

1 May 2015

James Littlejohn  
<mailto:fyi-request-2660-93562034@requests.fyi.org.nz>

Dear Mr Littlejohn

### Official Information Act Request

Thank you for your email of 28 April 2015 requesting the following information:

1. How many claims made each year from 2012 to present have taken more than 12 months for ACC to make a decision on.
2. A summary of the number of claims that have been heard on Appeal each year from 2012 to present, broken down by the number of months it has taken them to be heard as calculated from the date when the notice of Appeal is filed.

ACC is working on your request and will be in touch with you as soon as possible, and certainly by 26 May 2015.

If you have any questions I will be happy to work with you to resolve these. I can be contacted via email at [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz).

Yours sincerely

*Government Services*  
**Government Services**