.fyi.org.nz

DOIA 2324-2258

Tēnā koe John

Thank you for your email of 15 April 2024 to the Ministry of Business, Innovation and Employment (MBIE) requesting, under the Official Information Act 1982 (the Act), the following:

I would like to request the latest flowcharts showing how INZ processes the following applications:

- 1. Skilled migrant category*
- 2. Straight to Residence Visa*
- 3. Work to Residence Visa*
- 4. Permanent Resident Visa*
- 5. New Zealand citizenship endorsement*

For the flowcharts, they should show every step from application received to application outcomes.

On 1 May 2024, we emailed you to clarify what you mean by “Flowchart”? and also advised that we use the Standard Operating Procedures (SOPs) which are step-by-step guides to assist INZ staff in completing a task or activity, are you after the SOPs for your request?

On 3 May 2024, you advised and confirmed:

Yes, I am after the SOPs

On 14 May 2024, we extended the time available to us to respond to your request and advised that a decision on your request would be made on or before 5 June 2024.

MBIE has assessed and decided to grant your request, and will provide you the requested information. However, it will take us some time to process. We will send you the information as soon as it is ready and without undue delay.

Please note that some information will be withheld under section 9(2)(a) of the Act to protect the privacy of natural persons.

If you wish to discuss any aspect of your request or this response, or if you require any further assistance, please contact inzoias@mbie.govt.nz.



You have the right to seek an investigation and review by the Ombudsman of our decision to extend the time limit. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Nāku noa, nā

A handwritten signature in blue ink that reads "Palmer".

Emma Palmer
(Acting) Manager, Ministerial Services
Associate Deputy Secretary Immigration Branch
Immigration New Zealand.