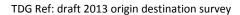


Waikato Regional Council

2013 Bus User Origin Destination Survey

Public Transport Assessment Report

September 2013



Waikato Regional Council

2013 Bus User Origin Destination Survey

Public Transport Assessment Report Quality Assurance Statement

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1. Executive Summary

To be completed after feedback received on the first draft from WRC





2. Background

Waikato Regional Council (WRC) is undertaking the development of a comprehensive marketing programme for public transport in the Waikato region.

To inform this marketing plan WRC is commissioning a suite of research projects to better understand the current and potential bus passenger market.

This project is a study of current bus users that will establish principally the when, where, why and how of existing public transport use in Hamilton.

This research project also seeks to explore whether route choice is being optimised by current users.





3. Approach

Our approach was segmented into four sections; survey design, data collection, data input and reporting.

3.1 Survey Design

Data collection was undertaken through surveys undertaken on all Hamilton and Satellite routes (Cambridge, Te Awamutu, Morrinsville, Huntly and Raglan)

Surveys were designed for on-bus distribution and self-fulfilment. The survey responses were also supplemented by on-bus staff prompting for answers to uncompleted questions, when they were handed in, on the bus.

Given the need for self-fulfilment, the survey form was designed to be easy to understand, to have a flow that ensured the most important data was collected first and encourage full completion.

Fields included in the form were as follows:

- Origin (street / landmark)
- Boarding stop
- Alighting stop
- Destination (street / landmark)
- Transfer to (if any), where and what route
- Transfer from (if any), where and what route
- Time of day, day of week the trip is made
- Purpose of this journey
- Age, sex and employment status
- Frequency of use (5 or more days per week, 2 -4 days per week, 1 day per week, one or two days per month, less than a couple of days per month)
- Ticket purchased (child / adult / senior)
- Payment method (cash / stored value (Busit card) / Supergold)
- Alternative bus routes considered and why
- Alternative travel mode considered and why
- General comments on any improvements required which would encourage greater bus use



3.2 Data collection

Our survey approach ensured a representative sample was taken of all current Urban and Satellite routes, with some weighting to several specific routes of interest to WRC; Frankton, Orbiter and Rototuna (including the new East and West Direct).

We collected circa. 1,728 surveys with most filled in for journeys made in the morning peak (0600-0900) and the morning part of inter-peak (0900-1200). Where surveyed routes exceeded a target of 70 surveys, some afternoon inter-peak surveys (1200-1500) were also undertaken.

No one under Secondary School age was asked to take part in the survey.

3.3 Data input

All surveys were entered into an excel spreadsheet and coded to allow both data and commentary assessment to be undertaken. All address and location fields were entered to allow GIS analysis as well.

3.4 Reporting

All collected data was assessed and reported on.

The key outcome of this report is to deliver useful planning information for PT planning and marketing.

Areas specifically reported on include:

- Key demographic features of users on each route;
- Key journey purposes by route;
- Differences and possible reasons for variations in route characteristics;
- Assessment of route choice decisions;
- Assessment of mode choice and why;
- Assessment of improvement feedback; and
- GIS mapping of journeys.



4. Outcomes

Appendix A contains a summary of all Hamilton and Satellite bus services.

Appendix B contains an analysis of each route individually.

The following sections are highlights and key assessments of the survey results. A sample of specific routes exemplifying different outcomes has been included in each section.

4.1 Key demographic features of users by route

Gender

The survey outcomes of the gender of bus users were in-line with previous surveys¹ with 62% of those surveyed being female. The ratio remained similarly constant in peak time and off-peak.

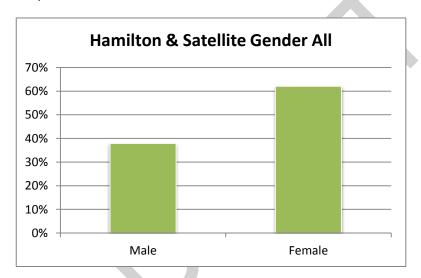
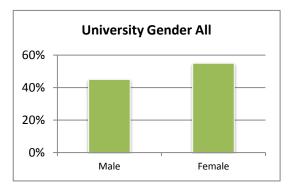


Figure 1 Gender of bus users

There were significant variations between some routes. Bremworth Temple View and the University were more evenly balanced (male vs. female) whereas many routes such as Rototuna, Frankton and Mahoe had over 70% female users with a high peak use by this group.



¹ 2012 Bus User Customer Satisfaction Survey. 62% female.

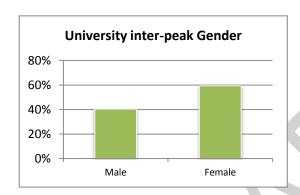


Orbiter Gender Peak

52%
50%
48%
Male Female

Figure 2 Bremworth Temple View Gender

Figure 3 Orbiter peak gender



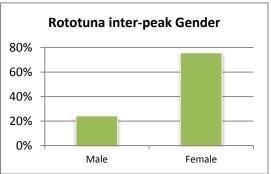


Figure 4 University inter-peak by gender

Figure 5 Rototuna Inter-peak by gender

Observation. Gender bias on some routes can be traced to primary users such as Hamilton Boys High School for the University route. There appears to be a trend for services to the east such as Rototuna, Chartwell, Claudelands and Flagstaff to have a high female usage. This may be as a result of demand for travel to town to Hamilton Girls High.

Inter-peak, users are even more likely to be female.

Age range

As the age range of bus users increases the number of users in that range decreases fairly steadily as seen on Figure 4 below. 59% of all users averaged 25 and below. This age range spread is also consistent with the data gathered from WRC's 2012 Bus User Customer Satisfaction Survey.



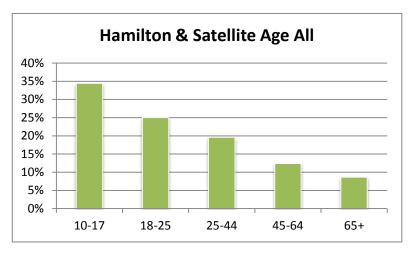


Figure 6 Age range of bus users

Between routes any differences to the average could largely be attributable by some predominant travel purposes, such as university students (University, & Hamilton East/Uni) versus others with very large school student usage, such as Fairfield students to Hamilton Girls High.

Outside of the peak travel period, the other age groups become more prevalent. University related travel means the 18-25 age group represent the largest section of users on University and Orbiter routes, but other routes, such as Frankton and Glenview have a higher average age with more 25-44 year olds represented.

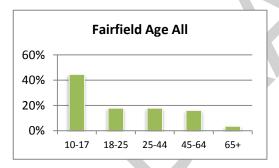


Figure 7 Fairfield usage by age group

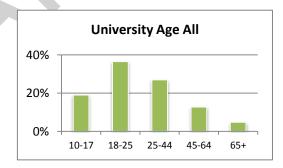


Figure 8 University usage by age group

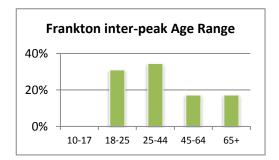


Figure 9 Frankton interpeak age range

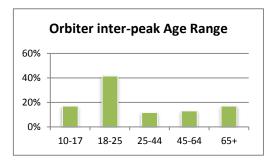


Figure 10 Orbiter inter-peak age range

Observation. School travel dominates on some routes and university related travel impacts on others. Therefore, understanding the core driver of each route is important rather than generalising travel over all routes throughout the city.



Occupation

Almost 50% of all bus users surveyed described their occupation as either at High School or undertaking tertiary studies.

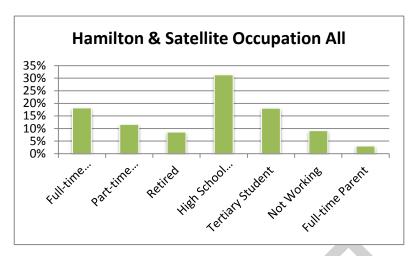


Figure 11 Occupation bus users

The predominant occupation of bus users varies widely between routes with services such as Glenview, Hillcrest and Te Rapa having higher proportions of Full Time workers than the average. Conversely other routes have more high school students than the average such as Flagstaff, Claudelands and Ruakura.



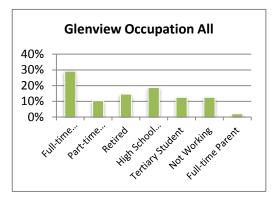


Figure 12 Glenview occupation

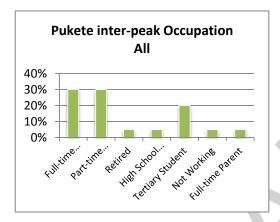


Figure 14 Pukete inter-peak occupation

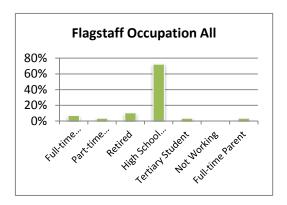


Figure 13 Flagstaff occupation

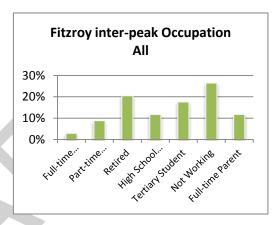


Figure 15 Fitzroy interpeak occupation

Observation. The need to travel to school by some distance using the bus is seemingly a factor influencing usage. Travel to Hamilton Girls High from the east is noted, whereas the need to travel in the west is reduced with local co-ed schools within walking distance of many.

Inter-peak travel by occupation varies widely with more workers on the Pukete Route but more retirees and those not working on the Fitzroy Route.

Therefore, some routes will be more fare sensitive in the inter-peak than others.

Journey purpose

Keeping in line with occupation trends, almost 50% of journeys were to access education. 21% were travelling to work and 14% stated shopping as their journey purpose.



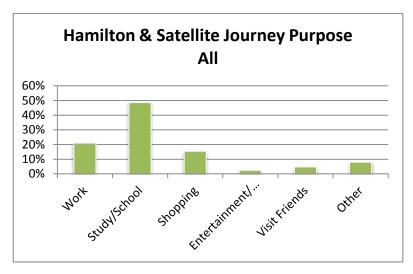


Figure 16 Journey purpose bus users

The predominant purpose of travel by bus users varies widely between routes with services such as Hillcrest and Te Rapa having higher proportions of travel to work than the average. The CBD shuttle had a very high 'shopping' journey purpose.

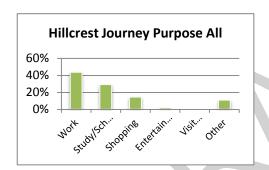


Figure 17 Hillcrest journey purpose

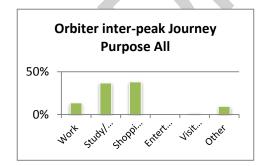


Figure 19 Orbiter journey purpose inter-peak

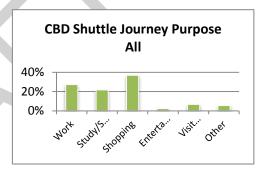


Figure 18 Flagstaff occupation

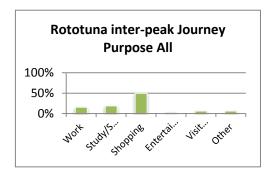


Figure 20 Rototuna inter-peak journey purpose

Observation. Unsurprisingly there is a very high correlation between occupation and journey purpose. Outside of the peak, shopping is a strong journey purpose but university related travel is also relatively high.



Frequency of use

Almost 50% of bus users use the service every day, a further 38% use it 2-4 days per week. In total 87% of bus users surveyed are regular users. This figure is in line with the 2012 Customer satisfaction survey with 89% of those surveyed using the bus at least once per week.

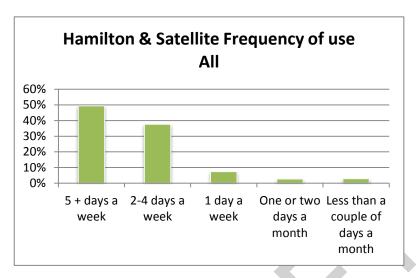


Figure 21 Hamilton bus users frequency of use, all day parts.

At peak times there are predictably a larger percentage of regular users with 89% of bus users using the bus at least two or more times per week. On the City Express for example 88% of all peak time customers use the service every day. 88% of City Express users are also either full-time, high school or tertiary students.

At inter-peak there are more infrequent users, although the majority of users are still using the bus at least once per week.

Some services, such as Cambridge (see Figure 24 on page 12) have more infrequent users than every-day users. The Cambridge service has a higher percentage of workers (both full-time and part-time) and tertiary students as well as a higher percentage of those who own their own car. This suggests that the travel choices made by these users are dependent on a variety of factors and therefore the bus may or may not be used on any given day.



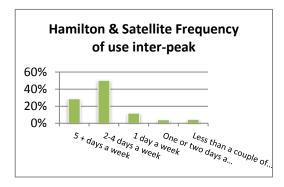


Figure 22 Hamilton off-peak frequency of use

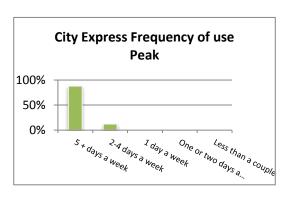


Figure 23 City express peak frequency of use

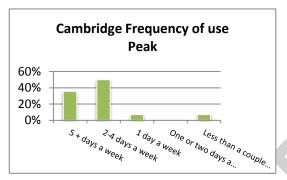


Figure 24 Cambridge frequency of use peak

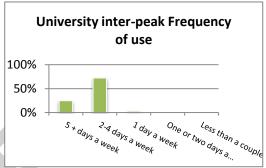


Figure 25 University inter-peak frequency of use

Observation. In general there is a strong correlation between every-day use and occupation with full-time and high school children being the most likely to use the bus every day.

Using this data to target increased patronage would suggest the highest patronage gains would be made by getting full-time workers and secondary students to use the bus because their use is more likely to be regular, rather than occasional. In other words, a full time worker, encouraged to use the bus will use the bus five days a week. A shopper encouraged to use the bus may only use it one day per week (for shopping).

Ticket type bought

65% of all tickets bought on the bus are for adult fares and 32% child. At peak times this ratio is 49% child, 49% adult, reinforcing the strong education related travel nature of the network. At inter-peak times adult fares, expectedly, represent 88% of all fares sold.

There was little survey data indicating the City Explorer ticket is being used for travel. Only Claudelands and Fairfield routes showed any higher usage of the ticket than other routes.



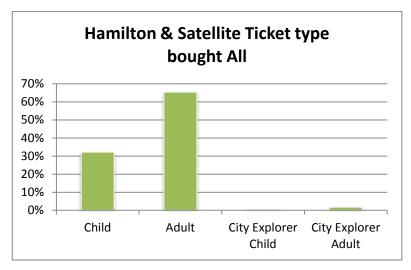
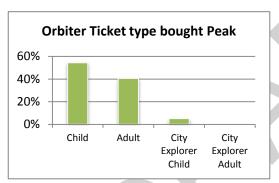


Figure 26 Hamilton & satellite service ticket type bought

Most ticket types brought in the inter-peak were adult but during the peak the ticket types bought were more varied between services. Many services have significant child ticket sales and other have more adult sales.

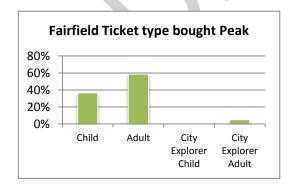


Raglan Ticket type bought Peak

80%
60%
40%
20%
Child Adult City City
Explorer Explorer
Child Adult

Figure 27 Orbiter ticket type bought peak





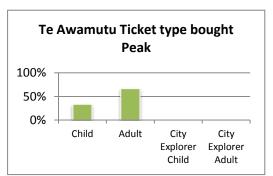


Figure 29 Fairfield ticket type bought peak

Figure 30 Te Awamutu ticket type bought peak

Observation. Fare recovery on services where there are high numbers of child fares purchased will be difficult with a lower average fare, regardless of patronage. Further, child journeys are most likely to occur only 40 weeks of the year versus 48 for full-time workers.

If a service is dominated by child journeys it is less likely to be attractive to adults. Targeted school buses might allow better matching of journeys to student travel calendars, with a



matching lower cost per passenger. Also freeing up capacity on the normal route may encourage more adult journeys at a higher fare.

The City Explorer ticket is not achieving any appreciable market share and should be reviewed. Encouraging more travel by bus, with such a ticket, is likely to only occur when the cost of the ticket is only marginally above the cost of two single tickets.

Payment method

78% of all fares paid on the Hamilton and Satellite bus network are made using the Busit card. This figure increases to 91% for peak journeys.

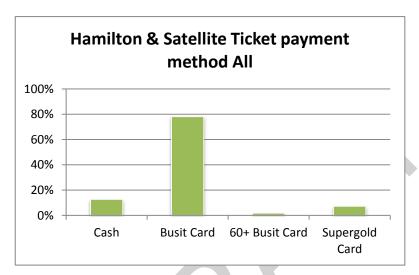


Figure 31 Hamilton & Satellite ticket payment method all services

At off-peak times Busit card payment for fares dropped to 63%, cash fares represented 17%, Super Gold 16% and 60+ Busit 4%.

The various individual services varied somewhat around this average, with some, such as Mahoe and Fitzroy having higher inter-peak cash payment use versus University and Silverdale with low cash usage at inter-peak times.



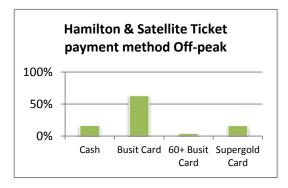


Figure 32 Hamilton & satellite inter-peak payment method

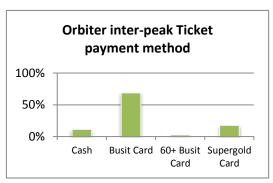


Figure 33 Orbiter inter-peak payment method

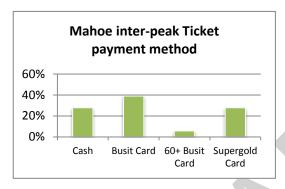


Figure 34 Mahoe inter-peak payment method

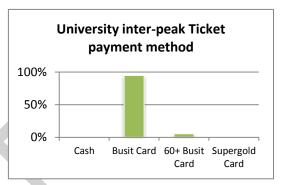


Figure 35 University inter-peak payment method

Observation. There are clear opportunities for more Busit card marketing to some areas of the city such as Mahoe & Fitzroy. However, the number of travellers on limited fixed incomes may be deterred from Busit card use by the initial investment required being greater than the perceived value of the discount, for occasional use.

4.2 Key journey purposes by route

Peak time journeys are mostly dominated by study/school journeys but Hillcrest, Glenview and to a lesser extent, Te Rapa stand out as having more work related trips.

Services such as the Orbiter feature highly for study/school journeys with little surprise, others such as Flagstaff and Raglan are almost entirely dominated by study/school related journeys. Some caution with sample size needs to be taken however.

Peak						
	Work	Study/School	Shopping	Entertainment /Sport	Visit Friends	Other
Orbiter	18%	78%	1%	0%	0%	3%
Pukete	33%	58%	3%	0%	0%	6%
Silverdale	32%	49%	8%	3%	8%	0%
Dinsdale	13%	75%	0%	0%	6%	6%
Flagstaff	5%	89%	0%	0%	0%	5%



	Peak					
	Work	Study/School	Shopping	Entertainment /Sport	Visit Friends	Other
Chartwell	33%	61%	6%	0%	0%	0%
Mahoe	29%	65%	0%	0%	0%	6%
Glenview	55%	45%	0%	0%	0%	0%
Frankton	21%	74%	0%	0%	0%	5%
Nawton	15%	79%	0%	0%	0%	6%
Hillcrest	50%	50%	0%	0%	0%	0%
Fairfield	19%	69%	5%	0%	5%	2%
Fitzroy	27%	67%	0%	0%	3%	3%
University	38%	62%	0%	0%	0%	0%
Claudelands	25%	70%	5%	0%	0%	0%
Ruakura	17%	74%	0%	0%	9%	0%
Rototuna	17%	81%	2%	0%	0%	0%
Hamilton East Uni	14%	82%	0%	0%	4%	0%
Te Rapa	41%	41%	0%	0%	10%	7%
Cambridge	43%	57%	0%	0%	0%	0%
Huntly	17%	75%	1%	0%	1%	4%
Morrinsville Paeroa	32%	64%	0%	0%	5%	0%
Raglan	10%	90%	0%	0%	0%	0%
Te Awamutu	32%	54%	4%	4%	4%	4%
Bremworth Temple View	16%	68%	11%	0%	0%	5%
Lake and Gardens						
Northerner						
Rototuna Direct	21%	75%	0%	0%	0%	4%
CBD Shuttle	48%	33%	10%	0%	10%	0%
City Express	37%	59%	4%	0%	0%	0%

Table 1 Journey purpose peak travel.

4.3 Differences and possible reasons for variations in route characteristics

Looking at groupings of routes from Error! Reference source not found. Error! Reference source not found. at peak time, whilst study/school is still the strongest reason for travel, over the city the south-west of the city has a stronger use of the bus for travel to work. The south east of the city has the strongest Study/School journey purpose but has a strong journey to work purpose as well.

Both these areas are older areas of the city closer to the CBD, indicating perhaps a stronger tradition of work related PT travel than the newer areas to the north of the city.

Work	Study/School	Shopping	Entertainment	Visit Friends	Other
			/Sport		



North-east	16%	63%	2%	0%	1%	2%
South-east	26%	67%	2%	1%	5%	0%
South-west	37%	59%	0%	0%	1%	3%
North-west	25%	65%	2%	0%	2%	5%

Table 2 Journey to work purpose at peak time by quarter of city²

During the inter-peak, shopping is the highest journey purpose category in all quarters except the south-east where study/school is the highest, reflecting travel to and from the university.

The use of the bus network in the south-west corner of the city possibly indicates a reliance on the bus for essential activities such as shopping.

	Work	Study/School	Shopping	Entertainment /Sport	Visit Friends	Other
North-east	18%	16%	29%	3%	11%	5%
South-east	19%	39%	18%	1%	2%	21%
South-west	9%	22%	37%	2%	11%	19%
North-	18%	22%	25%	6%	13%	16%
west						

Table 3 Journey to work purpose at inter-peak time by quarter of city

4.4 Assessment of route choice decisions

Transferring to other services

247 of the total 1,728 people interviewed (14%) said they were going to transfer onto another route to complete their journey.

Although care has to be taken with the absolute numbers, Route 10 (Hillcrest), Route 18 (Te Rapa) and Route 2 (Silverdale) have the strongest transfer trends at peak times.

For Route 10, the main reason for transfer is to get to Sacred Heart College. Also, Route 10 is favoured by boys, when transferring (presumably at the Transport Centre) to also get to Hamilton Boys High School (which from this data we assume they walk to from Hamilton East).

A trend for transfer onto Route 18 is likely to do with travel to Te Wananga and to access work in Te Rapa industrial area.

Reasons for transferring onto Route 2 are more varied but mainly include travel to St Johns College and the University.



² Note that these are averages of groups and each row may not add to 100%

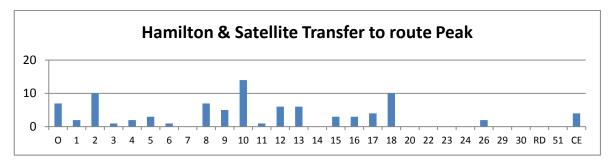


Figure 36 Hamilton routes being transferred to at peak times

Transfers at off-peak times saw the highest transfer being to the Orbiter, then the University, Silverdale and Dinsdale routes. The Orbiter is being transferred to complete a number of journey purposes but working and visiting friends are highly represented categories of journey purpose.

Whilst there were a larger number of people transferring to Route 13 (University) as well, surprisingly only a few were actually going to the university. There were just as many going to or returning from work, going shopping or visiting friends.

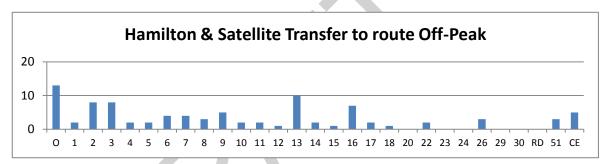


Figure 37 Hamilton routes being transferred to at off-peak times

Transferring from services

265 people said they had transferred onto the route (which they were interviewed on) from another service, representing 15% of all those interviewed.

Route 2 (Silverdale) had the highest count of people transferring from but there was no clear pattern as to any prevalent journey purpose, except for perhaps part-time work. This could suggest that this route catchment is strong in young people, perhaps studying, and also working part time.

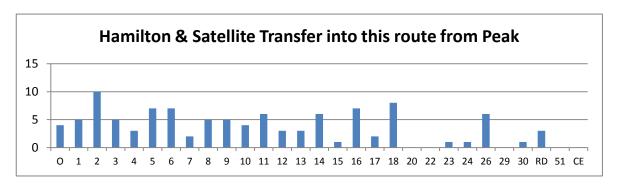


Figure 38 Hamilton routes being transferred from at peak times



Off-peak Route 18 (Te Rapa) features strongly as a route people are transferring from. Travel to work seems to feature strongly with the hospital and Westfield Chartwell also featuring.

Route 3 (Dinsdale) also features as a route people are transferring from and there are some patterns of travel to The Base and to the University from this route.

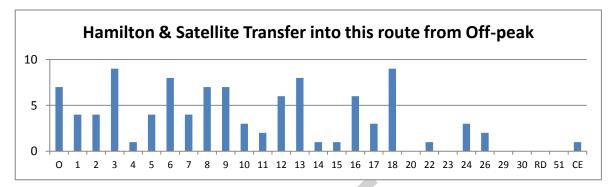


Figure 39 Hamilton routes being transferred from at off-peak times

4.5 Assessment of mode choice and why

Other bus route options

33% of all those who answered the question yes or no (28% of all those surveyed) did consider another bus route they could have used. Where there were clear choices of another route, such as where Frankton users could use Dinsdale or Nawton, those choices were identified by up to 30% of the total users.

The primary reasons for choosing the surveyed route were because it was faster and easier than the alternatives. Other comments that featured included 'missing the other bus', 'friends on the bus', 'take the first one that arrives', 'closer to work' and 'closer to home.'

Other modes

39% of people who answered the question (23% of the total sample) on what alternative travel mode they considered for making the journey said they considered making the journey in their own car. 28% said they could have got a lift in another person's car, 8% could have cycled and 24% could have walked.



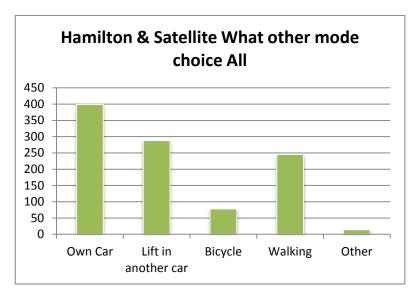
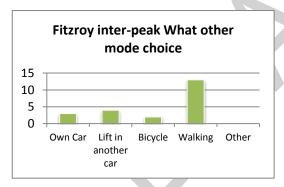


Figure 40 Hamilton & Satellite bus users other mode options

The pattern between peak and inter-peak travel was not dissimilar with walking slightly more favoured. Some routes stood out as more likely to have walking as an alternative (Mahoe, Claudelands & Fitzroy) in the inter-peak.

Travellers from Cambridge seemed to only have one other choice in the peak and that was driving themselves.

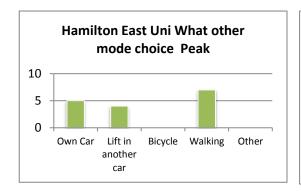


Orbiter inter-peak What other mode choice

20
10
Own Car Lift in Bicycle Walking Other another car

Figure 41 Fitzroy mode choice inter-peak

Figure 42 Orbiter mode choice inter-peak



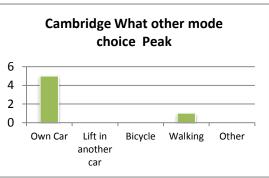


Figure 43 Hamilton East Uni mode choice peak

Figure 44 Cambridge mode choice peak

Observation. There seems to be a correlation, mainly for off-peak travel, for walking as an alternative mode to the bus, where the suburb the route mainly serves is close to town.



Main reason for choosing the bus

The primary reason for choosing to use the bus for the journey surveyed was cost, followed by not being able to drive then convenience.

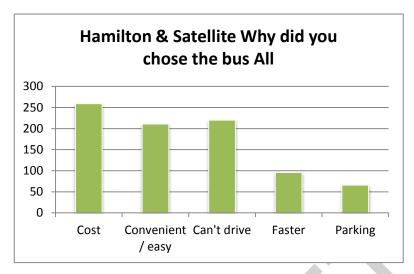
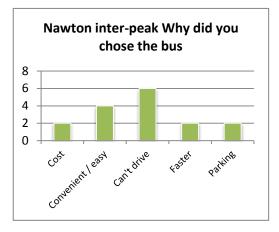


Figure 45 Hamilton & Satellite bus users reason for catching the bus.

Being unable to drive figured highly in some suburbs such as Nawton and Frankton but for others such as University, Te Awamutu and the CBD Shuttle cost was more a deciding factor.



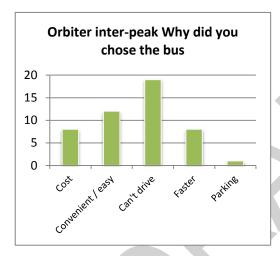


Orbiter Why did you chose the bus Peak

15
10
5
0
cost can't dive caster patrick

Figure 46 Nawton reason for using the bus interpeak

Figure 47 Orbiter reason for using the bus peak



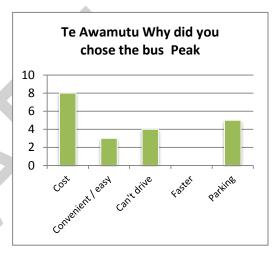


Figure 48 Orbiter reason for using the bus interpeak

Figure 49 Te Awamutu reason for using the bus peak

Observation. Travellers in peak times cite cost and convenience as main considerations but for inter-peak it is mainly because they don't have their drivers licence. This would indicate that the market to increase users at inter-peak will be difficult as those who have a choice seem to be favouring their car. Promoting cost and convenience however to peak commuters would appear to be a likely successful strategy given the current numbers using the bus for this reason.

4.6 Assessment on improvement feedback

Those surveyed were provided an opportunity to give feedback on improvements they would like made to the service.

Improved reliability, described as running on time, was the most mentioned improvement bus users want to see made to the Hamilton & Satellite bus services.



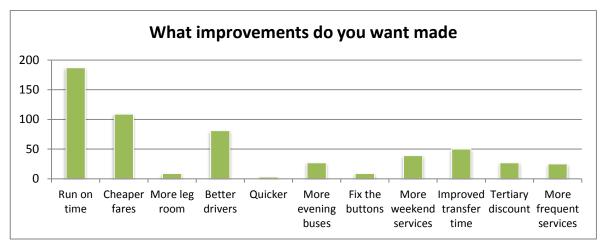


Figure 50 Suggested improvements to Hamilton & Satellite bus services

Cheaper fares and better bus drivers also rated highly in the list of improvements people would like to see made.

Looking through the comments by route there were notable trends in expected areas. Routes around the university were likely to have comments about cheaper discounted tertiary fares. Routes with known reliability issues such as Rototuna and Huntly had larger numbers of reliability comments. The Orbiter was just as likely to have cheaper fares and reliability as key comments.

Peak time users were more interested in reliability, better drivers and cheaper fares (in general) than inter-peak users. Inter-peak users were less interested (marginally) in discounts for tertiary students but very interested in improvements to transfer times.

Observation. Travellers in peak times cite they will be more interested in reliability and this is recognised in this survey. Current transfer times (one hour) are not as much of an issue to peak users as inter-peak users as the latter previously used the two hour transfer to enable cheap return travel.

There is likely to be a correlation between peak user's perceptions of drivers as driving behaviour is likely to be influenced by the pressure of congested roads and more passengers to deal with. Training aimed at maintaining good bus driving and customer skills in pressure situations could be well placed.

4.7 GIS mapping of journeys

Each person surveyed was asked to provide their origin and destination and this has been plotted by GIS for each route. Note that many address points are shared so one dot does not equal one person.

A very clear pattern of multi-direction travel on many bus routes is apparent. With the previous indication of 15% of people transferring between services, origins and destinations away from the actual bus route are clearly evident backing this data up.



Some routes, such as Frankton shows a large amount of travel in both directions with Fraser High a clear destination within the main route catchment and many locations around the city as destinations for those starting in the main catchment.

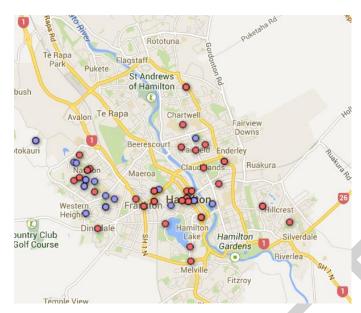


Figure 51 Frankton Origin (Blue) and Destination (Red)

Te Rapa also shows a similar multi-direction journey pattern with employment destinations on Te Rapa straight and the surrounding industrial area for instance apparent.

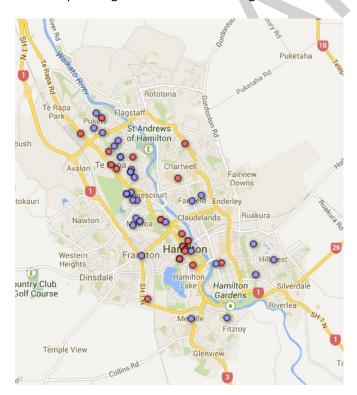


Figure 52 Te Rapa Origin (Blue) and Destination (Red)

Other routes show a very clear one way direction such as the Mahoe Route.



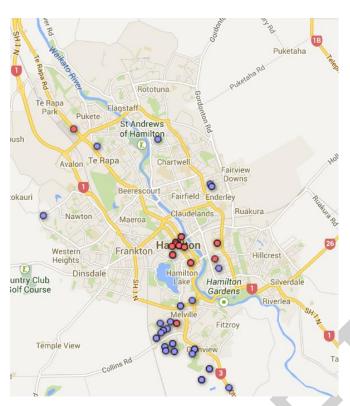


Figure 53 Mahoe Origin (Blue) and Destination (Red)

The rural services typically show a one way pattern but some non-traditional journeys in the opposite direction are observable.

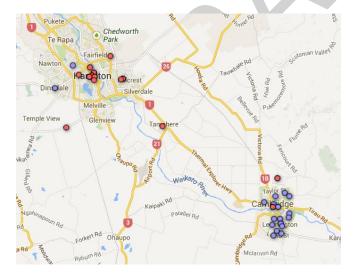


Figure 54 Cambridge Origin (Blue) and Destination (Red)



5. Key Recommendations / Considerations

The results of this survey need to be considered / observed for each individual route but some key overall recommendations that came out of this study are below:

5.1 Marketing opportunities

- Growing the inter-peak would appear to be a challenge with most travel currently being made by those without the choice of a car,
- The most attractive message to encourage inter-peak travel would appear to be cost and convenience,
- The ease of transfer could also be a positive message, and
- A focus on peak travel is likely to have better results with an inclination already for people to not use their car if the service is right. This report recognises however the cost of providing peak hour seats.

5.2 Service delivery opportunities

- An improved user experience may result from bus drivers being specifically trained to handle the pressures of peak hour travel better, and
- Targeting the reliability of the buses serving the key routes will also improve the user experience.

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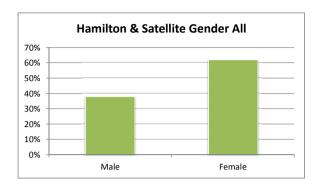
Appendix A

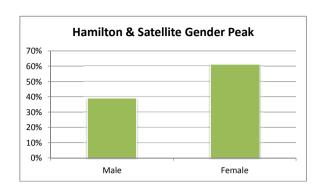
Summary of all Hamilton and Satellite bus services

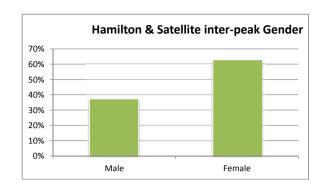


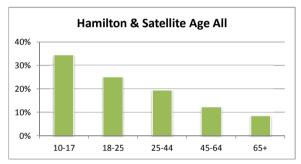


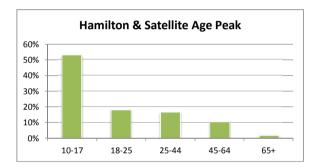
Survey Results RB TT RT edit- 05-09-2013 Hamilton & Satellite

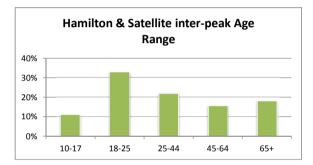


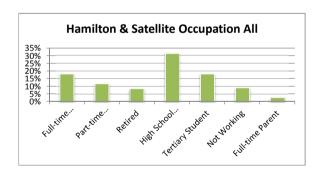


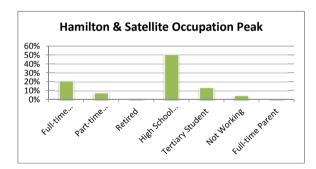


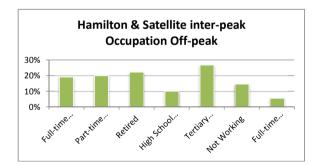


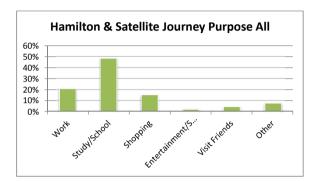


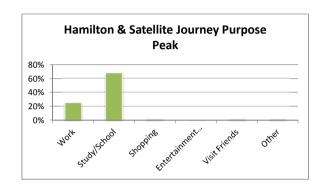


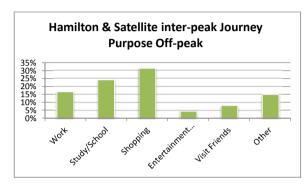


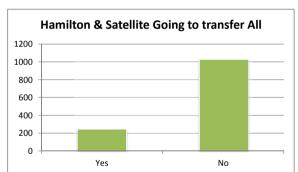


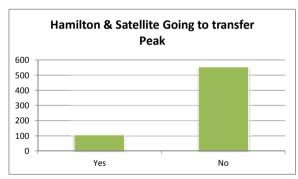


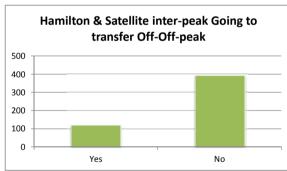


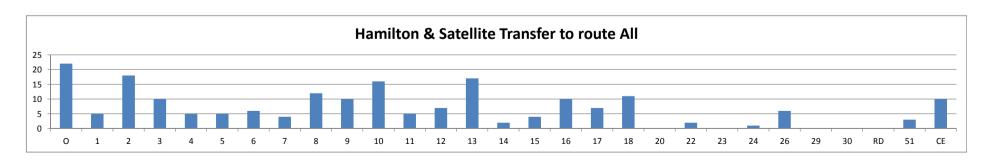




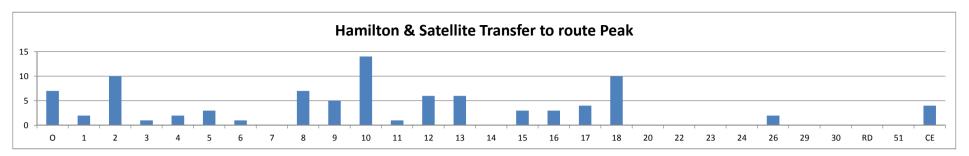


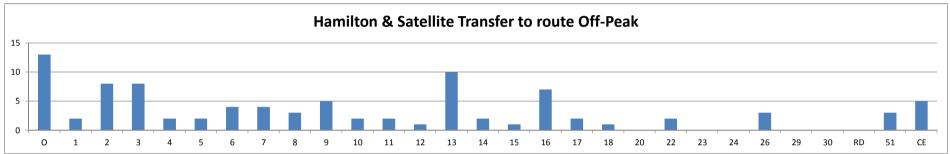


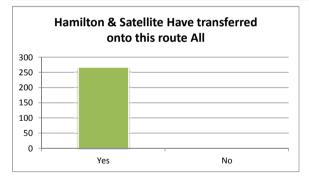


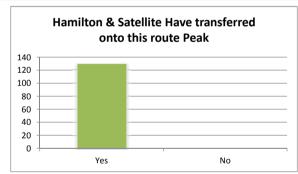


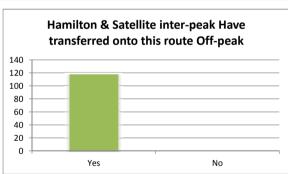
Survey Results RB TT RT edit- 05-09-2013 Hamilton & Satellite

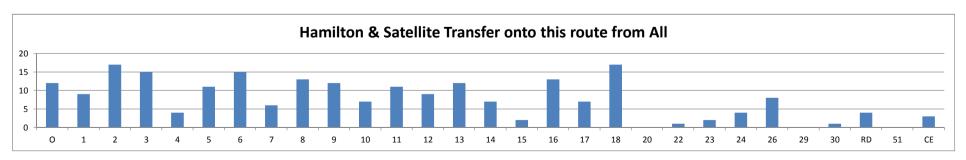


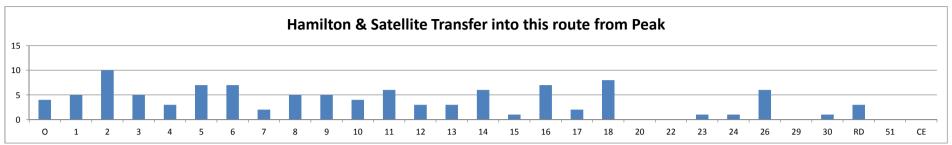


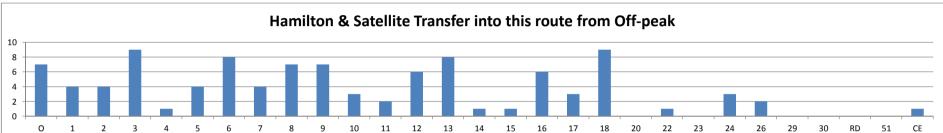


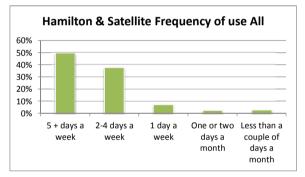


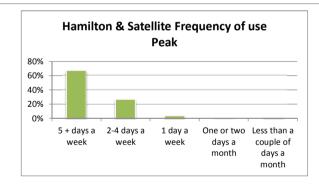


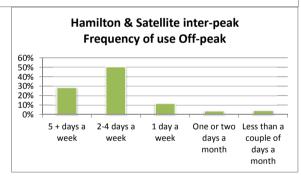


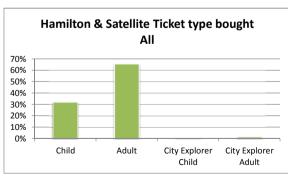


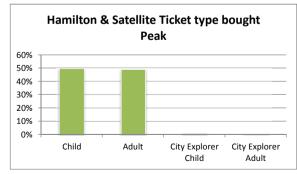


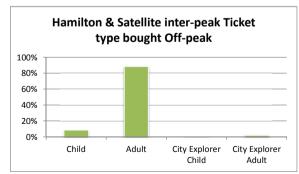




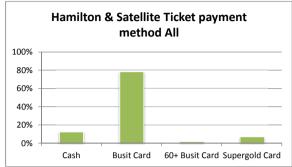








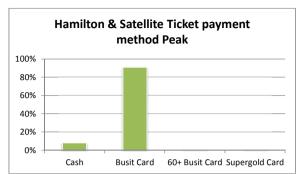
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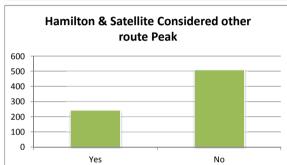


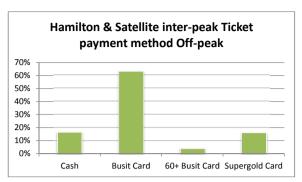


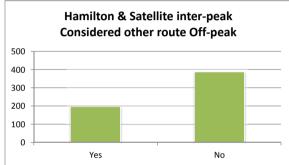
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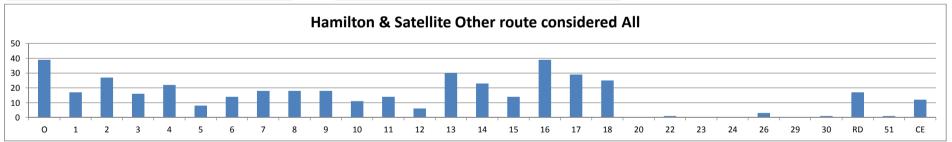
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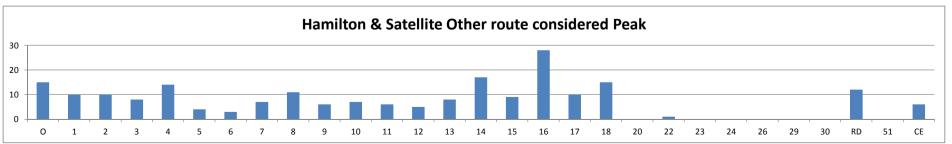


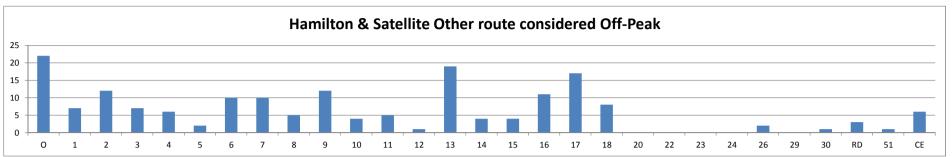


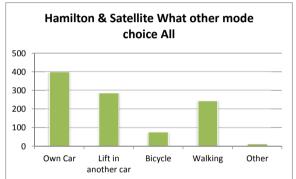


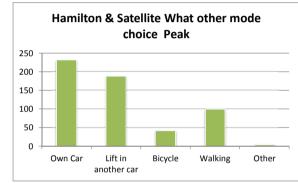


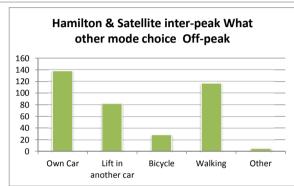


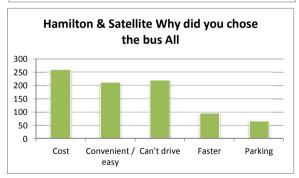


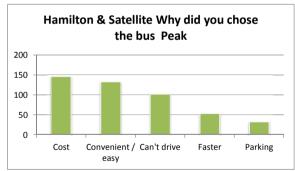


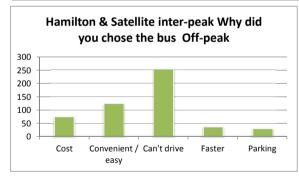










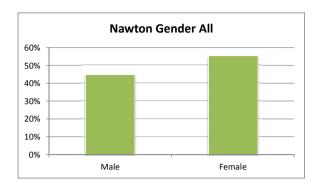


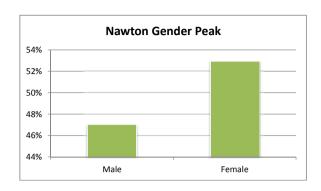
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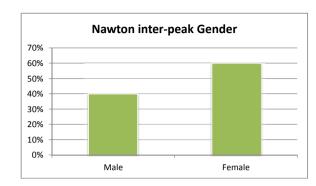
Analysis of each route

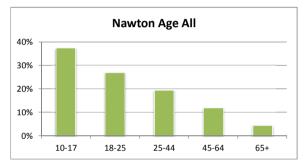


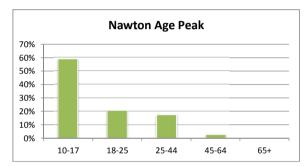


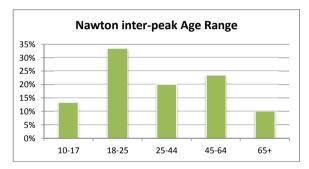


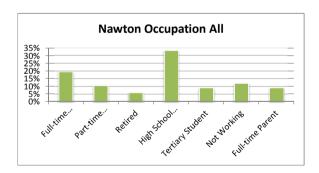


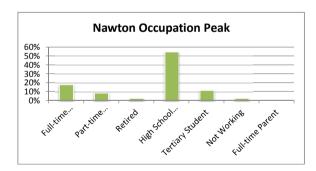


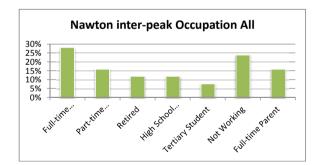


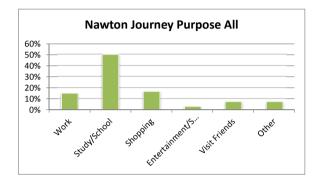


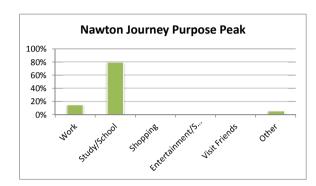


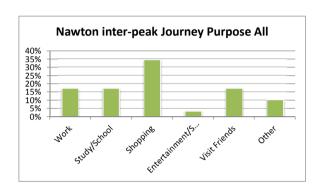


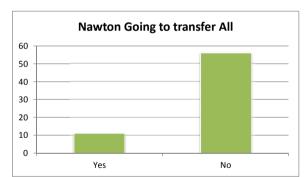


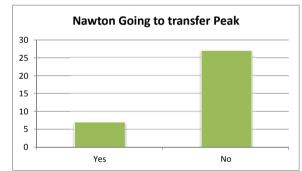


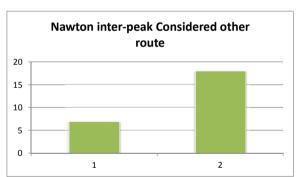




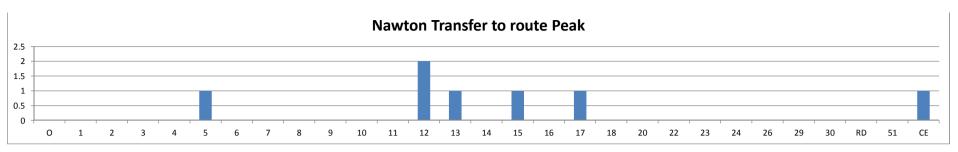


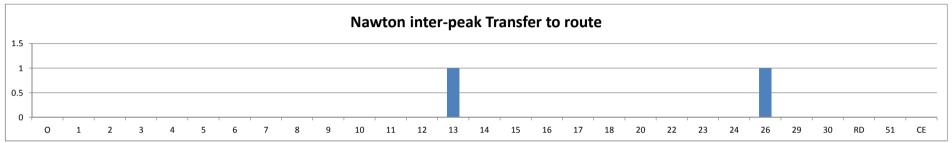


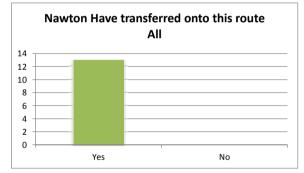


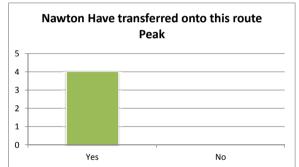


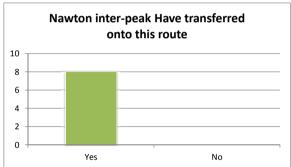


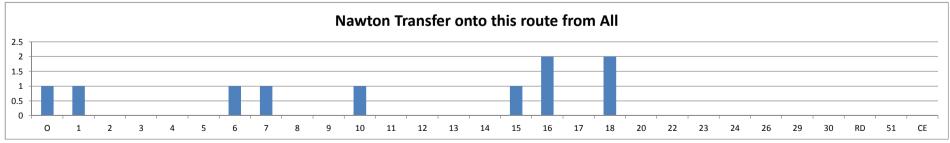


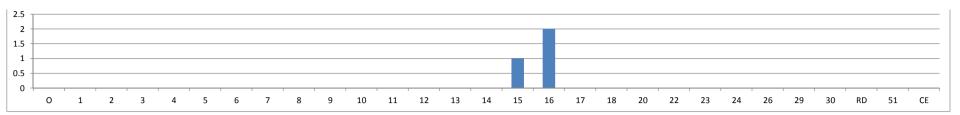


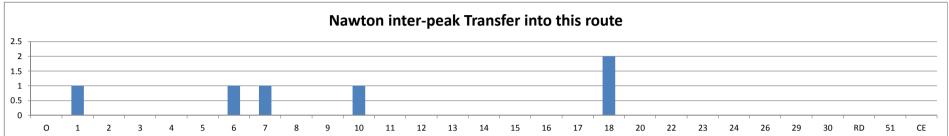


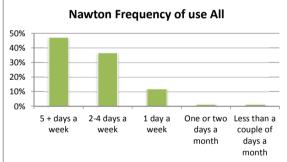


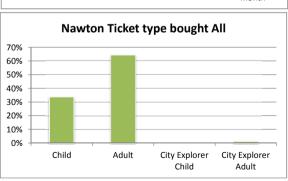


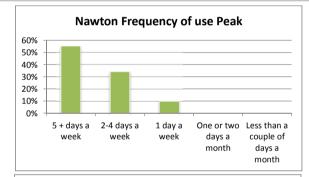


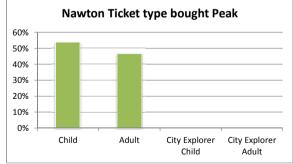


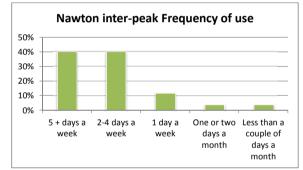


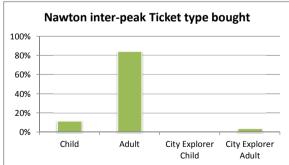


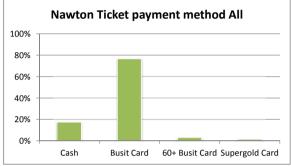


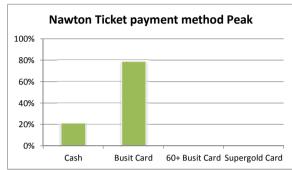


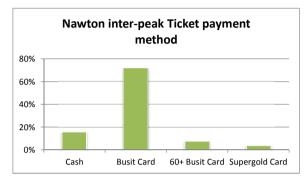






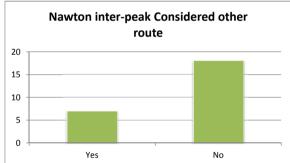


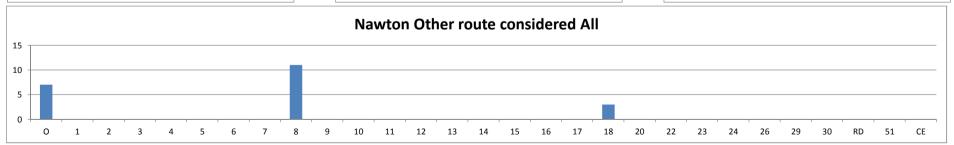


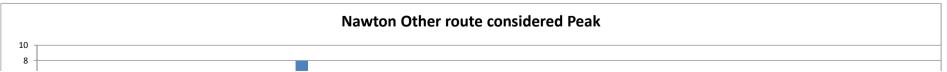


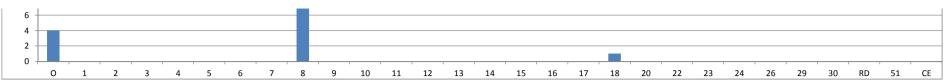


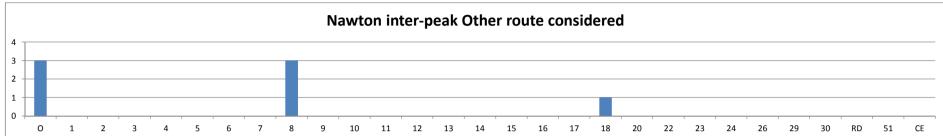






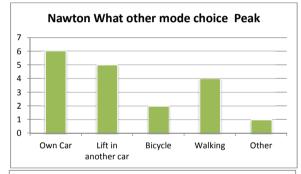


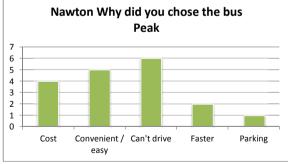


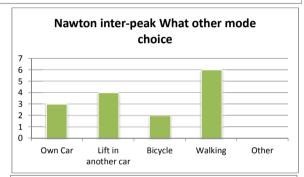


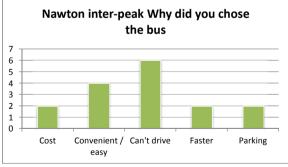






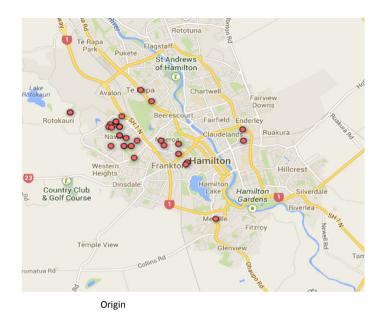




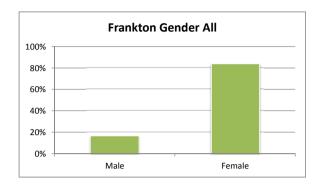


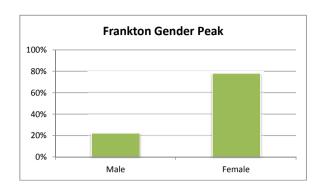


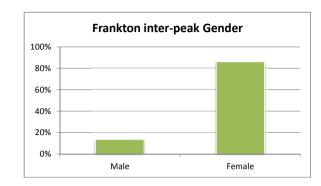


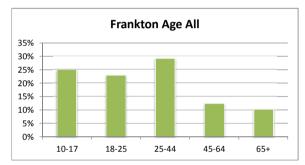


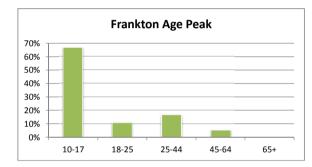


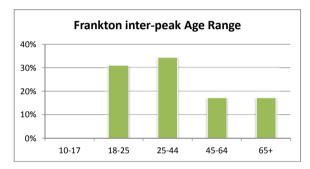


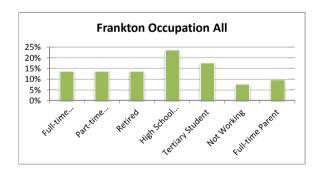


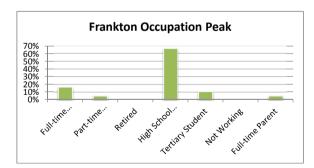


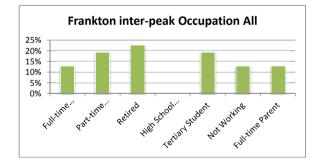


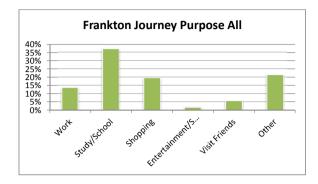


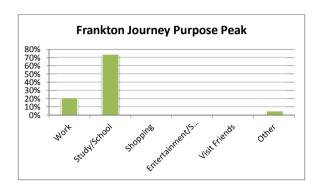


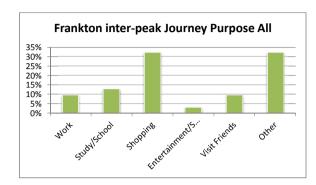


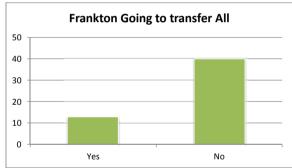


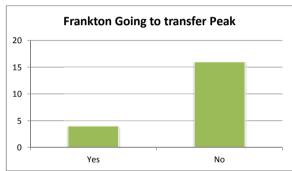


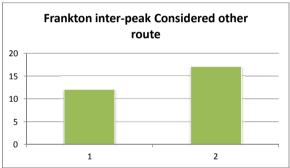


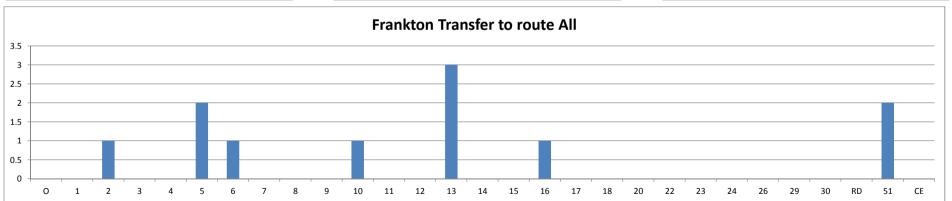




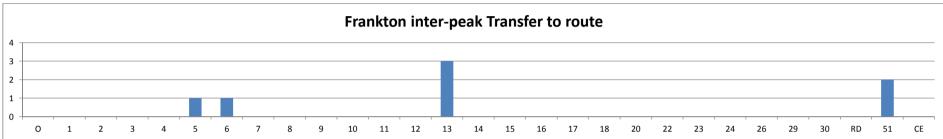


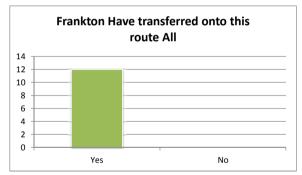


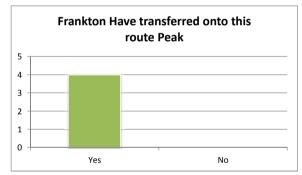


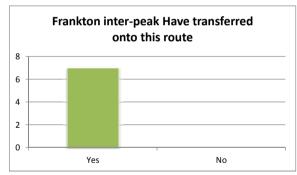


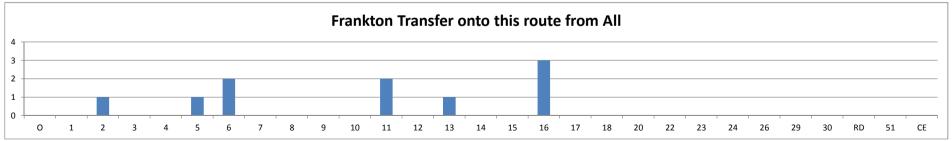




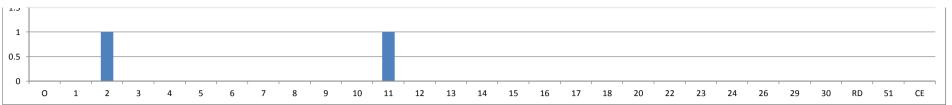


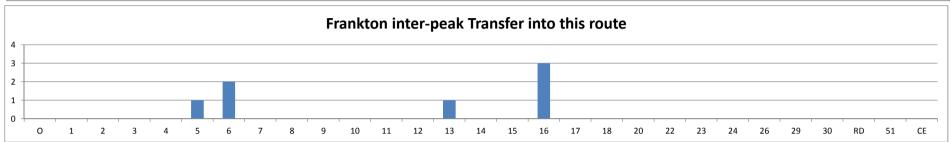


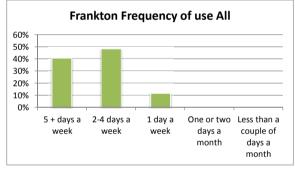


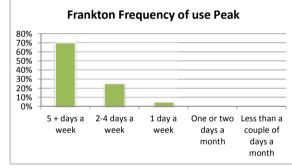


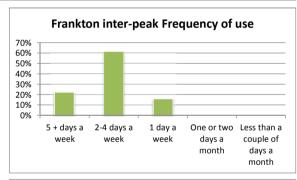


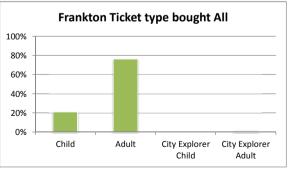




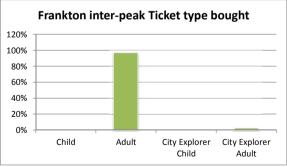


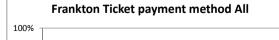






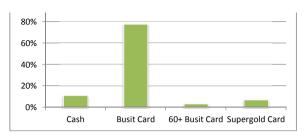


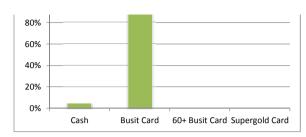


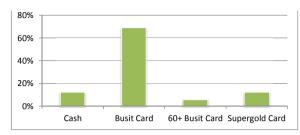


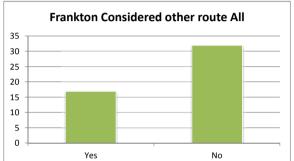


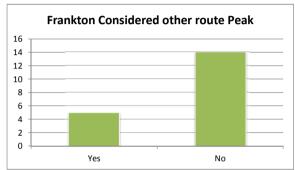
Frankton inter-peak Ticket payment method

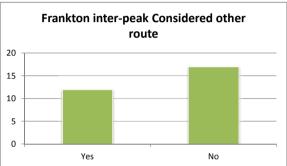


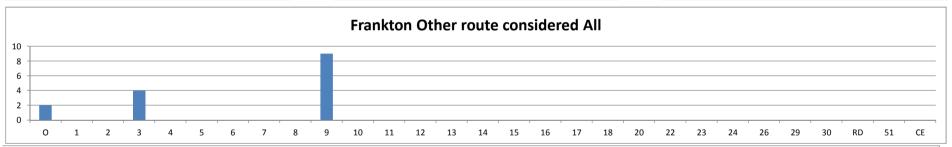


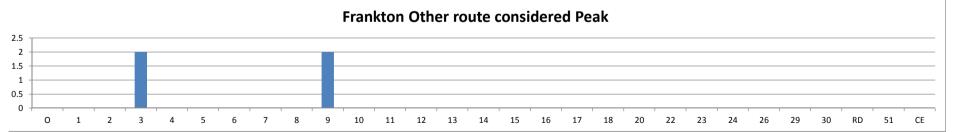


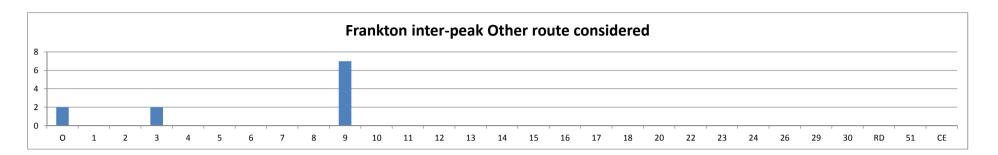


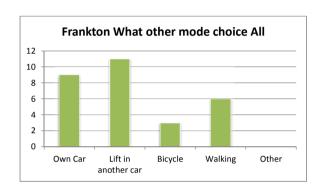


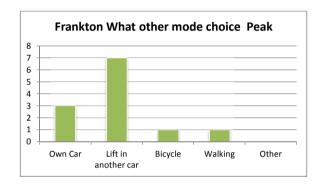


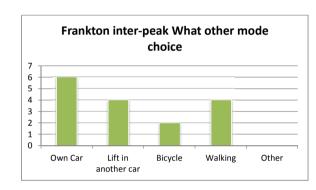


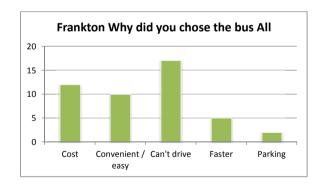


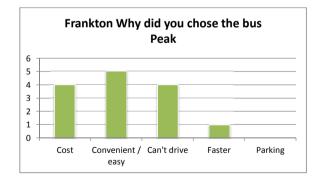


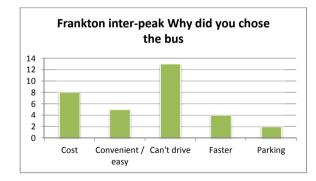


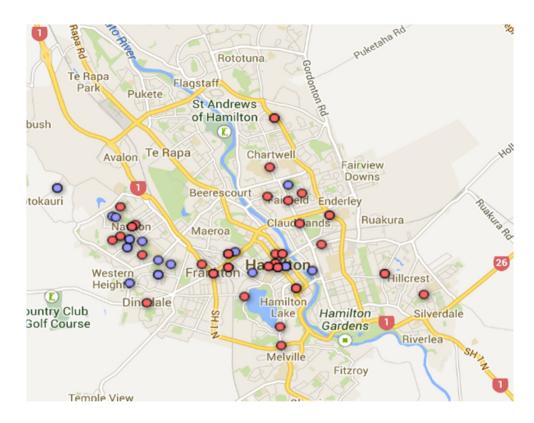




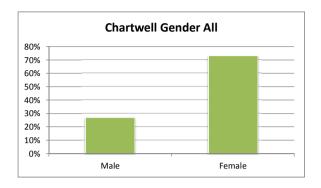


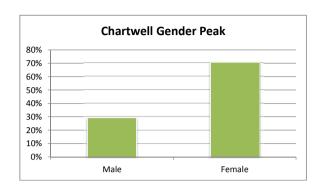


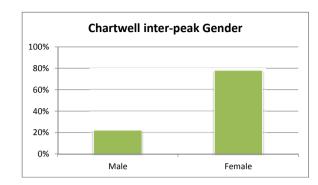


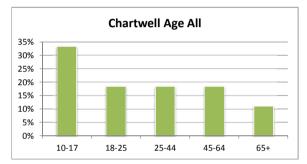


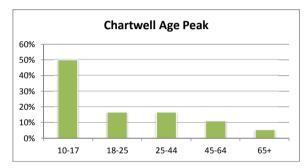
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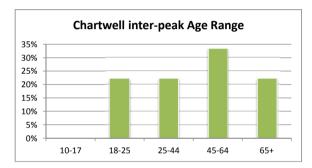


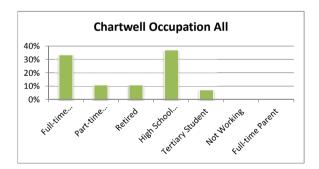


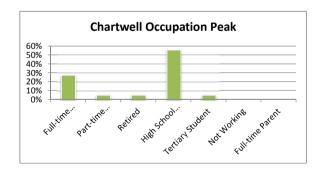


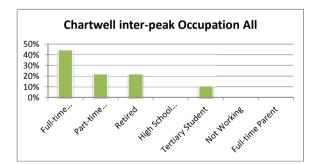


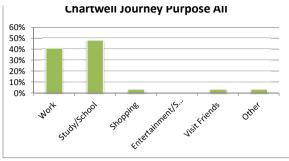


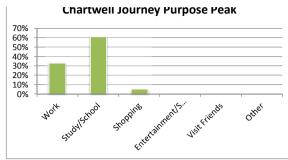


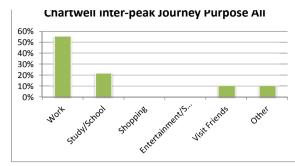


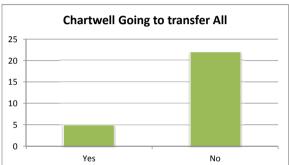


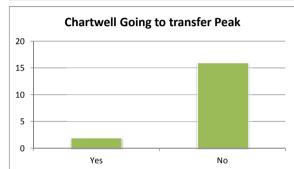


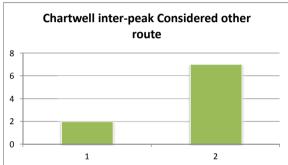


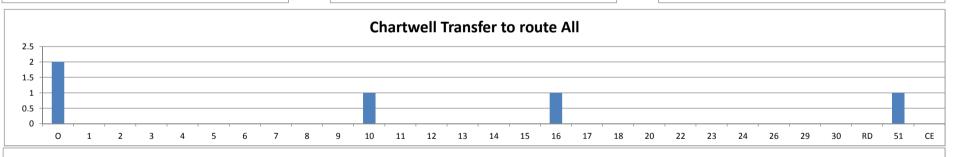




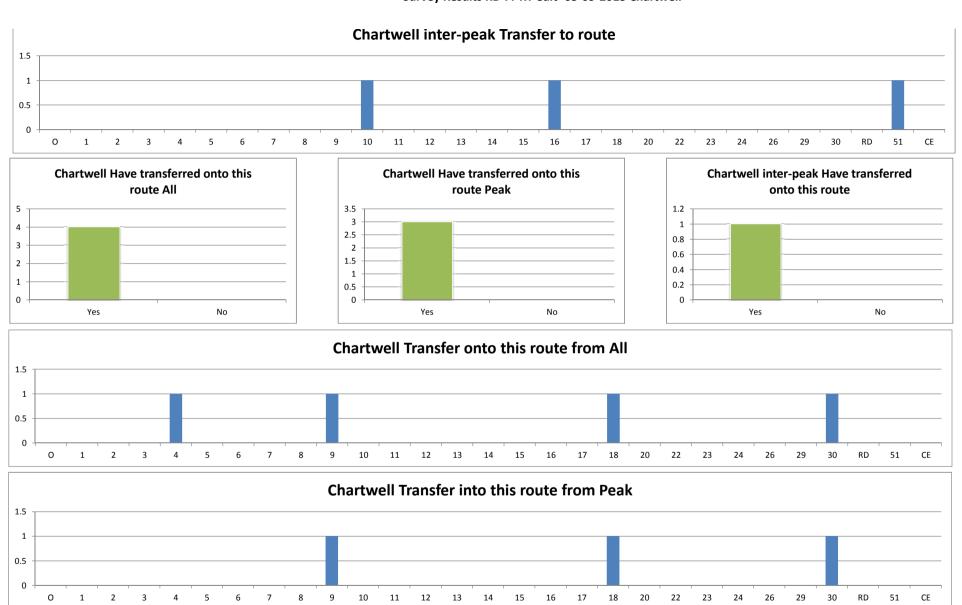


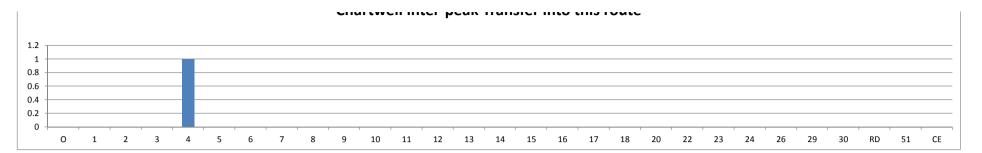


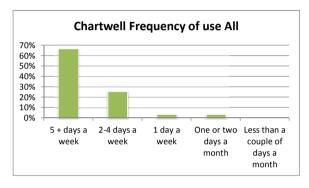


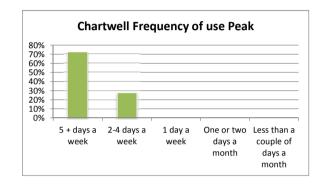


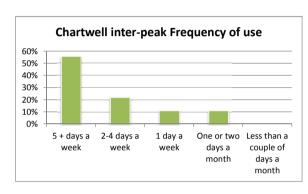


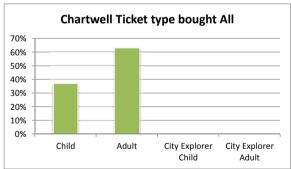


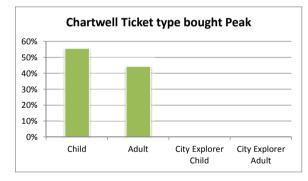


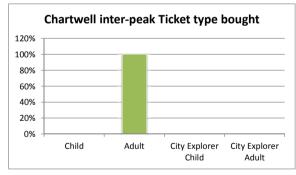








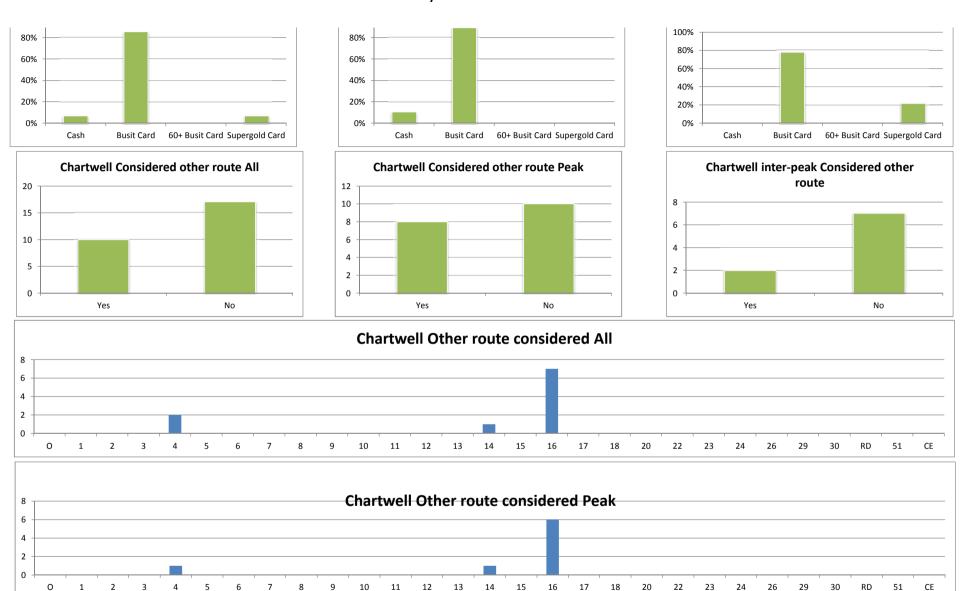


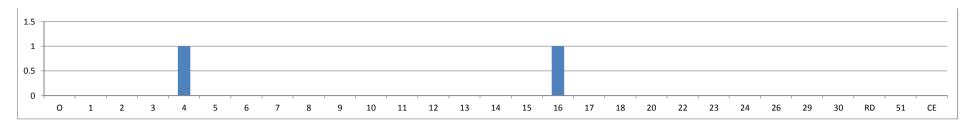


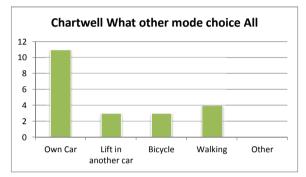


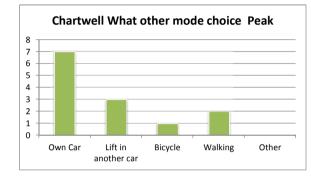


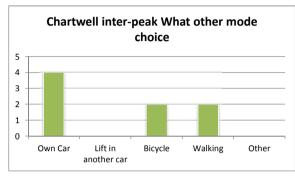
Chartwell inter-peak Ticket payment method

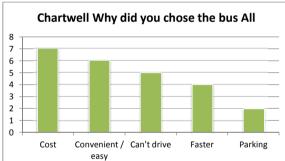


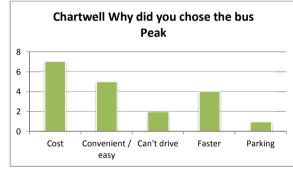


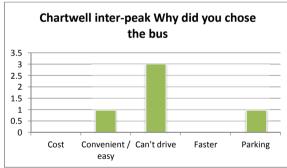


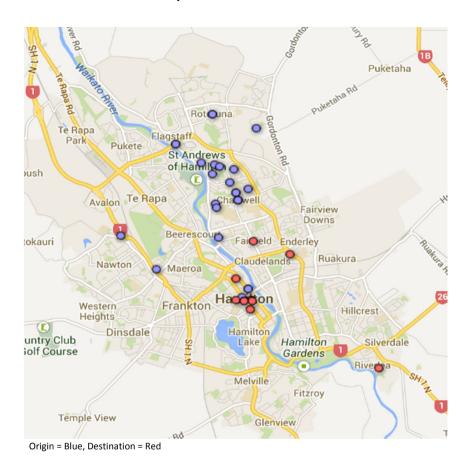


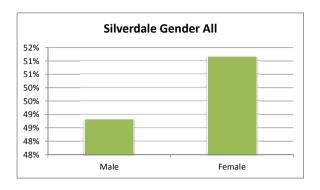


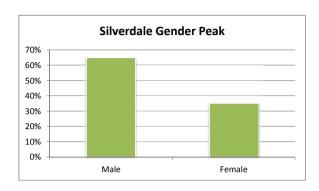


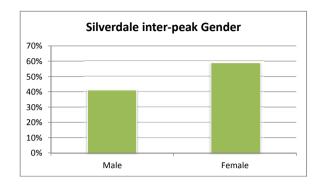


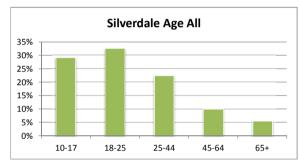


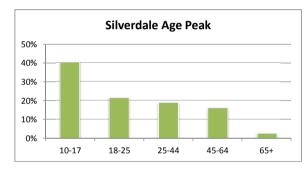


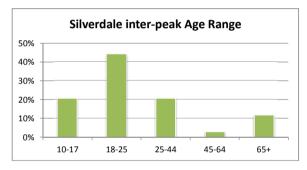


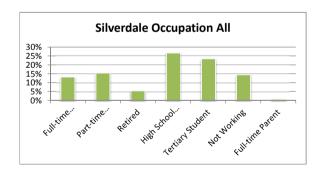


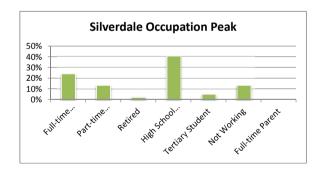


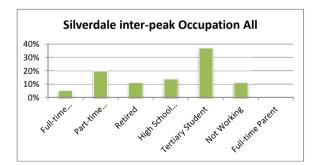


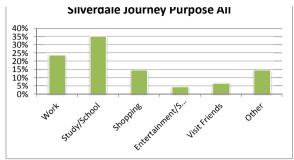


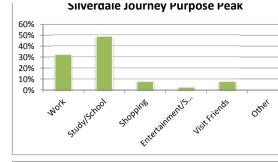


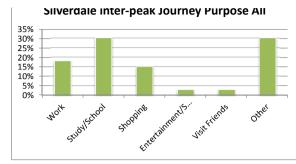


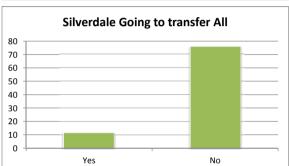


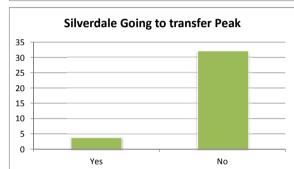


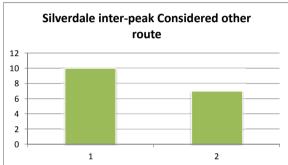




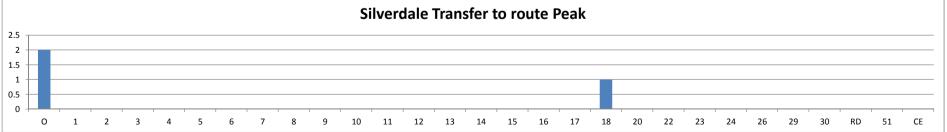


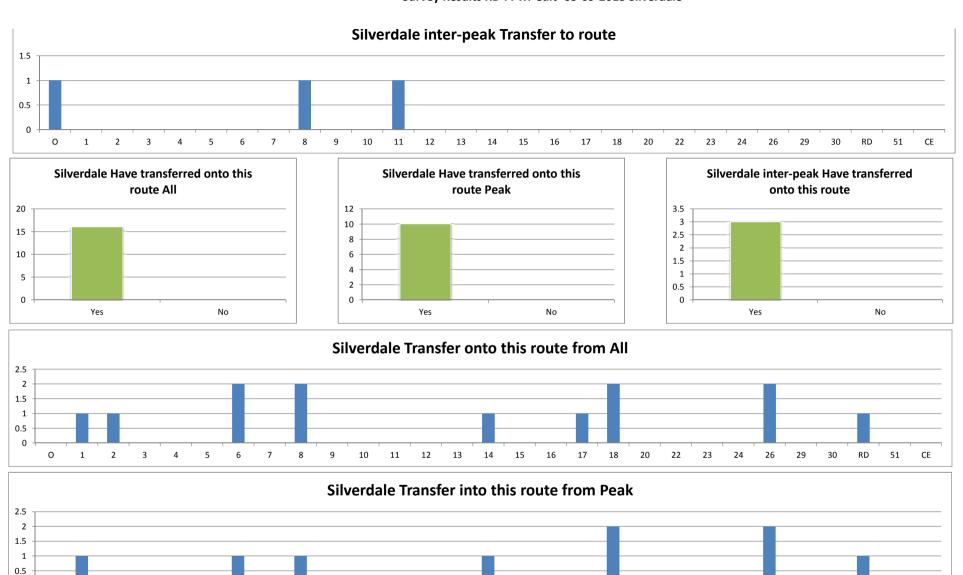


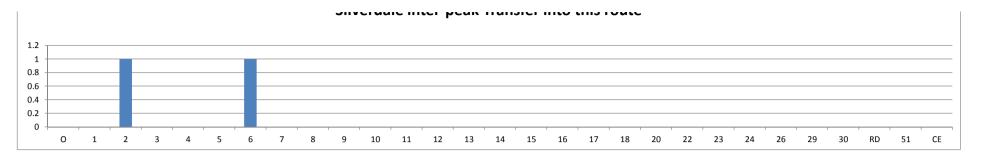


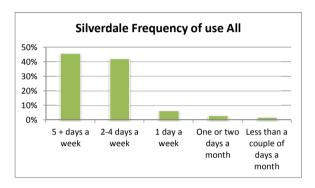


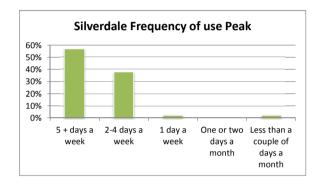


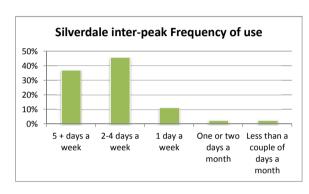


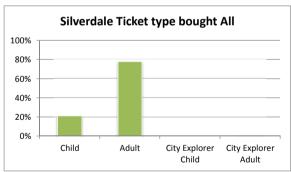


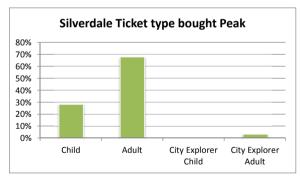


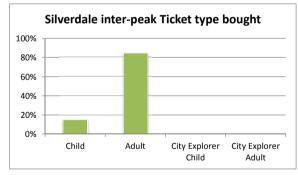








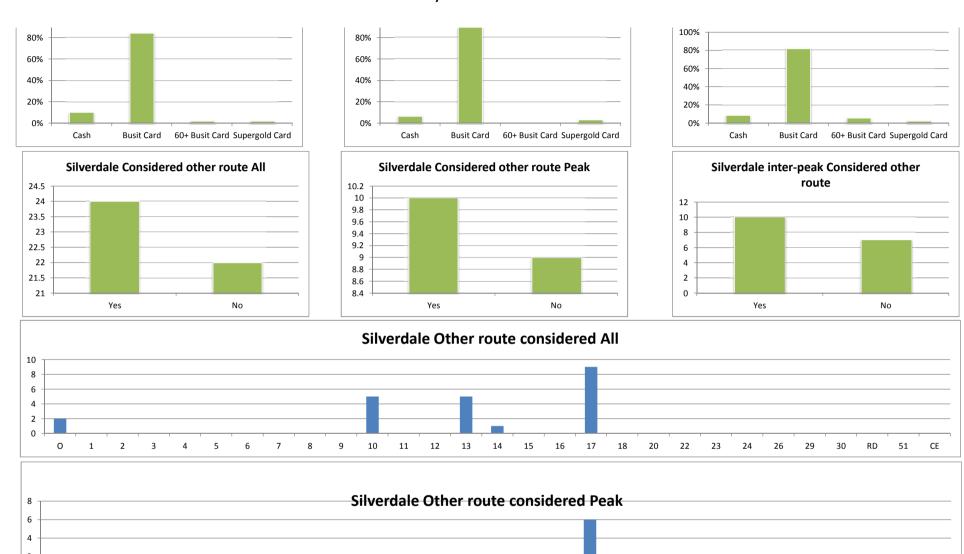


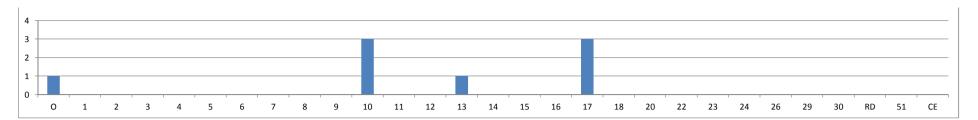


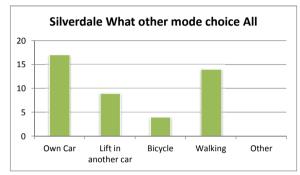


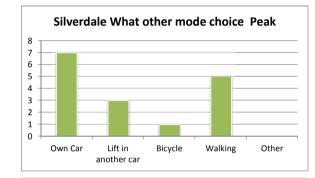


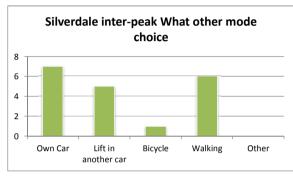
Silverdale inter-peak Ticket payment method

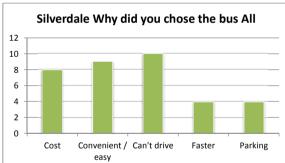


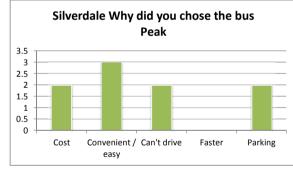


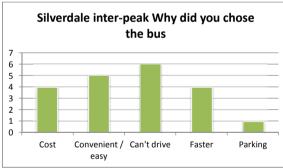


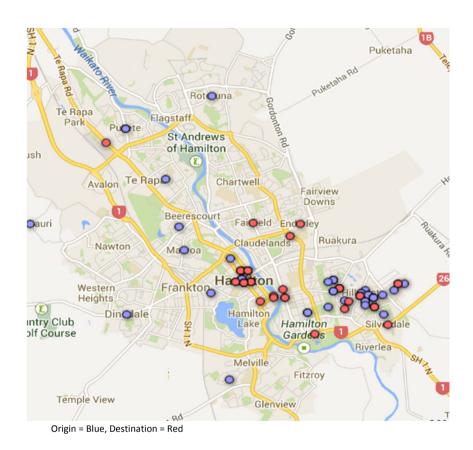


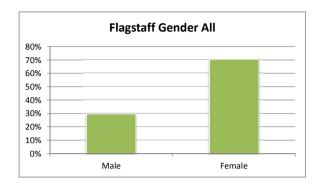


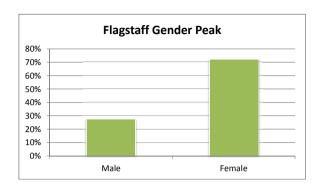


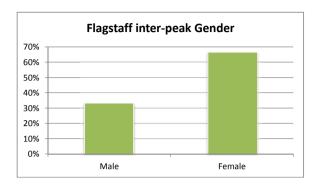


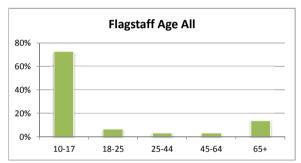


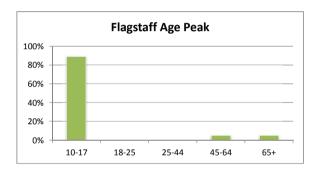


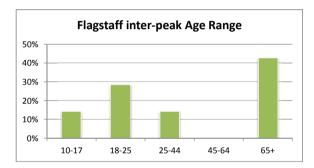


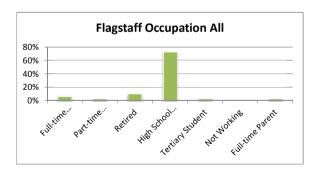


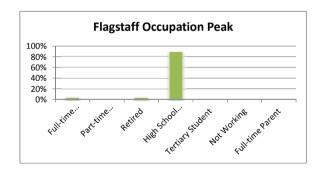


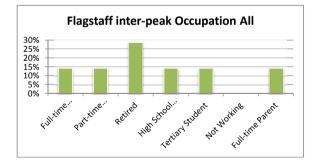


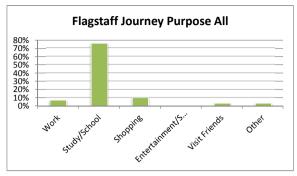


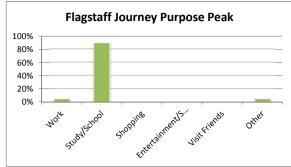


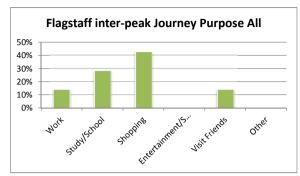


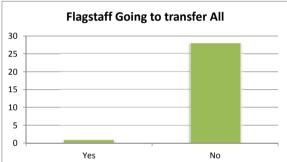


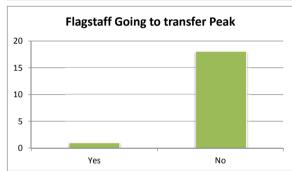


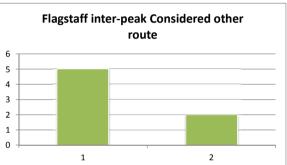


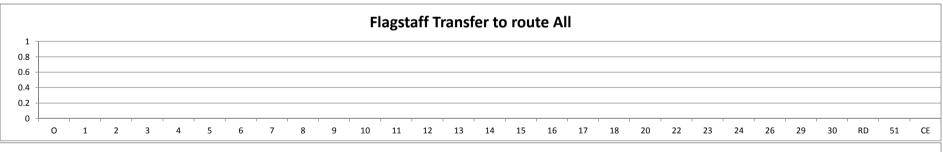




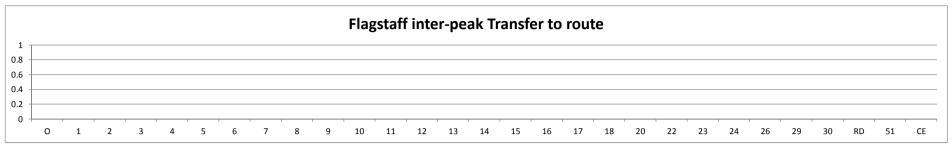


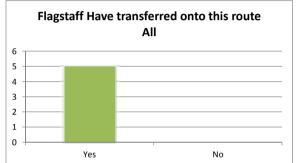


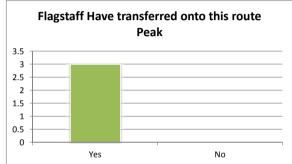


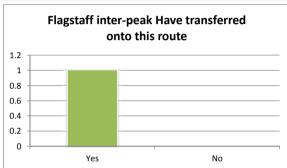


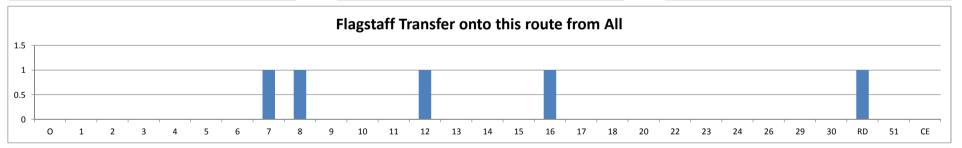


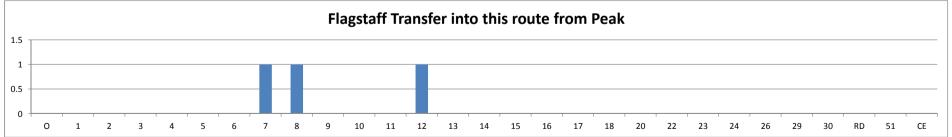


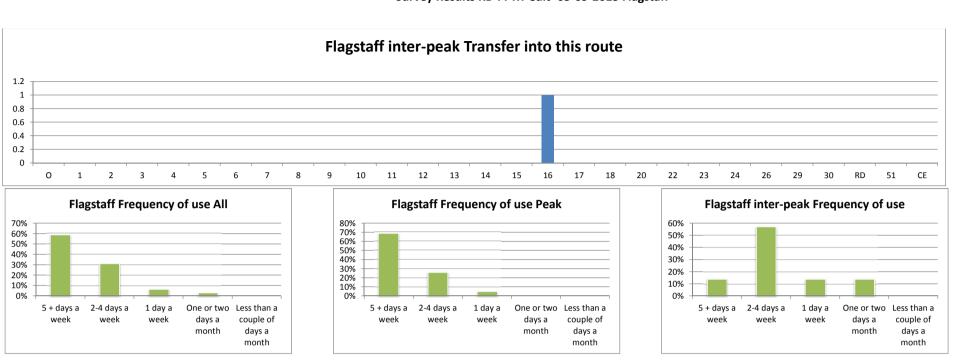


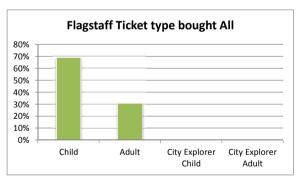


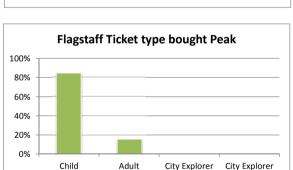






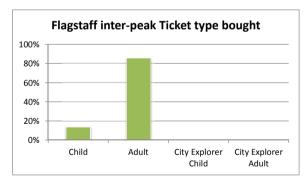


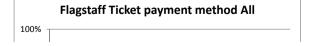




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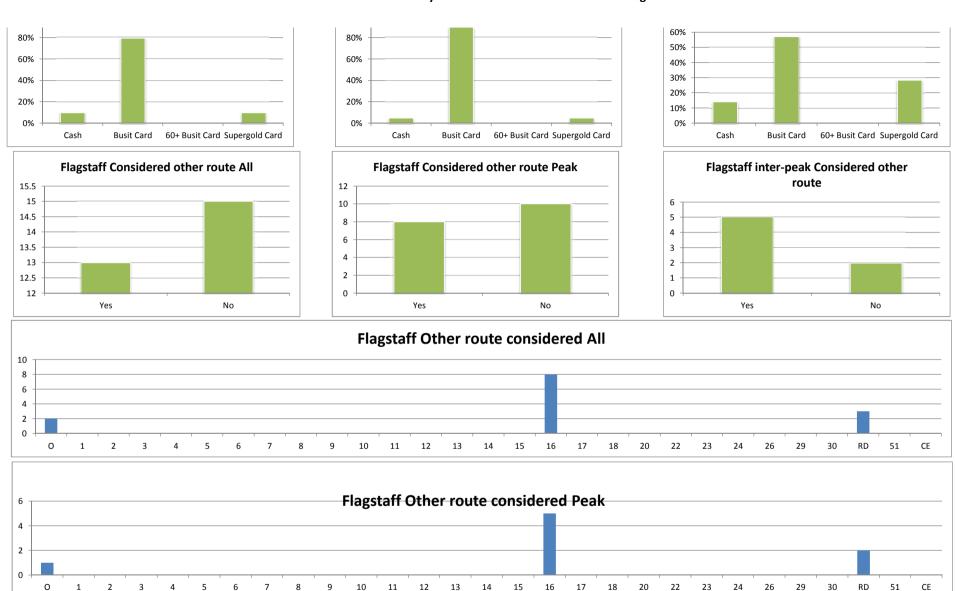
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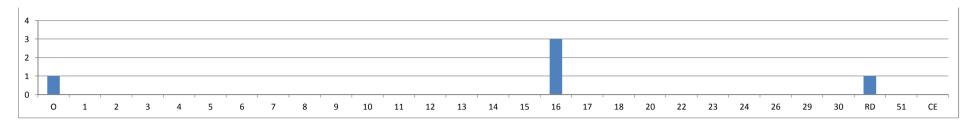


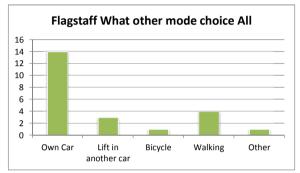


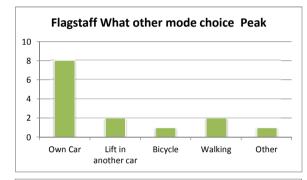


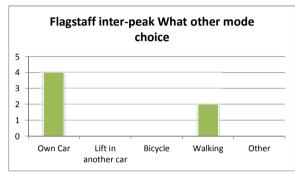
Flagstaff inter-peak Ticket payment method



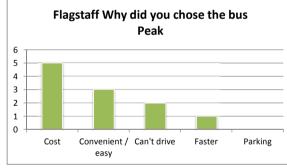


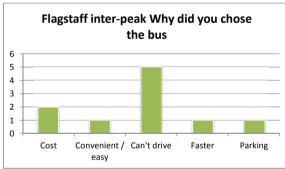


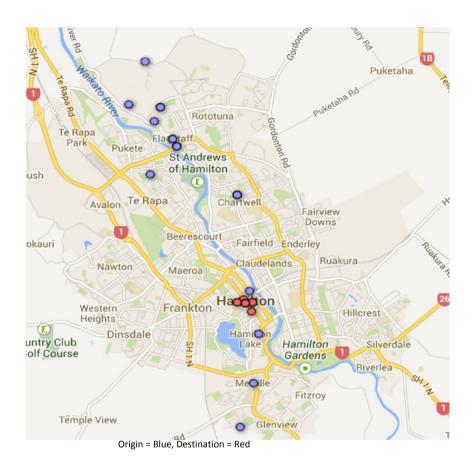


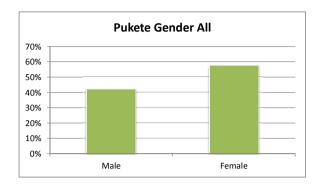


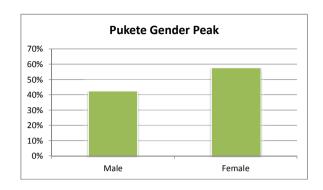


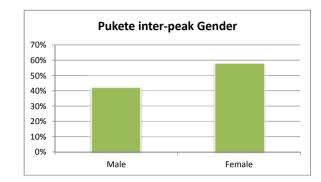


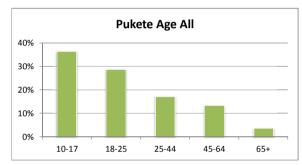


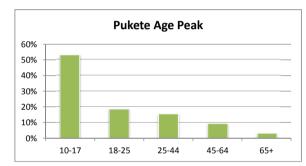


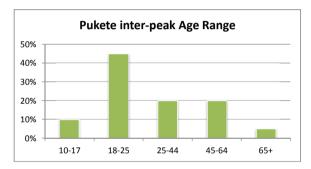


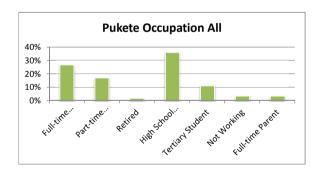


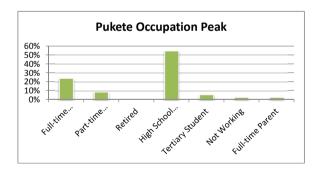


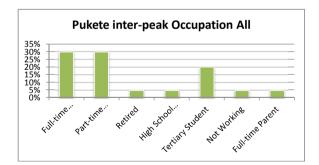


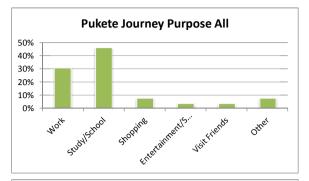


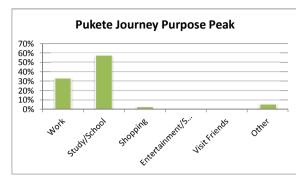


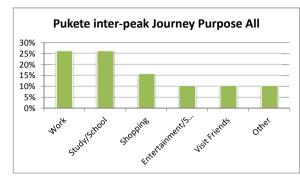


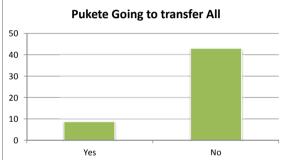


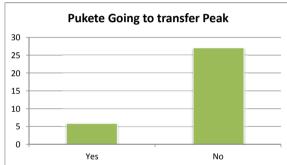


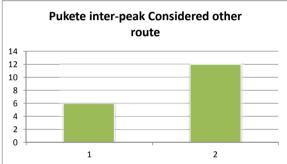


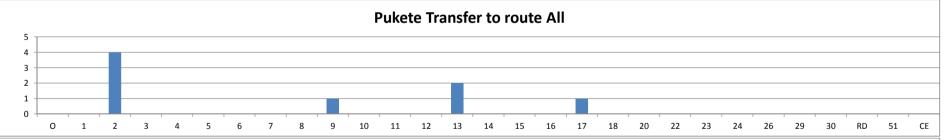


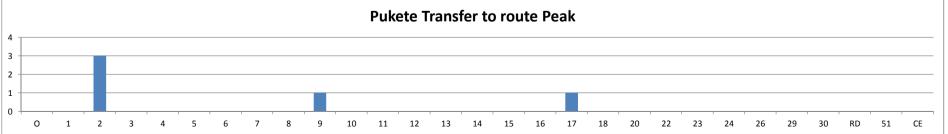


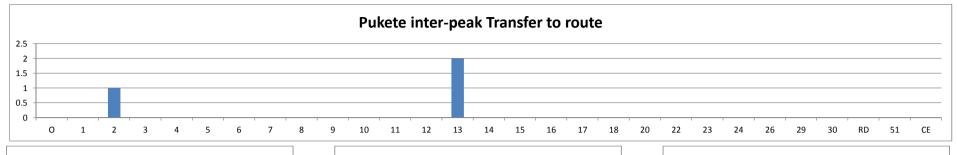


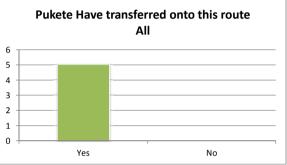


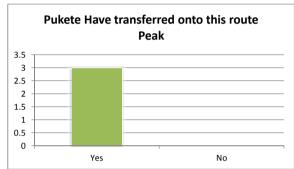


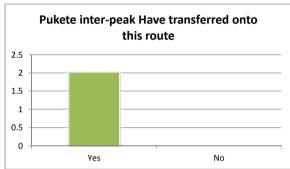


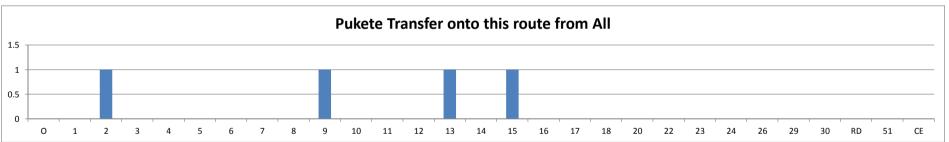


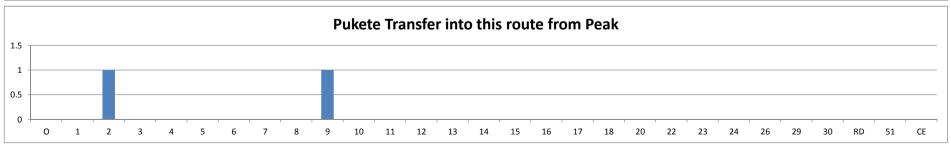


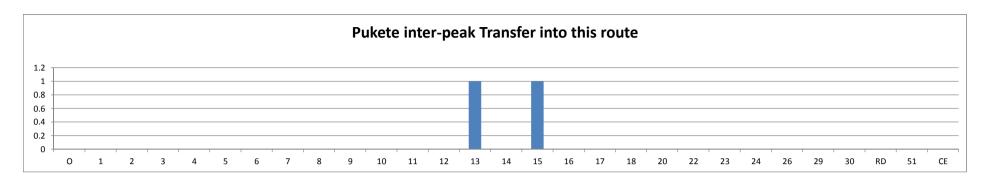


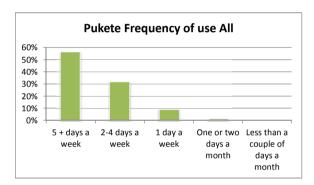


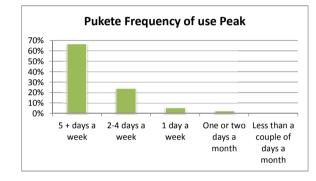


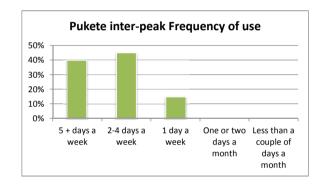


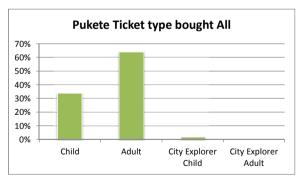


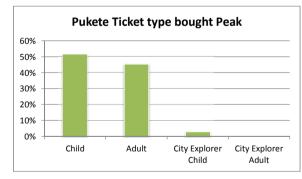


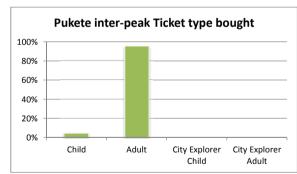


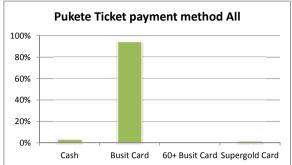


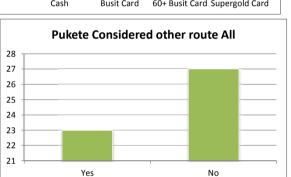


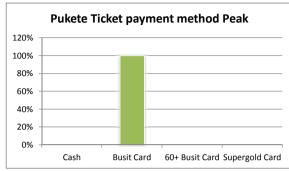


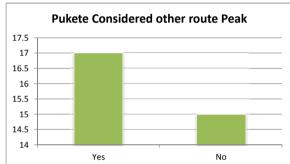


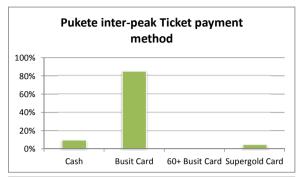


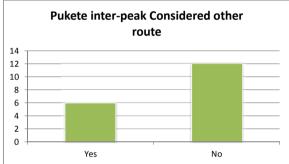


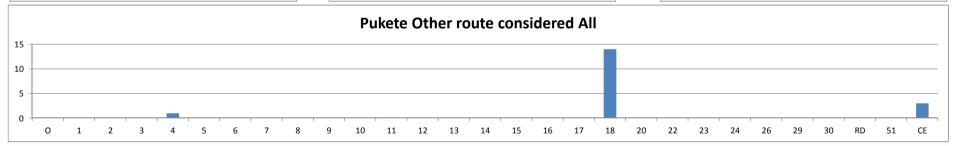


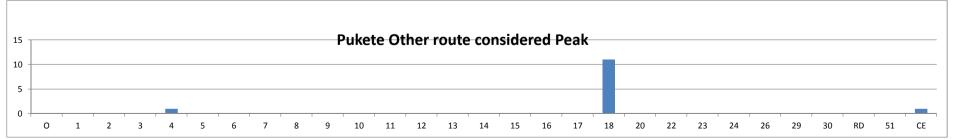


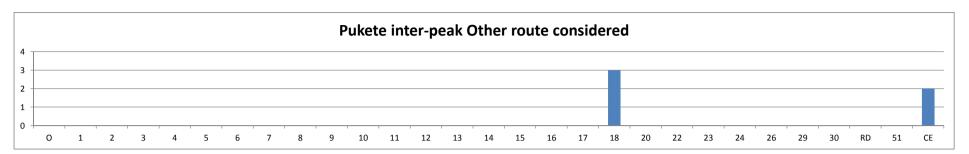


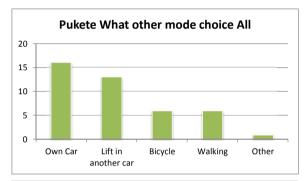


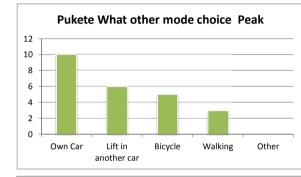


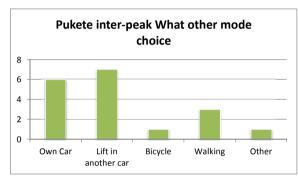


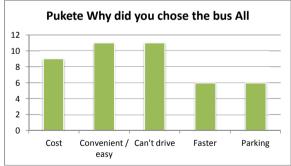


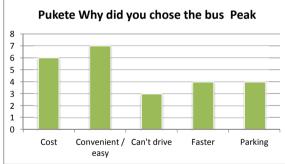


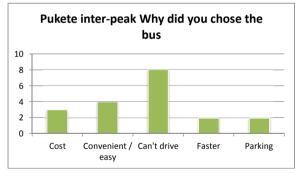


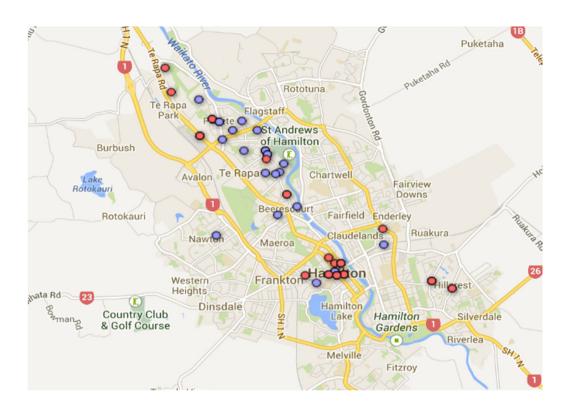




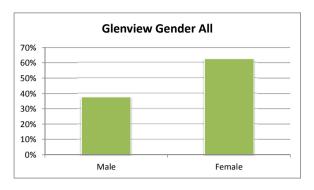


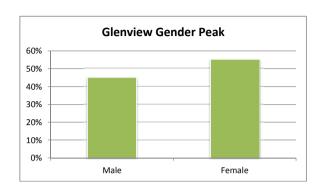


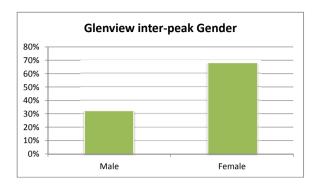


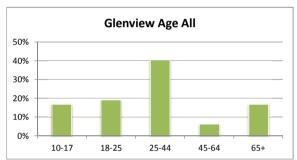


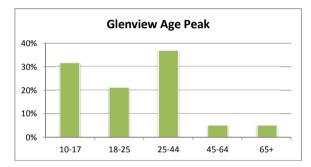
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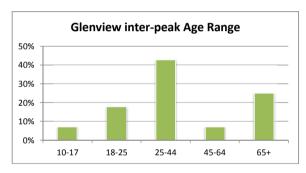


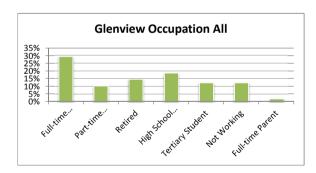


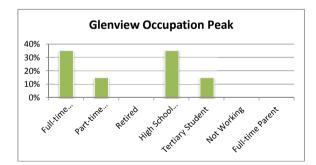


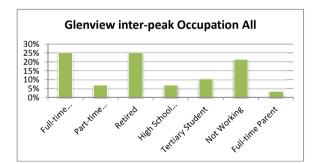


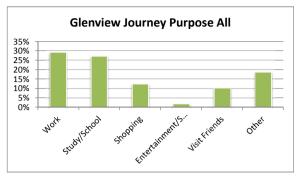


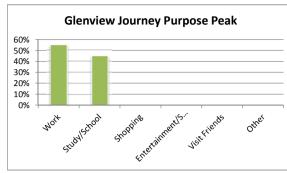


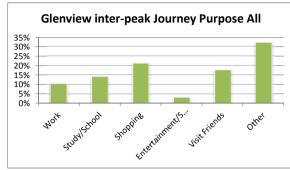


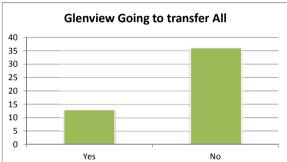


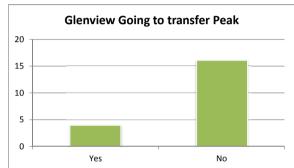


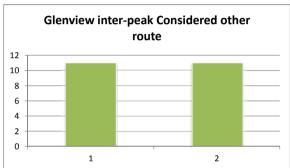


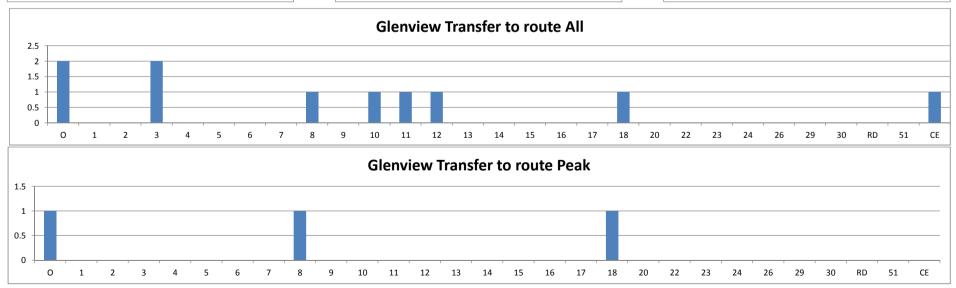


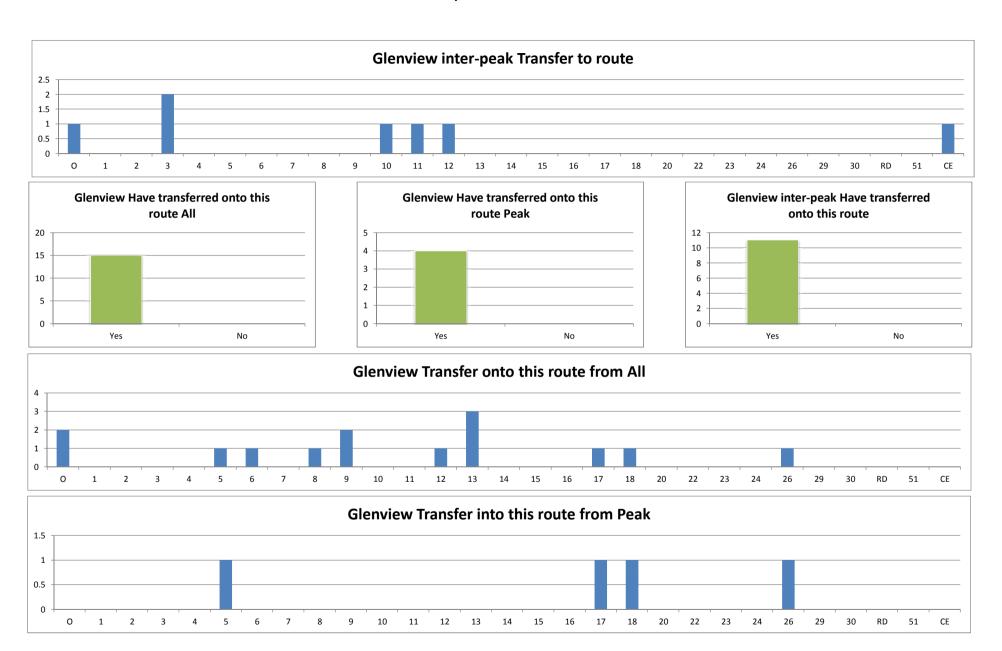


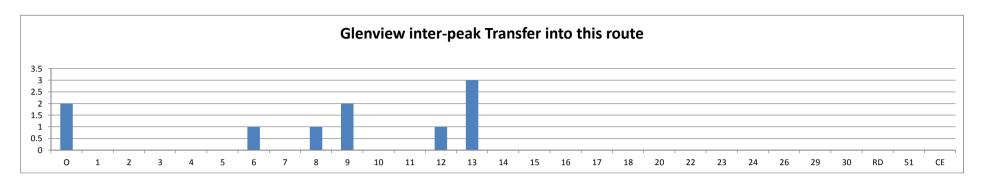


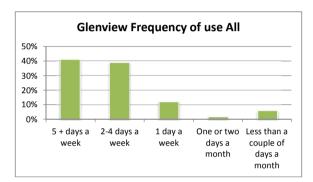


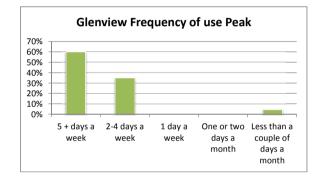


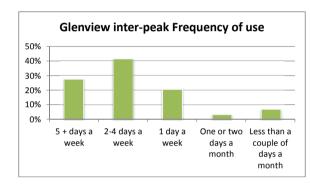


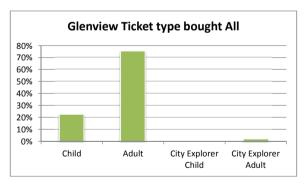




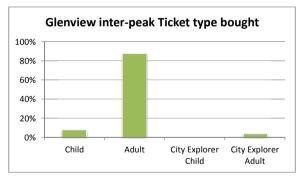


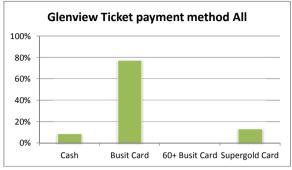


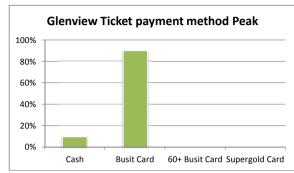


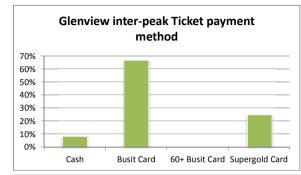


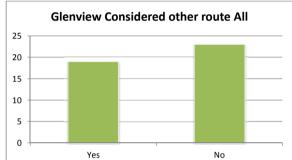


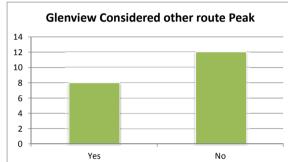


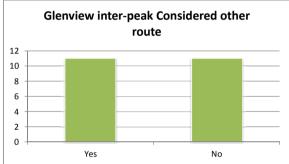




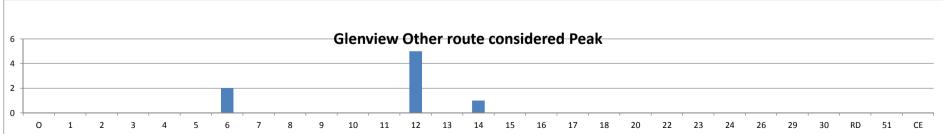


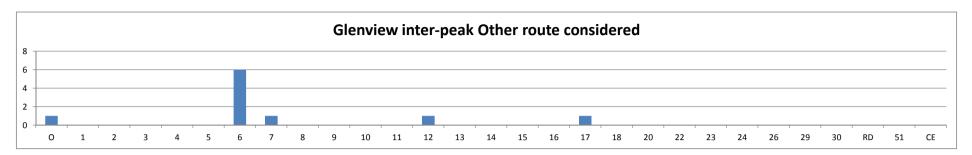


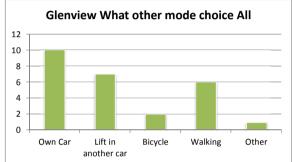












Glenview Why did you chose the bus All

Convenient / Can't drive

easy

Faster

Parking

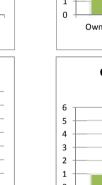
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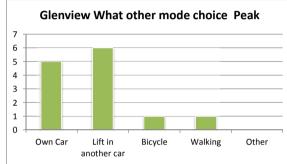
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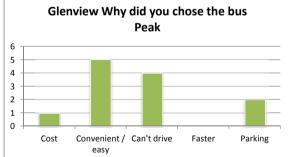
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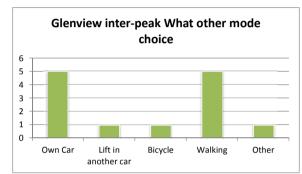
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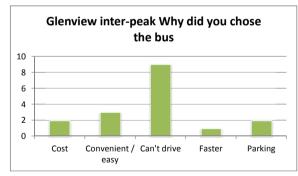
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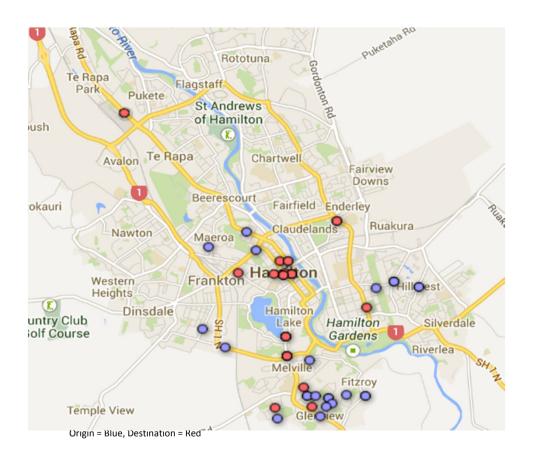


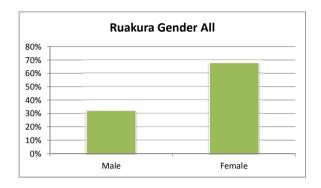


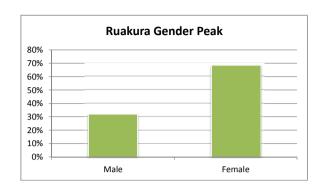


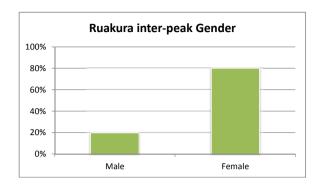


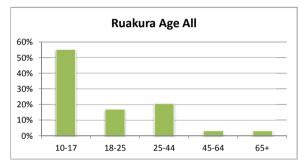


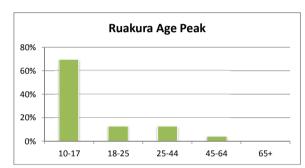


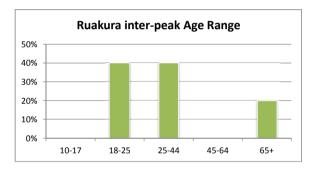


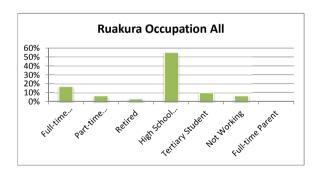


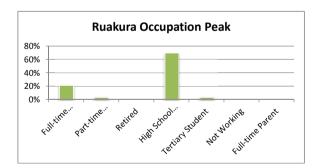


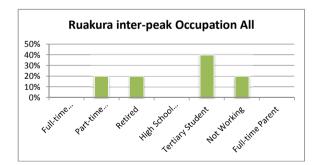


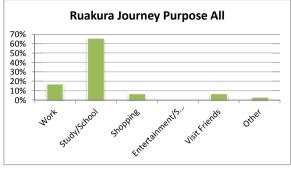


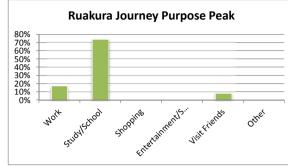


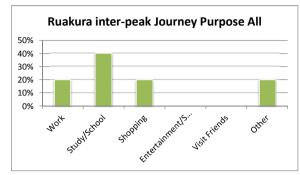


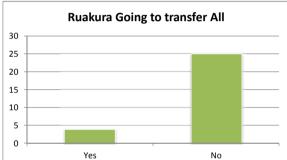


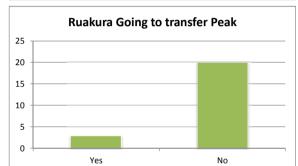


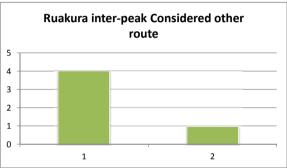


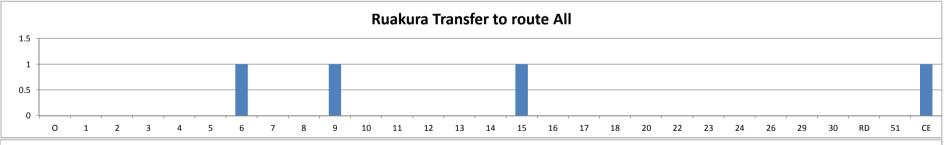


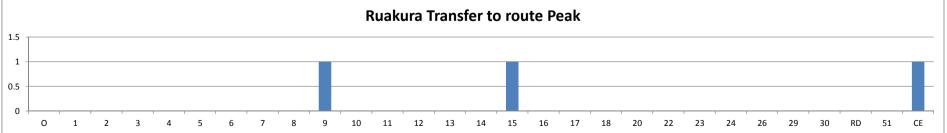


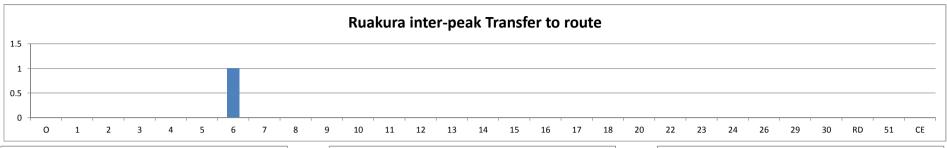


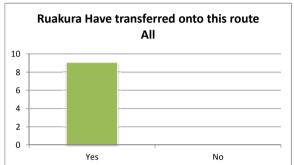


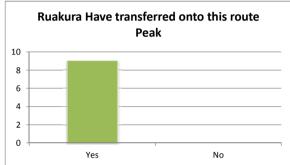


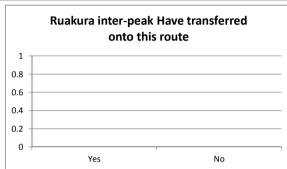


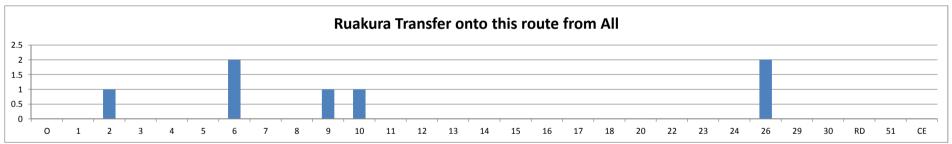


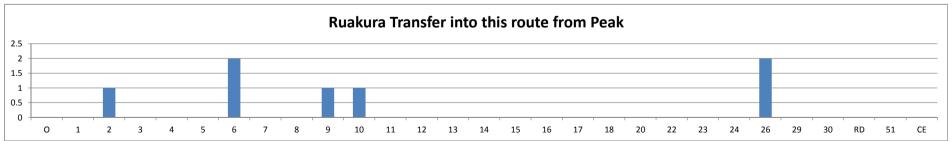


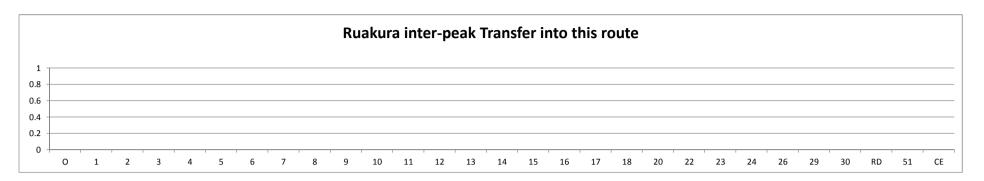


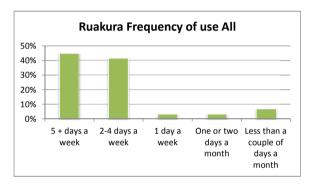


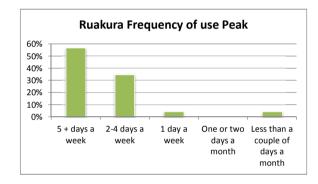


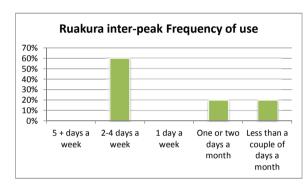


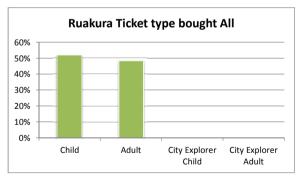


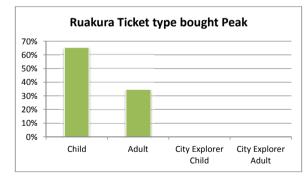


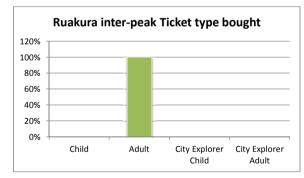


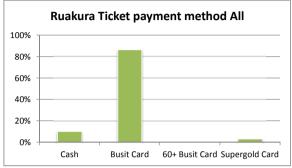


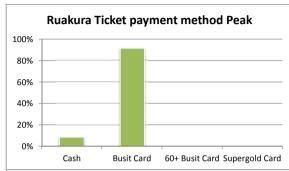


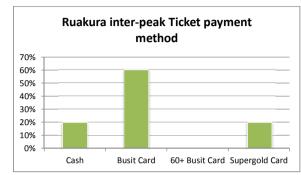


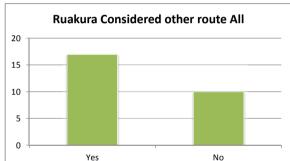


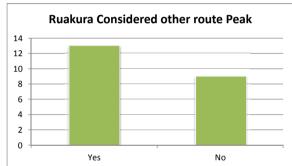


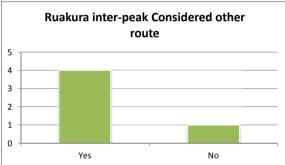


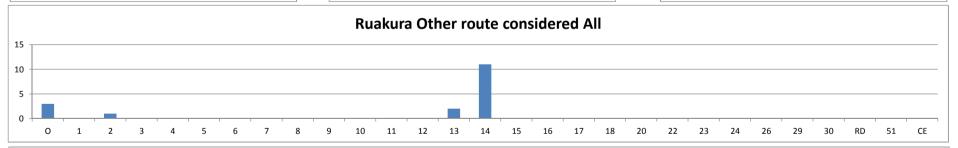


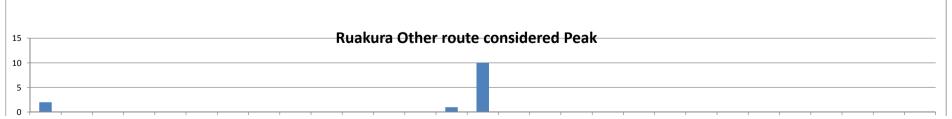




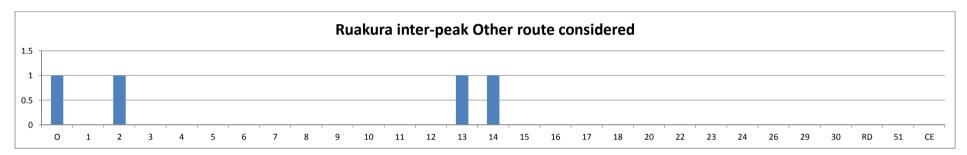


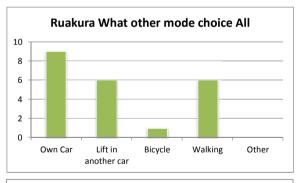






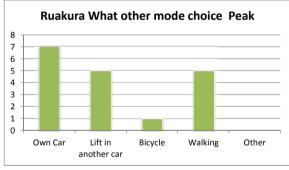




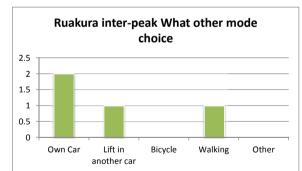


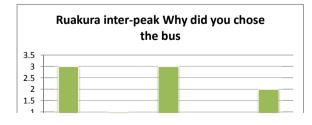
Ruakura Why did you chose the bus All

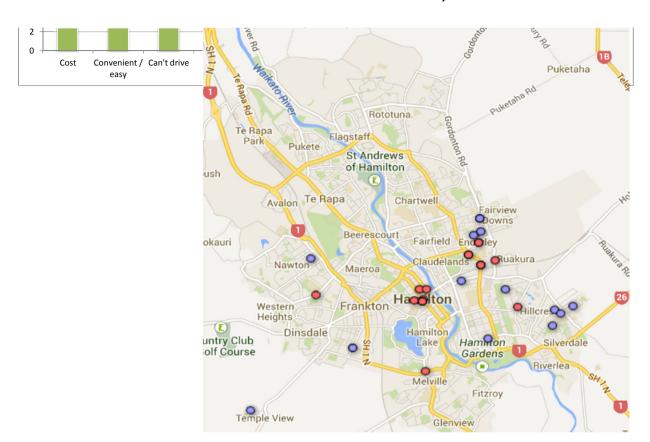
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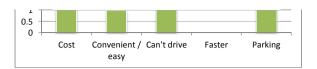


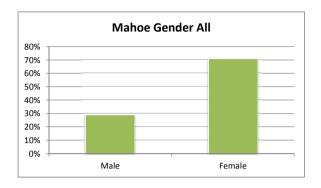


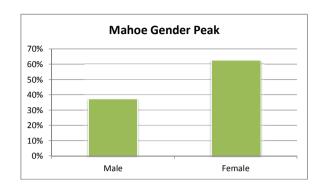


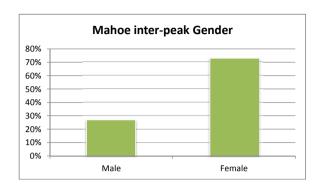


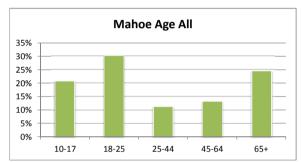


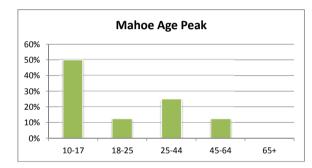


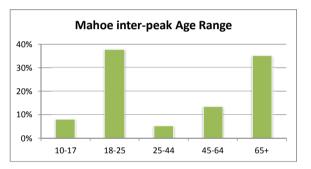


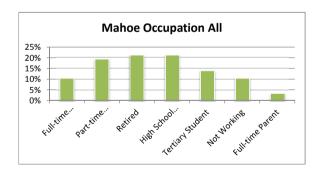


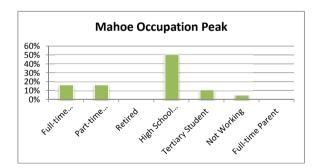


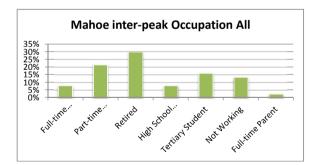


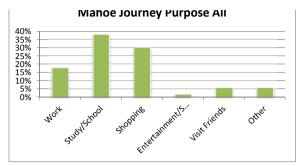


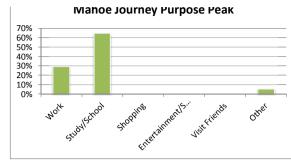


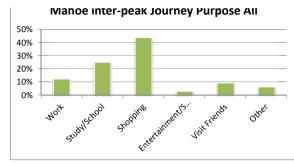


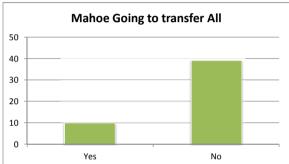


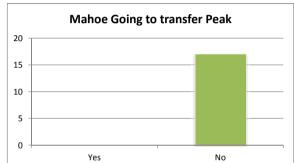


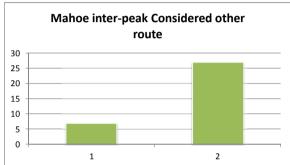


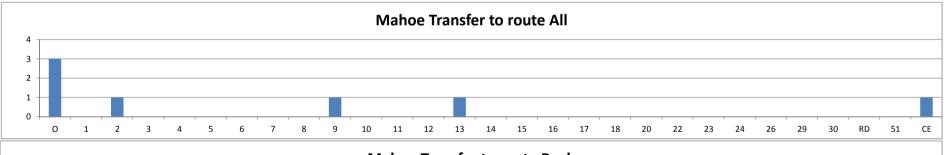


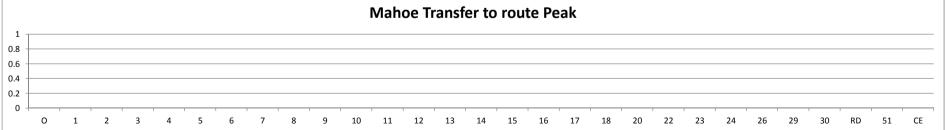


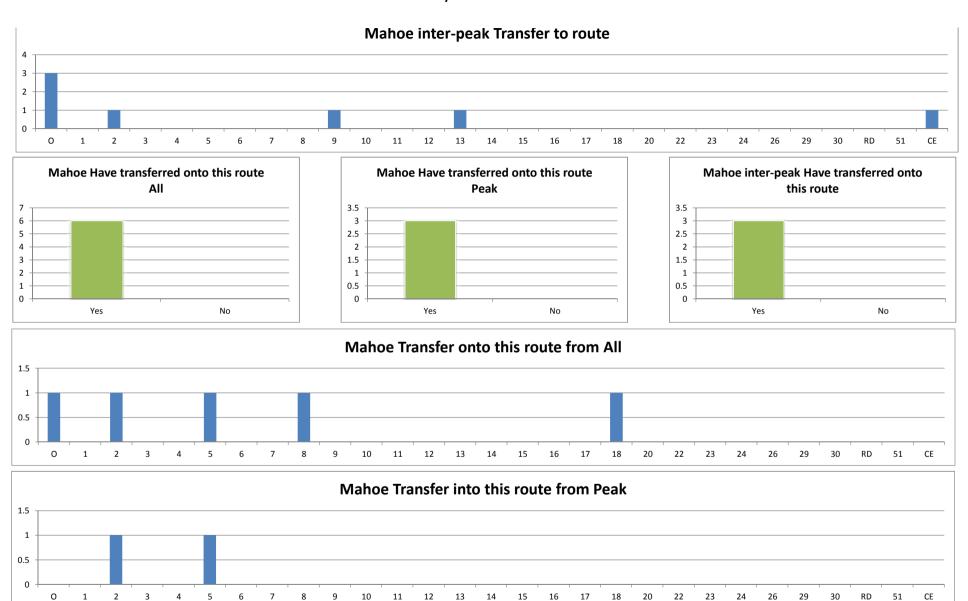


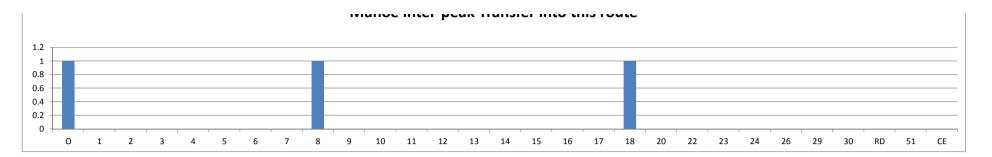


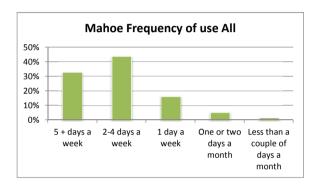


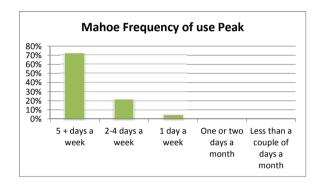


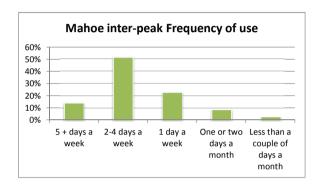


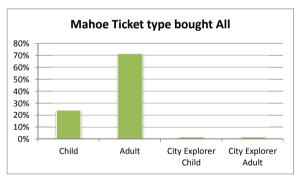


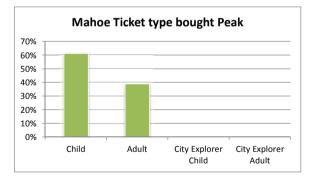


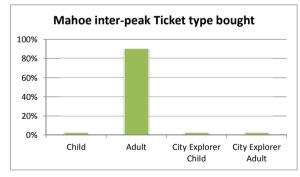








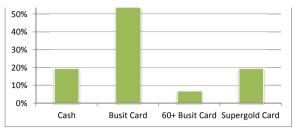


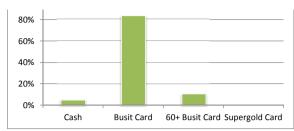


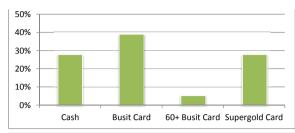


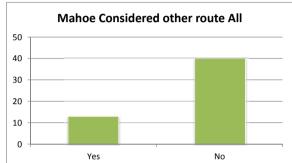


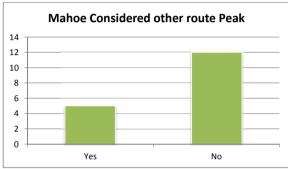
Mahoe inter-peak Ticket payment method

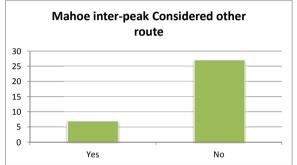


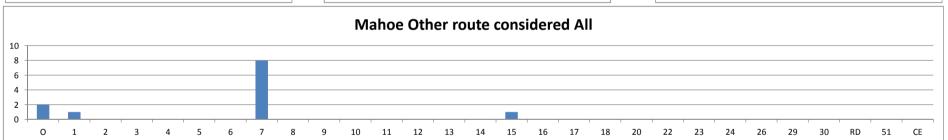


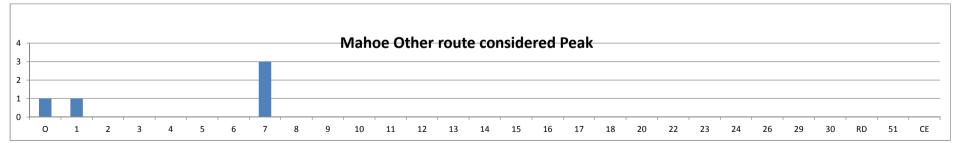


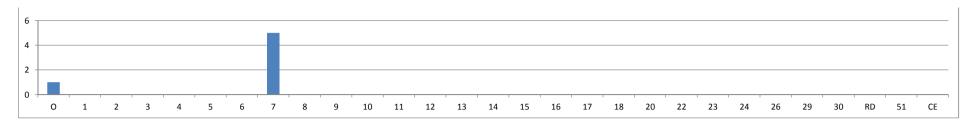


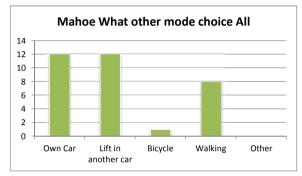


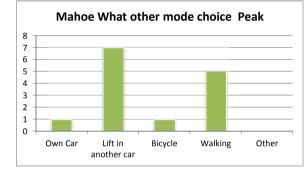


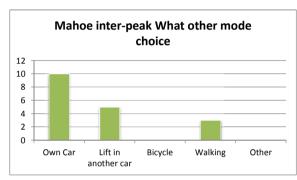


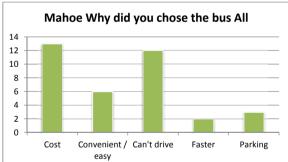


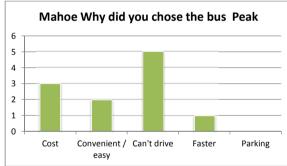


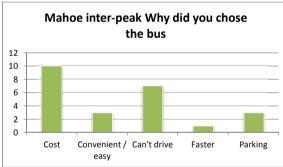




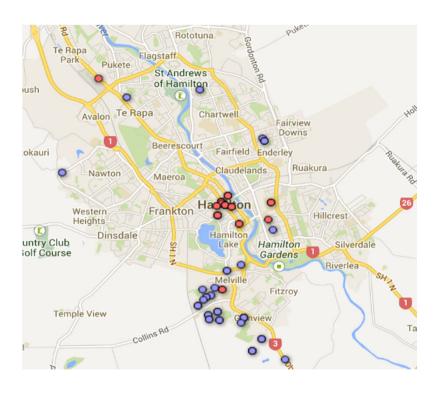


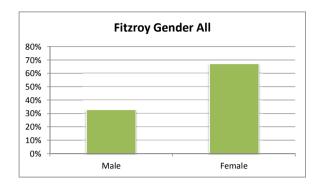


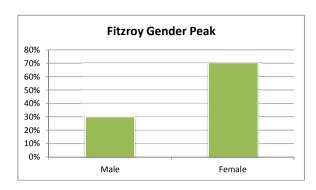


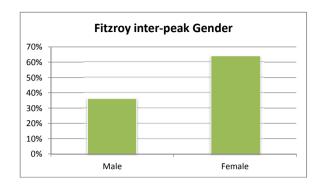


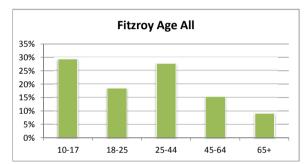


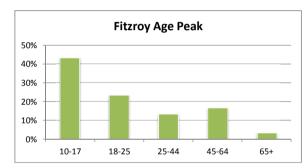


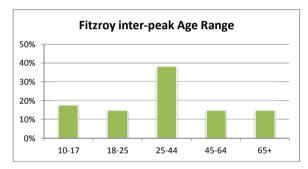




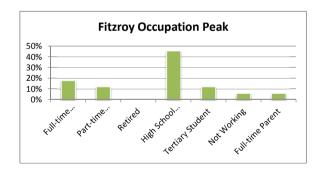


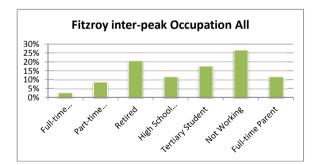


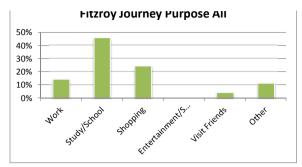




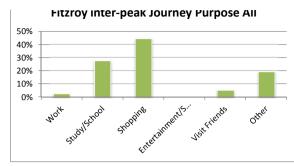






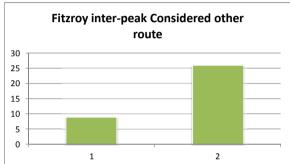


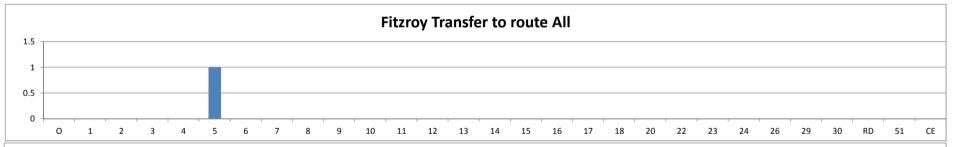


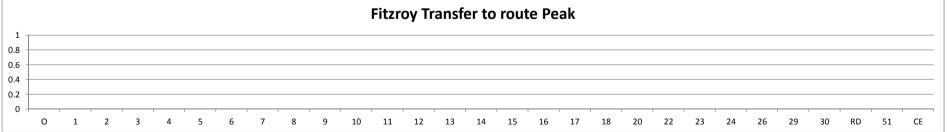




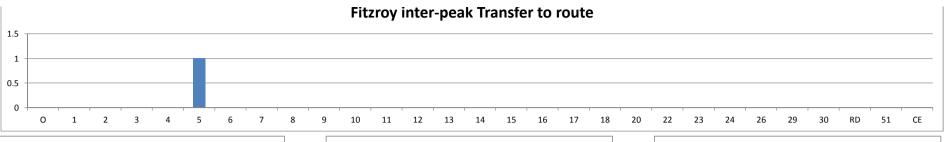


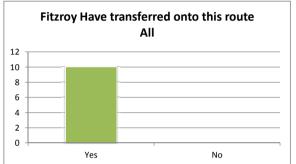


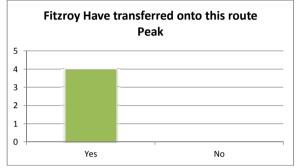


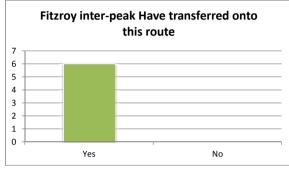


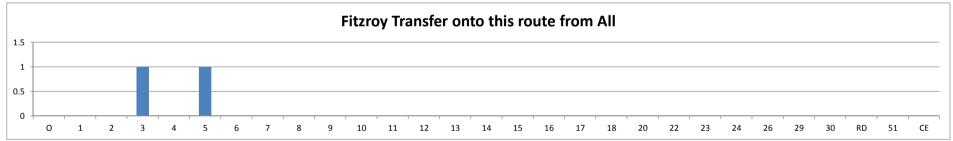
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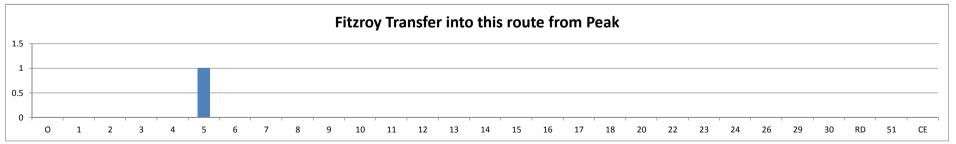


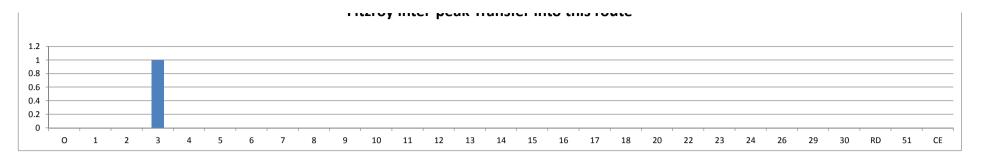


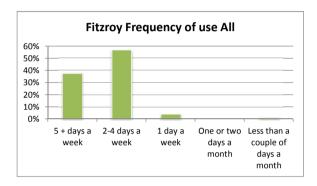


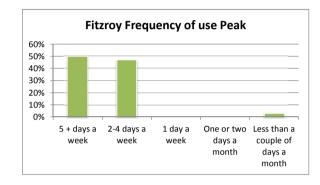


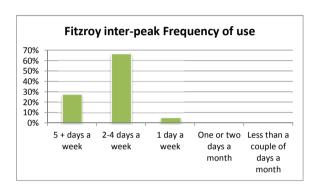


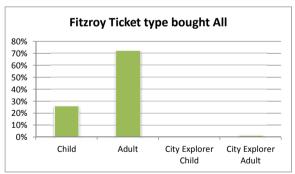


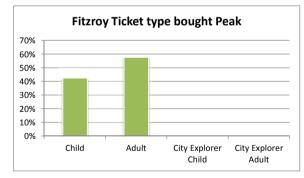


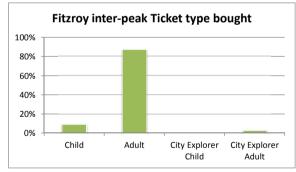








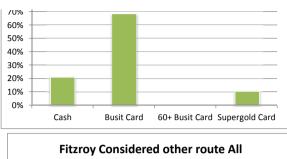


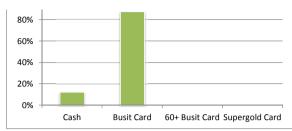


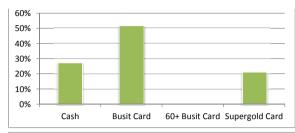
Fitzroy Ticket payment method All	
80%	



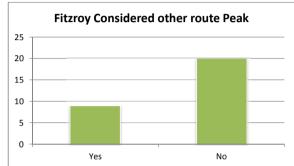
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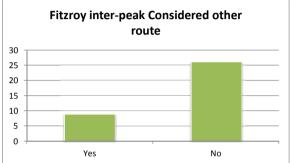


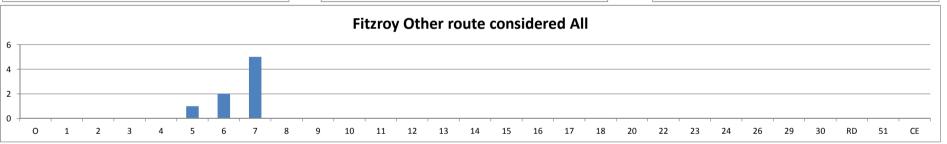


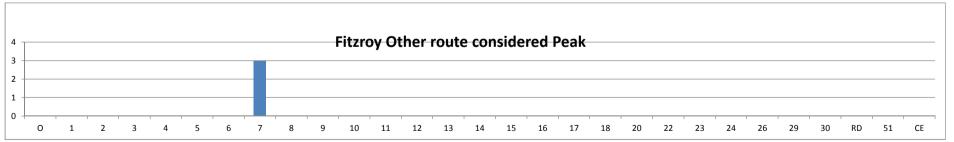


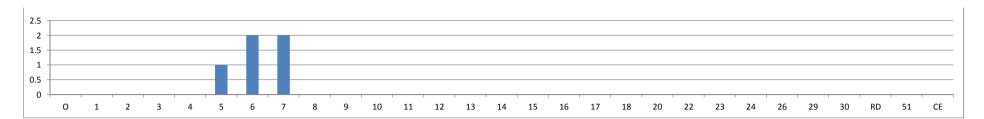


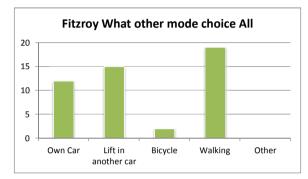


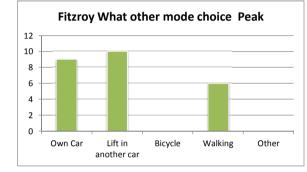


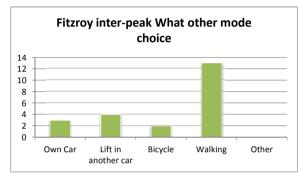




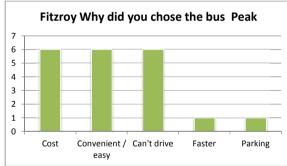


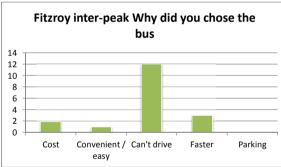




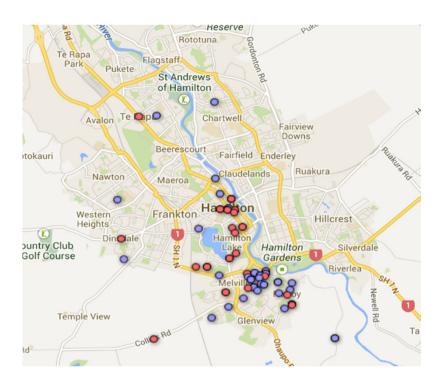




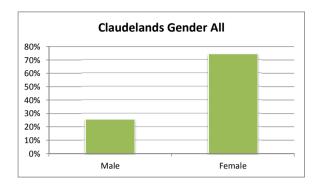


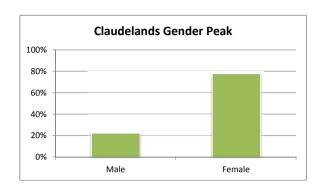


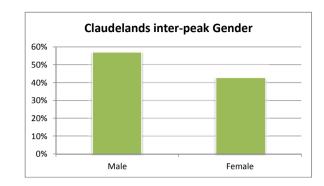


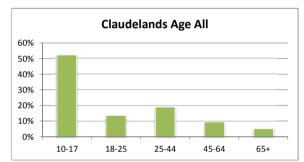


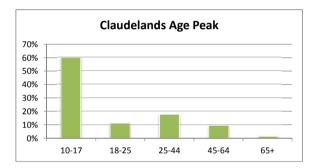
Survey Results RB TT RT edit- 05-09-2013 Claudelands

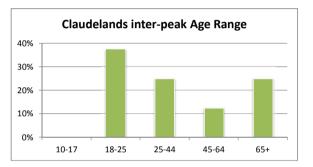


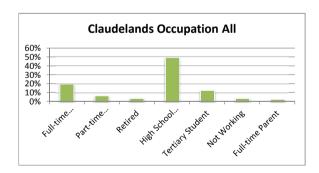


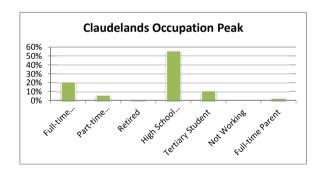


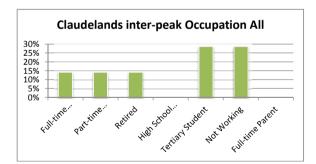


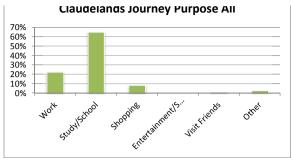


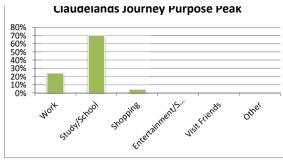


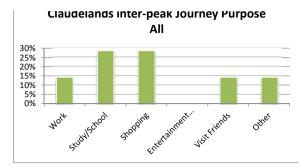


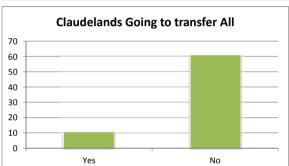


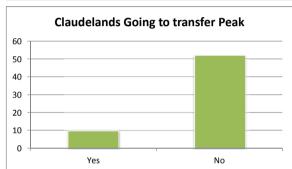


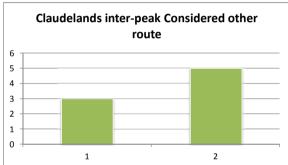


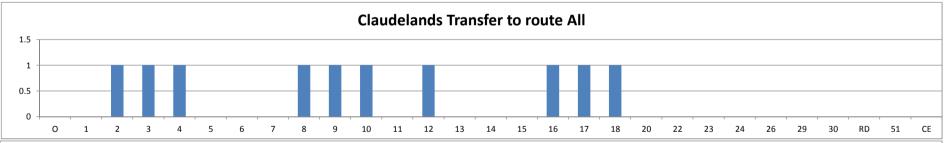


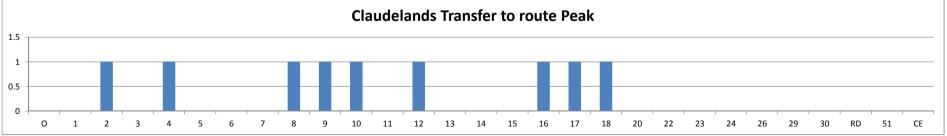


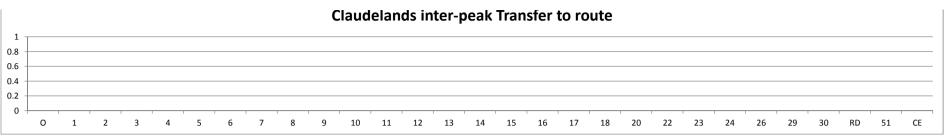


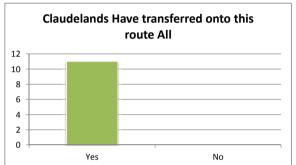


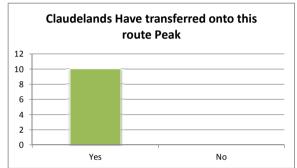


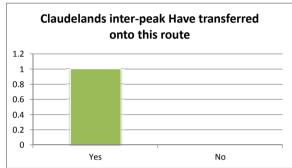


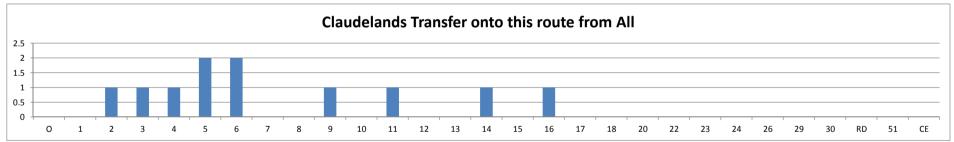


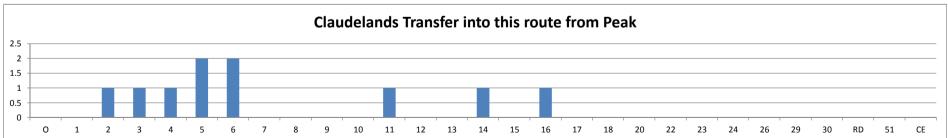


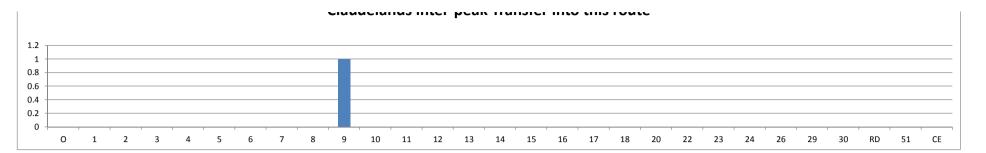


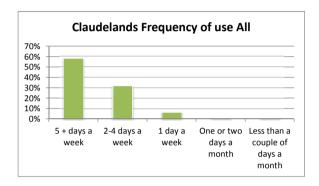


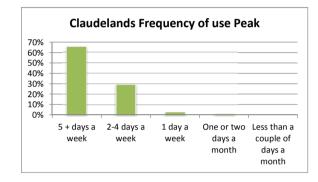


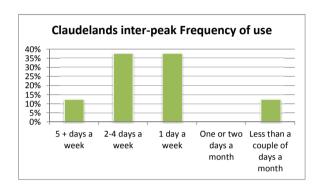


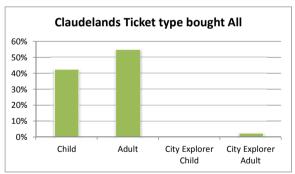


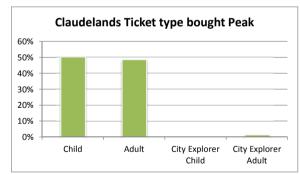


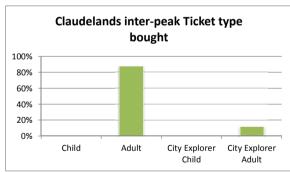






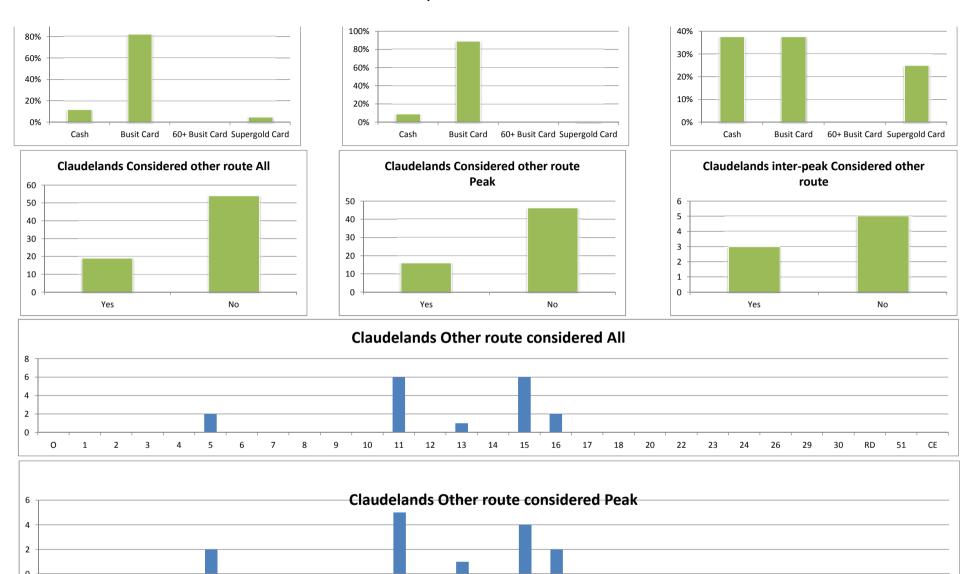






Claudelands Ticket payment method All

Claudelands Ticket payment method Peak Claudelands inter-peak Ticket payment method



14

15 16

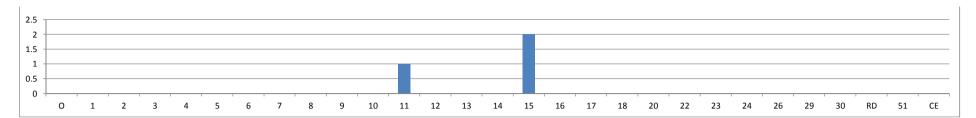
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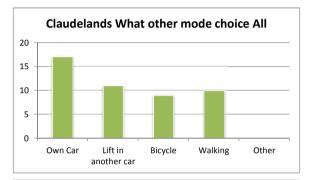
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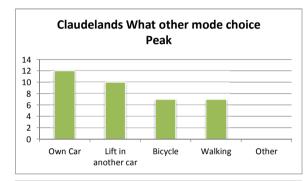
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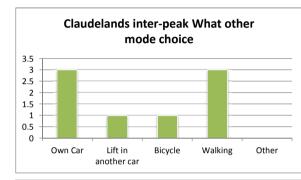
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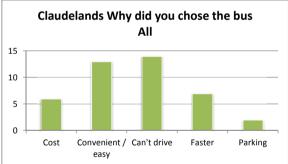
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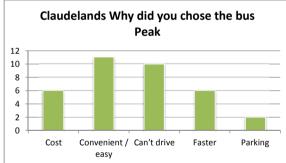


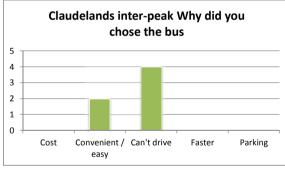




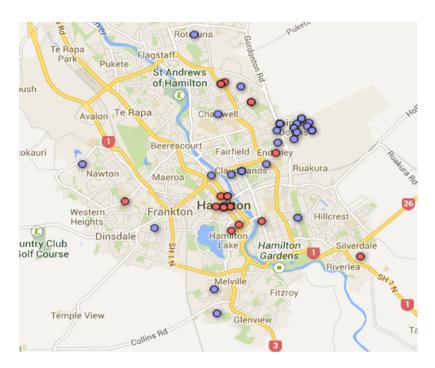




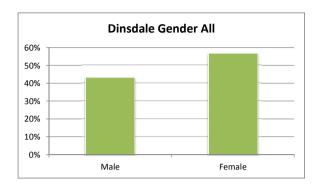


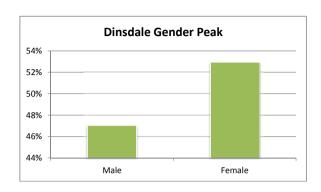


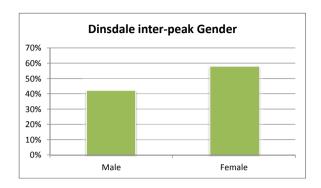


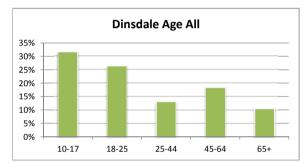


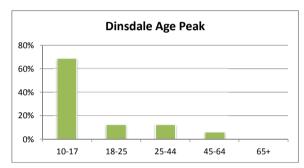
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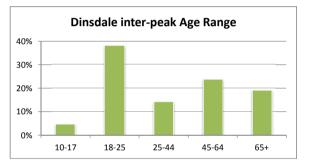


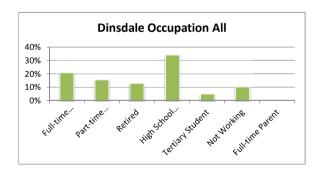


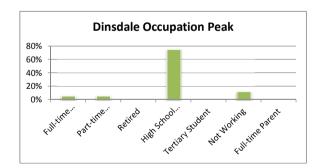


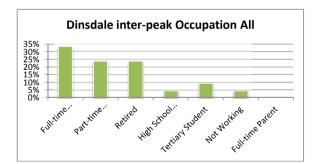


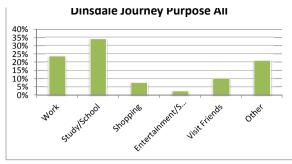


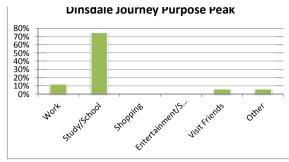


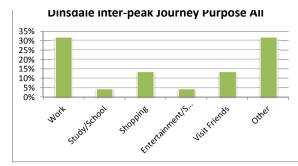


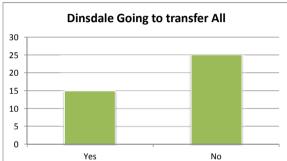


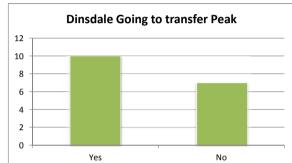


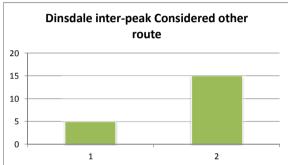


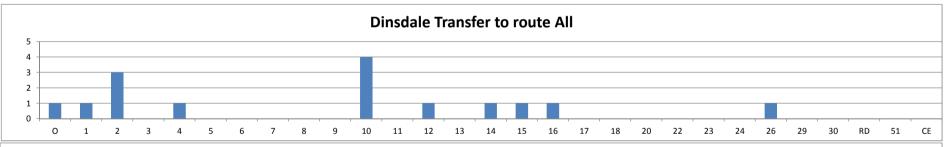






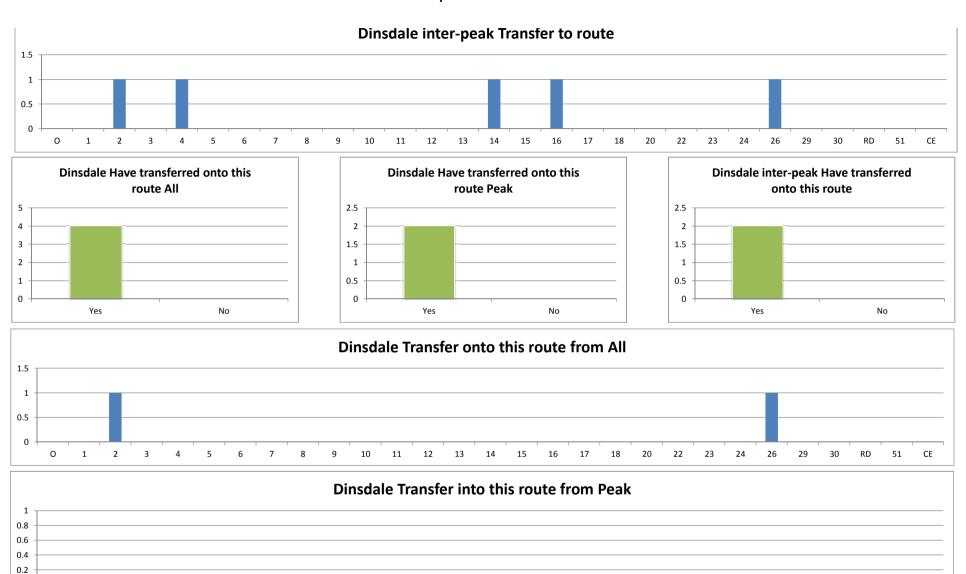


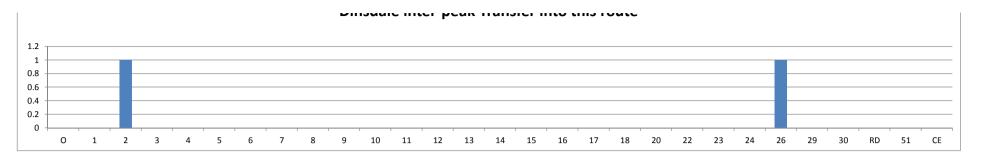


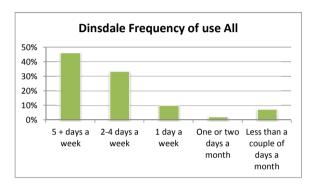


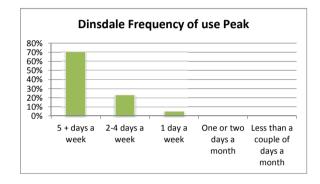


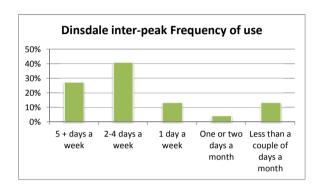
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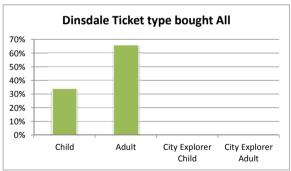


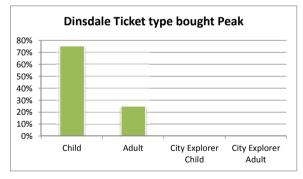


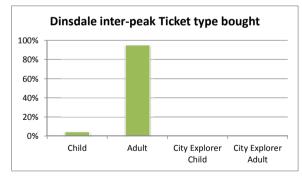








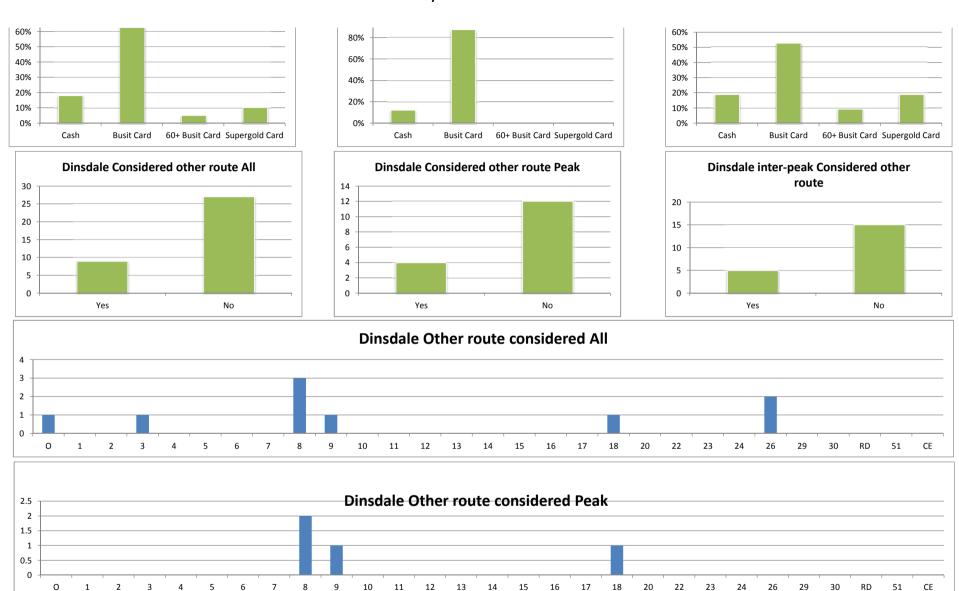


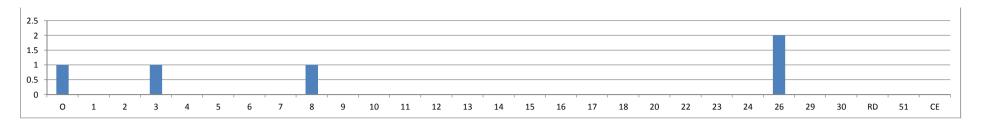


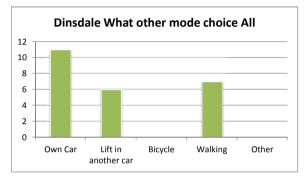


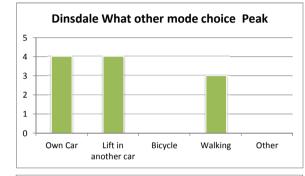


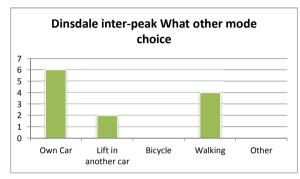
Dinsdale inter-peak Ticket payment method

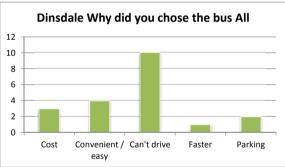


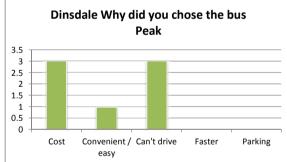


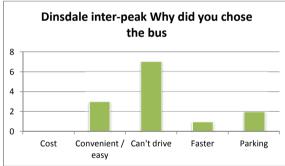




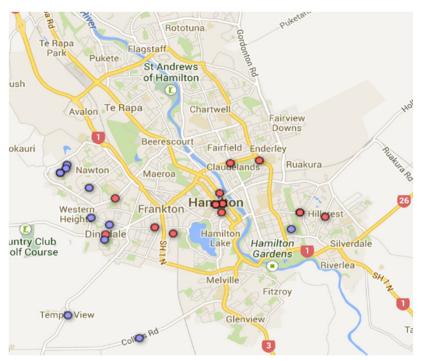




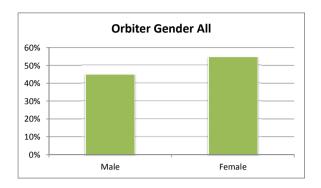


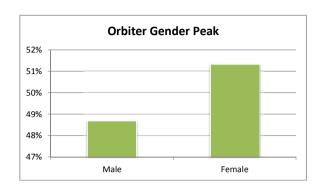


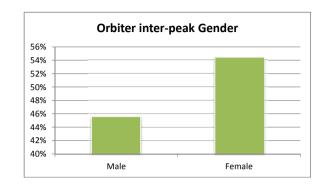


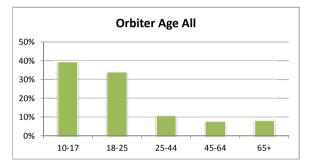


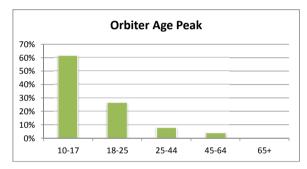
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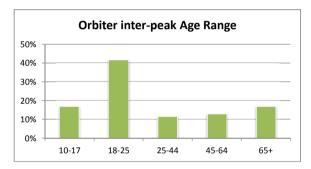


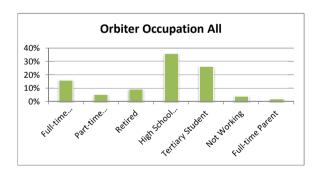


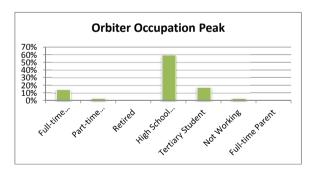


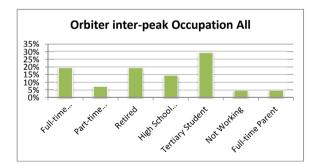


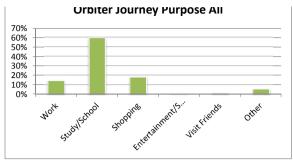


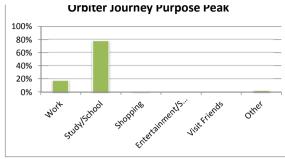


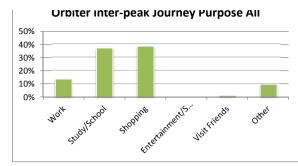


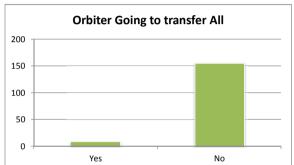


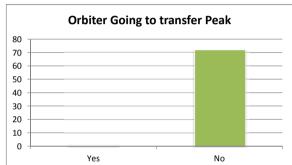


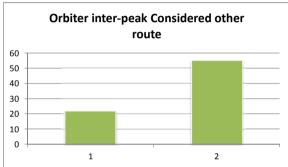


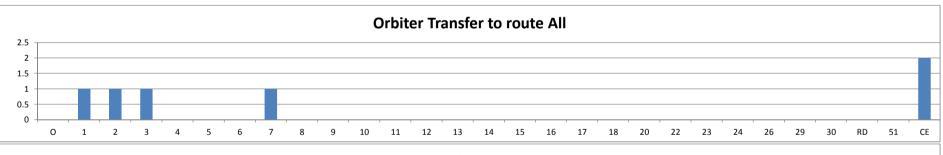


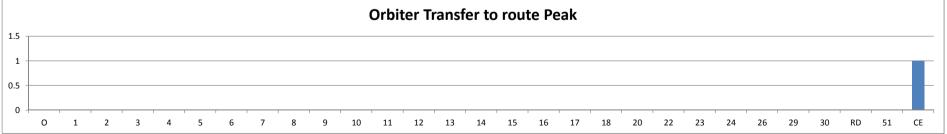




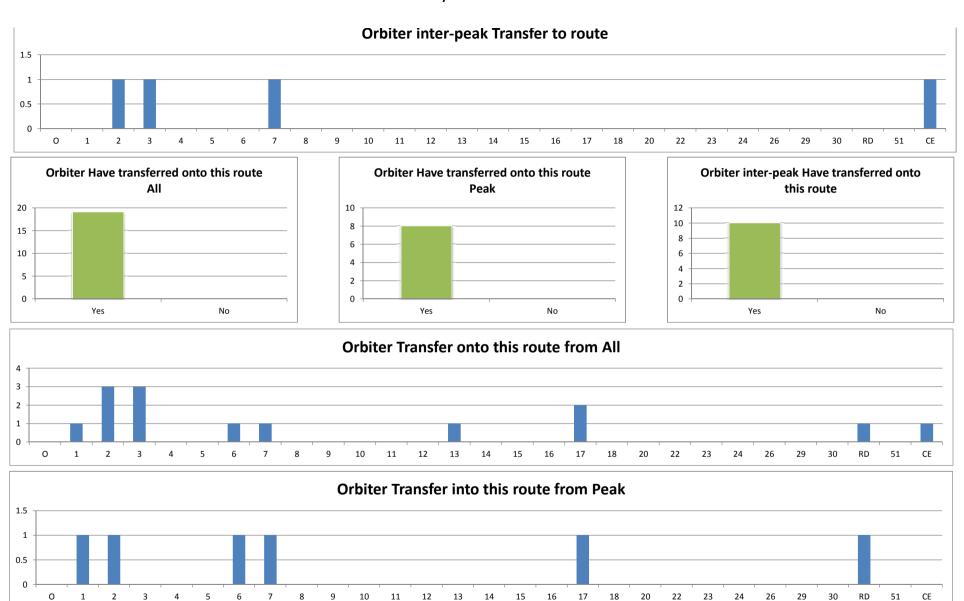


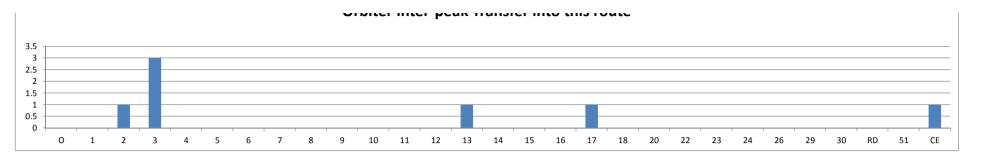


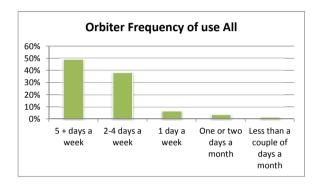


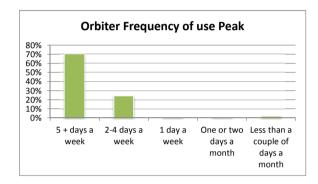


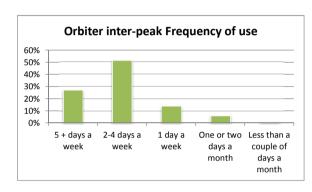
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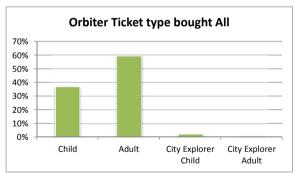


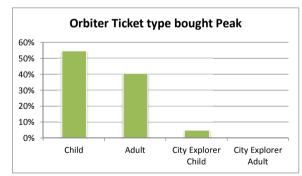


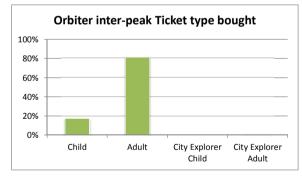










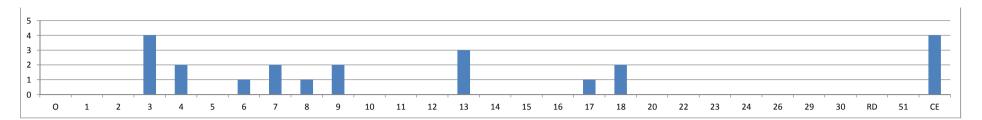


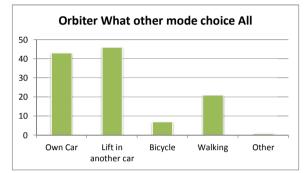


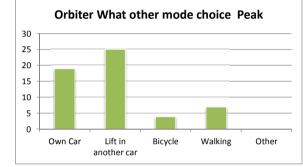


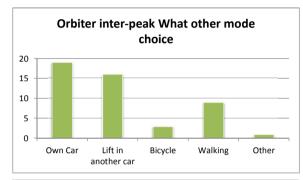
Orbiter inter-peak Ticket payment method

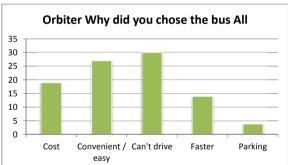


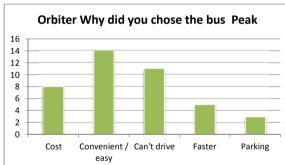


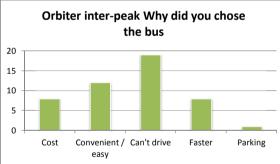






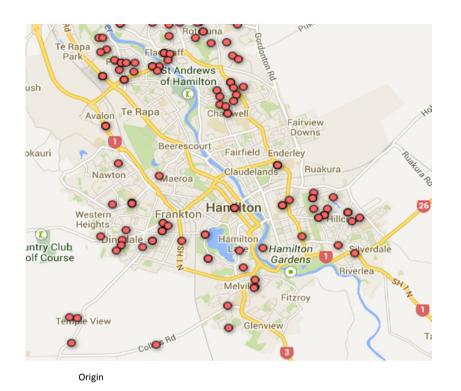


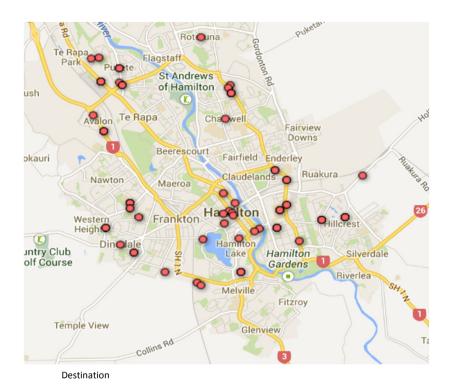


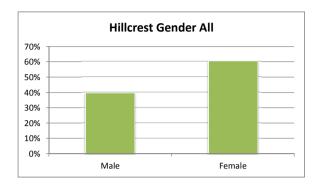


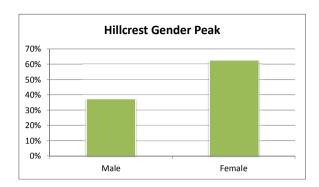


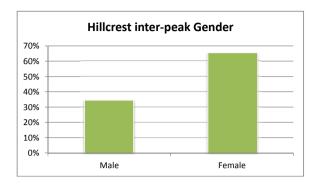


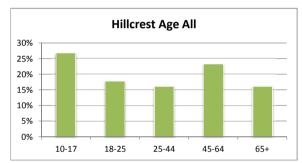


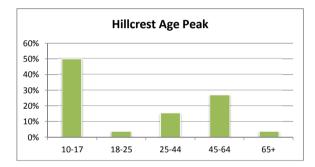


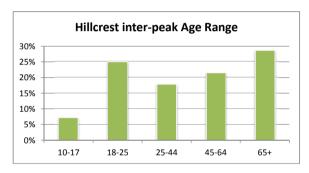


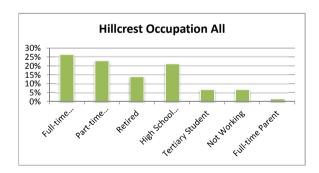


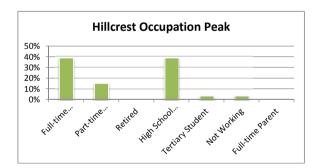


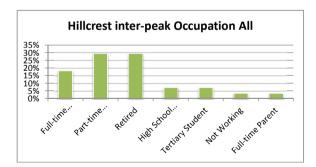


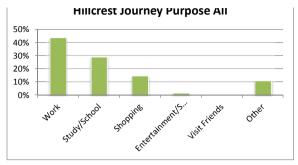


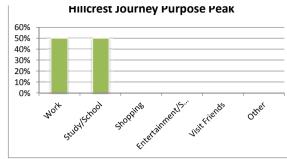


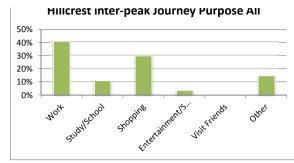


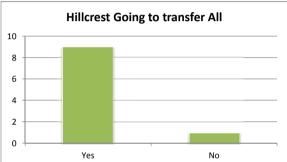


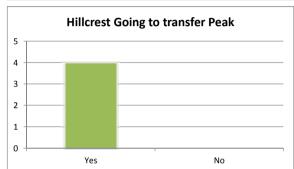


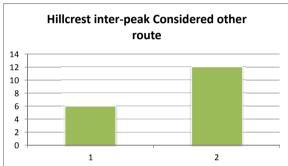


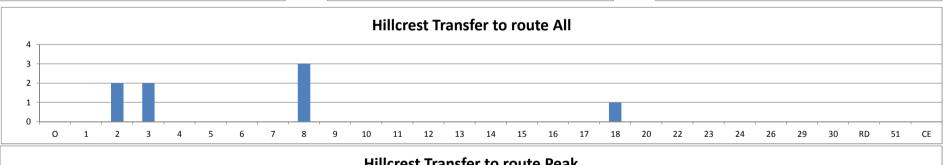


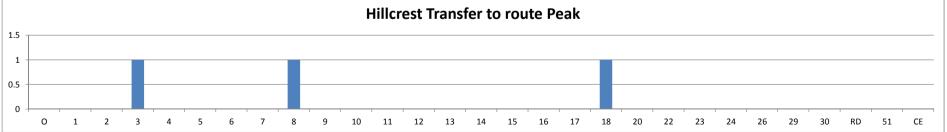




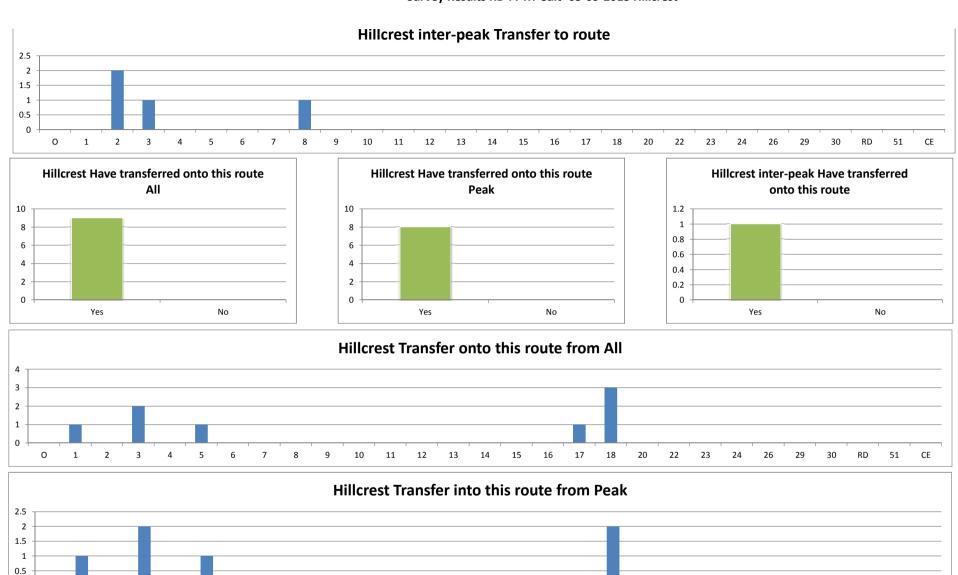


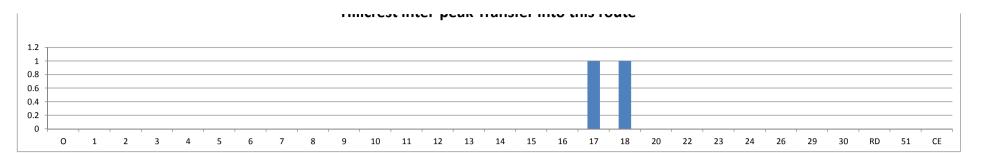


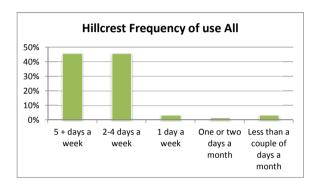


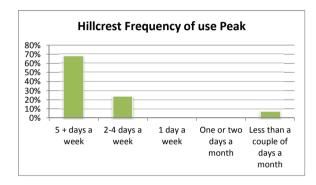


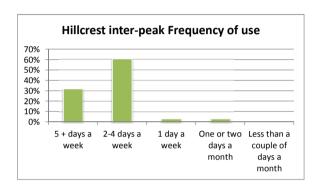
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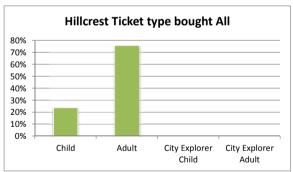




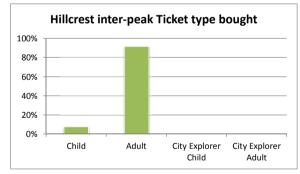








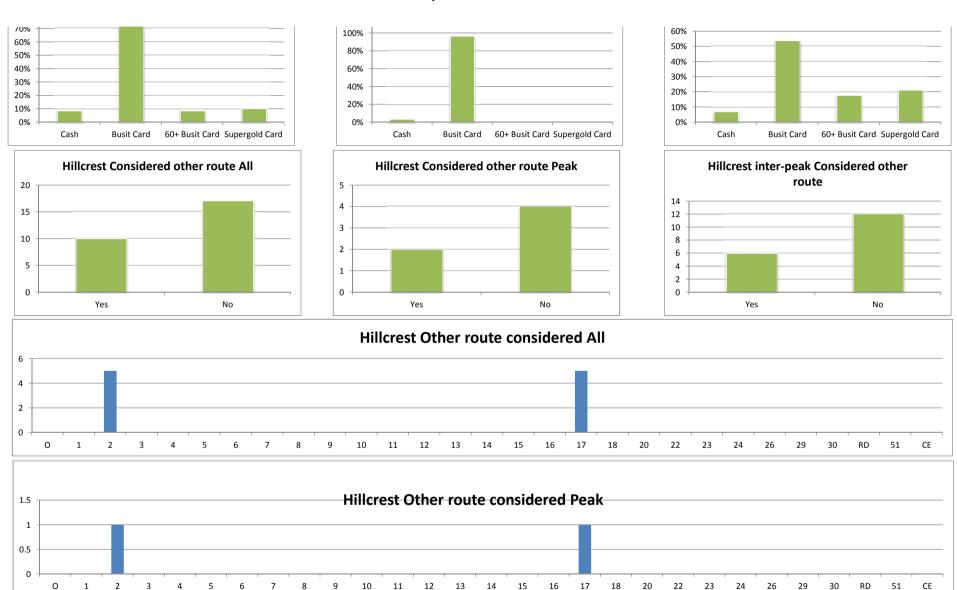


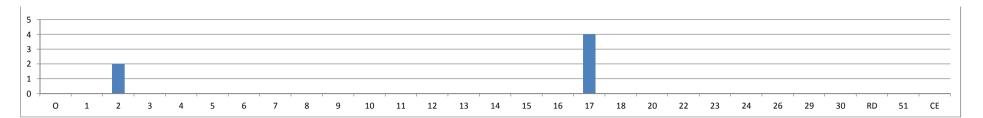


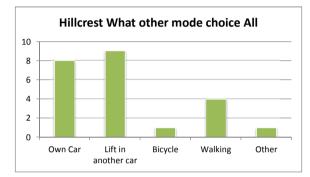


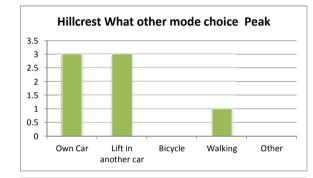


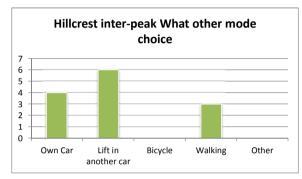
Hillcrest inter-peak Ticket payment method

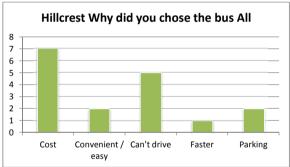


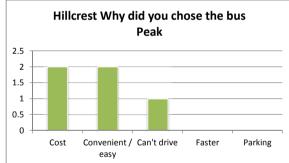


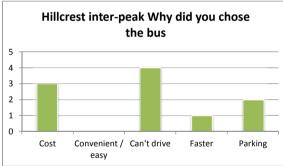




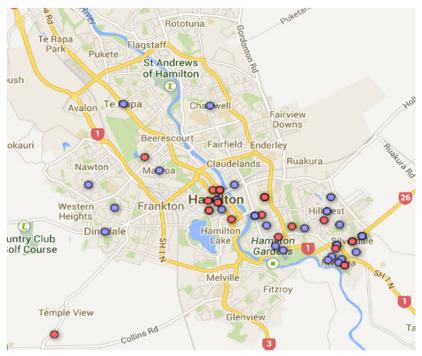




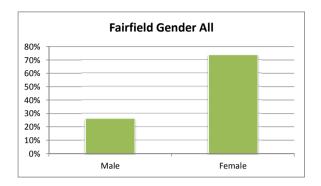


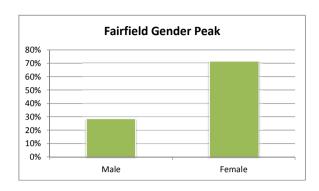


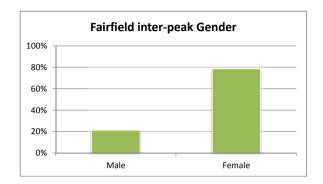


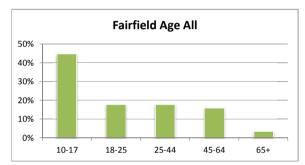


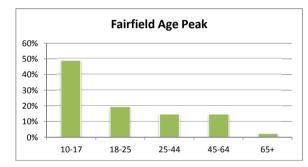
Origin = Blue, Destination = Red

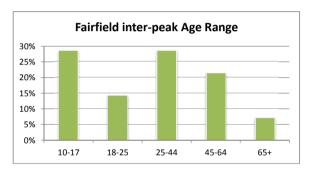


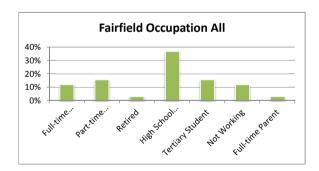


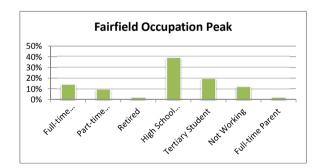


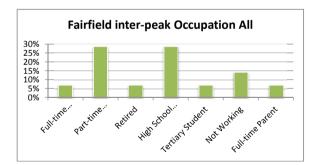


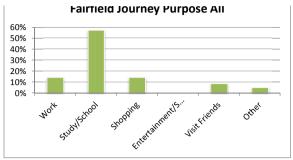


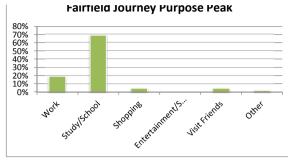


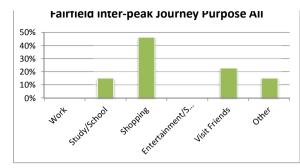


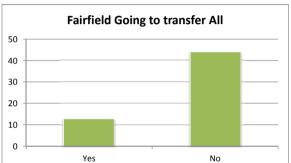


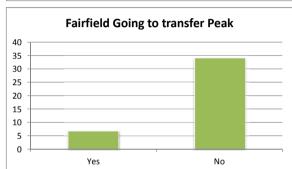


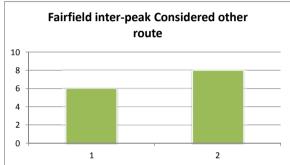


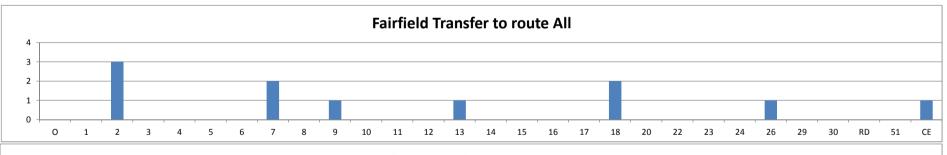


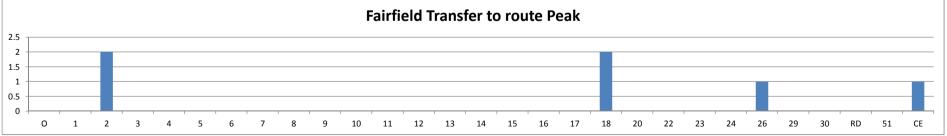


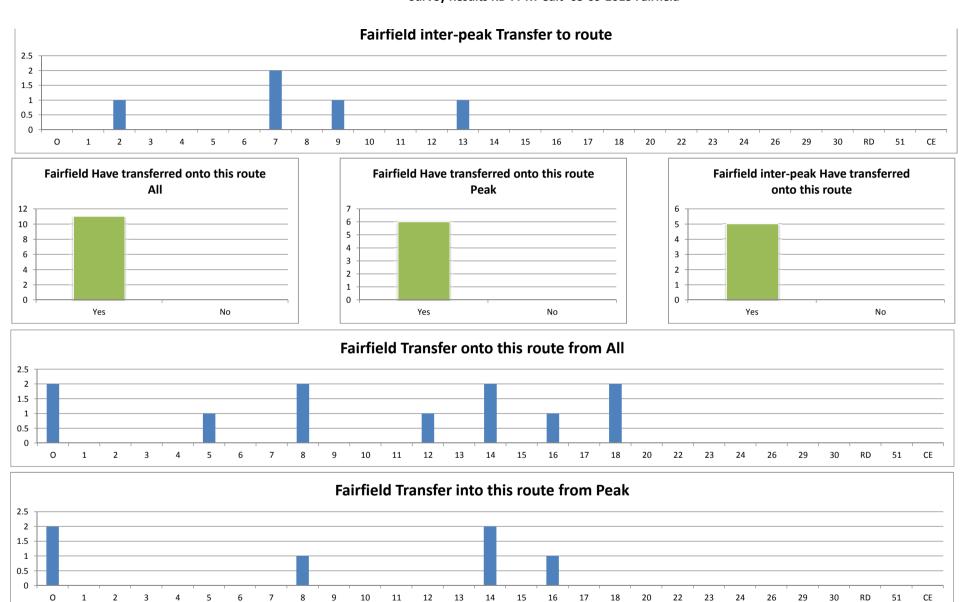


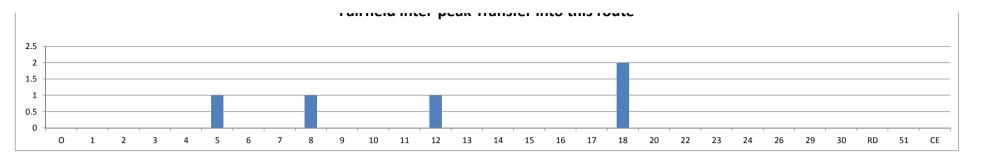


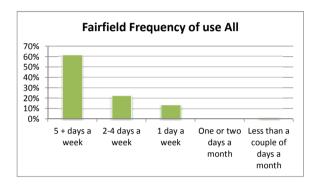


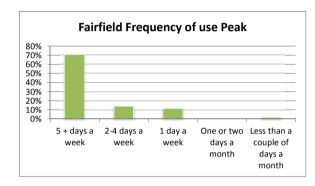


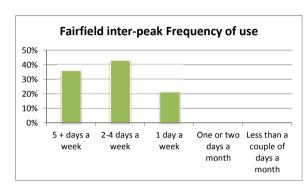


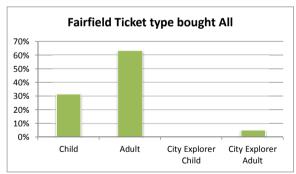


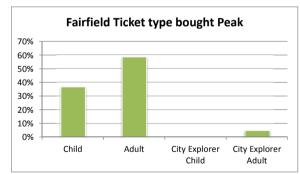


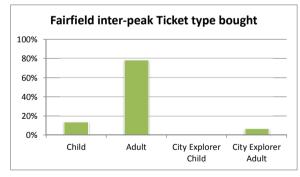








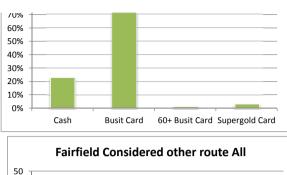


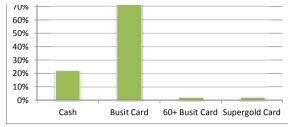


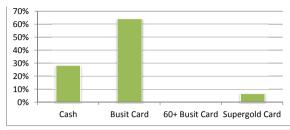


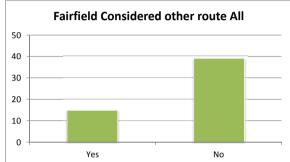


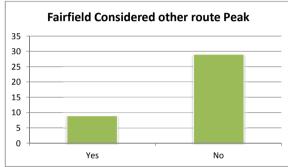
Fairfield inter-peak Ticket payment method

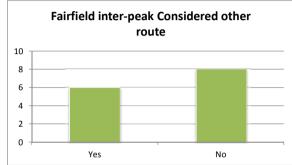


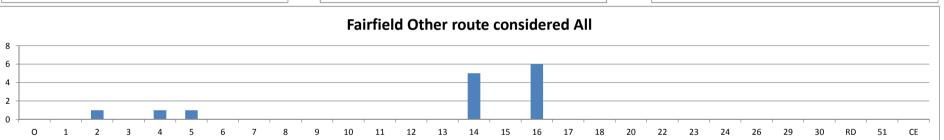


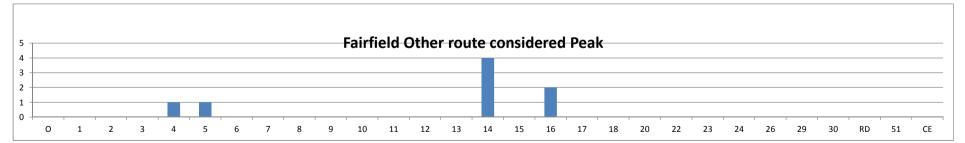


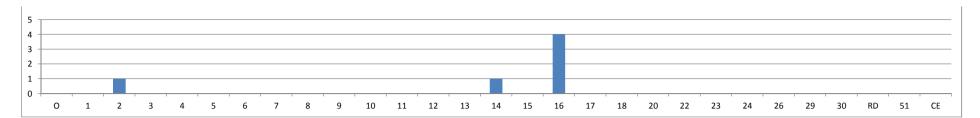


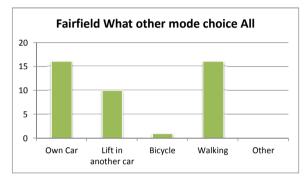


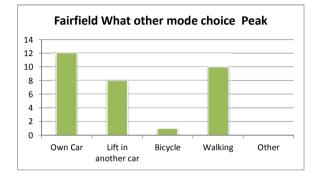


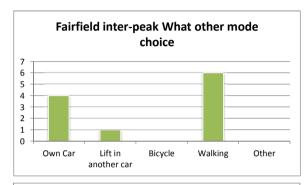


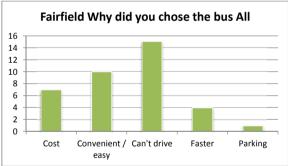


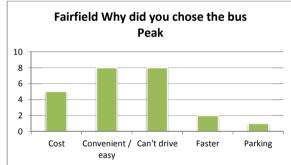


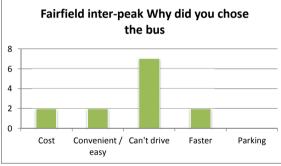




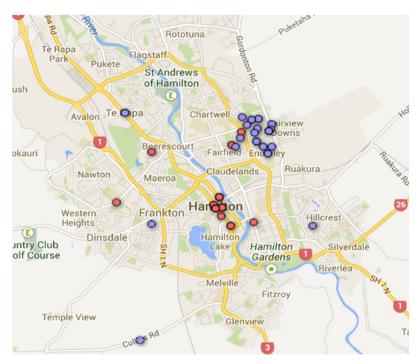






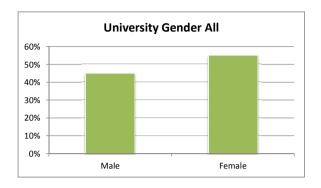


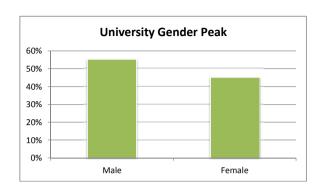


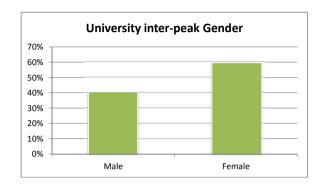


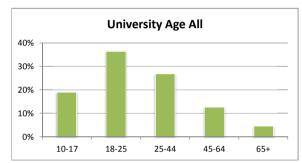
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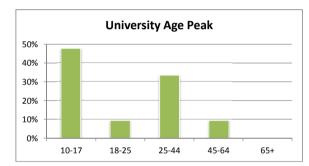
Survey Results RB TT RT edit- 05-09-2013 University

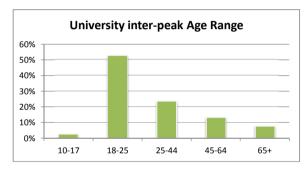


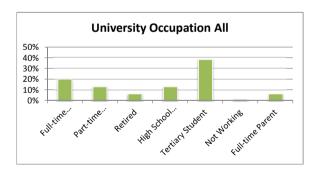


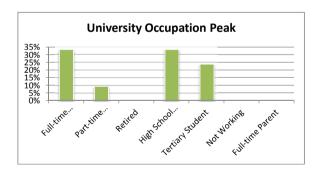


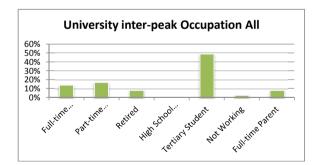




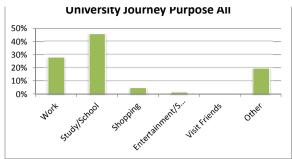


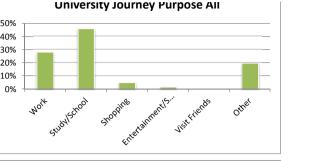


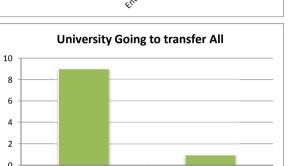




Survey Results RB TT RT edit- 05-09-2013 University

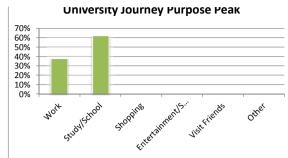


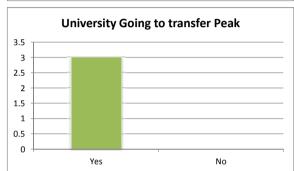


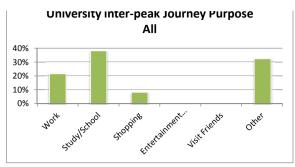


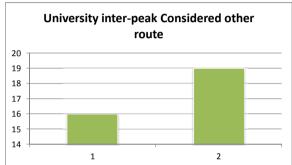
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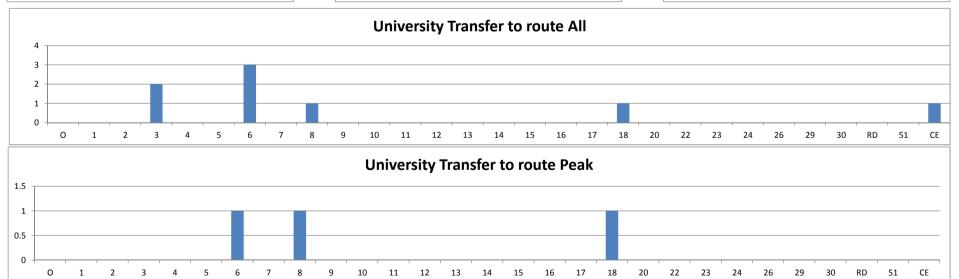
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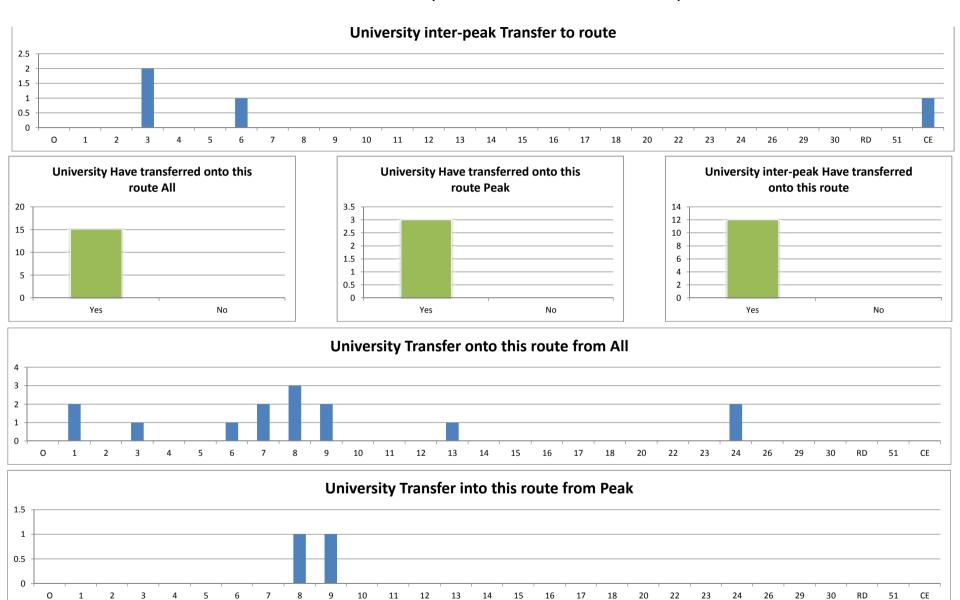


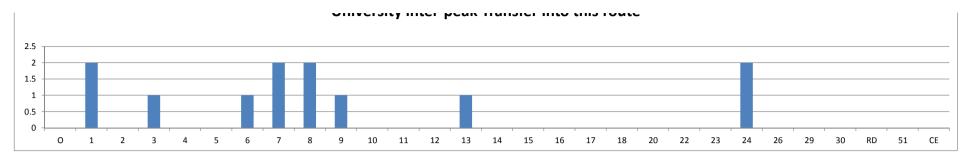


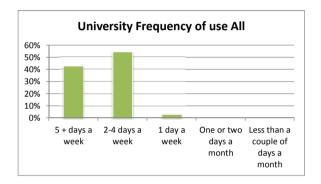


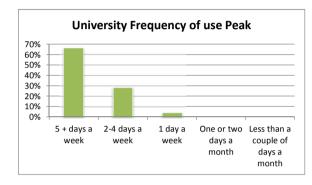


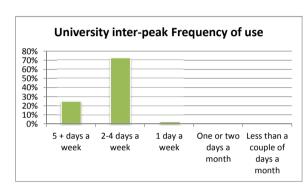


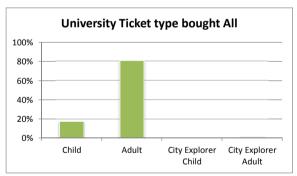


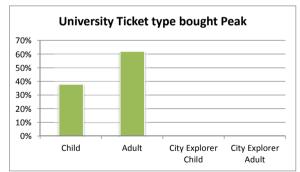


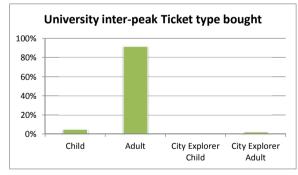








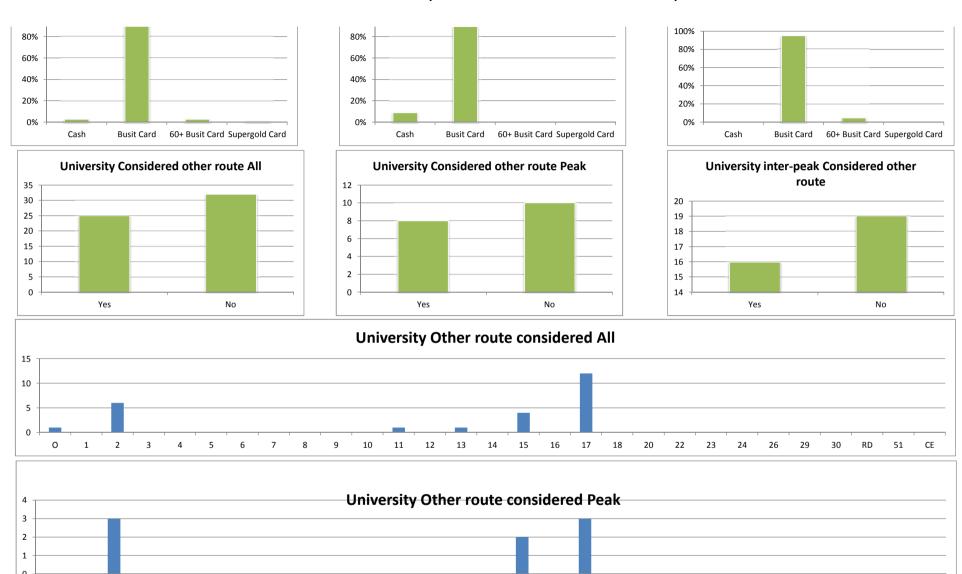


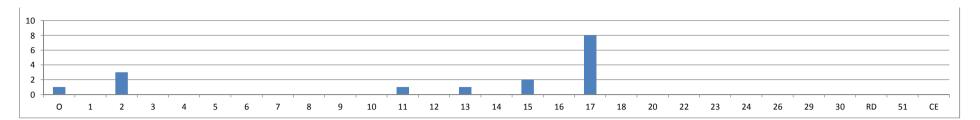


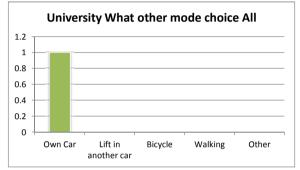


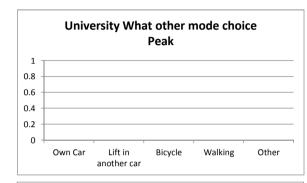


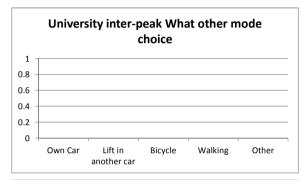
University inter-peak Ticket payment method

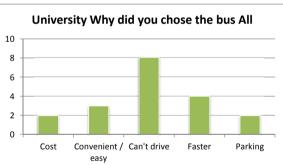


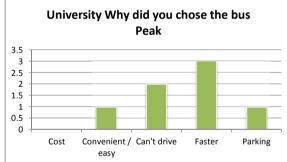


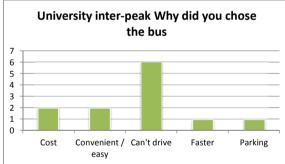




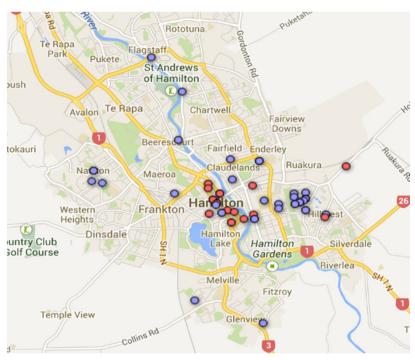




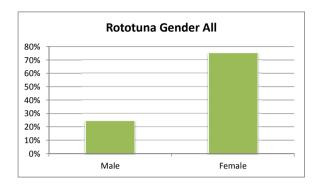


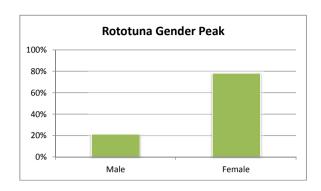


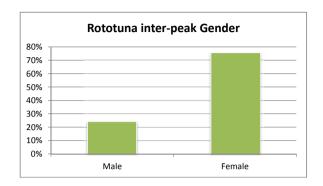


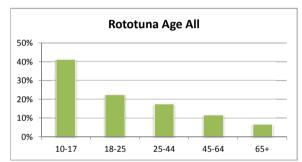


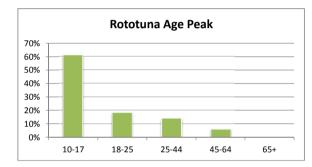
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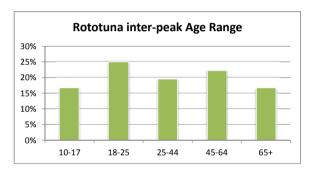


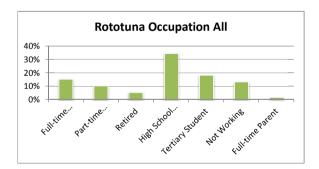


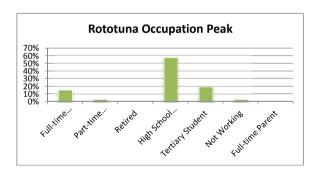


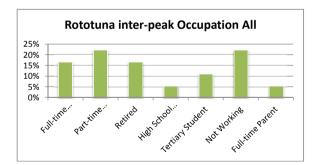


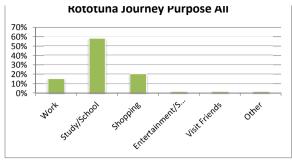


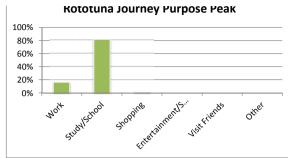


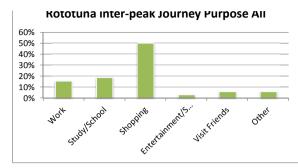


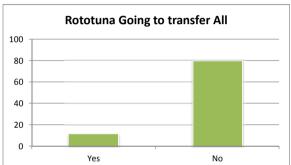


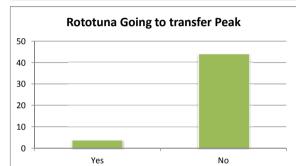


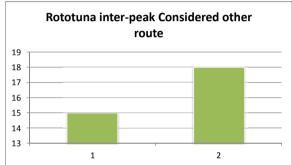


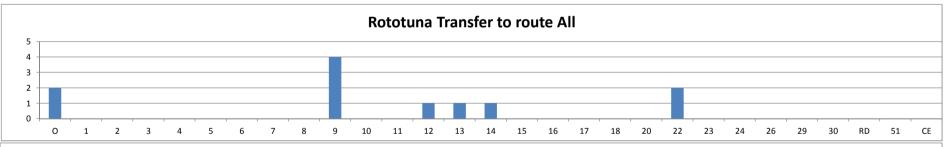


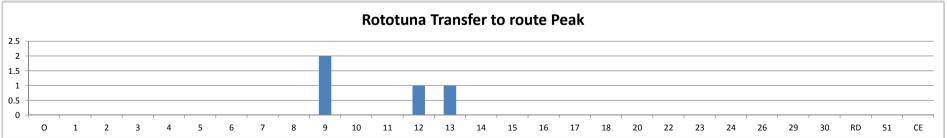




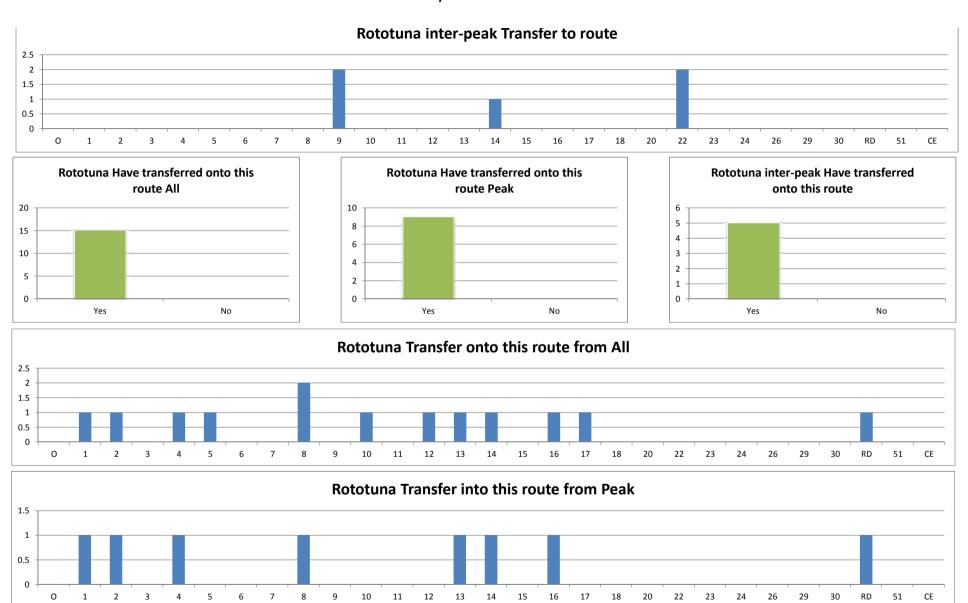


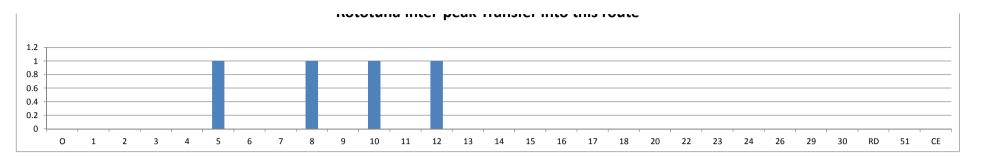


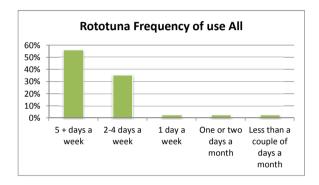


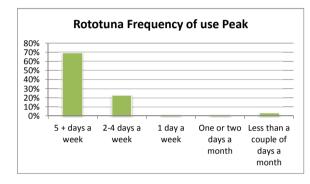


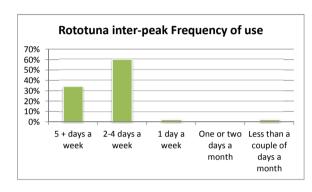
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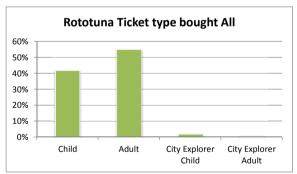


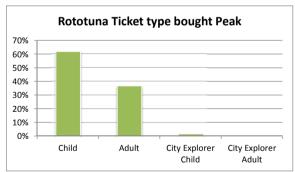


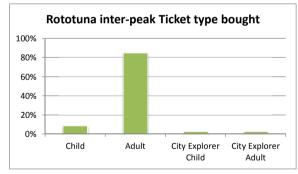








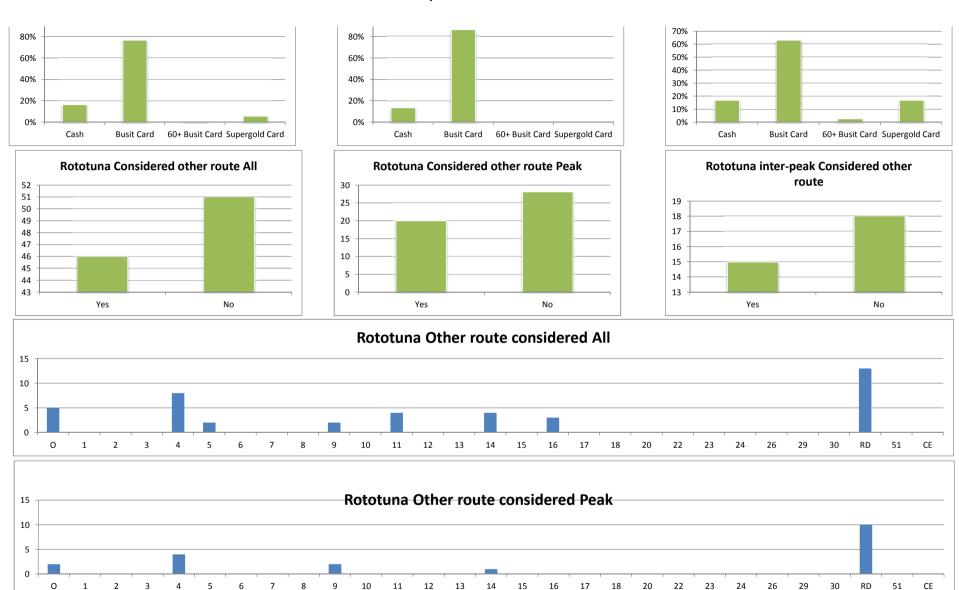


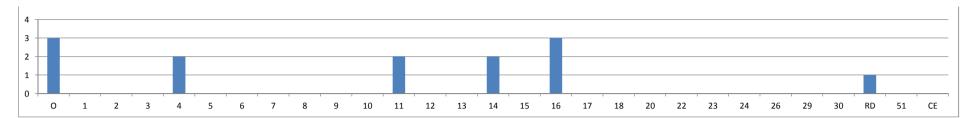


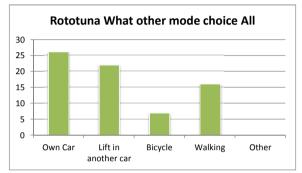


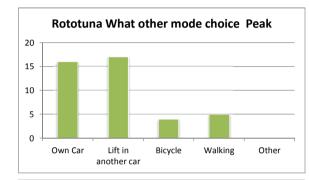


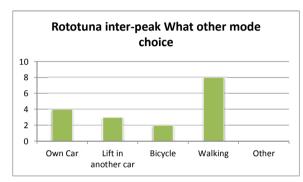
Rototuna inter-peak Ticket payment method

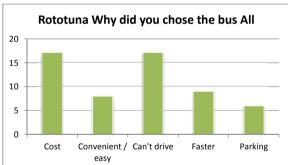


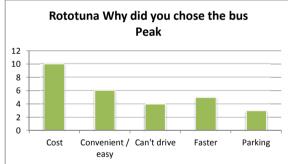


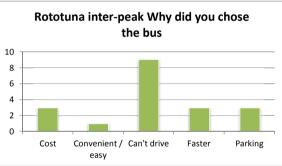




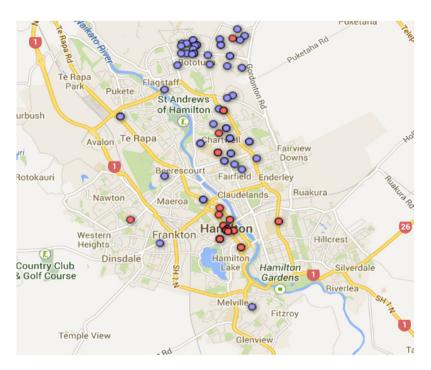




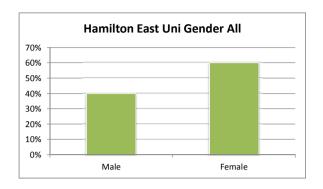


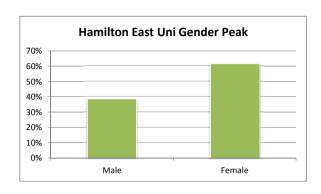


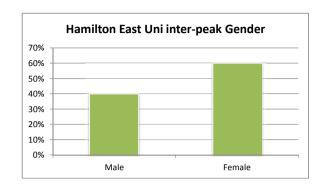


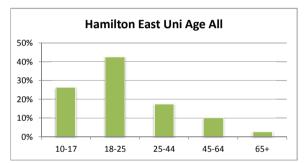


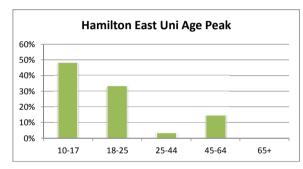
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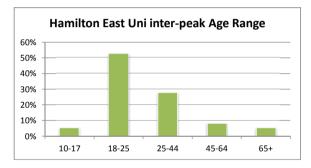


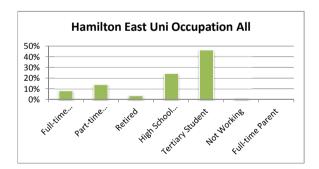


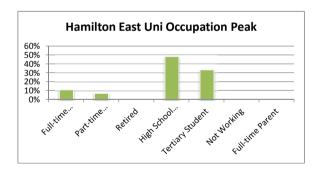


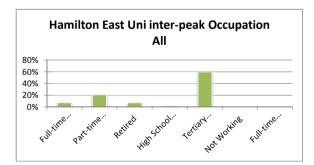


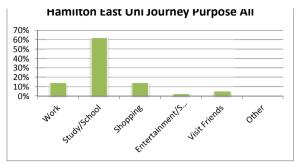


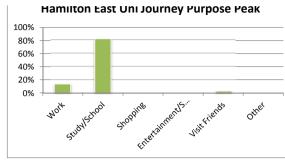


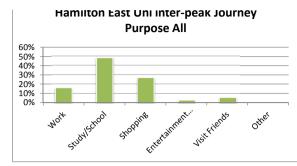


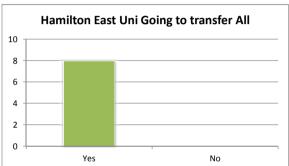


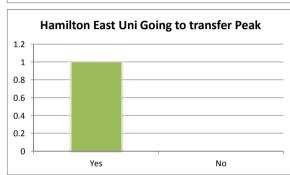


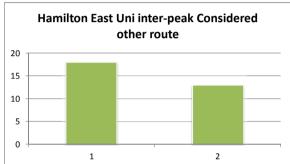


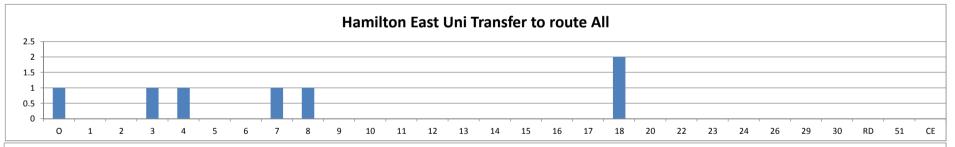


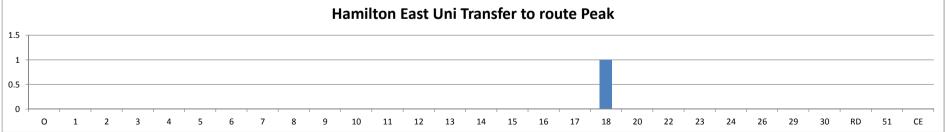


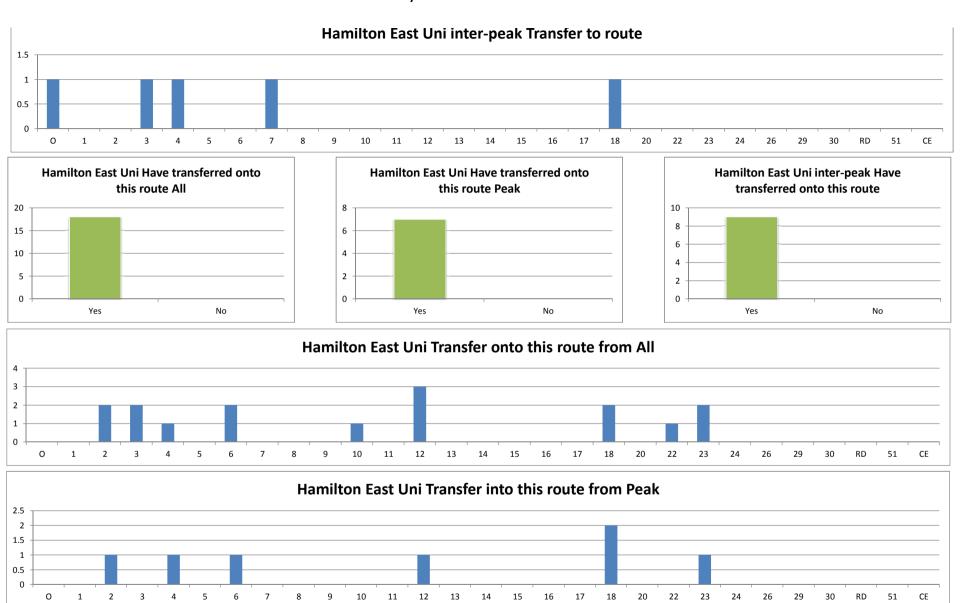


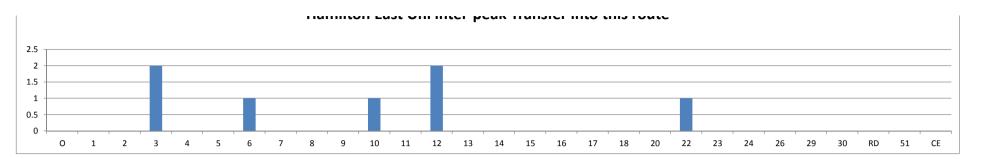


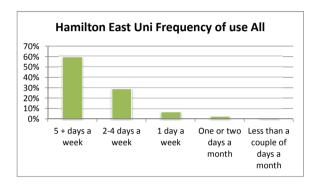


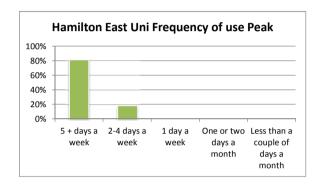


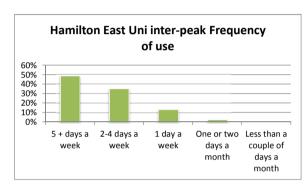




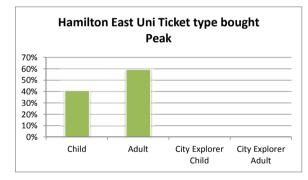


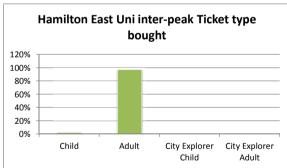








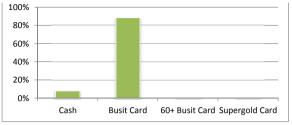


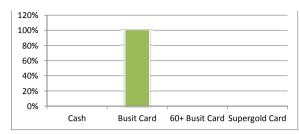


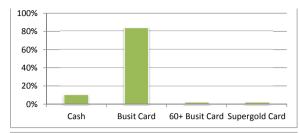
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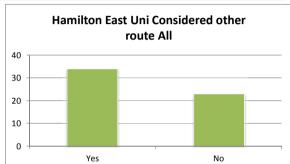
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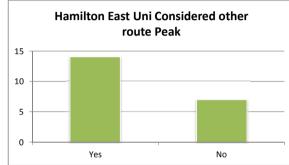
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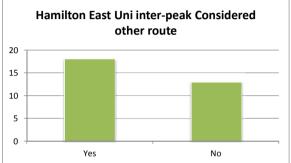


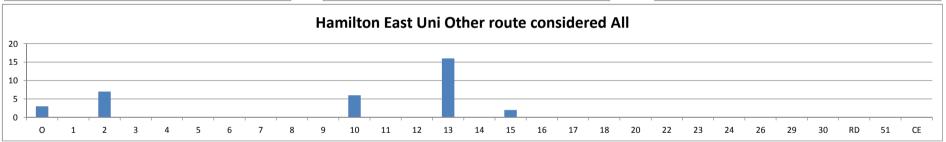


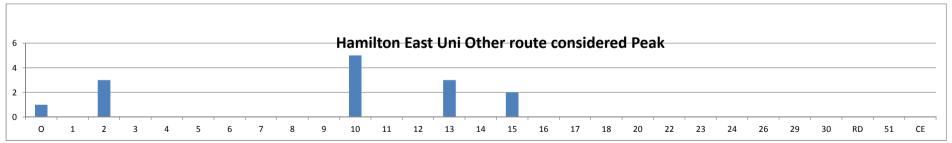


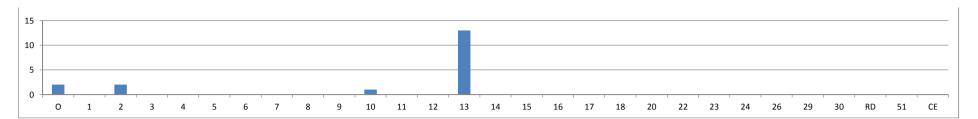


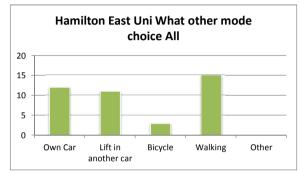


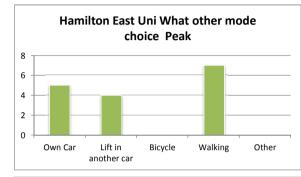


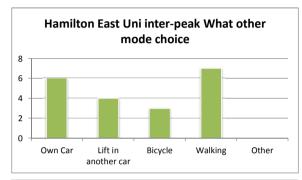


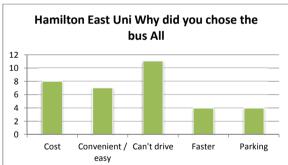


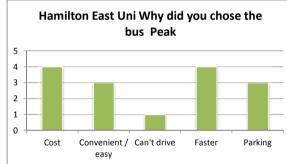


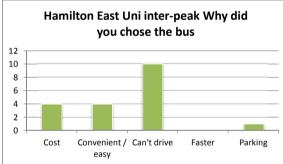




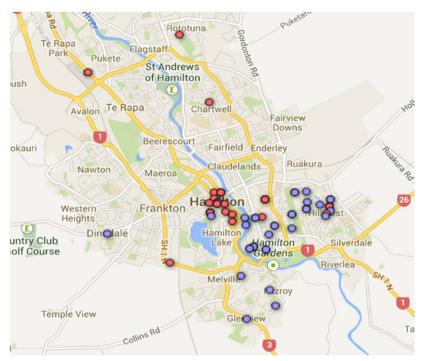




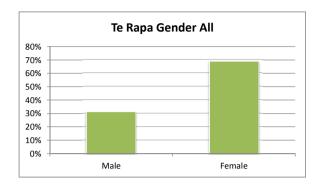


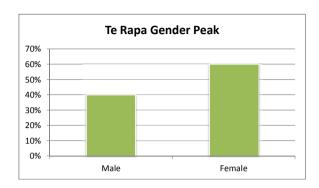


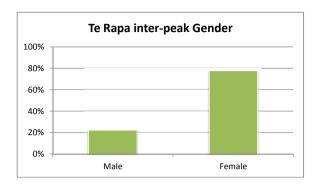


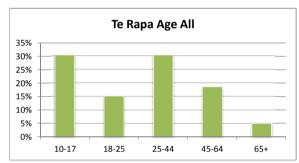


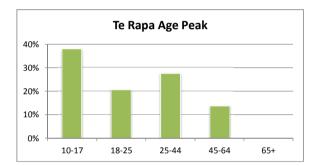
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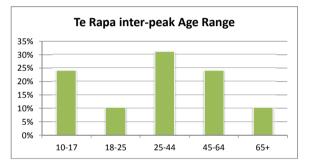


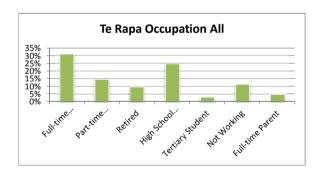


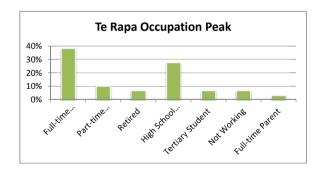


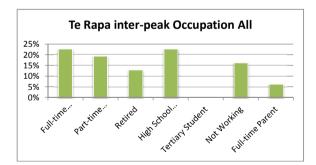


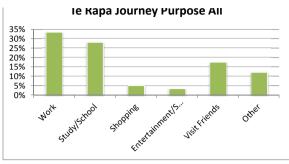


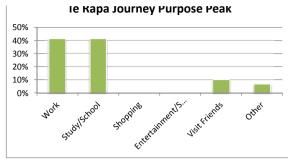


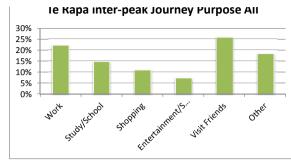


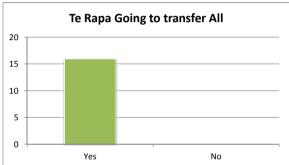


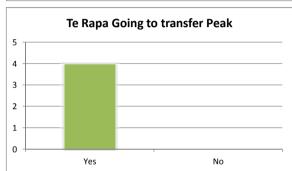


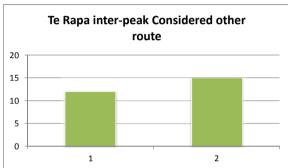


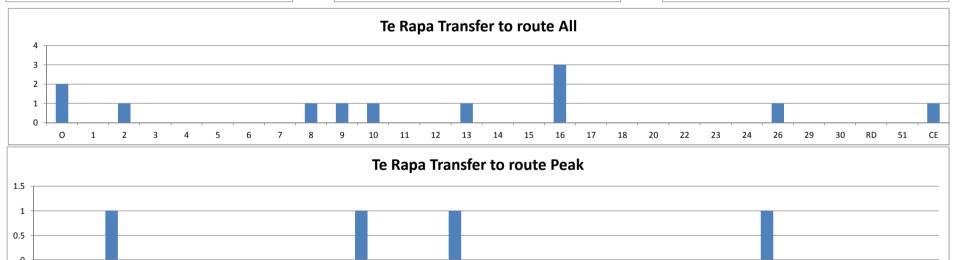










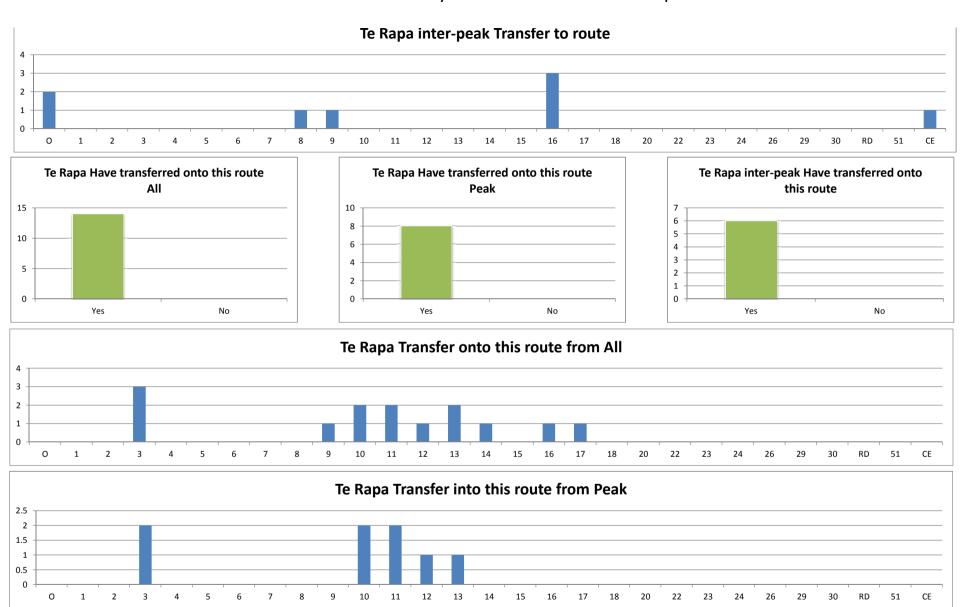


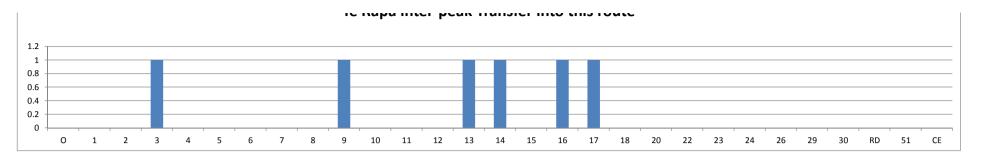
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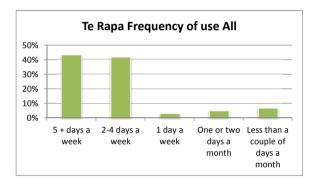
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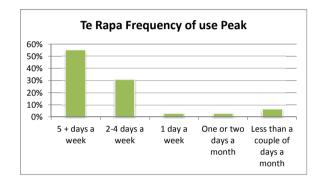
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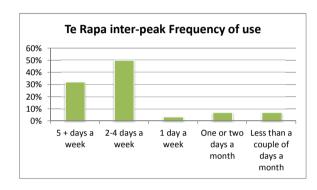
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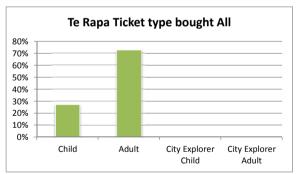


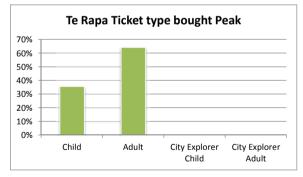


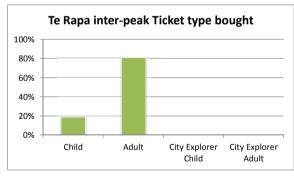








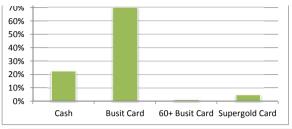


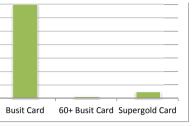


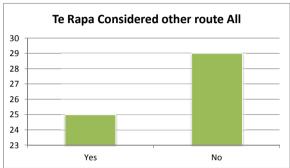


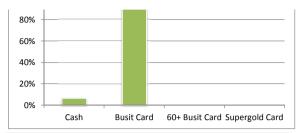


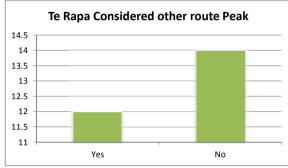
Te Rapa inter-peak Ticket payment method

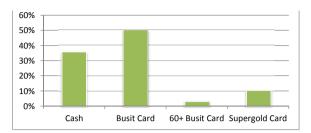


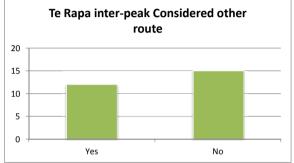


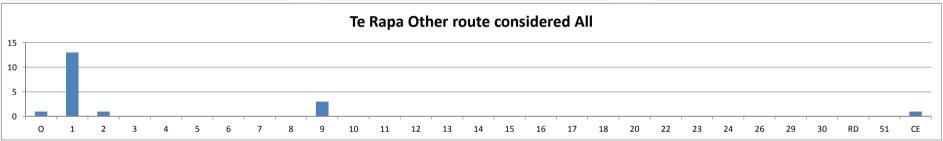


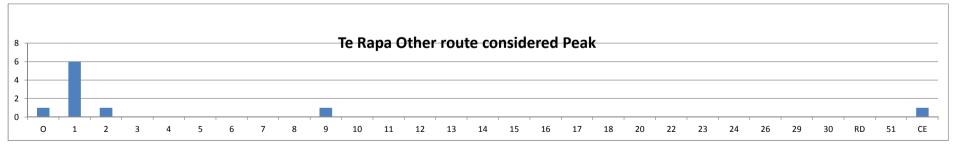


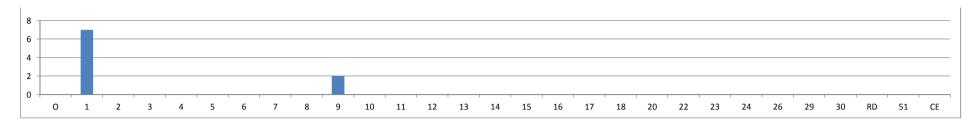


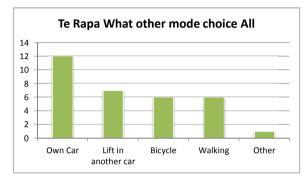


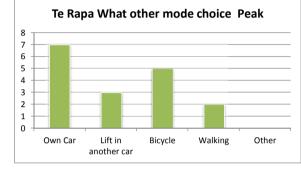


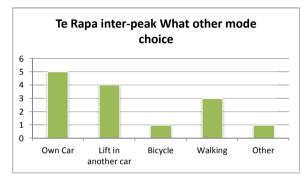


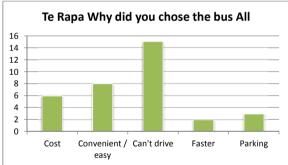


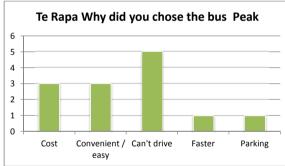


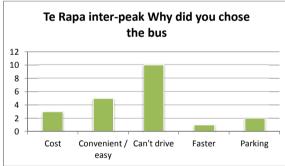




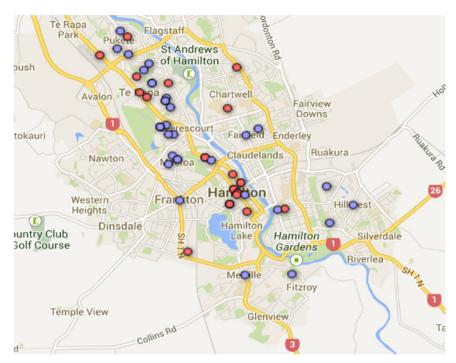




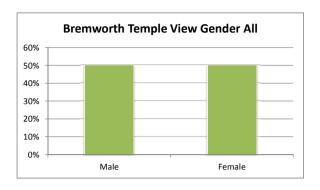




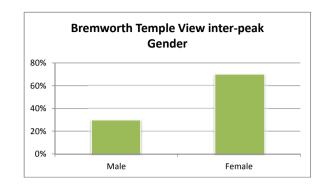




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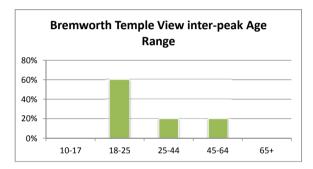


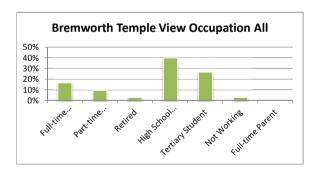


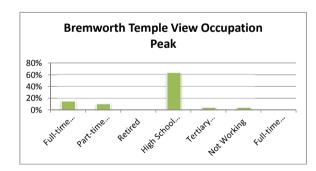


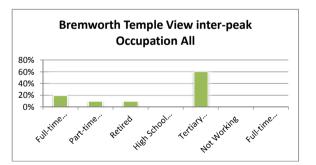


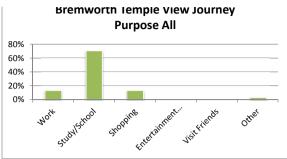


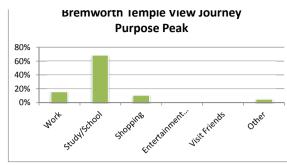


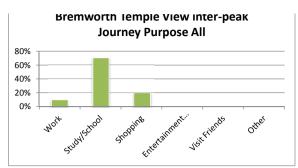


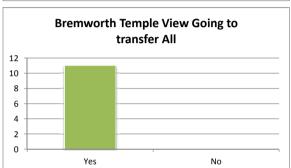


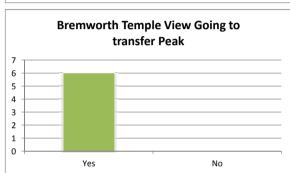


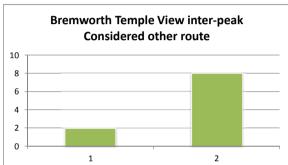


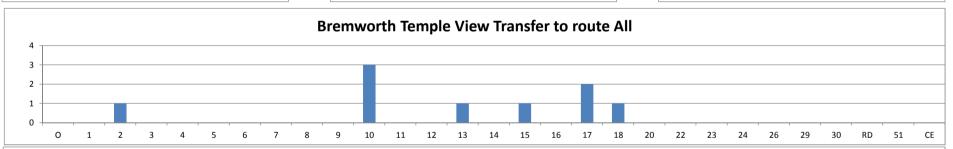


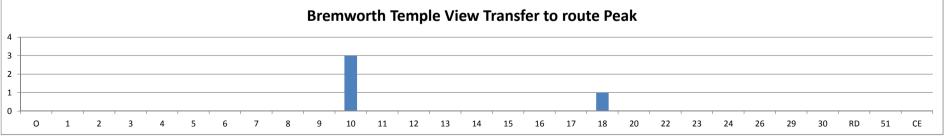


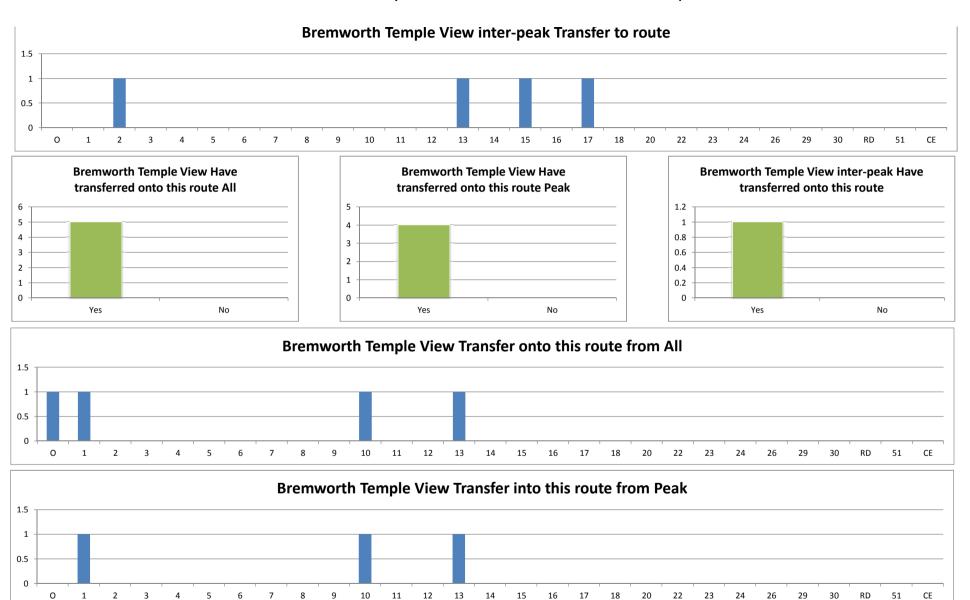


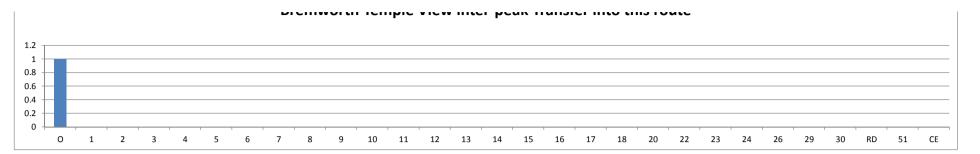


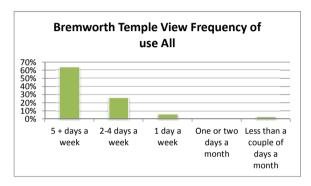


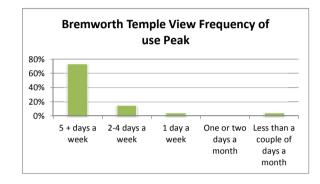


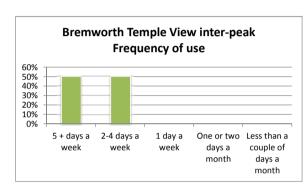


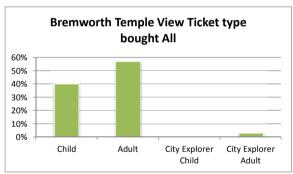


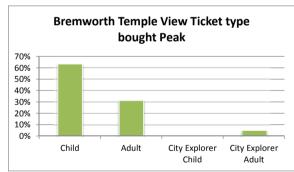


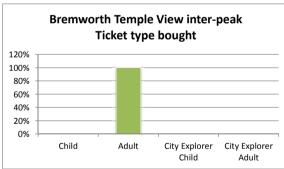








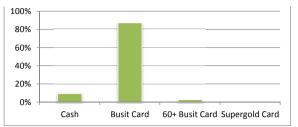


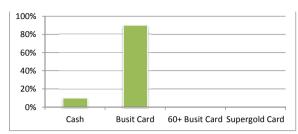


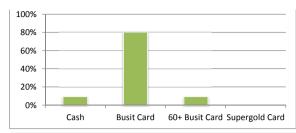
Bremworth Temple View Ticket payment method All

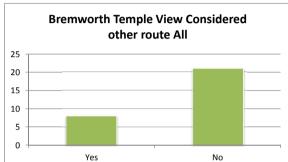
Bremworth Temple View Ticket payment method Peak

Bremworth Temple View inter-peak
Ticket payment method



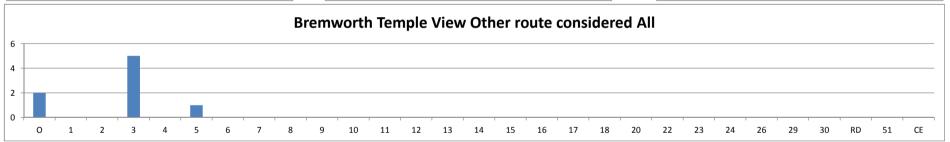


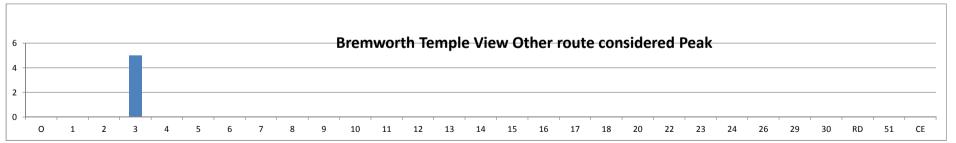


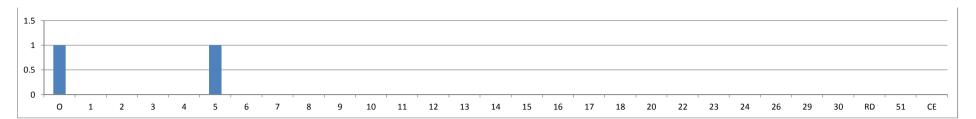


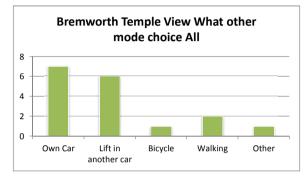


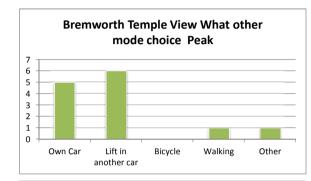


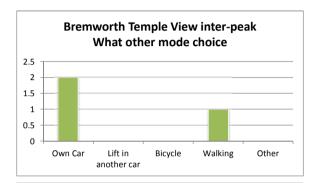


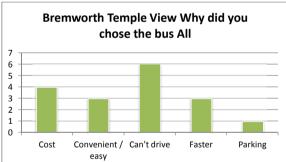


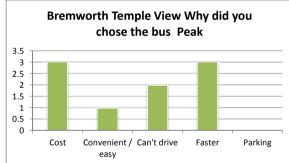


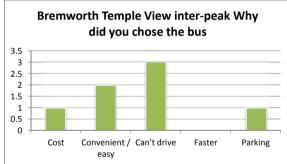




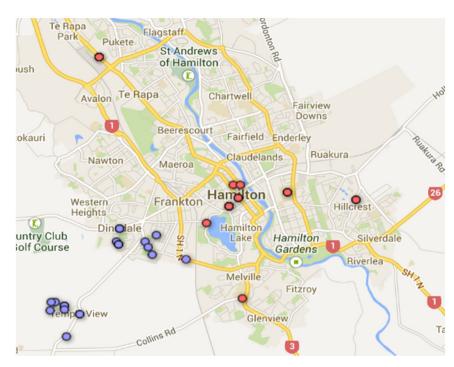








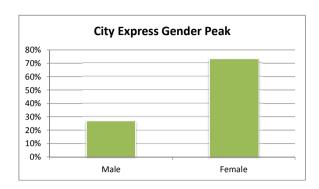


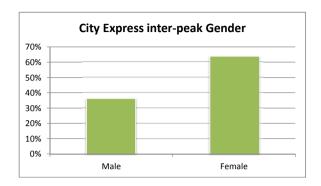


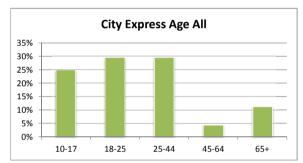
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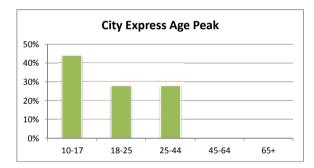
Survey Results RB TT RT edit- 05-09-2013 City Express

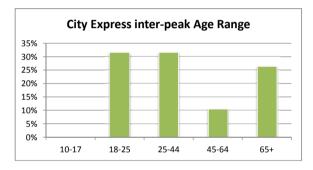


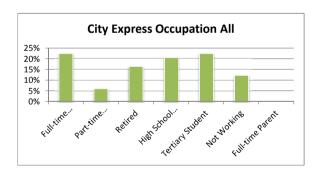


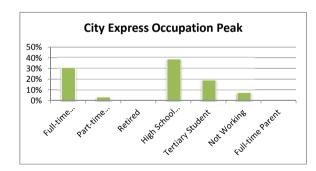


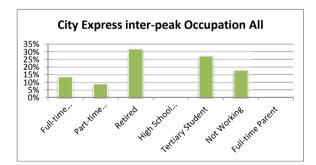




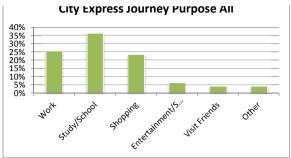


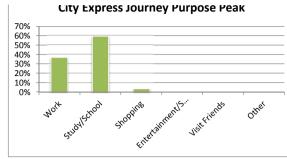


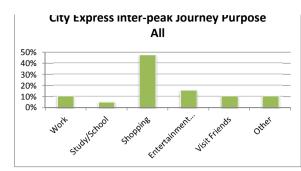


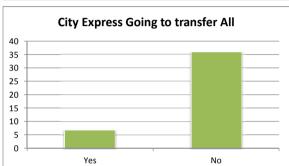


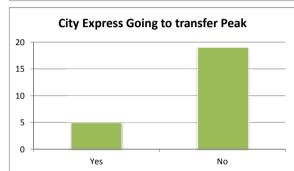
Survey Results RB TT RT edit- 05-09-2013 City Express

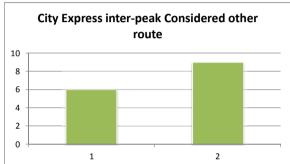


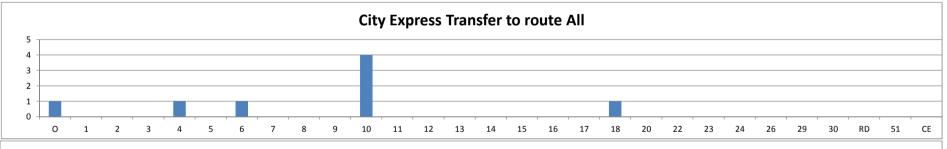


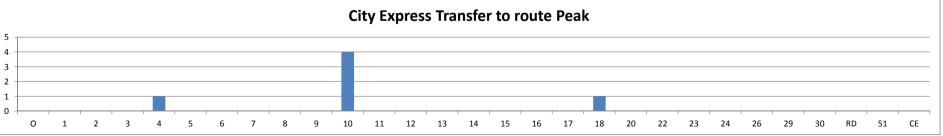




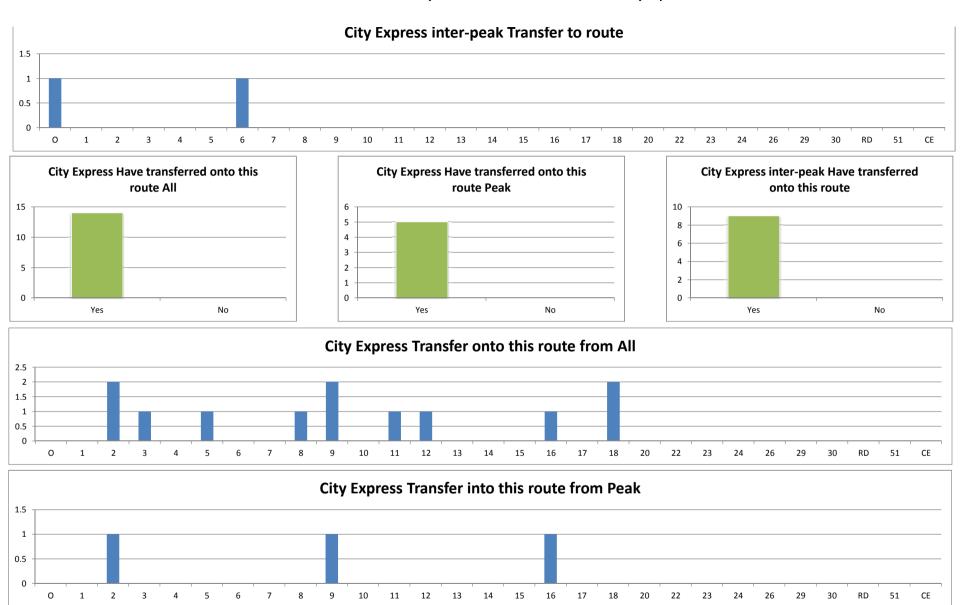


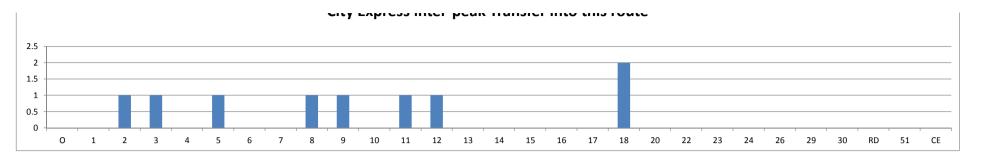


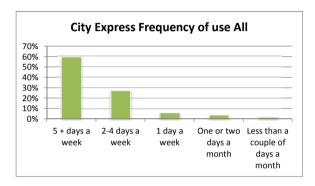


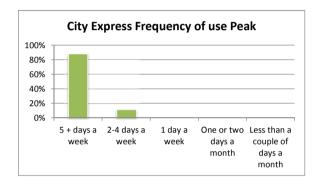


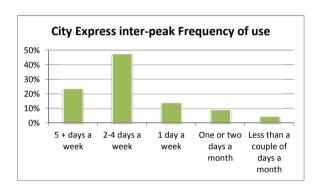
Survey Results RB TT RT edit- 05-09-2013 City Express

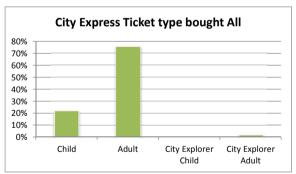


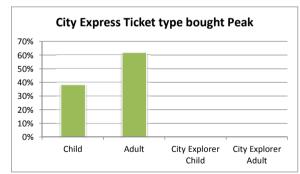


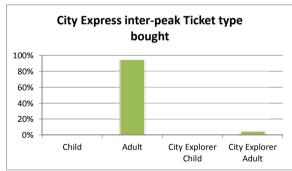






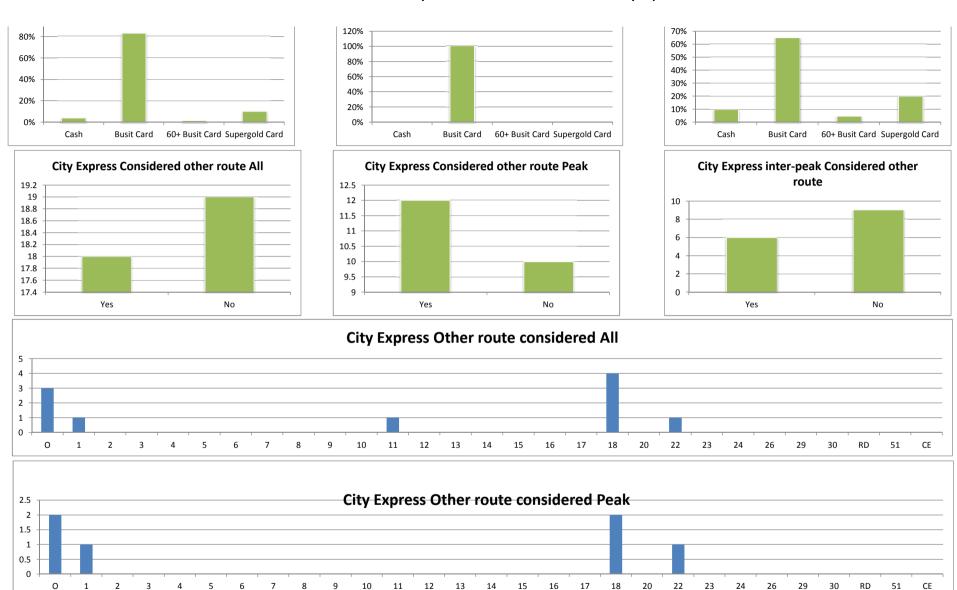


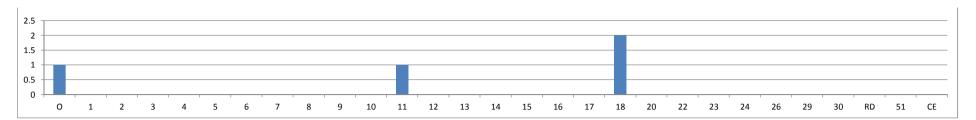


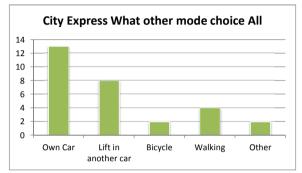


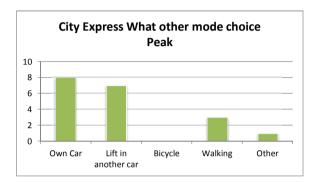
City Express Ticket payment method All

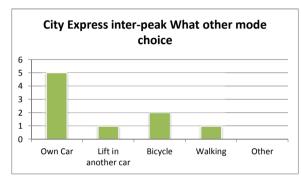
City Express Ticket payment method Peak City Express inter-peak Ticket payment method

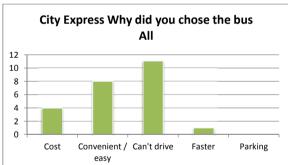


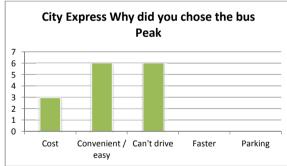


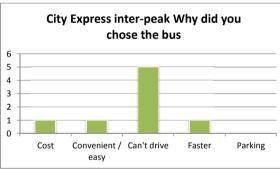


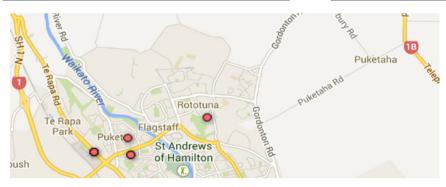




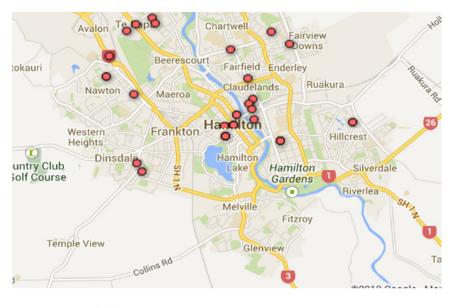


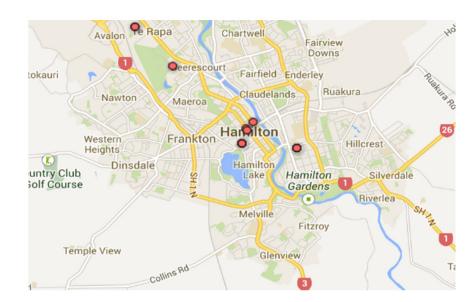




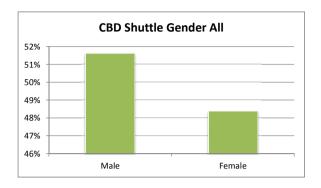


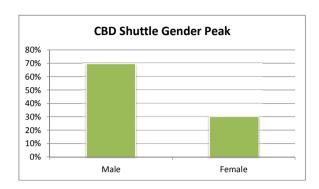


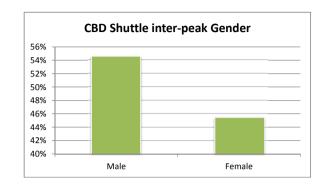


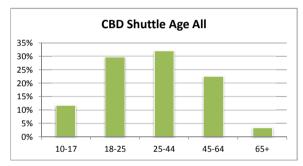


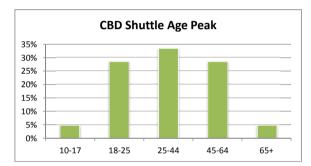
Origin Destination

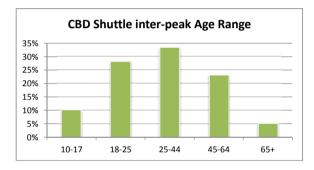


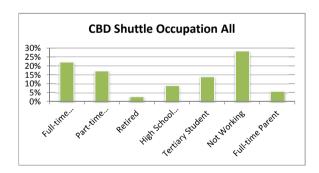


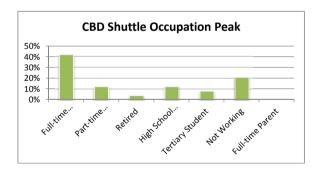


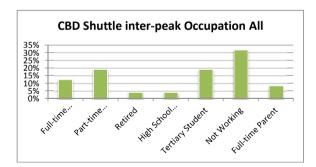


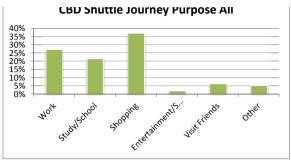


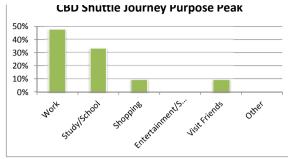


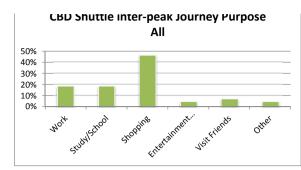


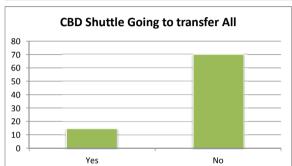


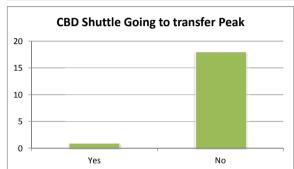


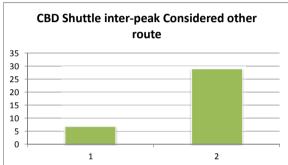


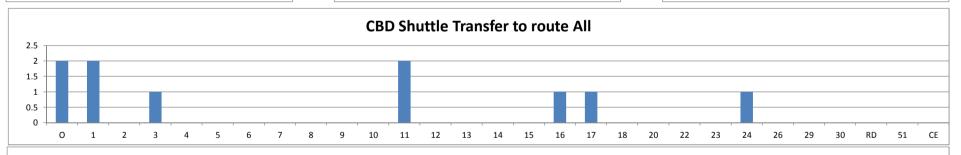


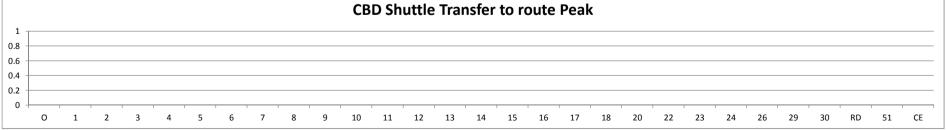


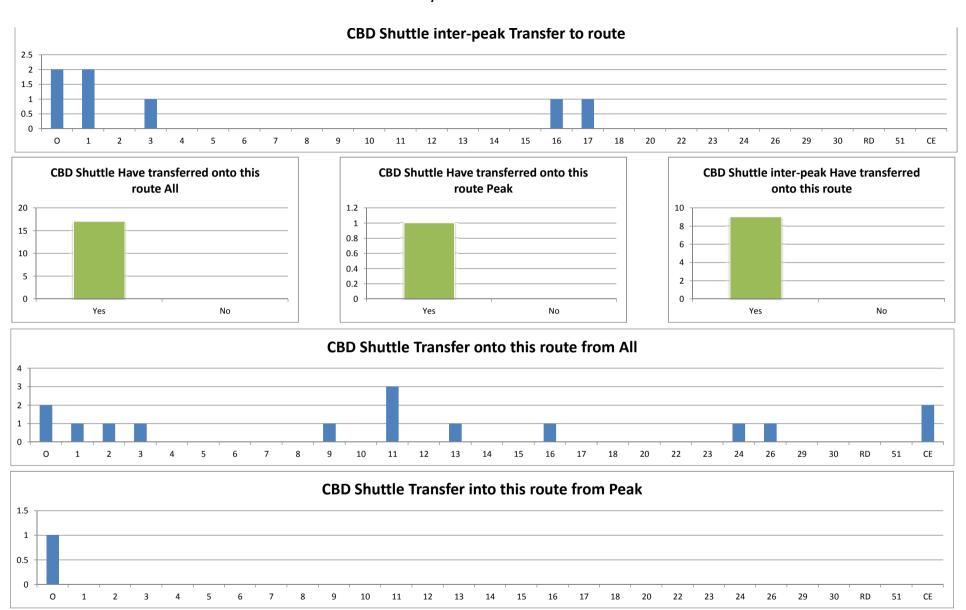


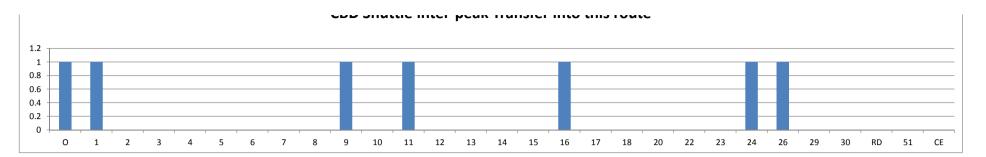


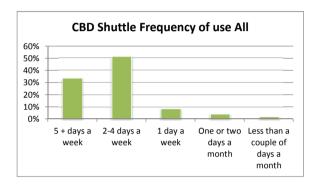


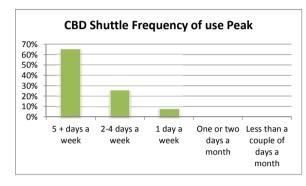


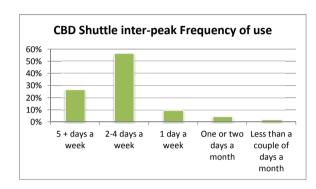


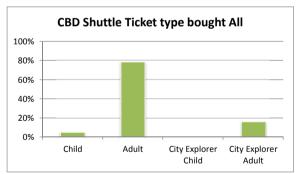


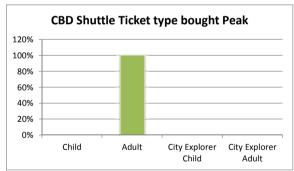


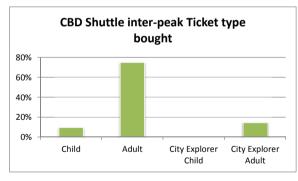






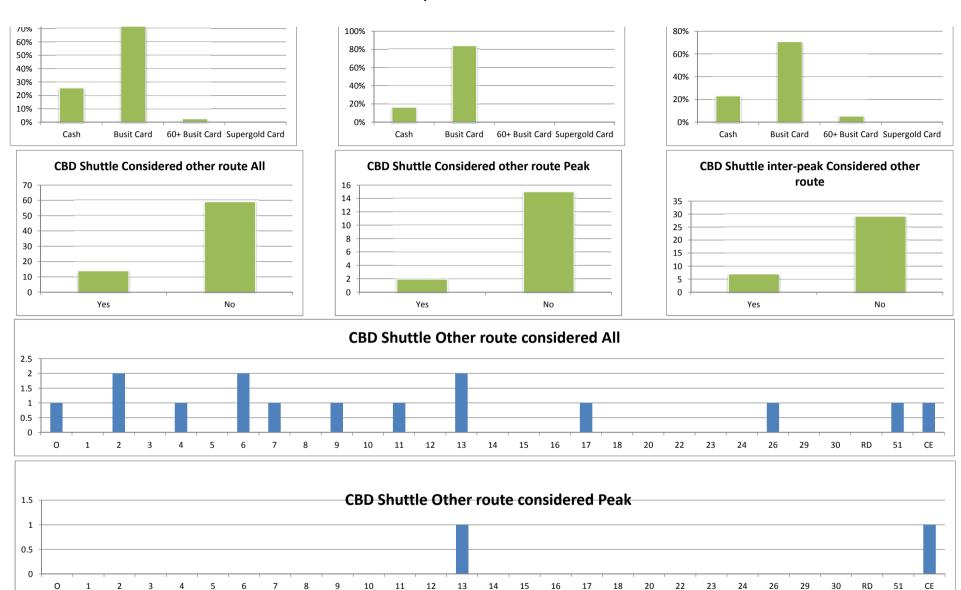


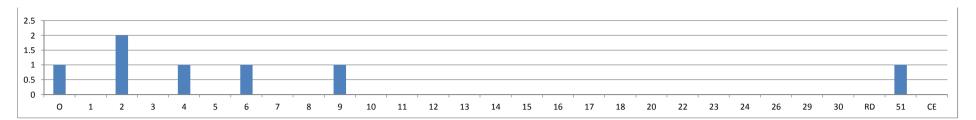


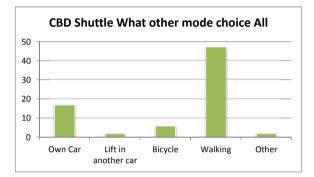


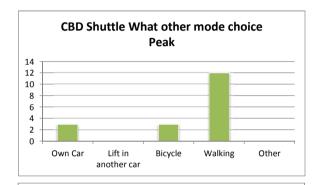
CBD Shuttle Ticket payment method All

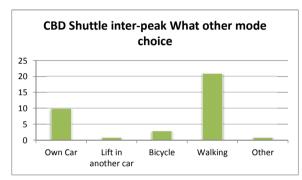
CBD Shuttle Ticket payment method Peak CBD Shuttle inter-peak Ticket payment method

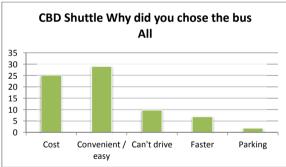


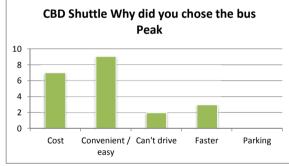


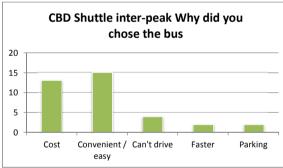




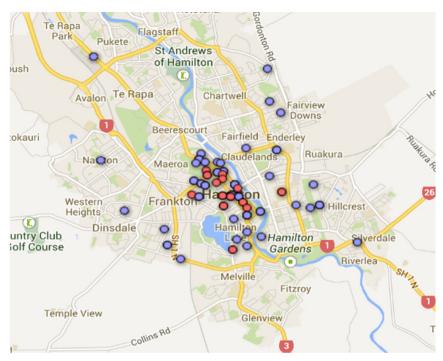




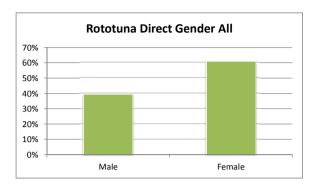


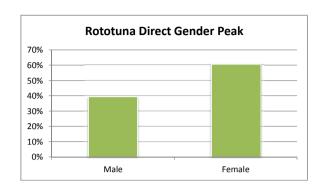


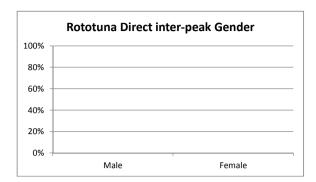


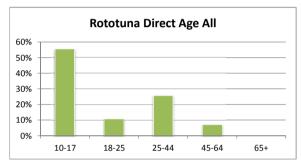


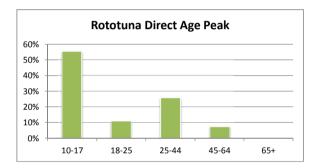
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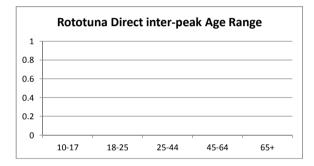


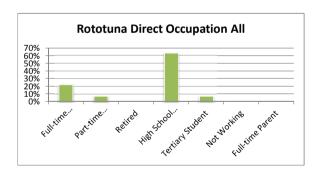


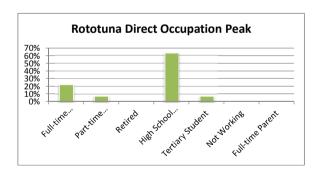


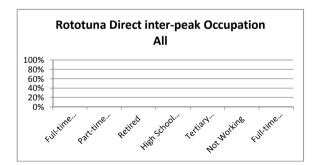


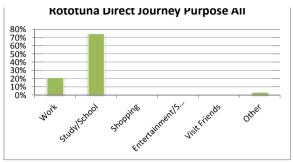


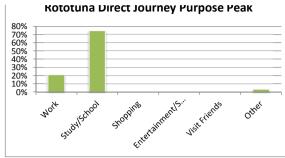


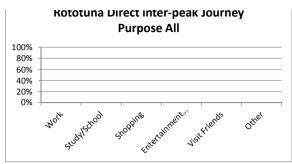


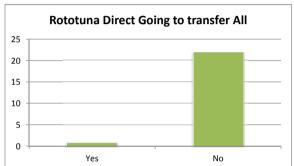


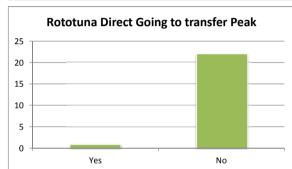


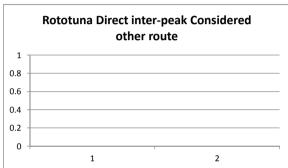






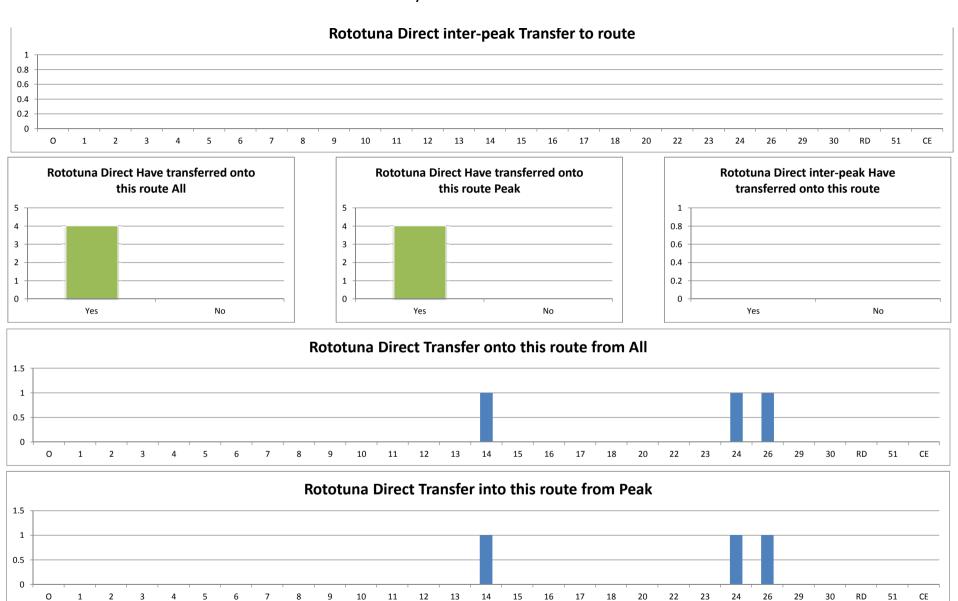


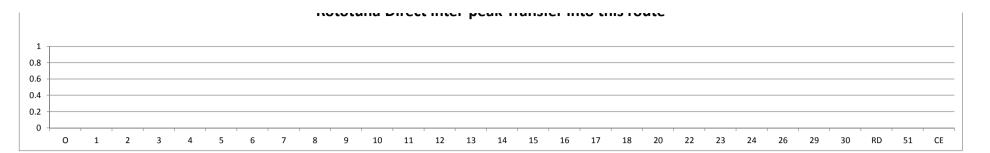


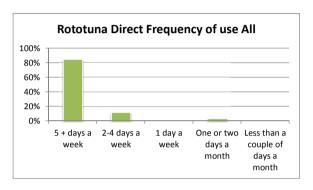


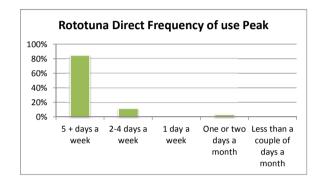


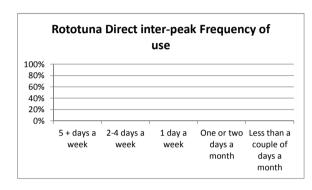


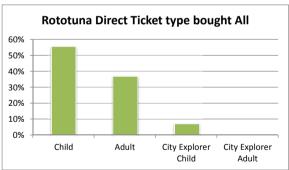


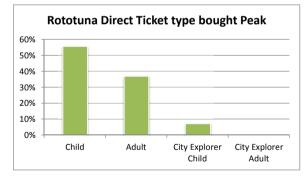


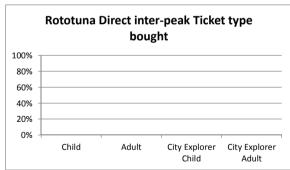






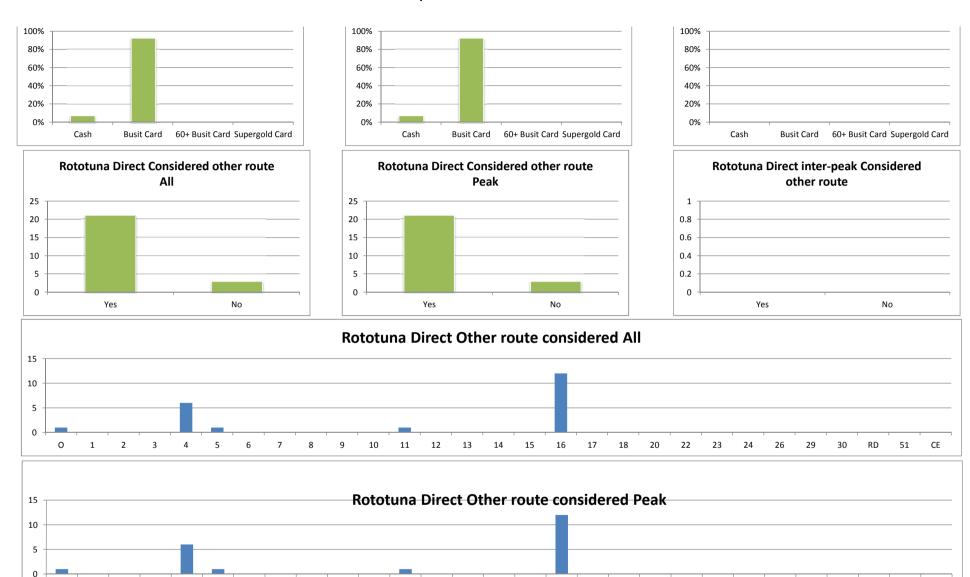






Rototuna Direct Ticket payment method All

Rototuna Direct Ticket payment method Peak Rototuna Direct inter-peak Ticket payment method



15

16 17

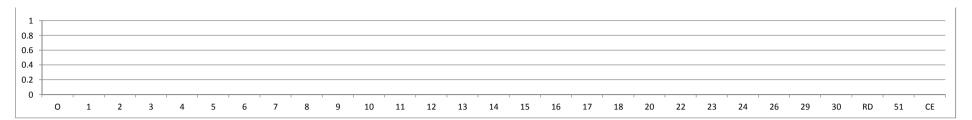
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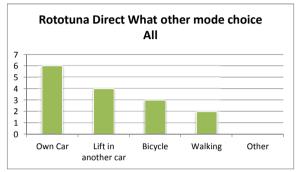
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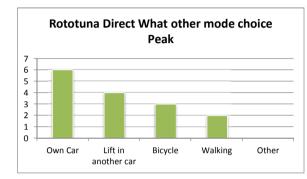
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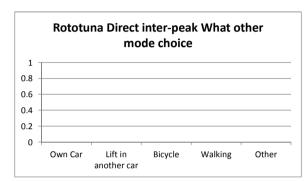
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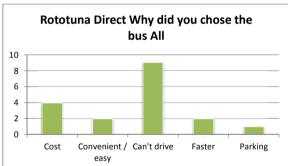
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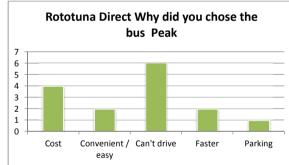


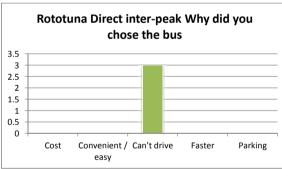




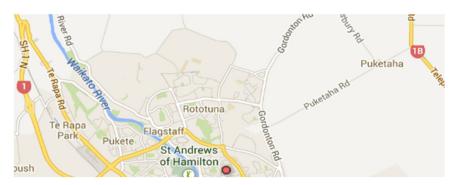


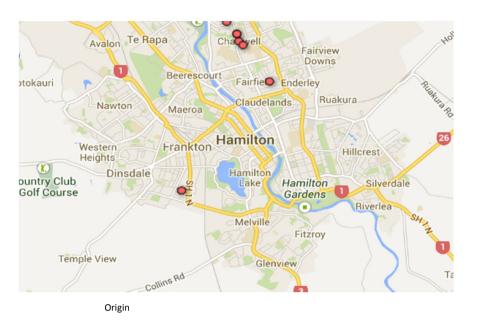


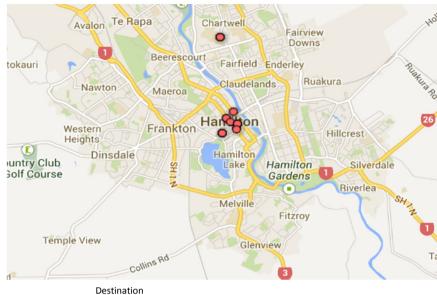


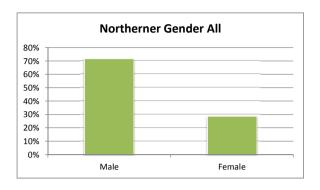


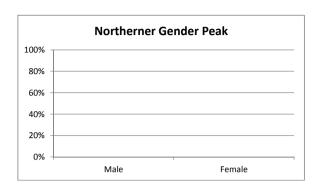


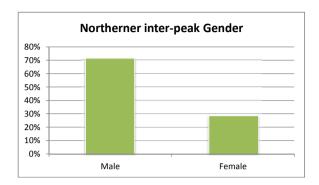


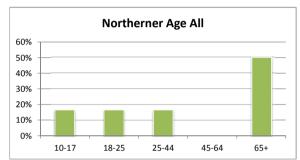


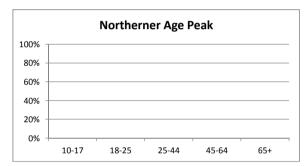


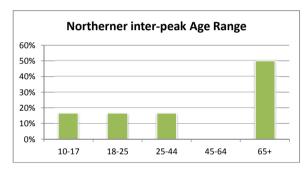


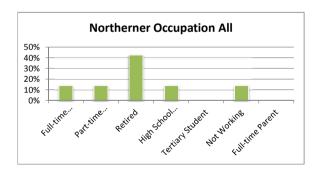


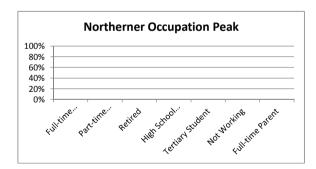


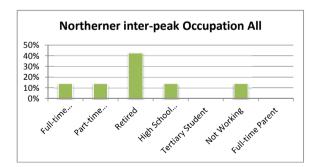


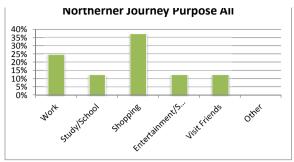


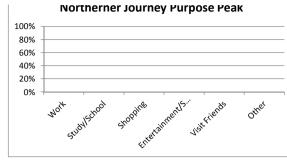


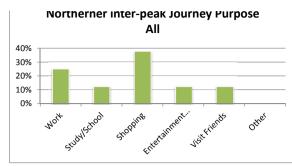


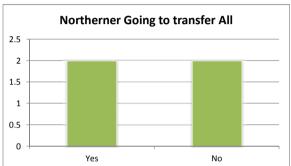


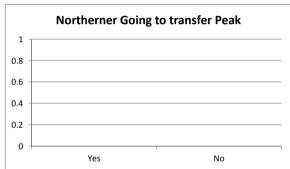


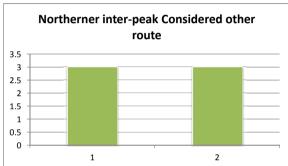


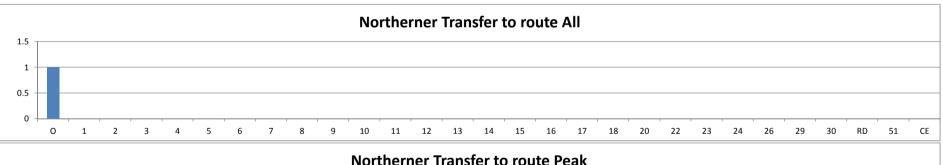




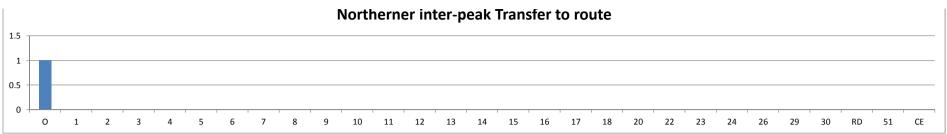


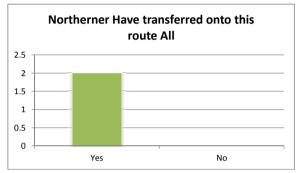


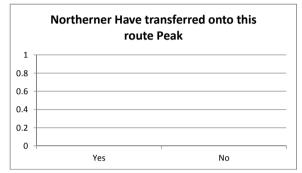


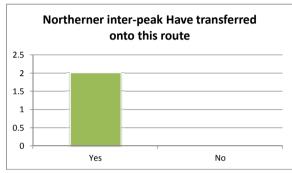


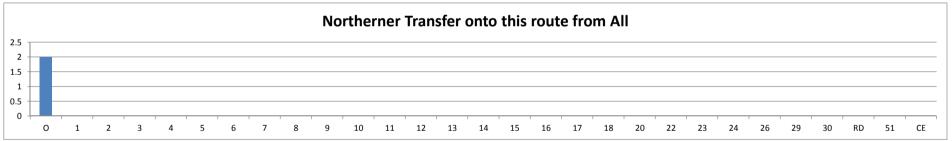


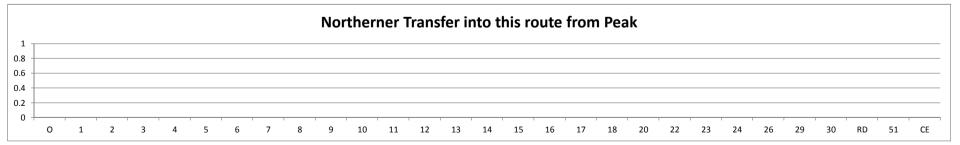


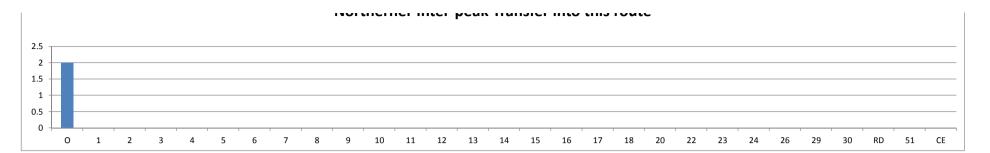


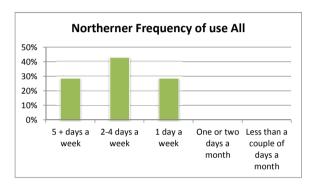


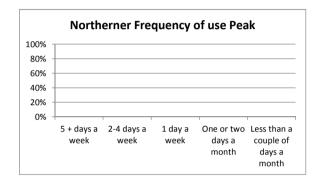


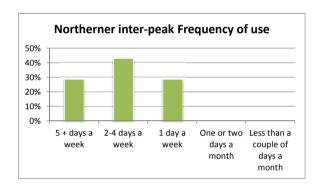


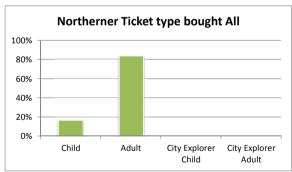


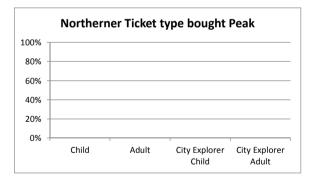


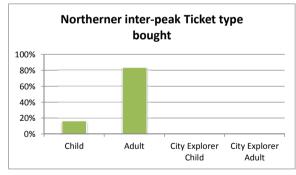








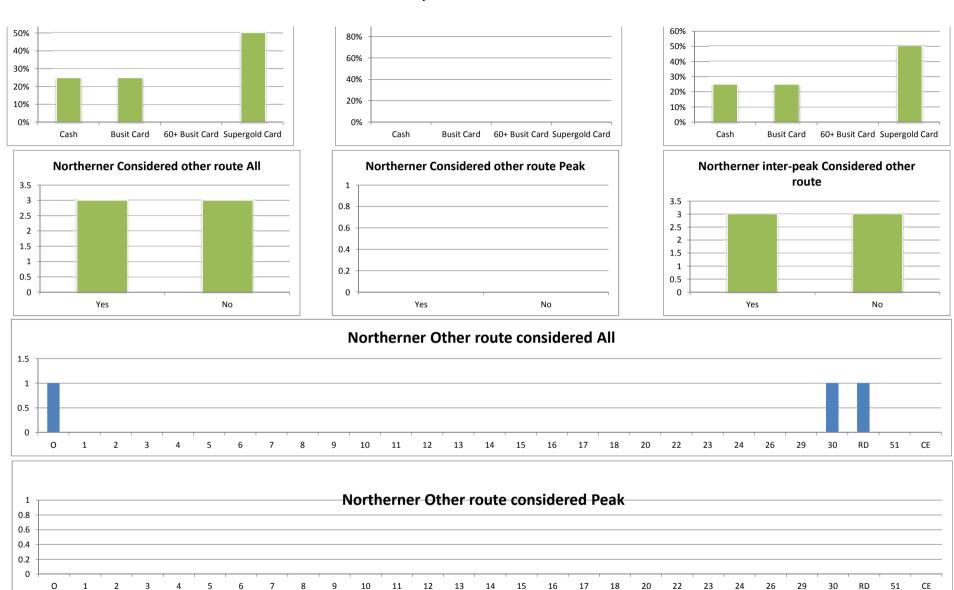


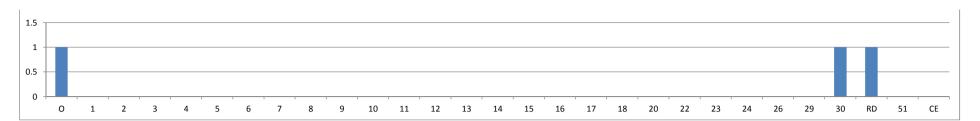


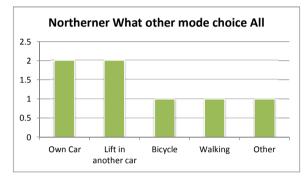


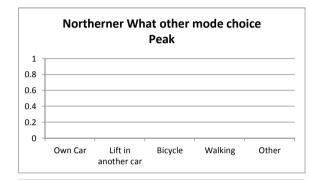


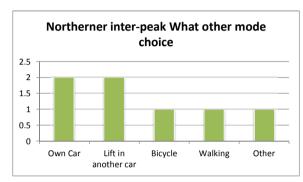
Northerner inter-peak Ticket payment method

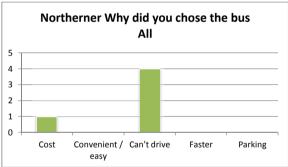


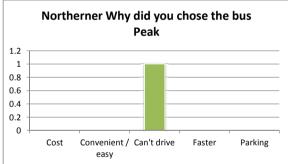


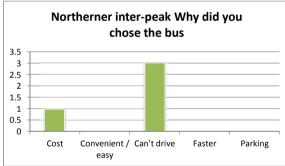


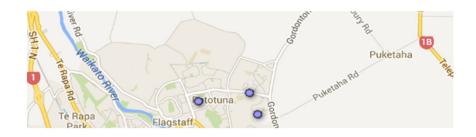






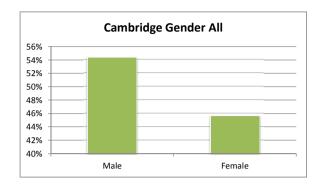


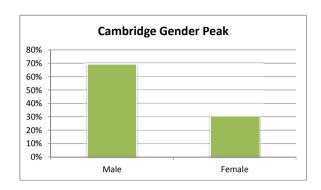


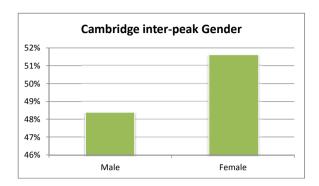


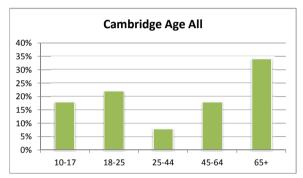


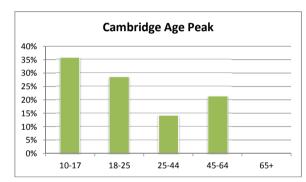
Origin = Blue, Destination = Red

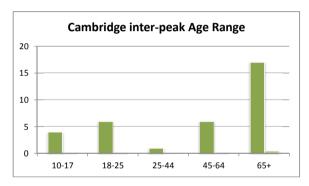


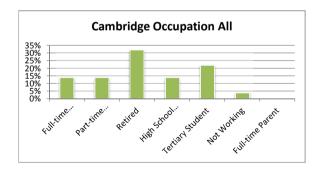


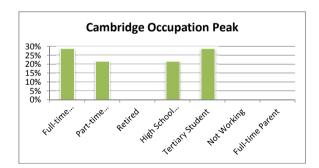


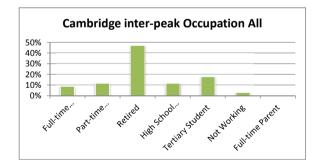


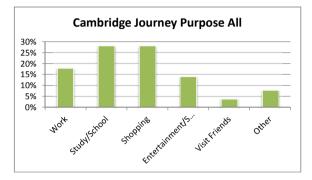


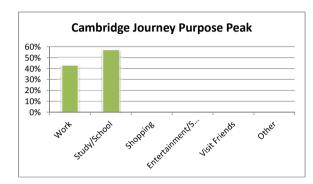


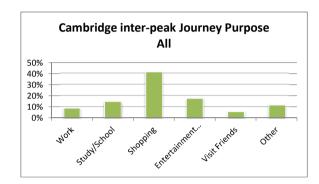


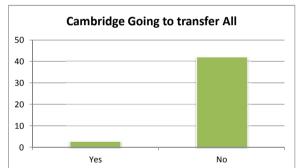


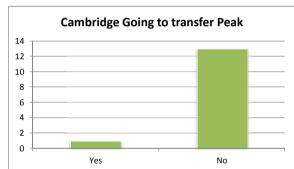


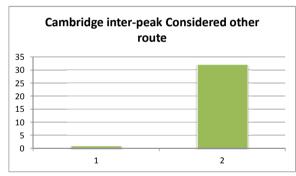


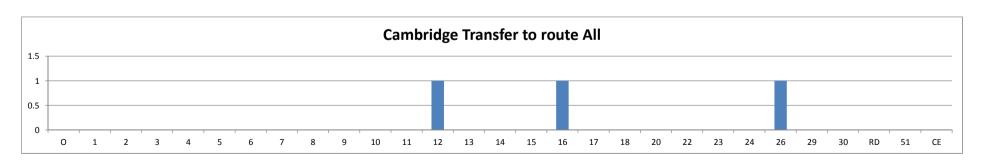


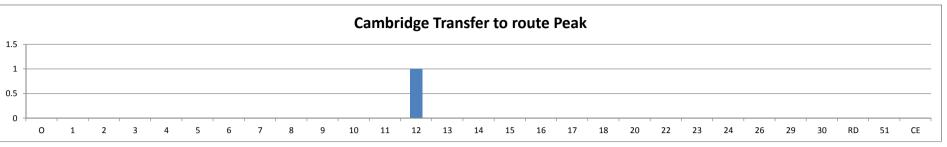


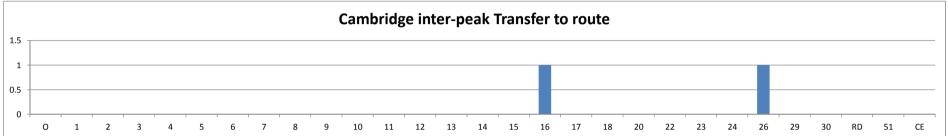


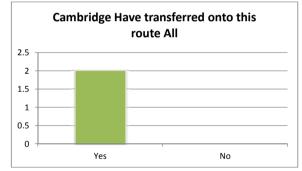


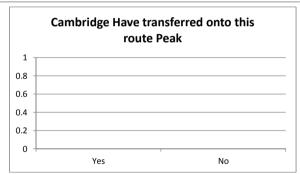


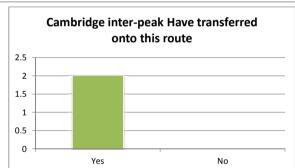


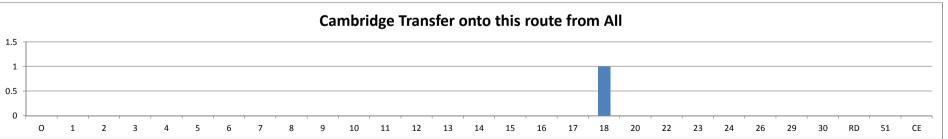




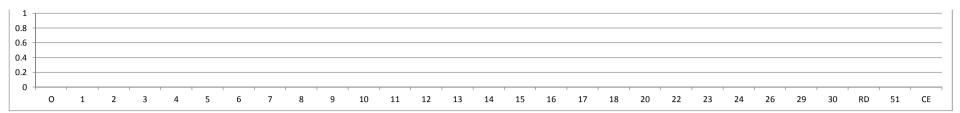


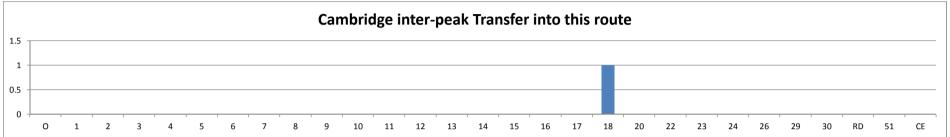


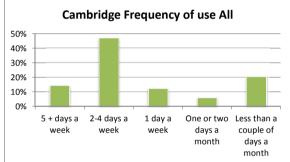


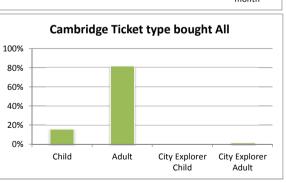


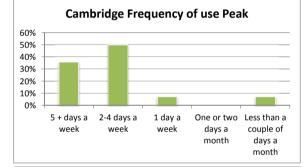
Cambridge Transfer into this route from Peak

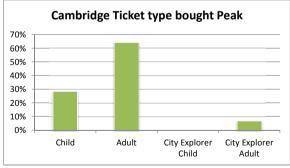


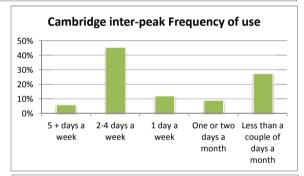


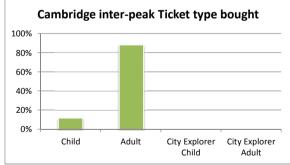


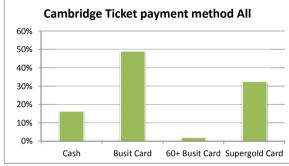


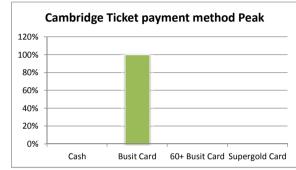


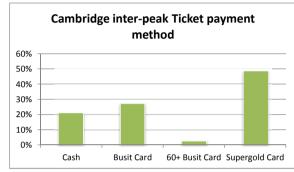


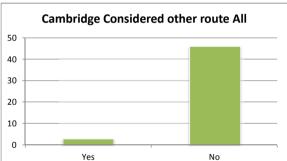


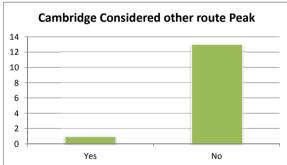


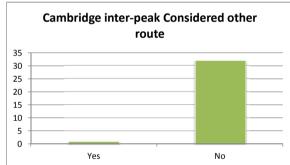


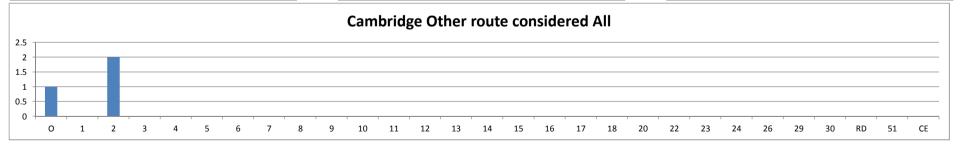




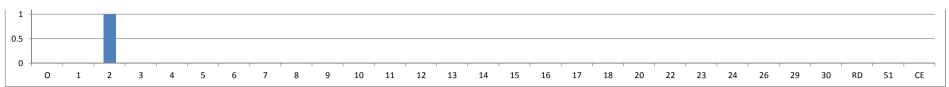


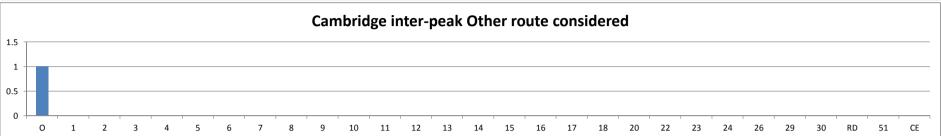


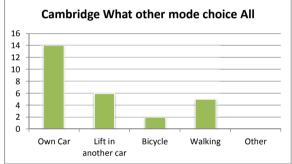


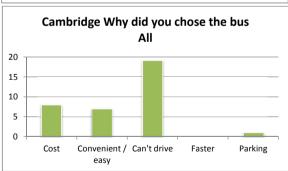


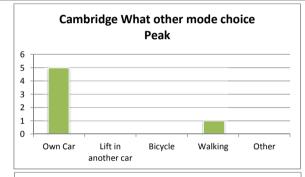


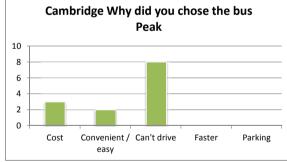


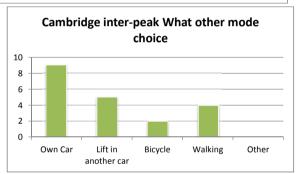


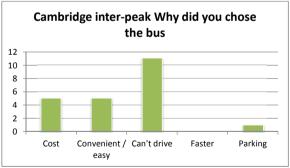


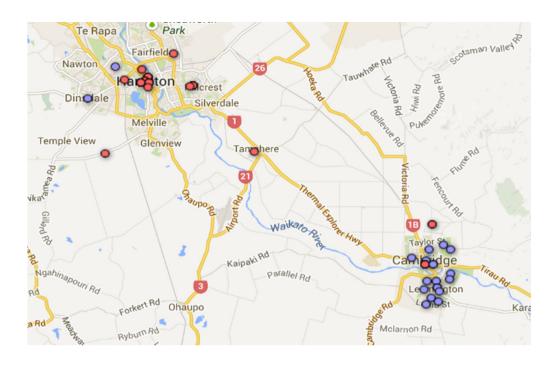






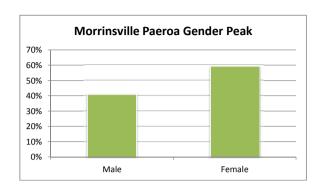


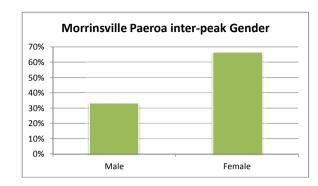


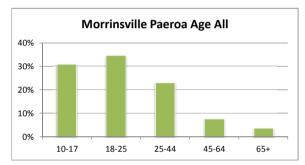


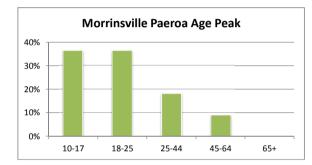
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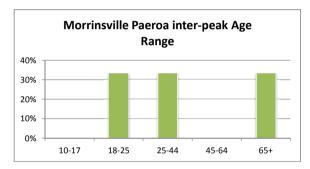


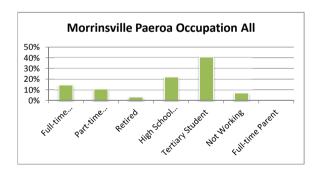


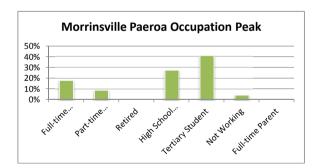


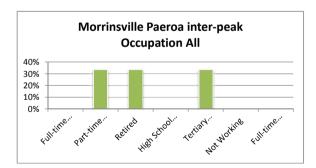




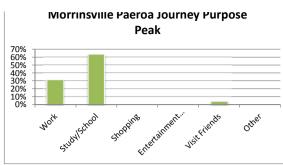


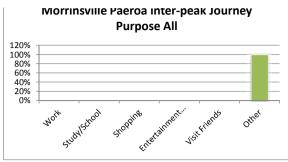


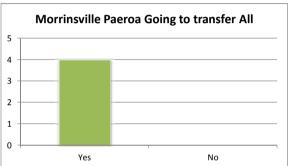


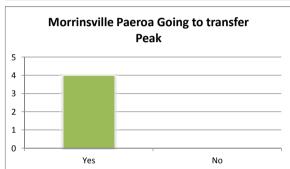


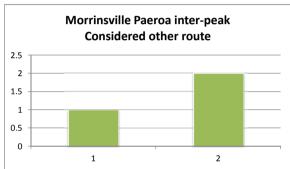


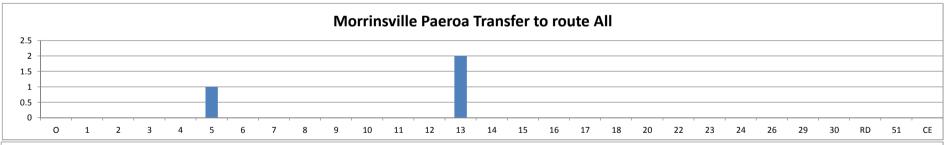


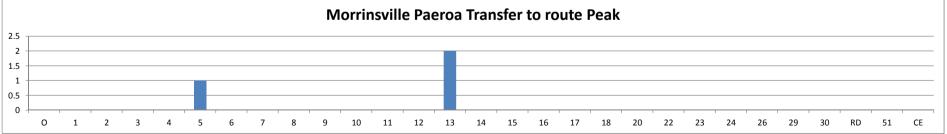


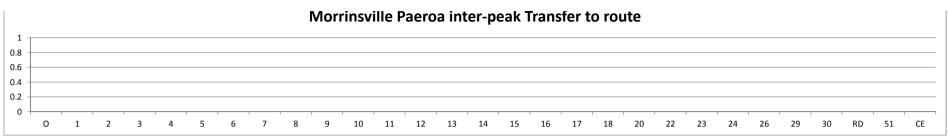


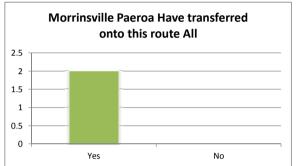


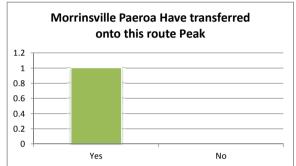


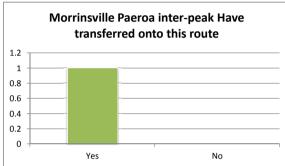


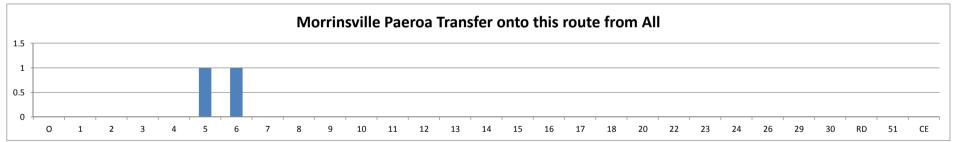


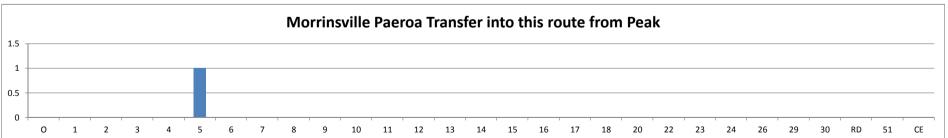


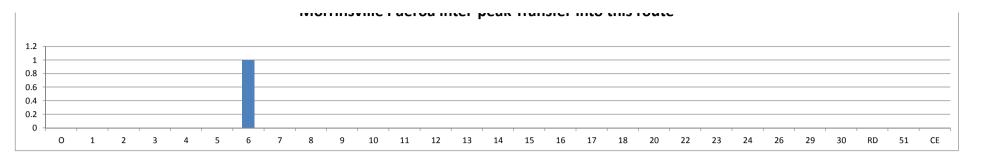


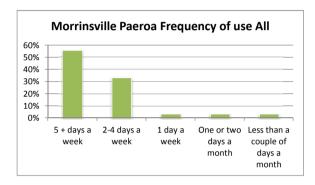


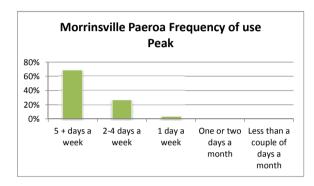


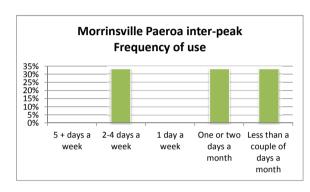




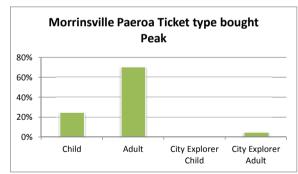


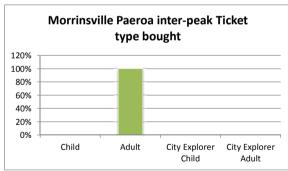










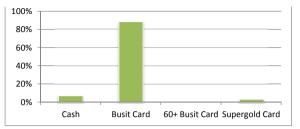


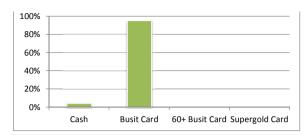
Morrinsville Paeroa Ticket payment method All

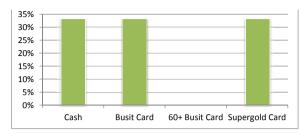
Morrinsville Paeroa Ticket payment method Peak

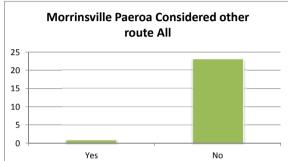
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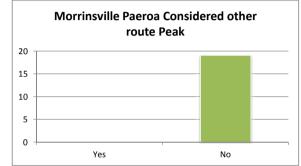
Survey Results RB TT RT edit- 05-09-2013 Morrinsville Paeroa

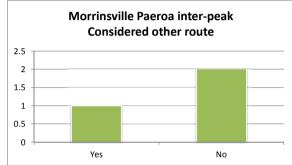


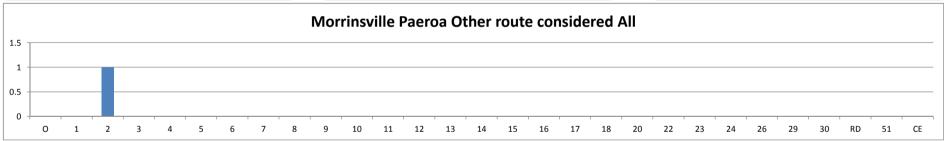


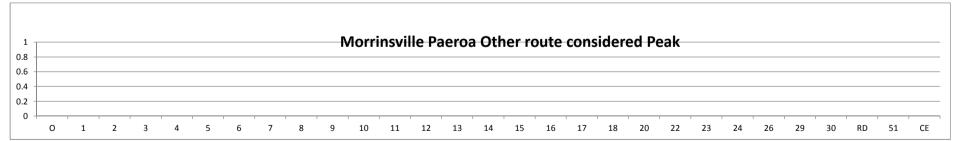




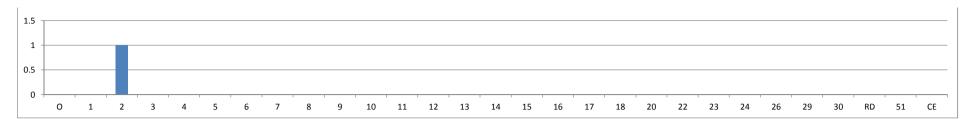




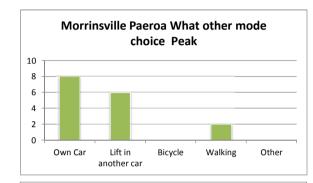


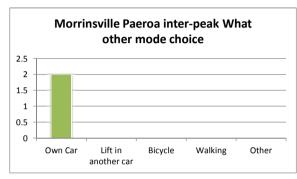


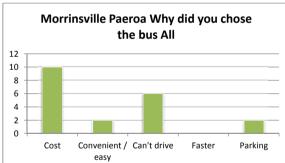
Survey Results RB TT RT edit- 05-09-2013 Morrinsville Paeroa

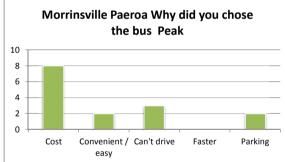


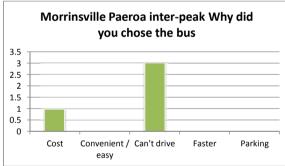






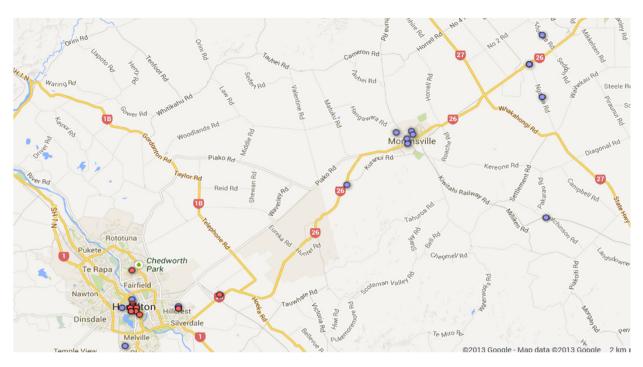




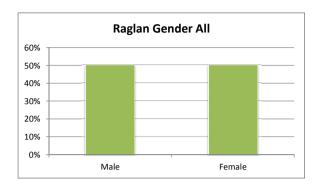


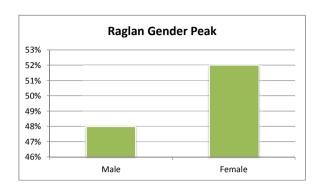


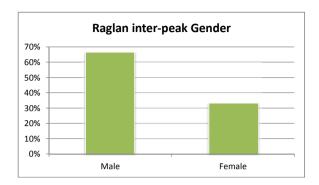
Survey Results RB TT RT edit- 05-09-2013 Morrinsville Paeroa

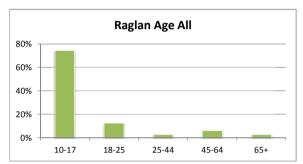


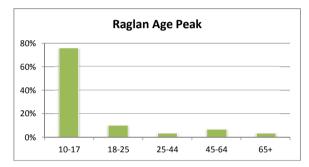
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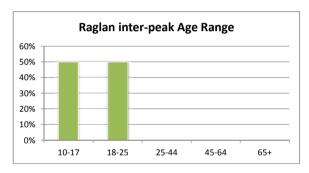


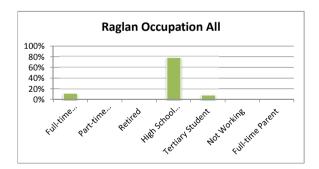


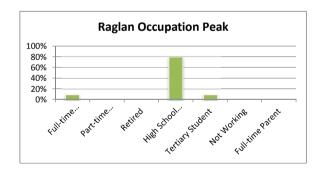


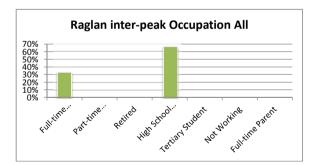


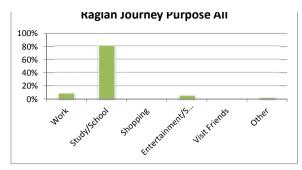


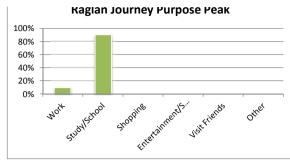


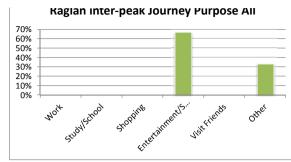


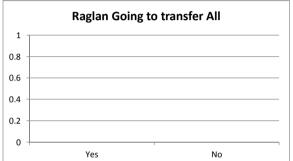


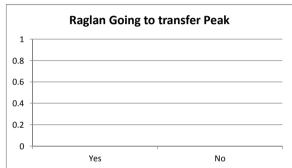


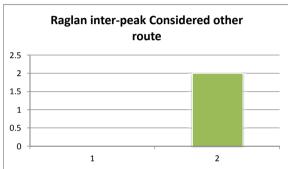


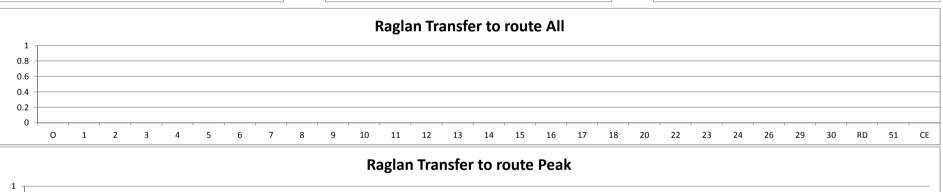


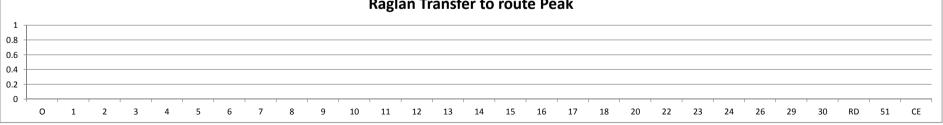




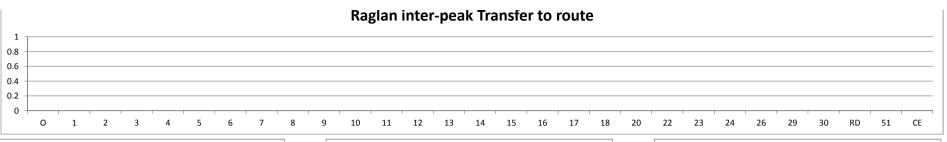


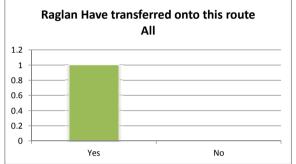


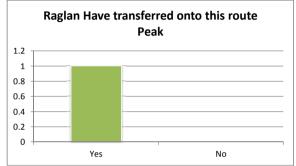


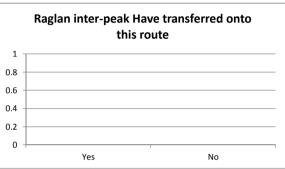


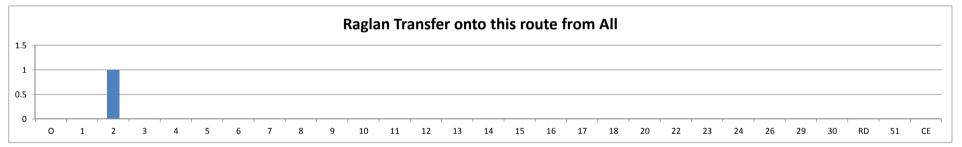
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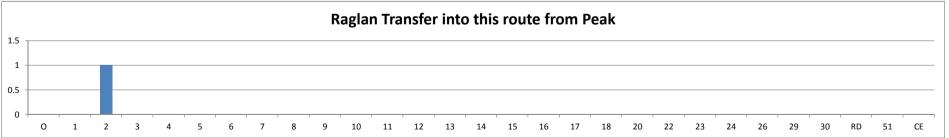


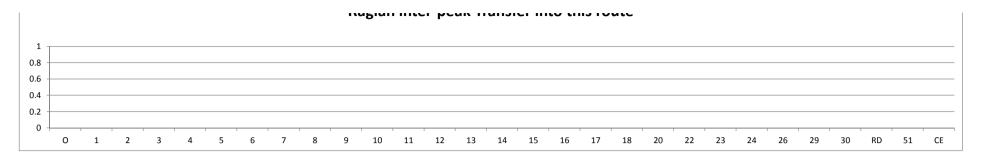


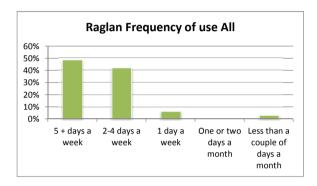


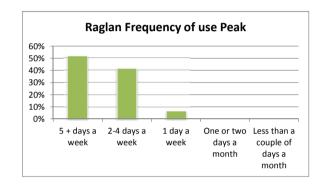


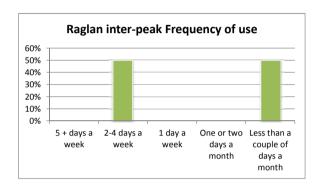


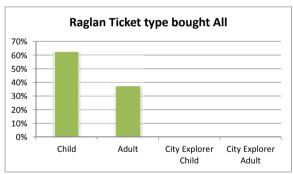


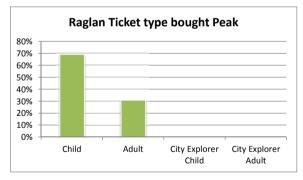


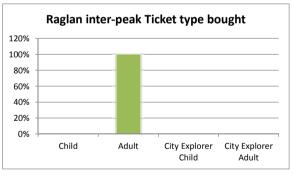








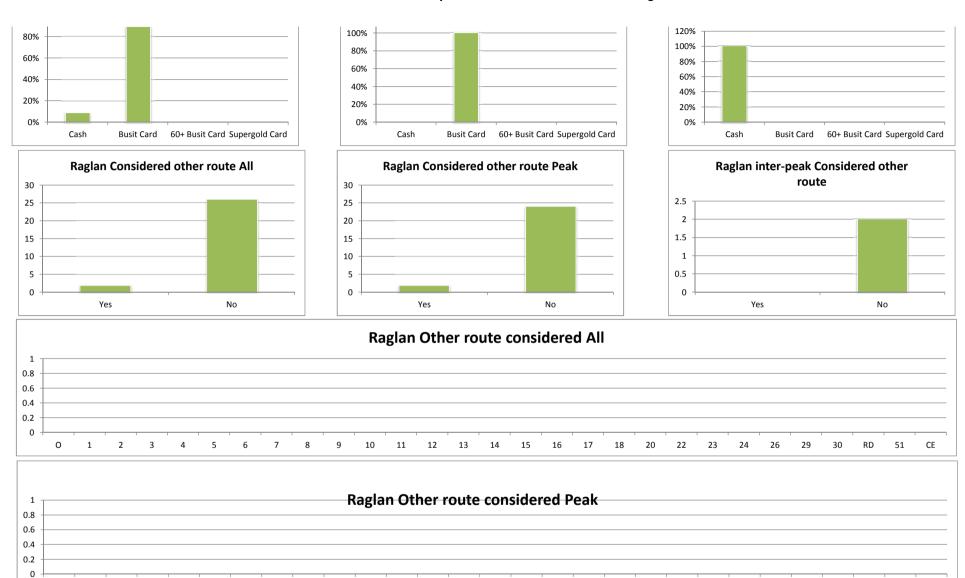


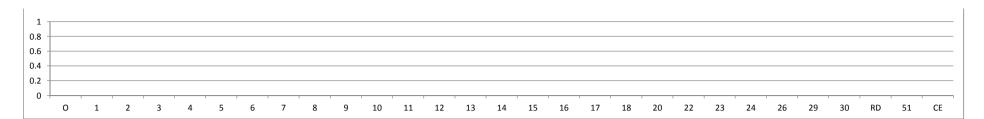


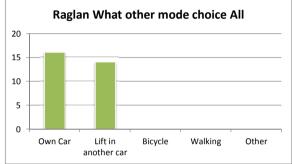




Raglan inter-peak Ticket payment method

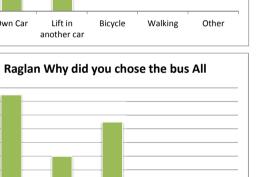




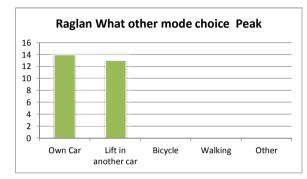


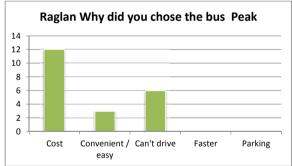
Convenient / Can't drive

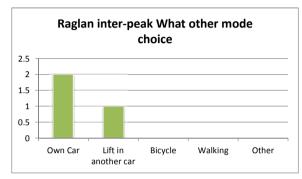
easy

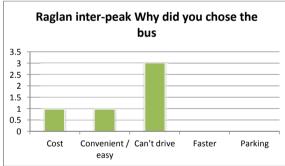


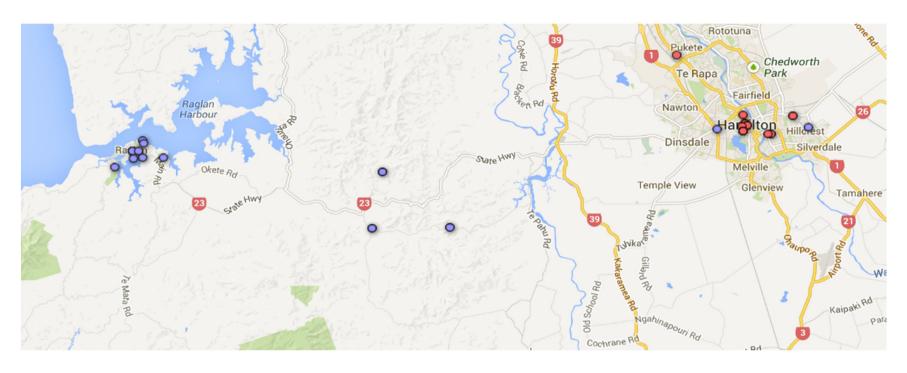
Parking



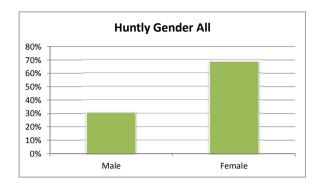


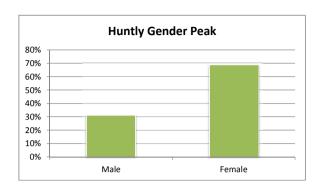


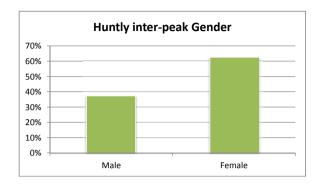


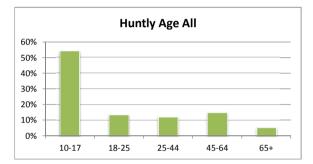


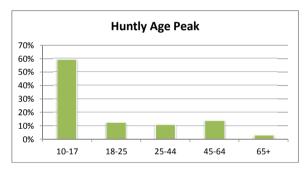
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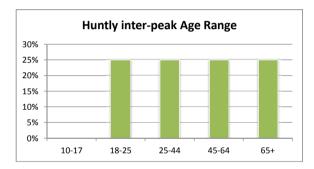


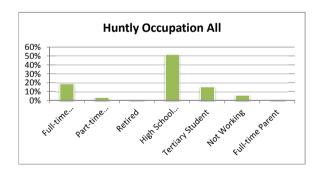


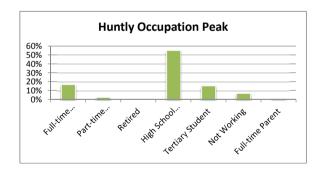


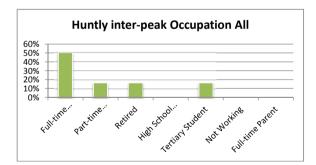


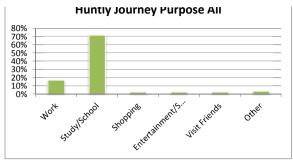


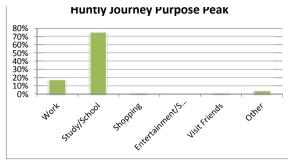


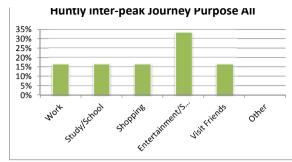


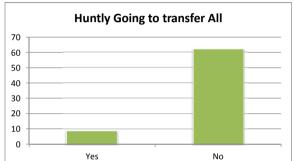


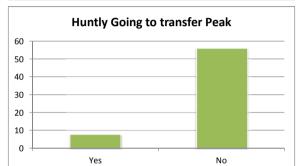


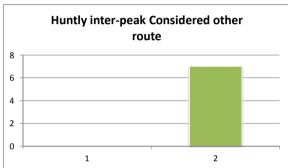


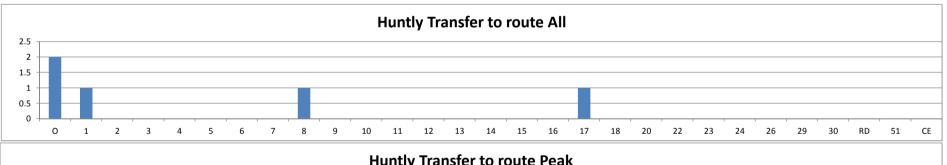


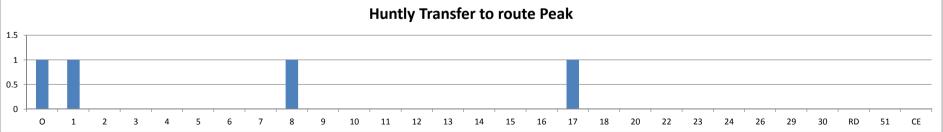


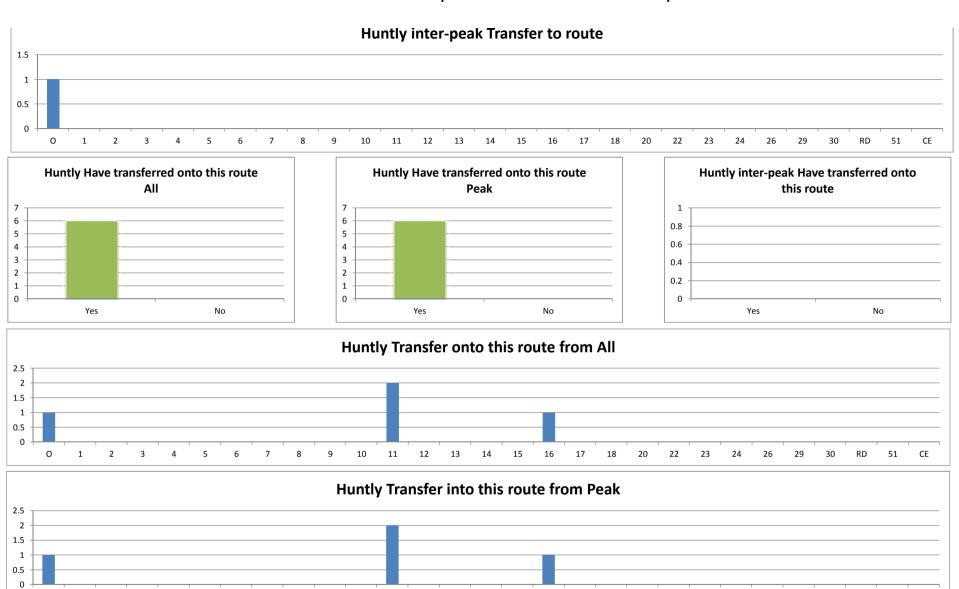


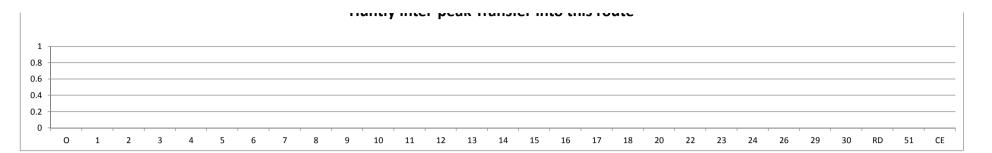


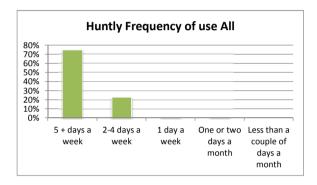


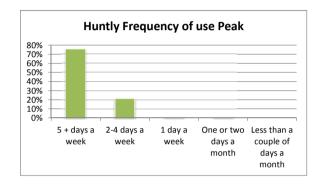


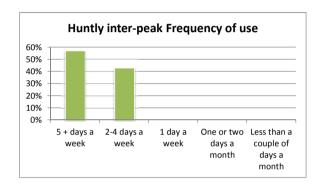




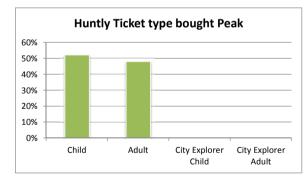


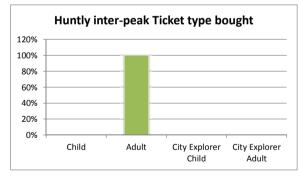


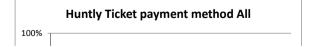






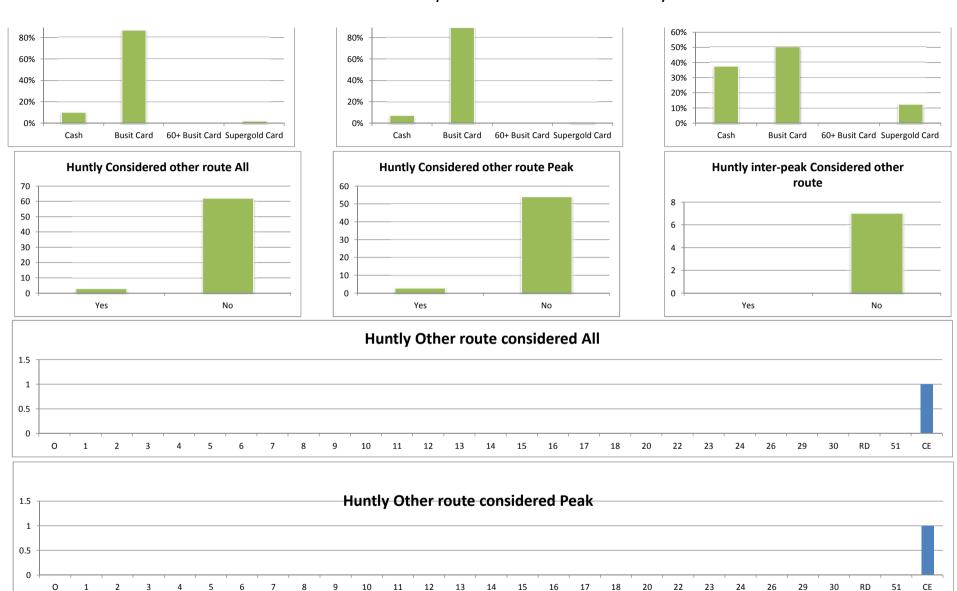


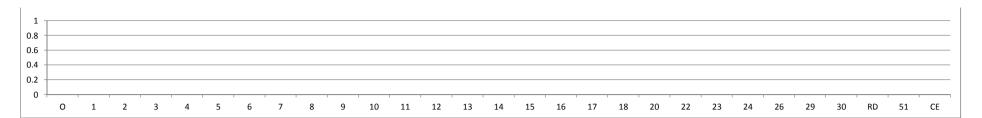


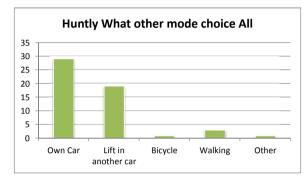


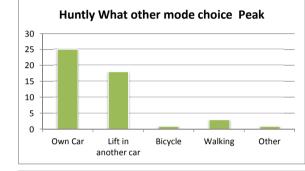


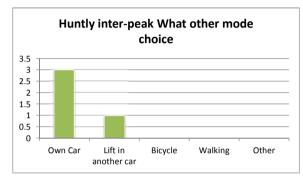
Huntly inter-peak Ticket payment method

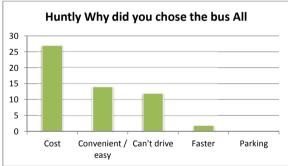


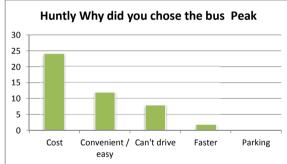


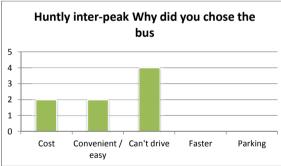




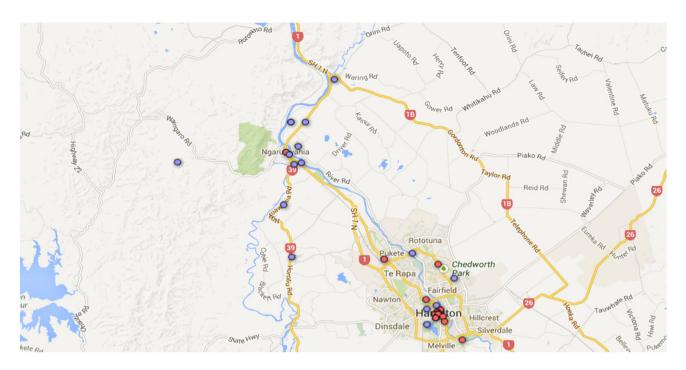




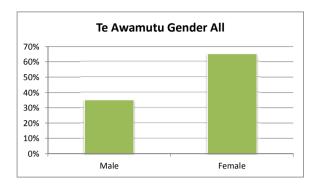


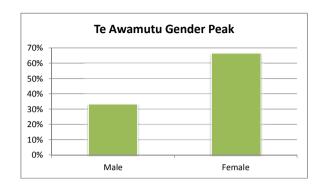


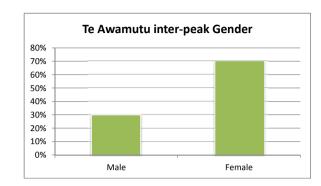


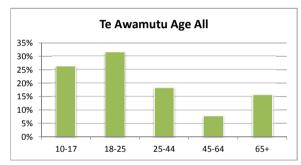


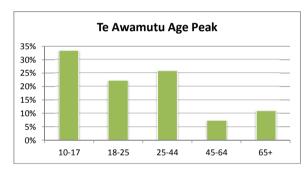
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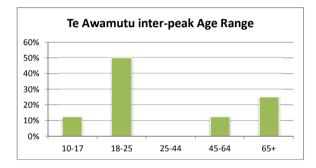


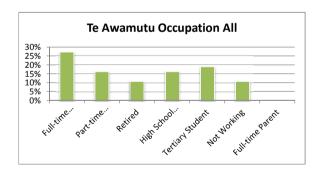


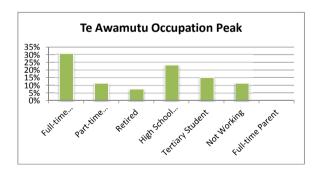


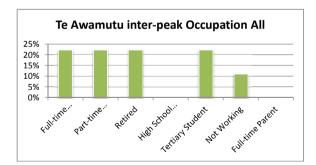


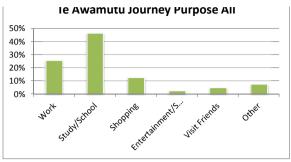


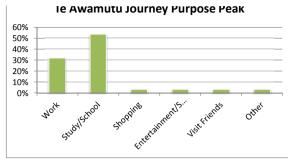


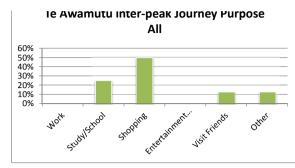


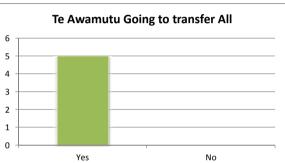


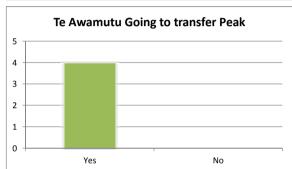


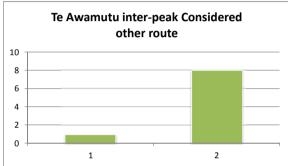


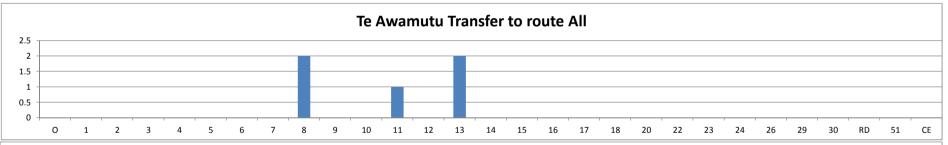


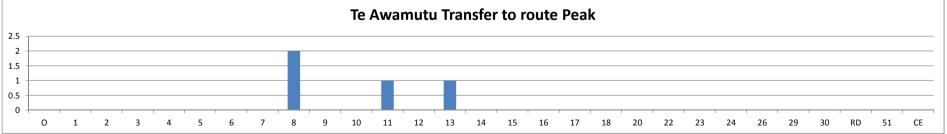


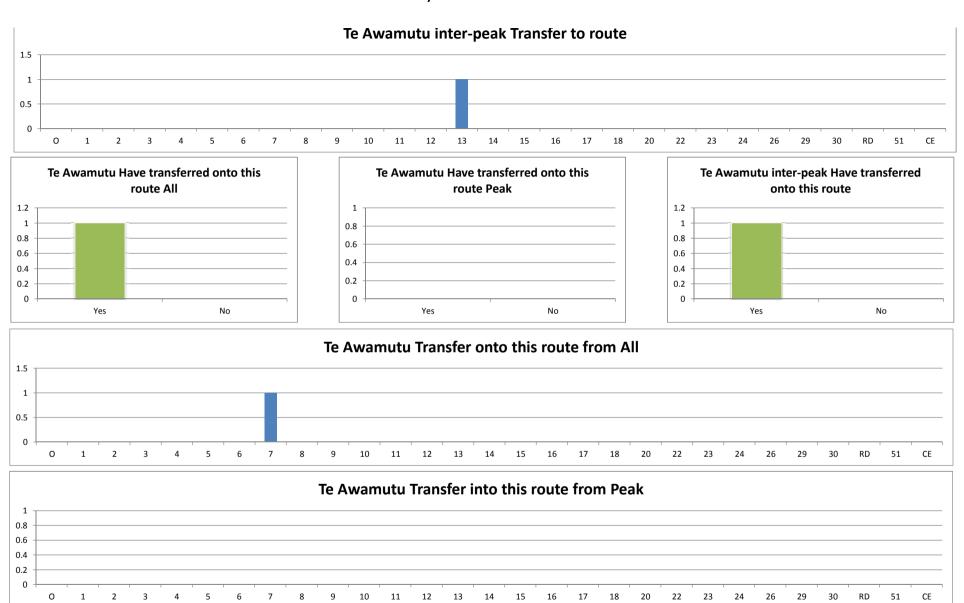


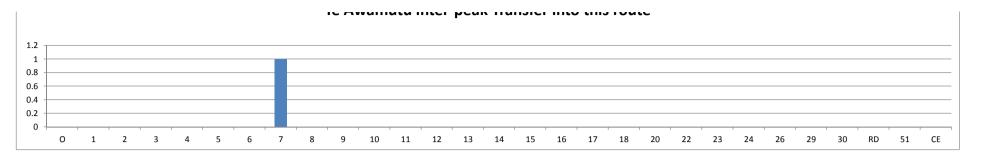


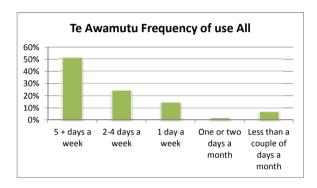


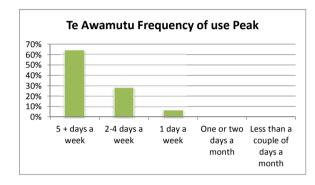


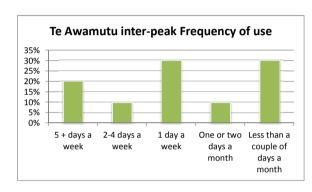


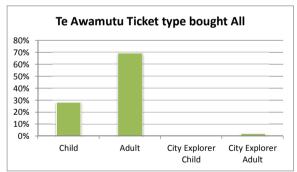


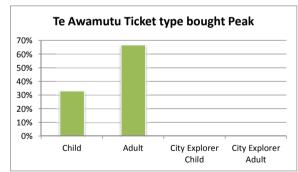


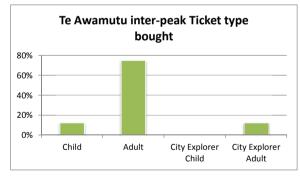






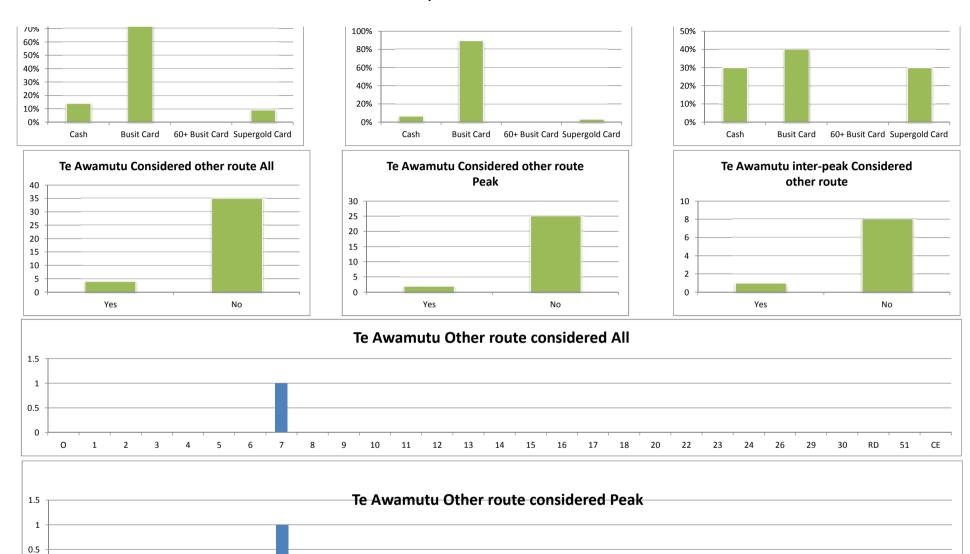








Te Awamutu Ticket payment method Peak Te Awamutu inter-peak Ticket payment method



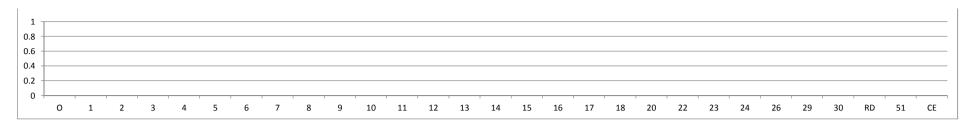
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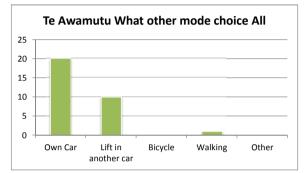
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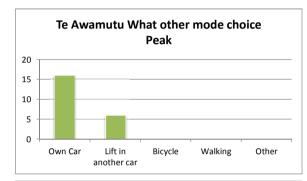
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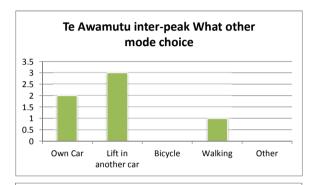
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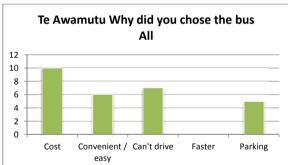
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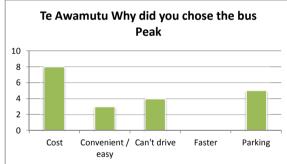


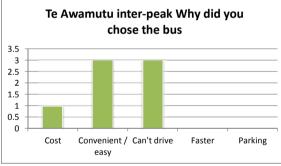




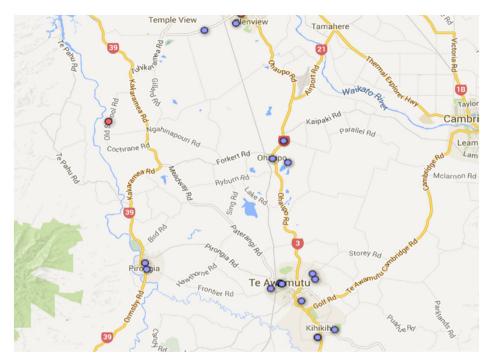












Origin = Blue, Destination = Red