



2 July 2024

Anon

[fyi-request-27010-063805d9@requests.fyi.org.nz](mailto:fyi-request-27010-063805d9@requests.fyi.org.nz)

Kia ora

**Your Official Information Act request, reference: GOV-033033**

Thank you for your email of 13 June 2024, asking for the following information under the Official Information Act 1982 (the Act):

*I would like to modify my request given ACC does not have a template for letters decisions issued under section 62 of the Act.*

*I request copies of 3 different decision s 62 letters (ACC decision to seek External Clinical Advice) and the attachments, which were issued to claimants over for each of the past 10 years (thus a total of 30 letters). Ideally, these will be issued by different Specialist (or Treatment Injury) Cover Assessors.*

*To protect the privacy of the claimant, I request their names, claim number, and other unique identifiers to be be redacted.*

*This will help to see whether there is consistency between the approach of conveying a decision, as defined under the Act.*

1. ACC is required to make a decision about whether to grant or refuse your request as soon as reasonably practicable and within 20 working days of receiving the request. ACC considers this request is one of multiple requests made by the same requester, which may affect ACC's decision to grant or refuse the request.
2. In order for ACC to make a decision on this request, ACC requests that you provide:
  - a. Your full name and confirmation of your identity, and
  - b. the reasons for the request.
3. We ask that this information be provided as soon as possible to enable us to make a decision on your requests. This may include ACC extending the timeframe for responding, charging for the request, or refusing to grant the request because:
  - a. ACC has already provided this information in an earlier request; and/or
  - b. the information requested cannot be made available without substantial collation or research; and/or
  - c. the request is frivolous or vexatious or the information requested is trivial; and/or
  - d. the request may relate to matters including proceedings under Part 5 of the Accident Compensation Act 2001.
4. If you would prefer, this information can be provided confidentially to ACC at the following address: Manager OIA Services, ACC, PO Box 242, Wellington, or by email to [Christopher.johnston@acc.co.nz](mailto:Christopher.johnston@acc.co.nz). Any

information/documentation provided establishing your identity will be used solely for that purpose and destroyed after. Please reference this request when doing so: **GOV-033033**.

5. We look forward to receiving the information requested at paragraph 2.

**If you have any questions about this letter, please get in touch**

You can email me at [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz). If you are not happy with this letter, you can also contact the Ombudsman via [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by phoning 0800 802 602. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

Ngā mihi



Christopher Johnston  
**Manager Official Information Act Services**  
Government Engagement