IRO-4607

5 June 2015

Mr Ian Apperley
(Via email fyi-request-2681-592c05ff@requests.fyi.org.nz)

Dear Mr Apperley

Information Request- Further Questions on Odyssey Project at Wellington City Council.

Thank you for your information request on 3 May 2015. As advised on 29 May, your request has been granted. You have asked a number of questions and responses are set out to each of those below:

Who will retain the intellectual property of the new services that will be delivered by Technology One?

This has been addressed in the contractual arrangements between Wellington City Council (the Council) and TechnologyOne to ensure protection of the following:

- All Intellectual Property owned by either party, that is not developed, commissioned or created under the agreement, but is used for the purposes of the agreement, will be owned by that party.
- All Intellectual Property in any modifications, adaptations and additions to the above that are developed, commissioned or created under or in connection with the agreement will be owned by the owner as above.
- All new Intellectual Property that is developed, commissioned or created under or in connection with the agreement will be owned by the Council upon creation.

Where, geographically, will the new services that will be delivered by Technology be hosted, including country or sovereign state?

New South Wales, Australia.

What private information will be sent to Technology One in order to develop or support services and where will that data be stored geographically including country or sovereign state?

All necessary official information (inclusive of personal information) required by TechnologyOne products to provide functionality and deliver core Council services will be provided. As advised above, this will be stored in New South Wales, Australia.

How will the Council ensure that both private resident data, private company data, and government data remains secure?

The Council retains ownership and responsibility for all information and there is no change to information ownership.

TechnologyOne is legally obliged to ensure that, alongside Council policies and the relevant New Zealand legislation, it maintains a high level of security for the safe storage of any Council data in its possession or control, including but not limited to:

- encrypting all Council data both in transit and encrypting all Council data at rest
- restricting access to the hardware on which the Council data is stored
- maintaining a security incident management plan to allow it to respond quickly and appropriately to any actual or suspected security breach
- preventing unauthorised access to or loss or corruption of data.

The TechnologyOne solution is subjected to international audit standards, and the Council has full rights to view scope and certification of those audits. The TechnologyOne environment has been independently certified as compliant with ISO 27001.

How will the Council ensure that Technology One will adhere to and ensure that New Zealand Privacy Laws are applied to all data?

As you will be aware, the New Zealand Privacy Act 1993 applies to *personal information* held by an agency including its contractors. It sets out the obligations for an agency to ensure personal information is protected and respected. That includes lawful collection, secure storage, right of access, and imposes limits on the use and disclosure of personal information.

TechnologyOne is obliged to ensure that it operates within the law. The Council will be assessing privacy and information management obligations with a view to addressing any impacts or risks identified as part of its Odyssey implementation planning.

How will the Council ensure it complies with government direction around Open Data?

In line with the government's direction in relation to Open Data, the Council has appointed a senior manager as Data Champion. The Data Champion will ensure that any government Open Data requests are completed and policies and protocols are followed as required. For example, we have recently submitted our response to the Open Data survey run by central government and the Council will continue to respond to the direction set by the Government in the future.

Will the new integrated platform be built using open standards and will the API's be fully documented to ease the accessibility of data and allow other parties to be easily develop apps in the future?

Yes.

Will the cost for individuals, private companies, not-for-profits, and other government agencies to access API's and Open Data be free, if not, what will the likely costs be?

Open Data will be provided consistent with Government direction. The Council does not envisage that direct access to TechnologyOne systems will be granted as this is contrary to security practice.

Will this project initiate a restructure of current IT functions and if so, how many FTE's are expected to be lost or transferred?

Any IT re-structure will not occur until completion of all implementation phases, and it is anticipated that 5 FTE positions are likely to be disestablished.

Now that negotiations have concluded, please provide the total budgeted costs for Computer upgrades over the next five years including Project Odyssey costs. This should not be withheld under Commercial Sensitivity as it is the Council costs, not the costs going to any one provider. This should be broken down by Capital Maintenance, New Capital Costs, the costs of Computer Upgrades, staff costs, and all other ICT costs that the Council is expected to incur in that time period.

Please see the two tables below.

Capital Budgets

Odyssey Programme Costs

	2015/16	2016/17	2017/18	2018/19	2019/20
Total	$8.07m	$3.5m	0	0	0

Comments:
Total forecast project expenditure $16.2m
Excludes contingency

Other Capital upgrade costs

	2015/16	2016/17	2017/18	2018/19	2019/20
Total	$0.9m	$2.2m	$5.9m	$2.7m	$2.5m

Comments:
Includes costs of Archives relocation in 2017/18.

Operating budgets

Operating Costs - Staffing

	2015/16	2016/17	2017/18	2018/19	2019/20
Total	$8.3m	$7.2m	$6.9m	$6.9m	$6.9m

Operating Costs - Maintenance (all other costs including depreciation)

	2015/16	2016/17	2017/18	2018/19	2019/20
Total	$13.7m	$15.0m	$13.0m	$13.6m	$13.7m

Comments:
Includes all BIT costs including Archives, Mail Room, Valuation Services and Corporate Library

If you have any further questions on this request, then please contact me.

Yours sincerely

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