



10 June 2015

John Harpley
87 Rangeview Road
Sunnyvale
Auckland 0612

File No: OIA 1358

Dear Mr Harpley,

I refer to your request under the Official Information Act 1982 (the OIA) received on 12 May 2015 requesting the following information from Immigration New Zealand:

- *Do Immigration NZ have any obligations to people they have detained in excess of 24 hours. i.e. Meals and Accommodation?*

Our response

Passengers who have been refused entry to New Zealand and who have not been detained by the New Zealand Police are looked after by Immigration New Zealand until their departure flight.

At the Auckland International Airport, Immigration New Zealand has dayrooms available for passengers to utilise overnight while awaiting their departure flight. These dayrooms are comfortably fitted out and contain couches that fold out into beds. Linen is provided. Restrooms and showers are available for use anytime. Towels are also provided.

If a refused entry passenger is hungry and has the means available, they are permitted to return to the transit area of the airport where an extensive food court is available which provides many varieties of food for purchase. If the refused entry passenger does not have means available, then Immigration New Zealand will provide food packs or food vouchers.

If you wish to discuss any aspect of your request or this response, please contact Martin Prowse, Business Advisor, Business Support, Immigration New Zealand at martin.prowse@mbie.govt.nz or 04 896 5525.

Yours sincerely

John Ivil

Acting General Manager – Compliance, Risk and Intelligence Services
Immigration New Zealand
Ministry of Business, Innovation and Employment

