08/10/2023- ELT Situation Report Week 4

As at 1.47pm 08/10/2023 prepared by Crispian

Distributed to	ELT members
Key Contacts	Martin and Crispian
Previous ELT SITREP	
Overview	Summary of the weekly event •
Key Dates	Days to election day 6 days
After hours emergency contact number	ELT ON CALL FOR TODAY – Leigh Deuchars In case of any emergency or any decision that you require from ELT after hours, please ring this number. Number to ring – Automatica After hours - 5pm until 8.30am
Voting Services	GENERAL UPDATE/ISSUES:
	Overseas Operations
	Nothing to report.
	Voting Place – Auckland North
	 Increased signage at Auckland University and checking that voters can get there from various entrances.
	Voting Place – Auckland South
	• 6(c)
	 Ongoing reconciliation app issue. Voting Services to provide video training and guidance on this. Issue with security guards not turning up when they should. Regional Security and Resilience Advisor is following up on this. The Voting Place at Mt Roskill Grammar school had to close as the school had arranged renovation without notifying the Voting Place Manager. Looking at other options e.g class rooms. Regional Manager is supporting the Voting Place Manager.
	Voting Place - Central North Island
	• An incident occurred at Te Awa Voting Place, Hamilton when the Voter Assistant (VA) could not find a voter who is of Māori descent on the roll. The voter provided four names, (first name, middle name, double barrelled surname), the VA then requested for her driver's licence. On her driver's licence, she only had two names (first name and surname). She was found on the roll and was given an ordinary vote. As she left the Voting Place she told the VA how bad the process was and that she was a broadcaster and we hadn't heard the last of this. The Electorate Manager will send an incident report.
	Ongoing issues with conciliation app but getting less errors. Assisted at the close of voting.
	Voting Place – Lower North Island
	On-going issues with reconciliation app and security guards.
	Voting Place – South Island
	 Added additional staff at busy malls. On-going reconciliation app with different user issues. An incident at the South Library Voting Place in Christchurch. There was confusion around voting hours. The Electorate Manager thought it was 10am; the EasyVote insert had the opening hour at 9.30am and the Labour Party website had it at 9am.A Labour Party person came at 9am and

1	complaint to the librarian.			
	•			
	VOTING SERVICES			
	• The Chair thanked everyone who provided the information on rural Voting Places. The Commission			
	had to provide a report to the Minister.			
	The media briefing provided assurance to the Board, Minister and NZ public that we took the right			
	steps.			
Enrolment	MANAGEMENT OF ISSUES:			
	One minor issue regarding lack of clarity on rescanning process.			
п	GENERAL UPDATE			
	Dealt with 3 minor issues.			
Customer	GENERAL UPDATE:			
Services	Nothing to report.			
Communications	GENERAL UPDATE:			
and Education	The Sustainability Trust Instagram post encouraging to vote on specific topics was escalated to Voting			
	Services and to Legal and Policy immediately. The Electorate Manager contacted the Trust to edit			
	their original post. Their comments led to further questions to the Commission around the selection and suitability of Voting Places.			
	 Voting Services have contacted the venue to request they remove or edit their social media post. 			
	 There was huge commentary through Social Media channels in respond to Chris Bishop's tweet and perception around the location of Voting Places not being neutral. 2 media enquiries. 			
	Worked on the media statement and media briefing yesterday. Generated 6pm stories across a			
	number of major TV channels. This provided assurance to all NZ voters around Voting Places that are			
-	available to them .			
Legal & Policy	GENERAL UPDATE/ISSUES			
	Managing the issue by Sustainability Trust posts. 2 media enquiries. Working with Voting Services on			
	 the selection process of Voting Places and the view of the Commission on how we choose a location. It is a perception issue on our selection criteria and concerns around places that are deemed political 			
	as a Voting Place.			
Strategic	GENERAL UPDATE:			
Engagement and				
Partnership				
People and	GENERAL UPDATE:			
Culture (P&C)	Nothing to report.			
FOR YOUR INFORM				
Severe Weather	A disturbed west to southwest flow covers the country from Tuesday through to Thursday, with a few			
Outlook	embedded fronts moving across southern and central New Zealand. There is moderate confidence of westerly gales becoming severe over the south of Fiordland, Southland and Clutha on Wednesday and			
	early Thursday, with low confidence of severe westerly gales extending further north through the rest of			
	Southland and Otago, and the South Canterbury High Country.			
	A front should move onto the far south of the South Island on Friday, bringing northwest rain to Fiordland			
	and Westland. Periods of rain are likely in Fiordland during Thursday and Friday, and there is low			
	confidence of rainfall reaching warning amounts there.			

	Valid Tue 10-Oct-2023 through Fri 13-Oct-2023			
	Valid rue to-oct-zoza through Fri ta-oct-zoza			
	ex.			
	Thu 12 Oct b Fin 13 Oct Heavy Rain Confidence Low Wed 11 Oct to Thu 12 Oct Severe Gales: Westerly Confidence Low Wed 11 Oct			
	to Thu 12 Oct Severe Gales: Westerly Confidence Moderate			
	Issued 10:14 am 08-Oct-2023			
MetService	Tuesday			
Extended	North Island: A few showers in the west. Scattered rain developing in the east and south. South Island:			
Forecast 10 -13	Showers in the west and south becoming isolated, but showers developing in Canterbury and			
October	Marlborough later. Mainly fine elsewhere.			
	Wednesday			
	North Island: Scattered rain in the east and south clearing. Isolated showers elsewhere. South Island: Becoming fine for the north and east. A few showers for the west and far south, turning to rain in Fiordland later.			
	Thursday			
	North Island: Mainly fine in the east. Isolated showers elsewhere. South Island: Mainly fine in the east. Rain in the west and south, easing to a few showers.			
	Friday			
	North Island: Mainly fine in the east. Isolated showers elsewhere. South Island: Showers in the west and south, turning to rain, with heavy falls possible. Scattered showers developing elsewhere.			
	Chatham Islands			
	Showers and southwesterlies, turning to rain for a time on Tuesday. Winds turning northwest on Friday, and showers clearing.			

ACTION REGISTER LOG

		OPEN						
Unit	Issue Severity	ACTION	DATE RAISED	мно 🗵				
	HIGH	Issues with EASYVOTE for: 1. Mt Albert- and Epsom voting place 2. Te Tai Hauāuru candidate sheet found in ikaroa-Rāwhiti electorate packs 3. Unsalvageable Te Atatū packs approx 700				Reputational - high impact on all these 3 electorates as it will delay EAsyVotes cards to electors.	Ongoing progress to identify issues across all three electorates	
VS			29/09/23	Adele PA VS				

08/10/2023- ELT Situation Report Week 4

As at 3.09pm 08/10/2023 prepared by Crispian approved by Martin Rodgers

Distributed to					
Distributed to	ELT members				
Key Contacts	Martin and Crispian				
Overview	 Summary of the weekly event On-going reconciliation app issues. Voting Services to provide video training and guidance on this. Voter numbers are steadily increasing 				
Key Dates	Days to election day 6 days				
After hours	ELT ON CALL FOR TODAY – Leigh Deuchars				
emergency	In case of any emergency or any decision that you require from ELT after hours, please ring this number.				
contact	Number to ring –				
number	After hours - 5pm until 8.30am				
Voting Services	GENERAL UPDATE/ISSUES:				
	Overseas Operations				
	Nothing to report.				
	Voting Place – Auckland North				
	Increased signage at Auckland University and checking that voters can get there from various				
	entrances.				
	Voting Place – Auckland South				
	6(c)				
	 Issue with security guards not turning up when they should. Regional Security and Resilience Advisor is following up on this. The Voting Place at Mt Roskill Grammar school hall had to close as the school had arranged renovation without notifying the Voting Place Manager. Looking at another option e.g class rooms. Regional Manager is supporting the Voting Place Manager. 				
	Voting Place - Central North Island				
	 An incident occurred at Te Awa Voting Place, Hamilton when the Voter Assistant (VA) could not find a voter who is of Māori descent on the roll. The voter provided four names, (first name, middle name, double barrelled surname), the VA then requested for her driver's licence. On her driver's licence, sho only had two names (first name and surname). She was found on the roll and was given an ordinary vote. As she left the Voting Place she told the VA how bad the process was and that she was a broadcaster and we hadn't heard the last of this. The Electorate Manager will send an incident report. 				
	Voting Place – Lower North Island				
	Issues with the quality of security guards. National office liaison to follow up.				
	Voting Place – South Island				
	 Added staff at busy malls. An incident at the South Library Voting Place in Christchurch. There was confusion around voting hours. The Electorate Manager thought it was 10am; the EasyVote insert had the opening hour at 9.30am and the Labour Party website had it at 9am. A Labour Party person came at 9am and complaint to the librarian. 				

	VOTING SERVICES	
	• The Chair thanked everyone who provided the information on rural Voting Places. The Commission had to provide a report to the Minister.	
Enrolment	MANAGEMENT OF ISSUES:	
	No new risks or issues.	
IT	GENERAL UPDATE	
	Dealt with 3 minor issues.	
Customer	GENERAL UPDATE:	
Services	Nothing to report.	
Communications		
and Education	 Worked on the media statement and media briefing yesterday. Generated 6pm stories across a number of major TV channels. This provided assurance to all NZ voters around Voting Places that are available to them . 	
	• The Sustainability Trust Instagram post that both promoted the opening hours of the voting place at their premises, and encouraged people to vote on specific topics, was escalated to Voting Services and to Legal and Policy immediately. The Electorate Manager contacted the Trust to edit their original post and this was done. There was commentary through Social Media channels in response to Chris Bishop's tweet and perception around the location of Voting Places not being neutral. 2 media enquiries.	
Legal & Policy	GENERAL UPDATE/ISSUES	
	 Managing the issue of the Sustainability Trust posts. It is a perception issue on our selection criteria and concerns around places that are deemed political as a Voting Place. 	
Strategic	GENERAL UPDATE:	
Engagement and	Nothing to report.	
Partnership		
People and	GENERAL UPDATE:	
Culture (P&C)	Nothing to report.	
FOR YOUR INFORM		
Severe Weather		
Outlook	embedded fronts moving across southern and central New Zealand. There is moderate confidence of	
	westerly gales becoming severe over the south of Fiordland, Southland and Clutha on Wednesday and early Thursday, with low confidence of severe westerly gales extending further north through the rest of	
	Southland and Otago, and the South Canterbury High Country.	
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	Issued 10:14 am 08-Oct-2023 © Meteorological Service of New Zealand Ltd R			
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