

10 May 2024

Chris Werry  
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Kia ora Chris

**The information you requested – CAS-893548-F3C3X3**

Thank you for your request for information dated 17 April 2024 about what procedures Auckland Transport (AT) have in place for when AT is notified of a death or serious injuring on its network.

AT are notified of any deaths on our network, and we investigate the locations alongside the NZ Police, AT Maintenance team and any other relevant AT teams such as Active modes or community transport.

A report is then written and submitted to the coroner as part of the coronial inquest.

AT does not investigate serious crashes on an individual basis at present but do network reviews of crashes across the network each year.

None of the engineers attend funerals. However, our Community Transport team work very closely with the community, agency and Treaty Partners and may attend Tangi or funerals depending on who has passed.

Should you believe that we have not dealt with your request appropriately, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act and seek an investigation and review in regard to this matter.

Ngā mihi,



Phil Wratt  
**Engagement Manager**  
**Customer Care**