



NEW ZEALAND
CUSTOMS SERVICE
TE MANA ĀRAI O AOTEAROA

WELLINGTON

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PROTECTING NEW ZEALAND'S BORDER

16 May 2024

Ref: OIA 24-170

Ms Liz Lambert
fyi-request-26644-d866f55f@requests.fyi.org.nz

Tēnā koe Ms Lambert

Request for information under the Official Information Act 1982

Thank you for your email received on 6 May 2024, to the New Zealand Customs Service (Customs), in which you make the following request for information under the Official Information Act 1982 (the Act):

“What were the total number of medical examinations carried out on Customs workers under clause 9 of the COVID 19 Public Health Response (Required Testing) Order 2020?”

Customs has not retained information regarding testing undertaken in accordance with the *COVID -19 Public Health Response (Required testing) Order 2020*. After the *COVID -19 Public Health Response (Required testing) Order 2020* was revoked, Customs had no reason to retain the data and therefore no longer holds it. Information Privacy Principle 9 of the Privacy Act 2020 (Retention of personal information) states that an organisation should not keep personal information for longer than it is required for the purpose it may lawfully be used.

Your request is therefore refused under section 18(e) of the Act as the information does not exist.

You have the right, by way of complaint to the Office of the Ombudsman under section 28(3) of the Act, to seek an investigation and review of this decision. Information about how to make a complaint is available online at: www.ombudsman.parliament.nz or you can phone 0800 802 602.

If you have any queries in regard to this response, please contact the Correspondence, Reviews and Ministerial Servicing Team: OIA@customs.govt.nz.

Please note that Customs proactively releases responses to Official Information Act requests on our website. As such, we may publish this response on our website after we have sent it to you. Your name and contact details will be removed.

Nāku noa, nā

Debbie Kay
Manager, Correspondence, Reviews and Ministerial Servicing