



National Headquarters
Fire and Emergency New Zealand
National Headquarters
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14 June 2024

Ref:14552

Alan Thompson
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Tēnā koe Alan

Thank you for your email of 23 May 2024, to Fire and Emergency New Zealand requesting the following information:

- *...I request a copy of the safety, health and wellbeing investigation report that you also advise was undertaken subsequent to the accident and which resulted in the safety notice 013/2024 being published to staff and volunteers.*

Your request has been considered under the Official Information Act 1982 (OIA).

We can confirm the safety, health and wellbeing investigation is with the report sponsor for review. However, as we need to make and communicate our decision on your request within 20 working days it is necessary for us to refuse your request pursuant to section 18(e) of the OIA, as the document alleged to contain the information requested does not exist at this time.

We note in your email of 23 May you advised you felt you had been misled regarding the existence of two different reports. We can assure you that it was not our intention to cause any confusion; rather, our intention was to fully understand your request to provide the most accurate response and that seeking clarification of a request is not confirmation the requested information exists.

You have the right, by way of complaint under section 28(3) of the OIA, to request an investigation and review of Fire and Emergency's decision to refuse information by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Nāku noa nā

Aidan Saunders
Manager Information Requests