

25 June 2024

Sue

fyi-request-27017-c9ef0683@requests.fyi.org.nz

Kia ora Sue

Time Extension of your Official Information Act request, reference: GOV-032639

Thank you for your email of 27 May 2024, asking for the following information under the Official Information Act 1982 (the Act):

I request a list of ACC's policies, procedures, guidelines, rules, processes and other documents for:
(A) contracting external legal counsel to represent ACC in disputes with claimants, and
(B) notification to claimant of ACC having contracted external legal counsel and the limits of the external legal counsel's representation, and
(C) ACC employees cc'ing external legal counsel into communications to the claimant about matters that are not under review or before the Court.

The Code says you will provide honest and accurate answers to claimant's questions. I am a claimant.

Please explain specify which of ACC's policies, processes, rules, guidelines or other documents, advise employees to cc external legal counsel in email correspondence with claimants, when that correspondence is not related to decision that was referred to review or a matter before the Court, and how that document is consistent with ACC's obligations under the Code (right 1, 2, 5, 6, 7) and the Privacy Act (IPP 3, IPP 5, IPP 11).

ACC needs extra time

The Act requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to 24 July 2024.

This extension is necessary because consultations necessary to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit.

If you are not happy with this response

You have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602

Ngā mihi



Christopher Johnston
Manager Official Information Act Services
Government Engagement