



13 June 2024

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dia.govt.nz

Tēnā koe Rodrigo

OIA request 23/24 0979 Request for Citizenship Timeframes Data

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 16 May 2024.

You requested –

- 1. A breakdown of the status of the applications by grant submitted on the 3rd of September 2023 by workstream, nationality and status.*
- 2. I would also like to know the average time, Median and Mode in days from submission until approval broken down by month for all the applications submitted since January 2023 until May 2024.*
- 3. I would like to know the number of unassigned and applications in process by workstream by month since January 2024.*

In response to your request, I can provide you with the following information. Please refer to Appendix A attached alongside this letter.

Question One

Please refer to Table One – Current Status and Workstream of Citizenship by Grant Applications Received on 3 September 2023 by Country of Birth.

Question Two

Please refer to Table Two – Median, Mean and Mode of Working Days Taken from Applications Received, to Application Outcome, for Applications Receiving an Outcome Between January 2023 and May 2024.

I note that we have not provided applications submitted as requested, this is because applications that have been submitted later will always have faster average times since less time has elapsed. Instead, we have provided the information based on date of outcome.

Question Three

Table Three – Current Status and Workstream of Citizenship by Grant Applications Received Between January 2024 - May 2024.

As this information may be of interest to other members of the public, the Department has decided to proactively release a copy of this response on the DIA website. All requestor data, including your name and contact details, will be removed prior to release. The released response will be made available here: <https://www.dia.govt.nz/Official-Information-Act-Requests-2>.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

A handwritten signature in blue ink, consisting of a stylized 'J' followed by a horizontal line extending to the right.

Julia Taylor
Manager Operational Policy and Official Correspondence
Service Delivery and Operations