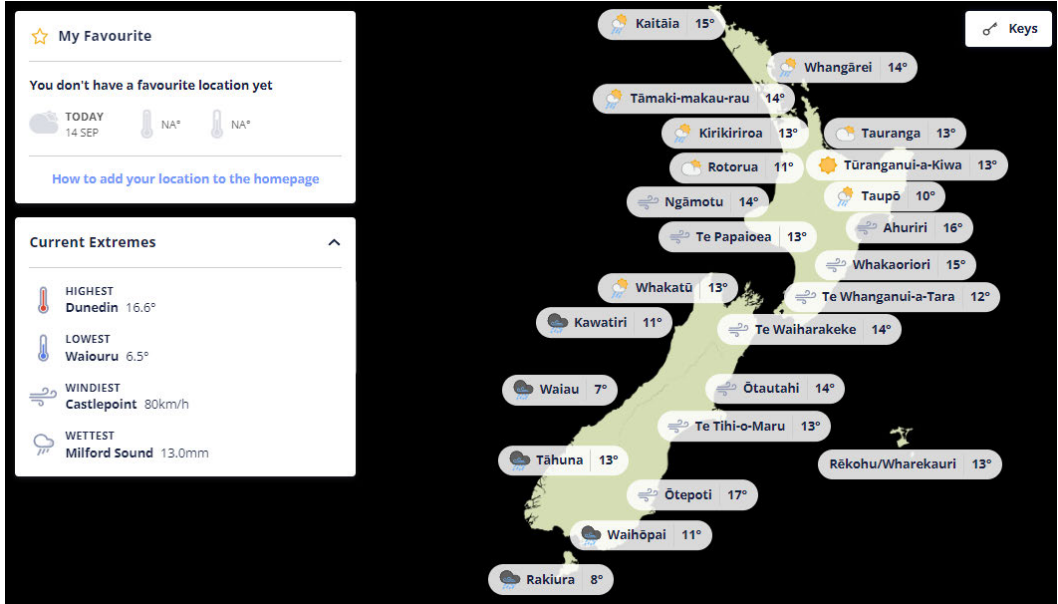


14/09/2023– Situation Report Week 1

As at 11.49am on 14/09/2023 prepared by Crispian [REDACTED]

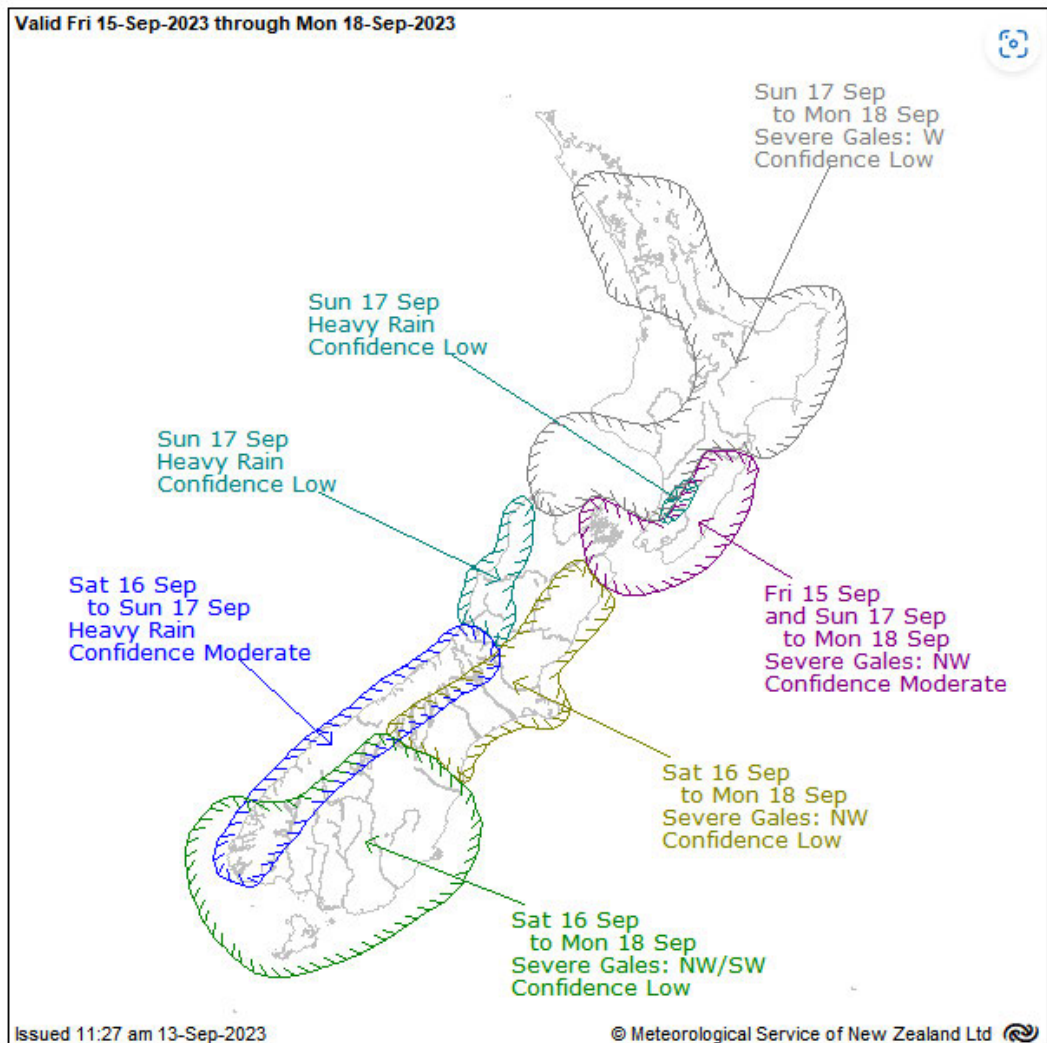
Distributed to	All GEDT members
Key Contacts	Anusha Guler and Crispian [REDACTED] Martin Rodgers to chair the meeting.
Previous Day ELT SITREP	3 ELT Standup SITREPS 1 13092023 - FINAL.docx
Overview	<p>Summary of the current event</p> <ul style="list-style-type: none"> • There was 1 important major event – Writ Day (Sunday, 10 Sep) • Taskforce is fully activated. • ELT Standups activated. • MIKE will be closed once processing is completed - Roll Close (13/09) • MIKE is closed. (14/09) • Data extraction and QA process.
Enrolment	<p>GENERAL UPDATE</p> <ul style="list-style-type: none"> • The keying of qualifying forms, final integrity checks and other enrolment processes required for Writ Day Roll Close have been completed. • The Data extract for roll print and Easy vote cards started at 7.30am this morning. • QA of that data will commence this afternoon • Number of electors enrolled at roll close is 3,480, 699 (89.9%) <p>ACTION:</p> <ol style="list-style-type: none"> 1. To commence QA on roll data for the roll print and easy vote cards
IT	<p>UPDATE ON ISSUES:</p> <ul style="list-style-type: none"> • Snaphire stability and performance -Technical change made overnight 13/14 Sep and expected to resolve underlying issue. System being closely monitored. • Key Person risk – Work in progress. Target 19/9. • Mobile phone provision for Voting Services – Work underway to address connection gap identified and regular meetings in place to track and manage. • Commission NO power resilience – Generator installation expected to complete by midday, testing on L4 only @ 6pm on 14/09. • Security update patching between now and the election period – No further update
Comms and Education	<p>Media Stuff are planning to do a story on the Freedoms movement and their plans to have scrutineers in all voting places. We are working with Karl and the Security team on a response.</p> <p>Social media Lots of people sharing political opinions and voter apathy.</p> <p>Daily key metrics</p> <ul style="list-style-type: none"> • 6 media enquiries on 13 September • 75 enquiries and comments on social media in the last 24 hours • 21232 visitors to vote.nz
Customer Services	<p>GENERAL UPDATE: In the last 24 hours, the team had 344 tickets created, received 43 phone calls and made 17 outbound calls. 80% of tickets were one-touch. Majority of the enquiries received were</p>

	<p>enrolment related, followed by the voting enquiries. It is expected the on-hand tickets will continue to increase over today and tomorrow due to some MIKE functionalities are temporarily unavailable during the roll extraction. Only 1 outstanding complaint received this morning about roll type. No significant issue to raise at this stage.</p>															
<p>Strategic Engagement and Partnership</p>	<p>INSIGHTS:</p> <ul style="list-style-type: none"> Concerns expressed by disability community that the accessibility of voting places is a barrier, noting they feel guidance provided by Commission is unclear (they are seeking more specificity to the areas they wish to vote in). Raised worries around lighting, wheelchair access, bathrooms, and the sturdiness of the booths. Noted people are opting not to vote rather than risk a fall or embarrassment. Generally, a noticeable increase in enquiries about voting places specificity and technical details. 															
<p>L&P</p>	<p>GENERAL UPDATE:</p> <p>The deadline for party lists and bulk nomination of candidates closed at midday today. One registered party, Democratic Alliance, is not contesting the election. Party access to the nominations system via the Party Portal is now closed. To date we have received a total of 557 nominations, made up of 454 electorate candidates and 103 candidates who are list only. Nominations for candidates using the individual nomination process close at midday tomorrow.</p>															
<p>FOR YOUR INFORMATION</p>																
<p>MetService Forecast for 14 Sep</p>	 <p>The image shows a MetService weather forecast for 14 September. It includes a map of New Zealand with temperature callouts for various locations. A sidebar on the left provides additional weather information.</p> <table border="1"> <caption>Current Extremes</caption> <thead> <tr> <th>Category</th> <th>Location</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>HIGHEST</td> <td>Dunedin</td> <td>16.6°</td> </tr> <tr> <td>LOWEST</td> <td>Waiouru</td> <td>6.5°</td> </tr> <tr> <td>WINDIEST</td> <td>Castlepoint</td> <td>80km/h</td> </tr> <tr> <td>WETTEST</td> <td>Milford Sound</td> <td>13.0mm</td> </tr> </tbody> </table> <p>Map Callouts (Temperature):</p> <ul style="list-style-type: none"> Kaitiaki: 15° Whangarei: 14° Tāmaki-makau-rau: 14° Kirikiriroa: 13° Tauranga: 13° Rotorua: 11° Tūranganui-a-Kiwa: 13° Ngāmotu: 14° Taupō: 10° Te Papaioea: 13° Ahuriri: 16° Whakaoriori: 15° Whakatū: 13° Te Whanganui-a-Tara: 12° Kawatiri: 11° Te Waiharakeke: 14° Waiau: 7° Ōtautahi: 14° Te Tihi-o-Maru: 13° Tāhuna: 13° Rēkohu/Wharekauri: 13° Ōtepoti: 17° Waihōpai: 11° Rakiura: 8° 	Category	Location	Value	HIGHEST	Dunedin	16.6°	LOWEST	Waiouru	6.5°	WINDIEST	Castlepoint	80km/h	WETTEST	Milford Sound	13.0mm
Category	Location	Value														
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<p>Severe Weather Outlook</p>	<p>A cold front moves northwards over New Zealand on Thursday and Friday, preceded by a strong northwesterly flow, and followed by colder southwesterlies. Severe Weather Warnings and Watches have been issued for this event, and this extends into Friday morning for gale or severe gale northwesterlies about the lower North Island. Consequently, there is a moderate risk of severe gale northwesterlies about Marlborough, Wellington, Wairarapa, Tararua District and Central Hawkes Bay on Friday morning. For more details regarding the current Watches and Warnings, see https://www.metservice.com/warnings/home.</p> <p>Over the weekend, northwesterlies will strengthen again over the country as another series of fronts move onto central and southern New Zealand. There is moderate confidence of warnable rainfall amounts over Fiordland, Westland and the Canterbury/Otago headwaters later Saturday and Sunday, and low confidence over Buller, Kahurangi National Park and the Tararua Range on Sunday.</p> <p>Additionally, there is moderate confidence of another period of severe northwest gales about</p>															

northern Marlborough, Wellington, Wairarapa, Tararua District and Central Hawke's Bay on Sunday and Monday morning. There is low confidence of severe northwest gales about other exposed parts of southern Marlborough, Canterbury, Otago, Southland and southern Fiordland later Saturday and into Sunday or early Monday, and also low confidence of severe gale west or southwest winds about southern Fiordland, Southland and Otago (mainly near the coast) later Sunday and early Monday.

Finally, there is low confidence that westerly winds could reach severe gale about other North Island areas from southern Northland to Hastings District and Kapiti, and also near Golden Bay, later Sunday and Monday.

(Reissued at 11:30am Wednesday to include the Canterbury/Otago headwaters in the moderate rainfall area later Saturday and Sunday).



**MetService
Extended
Forecast 14-
17 Sep**

Thursday

North Island: cloudy periods in the west, with scattered showers developing about and south of Taranaki later. Mainly fine in the east. South Island: rain or showers developing in the west and south, heavy at times. Fine with high cloud elsewhere.

Friday

North Island: Showers, some heavy, clearing from south in the evening. South Island: Scattered showers spreading north, then clearing everywhere in the evening.

Saturday

North Island: Fine. South Island: Fine in the east and north. Isolated showers developing elsewhere early, then turning to rain with some heavy falls in the west later.

Sunday

North Island: Showers developing in the west from Waikato southwards. Mainly fine elsewhere. Strong to gale north to northwesterlies in exposed places. South Island: Rain with heavy falls in the west. Scattered rain elsewhere spreading north.

Chatham Islands

Showers on Friday, with strong northwesterlies changing southwest. Showers clearing on Saturday with southwesterlies turning lighter northwest, then strengthening later. Showers developing again on Sunday with strong northwesterlies.

Issued: 11:17pm Wed 13 Sep (MetService)

ACTION REGISTER LOG

Unit	Issue Severity	ACTION	DATE RAISED	WHO	DUE DAT	IMPACT	UPDATE/OUTCOME
OVS	Downgrade to MEDIUM	Request Paul [REDACTED] CIO to investigate options and provide solutions to address key personnel risk	9/11/2023	Paul [REDACTED] CIO	19/09/23	Reputational - direct impact on Overseas Voting application system and delivery of overseas voting due to loss of institutional knowledge	12/09 - Progressing. Please refer to SITREP. Mitigation plan to be in place.
VS - SI	Downgrade to MEDIUM	To provide update on the situation on staff recruitment for the Invercargill Electorate	9/11/2023	Anne [REDACTED] RM SI	On-going	Reputational - direct impact on the operational delivery of the Voting Place in Invercargill due to loss of key operational staff.	12/09 - Progressing. Plan in place to support the EM with key resources and staff recruitment . 13/09 - retained 3 staff, new EM starting next week, fast track 30 applications, ads in 2 newspaper
IT	MEDIUM	IT working with One.NZ and VS to identify and deliver contingent solutions for sites that do not have one.NZ connectivity.	12/09/23	Paul [REDACTED], CIO	19/09/23	Reputational - direct impact on VS staff across the region.	Working with the provider to resolve this.
IT	Downgrade to LOW	IT working with property and provider for back-up generator to be installed on 14 September.	12/09/23	Paul [REDACTED] CIO	14/09	Impact on NO office.	Working with the provider to resolve this.
IT	Downgrade to LOW	IT to roll out security patches for ios and Android phones	12/09/23	Paul [REDACTED] CIO	22/09	Impact on all staff's phones	Working on a plan to roll out patches.
IT	Upgrade to MEDIUM	Nationwide disruption for Snaquire. Working with provider for a solution	12/9/2023	Paul [REDACTED] CIO	14/09	Low to medium impact to VS recruitment process.	IT working with the provider for a solution
VS	MEDIUM	VS work with IT to implement fixes to the eLearning package settings.	13/09/2023	Adele [REDACTED] PAVS		Reputational - direct impact on VS team across the region	Working with IT to resolve this. eLearning has provided solution.
Data	LOW	Dashboard data is not current from MIKE data pipelines.	13/09/23	Beth [REDACTED] PADI		Internal use only - Data lag, not reflecting current information.	Working with Deloitte to schedule full data refresh

14/09/2023– ELT Situation Report Week 1

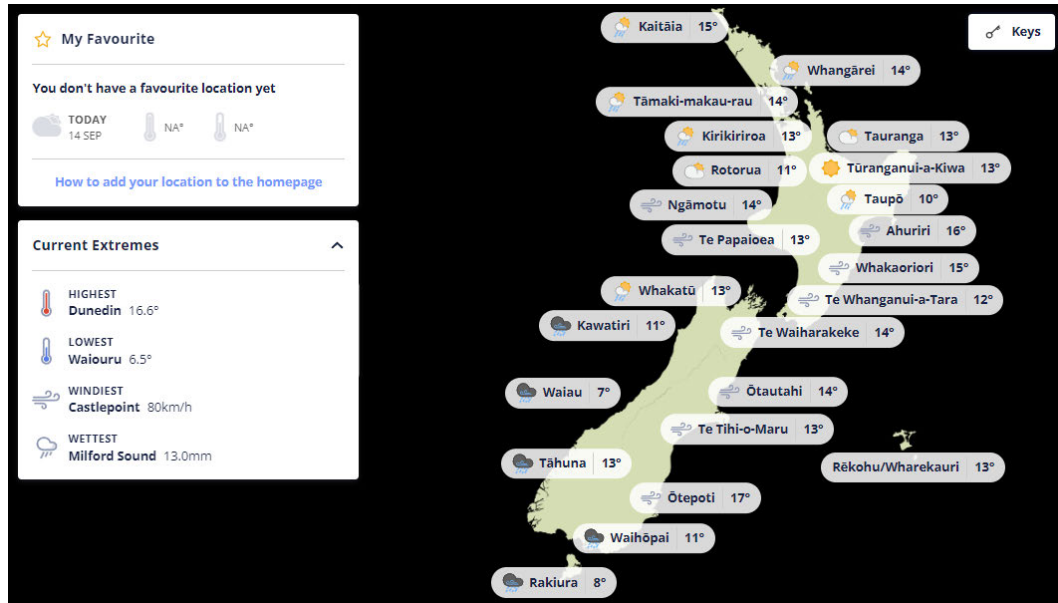
As at 3.29pm on 14/09/2023 prepared by Crispian [REDACTED] authorised by Anusha Guler

Distributed to	ELT members
Key Contacts	Anusha Guler and Crispian [REDACTED] Martin Rodgers chaired the meeting.
Previous Day ELT SITREP	3 ELT Standup SITREPS 1 13092023 - FINAL.docx
Overview	<p>Summary of the current event</p> <ul style="list-style-type: none"> • There was 1 important major event – Writ Day (Sunday, 10 Sep) • Taskforce is fully activated. • ELT Standups activated. • MIKE will be closed once processing is completed - Roll Close (13/09) • MIKE is closed. (14/09) • Data extraction and QA process.
Enrolment	<p>GENERAL UPDATE</p> <ul style="list-style-type: none"> • Completed the keying of qualifying forms, final integrity checks and other enrolment processes required for Writ Day Roll Close. • Started the Data extract for roll print and Easy vote cards at 7.30am this morning. • Number of electors enrolled at roll close is 3,480, 699 (89.9%) <p>ACTION:</p> <ol style="list-style-type: none"> 1. Commence QA on roll data for the roll print and easy vote cards
IT	<p>UPDATE ON ISSUES:</p> <ul style="list-style-type: none"> • Snaphire stability and performance -Technical change made overnight 13/14 Sep and expected to resolve underlying issue. System being closely monitored. • Commission NO power resilience – Generator installation expected to complete by midday today, testing on L4 only @ 6pm on 14/09.
Comms and Education	<p>Media</p> <ul style="list-style-type: none"> • Stuff are planning to do a story on the Freedoms movement and their plans to have scrutineers in all voting places. • Police have been notified of this plan. <p>Social media</p> <p>Lots of people sharing political opinions and voter apathy.</p> <p>Daily key metrics</p> <ul style="list-style-type: none"> • 6 media enquiries on 13 September • 75 enquiries and comments on social media in the last 24 hours • 21232 visitors to vote.nz <p>ACTIONS:</p> <ol style="list-style-type: none"> 1. Comms is working with the Chief Electoral Officer and Security team on an appropriate response. 2. The Deputy Chief Electoral Officer has briefed RMs regarding this issue and emphasised rules on scrutineers.

Security	<p>UPDATE ON ISSUE</p> <ul style="list-style-type: none"> • Potential security threat of an employee in North Island with significant criminal convictions.
Customer Services	<p>GENERAL UPDATE:</p> <ul style="list-style-type: none"> • In the last 24 hours, the team had 344 tickets created, received 43 phone calls and made 17 outbound calls. 80% of tickets were one-touch. Majority of the enquiries received were enrolment related, followed by the voting enquiries. • Only 1 outstanding complaint received this morning about roll type.
Strategic Engagement and Partnership	<p>INSIGHTS:</p> <ul style="list-style-type: none"> • Concerns expressed by disability community that the accessibility of voting places is a barrier, noting they feel guidance provided by Commission is unclear (they are seeking more specificity to the areas they wish to vote in). Raised concerns around lighting, wheelchair access, bathrooms, and the sturdiness of the booths. People are considering not to vote rather than risk a fall or embarrassment. • Noticeable increase in enquiries about voting places specificity and technical details.
Legal & Policy	<p>GENERAL UPDATE:</p> <ul style="list-style-type: none"> • The deadline for party lists and bulk nomination of candidates closed at midday today. • One registered party, Democratic Alliance, is not contesting the election. • Party access to the nominations system via the Party Portal is now closed. • To date we have received a total of 557 nominations, made up of 454 electorate candidates and 103 candidates who are list only. • Nominations for candidates using the individual nomination process close at midday tomorrow.

FOR YOUR INFORMATION

MetService Forecast for 14 Sep



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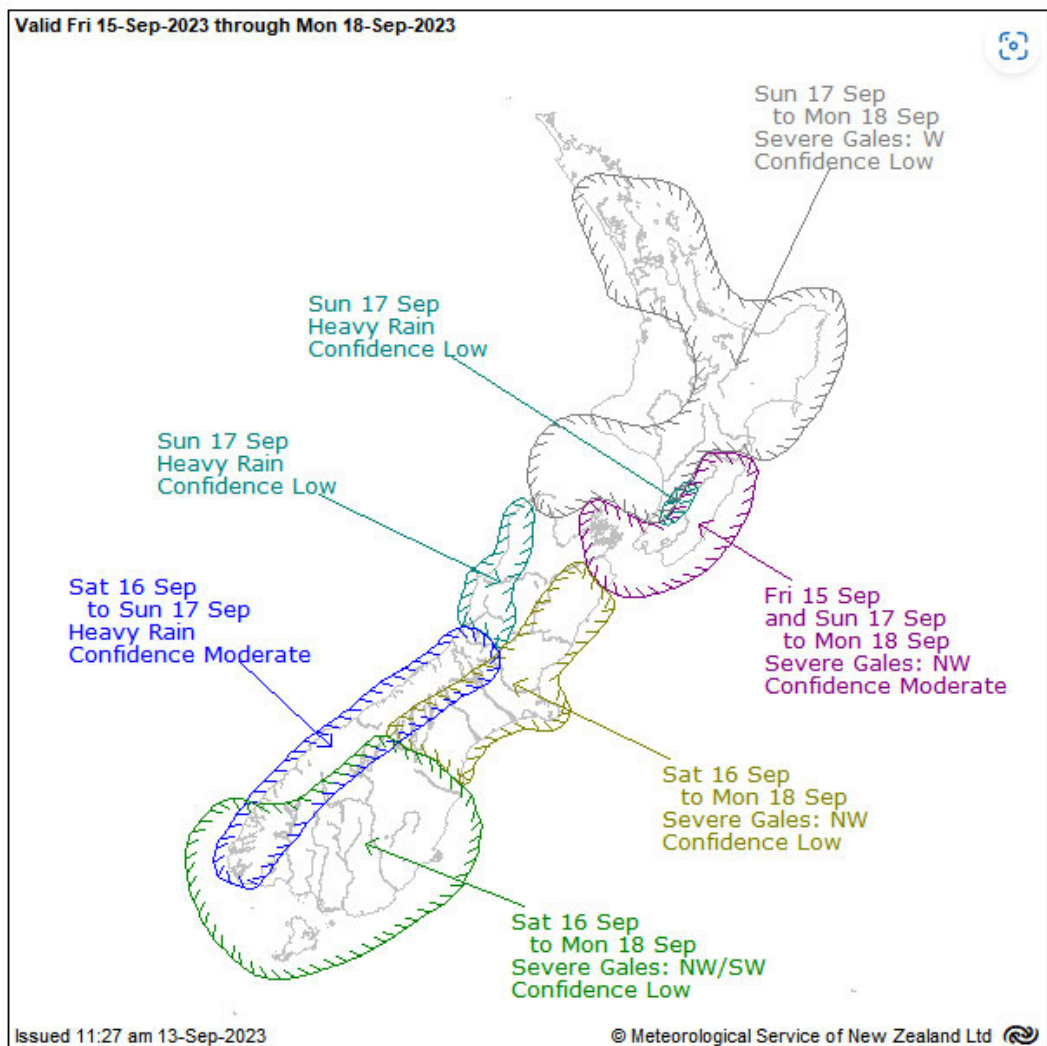
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and Sunday, and low confidence over Buller, Kahurangi National Park and the Tararua Range on Sunday.

Additionally, there is moderate confidence of another period of severe northwest gales about northern Marlborough, Wellington, Wairarapa, Tararua District and Central Hawke's Bay on Sunday and Monday morning. There is low confidence of severe northwest gales about other exposed parts of southern Marlborough, Canterbury, Otago, Southland and southern Fiordland later Saturday and into Sunday or early Monday, and also low confidence of severe gale west or southwest winds about southern Fiordland, Southland and Otago (mainly near the coast) later Sunday and early Monday.

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Issued: 11:17pm Wed 13 Sep (MetService)

ACTION REGISTER LOG

Unit	Issue Severity	ACTION	DATE RAISED	WHO	DUE DATE	IMPACT	UPDATE/OUTCOME	DATE CLOSED
OVS	Downgrade to MEDIUM	Request Paul [REDACTED] CIO to investigate options and provide solutions to address key personnel risk	9/11/2023	Paul [REDACTED] CIO	19/09/23	Reputational - direct impact on Overseas Voting application system and delivery of overseas voting due to loss of institutional knowledge	12/09 - Progressing. Please refer to SITREP. Mitigation plan to be in place.	Ongoing
VS - SI	Downgrade to LOW	To provide update on the situation on staff recruitment for the Invercargill Electorate	9/11/2023	Anne [REDACTED] RM SI	On-going	Reputational - direct impact on the operational delivery of the Voting Place in Invercargill due to loss of key operational staff.	12/09 - Progressing. Plan in place to support the EM with key resources and staff recruitment . 13/09 - retained 3 staff, new EM starting next week, fast track 30 applications, ads in 2 newspaper	Ongoing
IT	MEDIUM	IT working with One.NZ and VS to identify and deliver contingent solutions for sites that do not have one.NZ connectivity.	12/09/23	Paul [REDACTED] CIO	19/09/23	Reputational - direct impact on VS staff across the region.	Working with the provider to resolve this.	
IT	Downgrade to LOW	IT working with property and provider for back-up generator to be installed on 14 September.	12/09/23	Paul [REDACTED] CIO	14/09	Impact on NO office.	Working with the provider to resolve this.	
IT	Downgrade to LOW	IT to roll out security patches for ios and Android phones	12/09/23	Paul [REDACTED] CIO	22/09	Impact on all staff's phones	Working on a plan to roll out patches.	
IT	Upgrade to MEDIUM	Nationwide disruption for Snaphire. Working with provider for a solution	12/9/2023	Paul [REDACTED] CIO	14/09	Low to medium impact to VS recruitment process.	IT working with the provider for a solution	
VS	MEDIUM	VS work with IT to implement fixes to the eLearning package settings.	13/09/2023	Adele [REDACTED] PAVS	RESOLVED	Reputational - direct impact on VS team across the region	Working with IT to resolve this. eLearning has provided solution.	RESOLVED
Data	LOW	Dashboard data is not current due to IT patches.	13/09/23	Beth [REDACTED] PADI	14/09/23	Internal use only - Data lag, not reflecting current information.	Working with Deloitte to schedule full data refresh	

14/09/2023– Situation Report Week 1

As at 0900 on 14/09/2023 prepared by Suzanne Knight-Tinirau

Distributed to	GEDT members		
Key Contacts	Suzanne Knight-Tinirau		
Overview			
Status of the issue/s	<p>No issues</p> <p>Media Stuff are planning to do a story on the Freedoms movement and their plans to have scrutineers in all voting places. We are working with Karl and the Security team on a response.</p> <p>Social media Lots of people sharing political opinions and voter apathy.</p> <p>Daily key metrics</p> <ul style="list-style-type: none">• 6 media enquiries on 13 September• 75 enquiries and comments on social media in the last 24 hours• 21232 visitors to vote.nz		
Actions Underway	Action	Owner	Description
Notes:	Early observation:		

14/09/2023– Situation Report Week 1

As at 0900 on 14/09/2023 prepared by Shane Whitfield

Distributed to	GEDT members		
Key Contacts	Shane Whitfield		
Overview	Insights only (no issues) <ul style="list-style-type: none">Concerns expressed by disability community that the accessibility of voting places is a barrier, noting they feel guidance provided by Commission is unclear (they are seeking more specificity to the areas they wish to vote in). Raised worries around lighting, wheelchair access, bathrooms, and the sturdiness of the booths. Noted people are opting not to vote rather than risk a fall or embarrassment.Generally, a noticeable increase in enquiries about voting places specificity and technical details.		
Status of the issue/s	Action: BAU		
Actions Underway	Action	Owner	Description
Notes:	Early observation:		

13/09/2023– Situation Report Week 1

As at 0900 on 14/09/2023 prepared by Ross McPherson

Distributed to	GEDT members		
Key Contacts	Ross McPherson		
Overview	<ul style="list-style-type: none"> • The keying of qualifying forms, final integrity checks and other enrolment processes required for Writ Day Roll Close have been completed. • The Data extract for roll print and Easy vote cards started at 7.30am this morning. • QA of that data will commence this afternoon • Number of electors enrolled at roll close is 3,480, 699 (89.9%) 		
Status of the issue/s	Action: <ul style="list-style-type: none"> • To commence QA on roll data for the roll print and easy vote cards 		
Actions Underway	Action	Owner	Description
	Roll data QA	Ross McPherson	5 x teams of 2 undertake QA checks on every electorate roll.
Notes:	Early observation: <ul style="list-style-type: none"> • No issues as we started the data extract. 		

14/09/2023– Situation Report Week 1

As at 1100 on 14/09/2023 prepared by Paul [REDACTED]

Distributed to	GEDT members
Key Contacts	Paul Jepson
Status of the issue/s	<p>Update on Issues:</p> <ul style="list-style-type: none">• Snaphire stability and performance -Technical change made overnight 13/14 Sep and expected to resolve underlying issue. System being closely monitored.• Key Person risk – Work in progress. Target 19/9.• Mobile phone provision for Voting Services – Work underway to address gap identified and regular meetings in place to track and manage.• Commission HQ power resilience – Generator installation expected to complete by midday, testing on L4 only @ 6pm on 14/09.• Security update patching between now and the election period – No further update