

10/10/2023– ELT Situation Report ELECTION Week 5

As at 2.06pm on 10/10/2023 prepared by Crispian [REDACTED] approved Martin Rodgers

Distributed to	ELT members
Key Contacts	Martin Rodgers and Crispian [REDACTED]
Previous ELT SITREP	2 ELT Standup SITREPS 5 09102023 - FINAL.docx
Overview	<p>Summary of the current event</p> <ul style="list-style-type: none"> Final week of election Voting for Port Waikato electorate – party votes carry on, electorate votes will not be counted Prime Minister selected Saturday, 25 November as the date for a by-election By-election Writ Day will be Monday, 16 October Candidate nominations to be received by midday Friday, 20 October
Key Dates	Days to election day – 4 days
After hours emergency contact number	<p>ELT ON CALL FOR TODAY – Kristina Temel</p> <p>In case of any emergency or any decision that you require from ELT after hours, please ring this number.</p> <p>Number to ring – [REDACTED]</p> <p>After hours - 5pm until 8.30am</p>
Voting Services	<p>GENERAL UPDATE</p> <p>Overseas Operations</p> <ul style="list-style-type: none"> Definite increase in both downloads and uploads overnight. Nearly 60k votes issued with just over 33k votes received to date. Dictation Registrations 531 with 423 Dictation Votes received. Preparing for Post election activities. <p>Voting Place – Auckland North</p> <ul style="list-style-type: none"> Northland Prison went into lockdown while Voting Services staff were present. Teams are safe. It did not impact delivery, collected 300 special votes. 2 caretakers from Pakatoa Island, Hauraki Gulf Island requested Electoral Commission staff to come out by boat to assist with voting. They were advised to use other service available to do this. <p>Voting Place – Auckland South</p> <ul style="list-style-type: none"> Nothing to report. <p>Voting Place – Central North Island</p> <ul style="list-style-type: none"> Nothing to report. <p>Voting Place – Lower North Island</p> <ul style="list-style-type: none"> On-going issues with security guards. Remutaka Prison voting is very slow, will request opinion from Legal & Policy regarding issuing ordinary votes. 3 teams involved, spent 5 hours and collected only 37 votes. Still have to get through 400 prisoners. <p>Voting Place – South Island</p> <ul style="list-style-type: none"> [REDACTED] voter from yesterday was flown to hospital in Auckland. Voting Place is open today, staff are looked after. Emergency evacuation in the Eastgate Mall yesterday due to smoke alarm. They were not able to secure votes before they left, but the ballot boxes were tethered as required. Ensured they were the last to leave, first to return to the Voting Place. Kept vigilant of the entrance. Constraint with issuing points at malls. Placing in additional Voter Assistants to manage the queues.

Enrolment	<p>GENERAL UPDATE</p> <ul style="list-style-type: none"> Teams processed 39,583 enrolment transactions (26,769 forms keyed and 12,814 “second checks” completed). Enrolled 161,152 new electors during this campaign, which is a net gain of 110,773 when one takes into account Gone No Addresses (GNAs).
IT	<p>GENERAL UPDATE:</p> <ul style="list-style-type: none"> Systems testing is underway on Electoral Management System (EMS)/Vote Counts and subsequent reports/feeds in response to the news on Port Waikato. Initial Vote Count calculations look to work as required; further testing will be needed once we have confirmed with the Legal & Policy team the correct representation of candidates.
Comms & Education	<p>GENERAL UPDATE:</p> <ul style="list-style-type: none"> Media release at 4pm yesterday on Port Waikato. Media reports have used this widely and have included our key messages about what this means for the voters of Port Waikato. Chief Electoral Officer interviewed on Newstalk ZB and Checkpoint yesterday and RNZ’s Morning Report today. The focus of all the interviews was the passing of the ACT candidate and the implications for voting in Port Waikato. Some mention of EasyVote. Other media themes – questions about costs of a second election and requests for filming at Voting Places. Social media – good engagement on accessibility post yesterday; post on overseas voting planned for today Looking at updating ‘Can’t get to a voting place?’ information on vote.nz to make it clear what options are available to people who may be affected by illnesses such as measles outbreak. Will support with a social post linking to this information. <p>Daily key metrics</p> <ul style="list-style-type: none"> 27 media enquiries 387 enquiries and comments on social media in 24 hours Web visits Tuesday: 105,511
Customer Services	<p>GENERAL UPDATE:</p> <ul style="list-style-type: none"> Since yesterday, the team resolved 594 tickets, received 126 phone calls and made 27 outbound calls. 86% of tickets were resolved in one-touch. Telnet received 1,949 calls and 143 emails. The top enquiry was about Where to Vote (16%), followed by Update details (12%) and Unable to get to a voting place (11%). 25% of the contacts were triggered by Word of Mouth, followed by our website (22%) and brochure (18%). 5 new responses were created to support emerging public enquiries, including Voting Place Processes, Updating details in the voting place, Ballot paper problems, and Port Waikato electorate. 61 complaints are on hand across the business units (380 complaints were resolved since the 31 July).
Legal & Policy	<p>GENERAL UPDATE</p> <ul style="list-style-type: none"> Nothing to report.
Strategic Engagement and Partnership	<p>INSIGHTS</p> <ul style="list-style-type: none"> An increase of enquiries about Port Waikato.
Interagency Report	<p>NZ Police</p> <ul style="list-style-type: none"> There is a Press leaders debate at Christchurch Town Hall, 1800-2100hrs Tuesday 10/10/23. The debate will include leaders of NZ First, Green Party, Te Pati Māori and ACT Party. It is estimated that 2,000 people will attend, possibly more as the event is open to attendance by the public. Protest intentions have been signalled by Restore Passenger Rail, 350 Christchurch, and Extinction Rebellion Ōtautahi Christchurch.
Security	<p>GENERAL UPDATE</p>

Nine Security Incidents reported from the field yesterday, 9 October 2023

Type	Reported	Resolved
Voting Place Disruption	6	6
Evacuation	1	1
Online threats/abuse	2	2

Six Voting Place disruptions – Level of abuse and yelling in these incidents is high. Most cases were de-escalated by Voting Place Managers

- The Mall Upper Hutt - Voter became angry and grabbed an electoral roll. Person known to Police
- Dunedin – Voter angry at position of signage
- Takanini – Voter tried to vote twice to check process. Did not do a second vote
- Port Waikato – Incorrect ballot issued. Returned but not put in spoilt and reissued. Angry response from voter that party was marked. Went on Facebook and got a lot of notice.
- Albany – Voter angry they could not vote for candidate standing in another electorate
- Papamoa – Voter angry at National scrutineer. Yelled out not to vote for that party. Scrutineer said they would report incident to National Party.

One Mechanical issue

- Fire alarm Shore City Mall – Voting Place evacuated

Two instances of threatening language used to staff in emails/online – the language and vitriol is quite intense.

- One person upset about the suburb listed on their address
- One person abusive about language used in election promotion

People & Culture

GENERAL UPDATE:

- Unable to update the recruitment dashboard due to a fault in SnapHire reporting.
- Will require more National Office employees to be trained for contingency cover.
- Requests for contingency staff in the South Island and the Central North Island. Will require staff to travel and be accommodated away from their home town.

FOR YOUR INFORMATION

Severe Weather Outlook

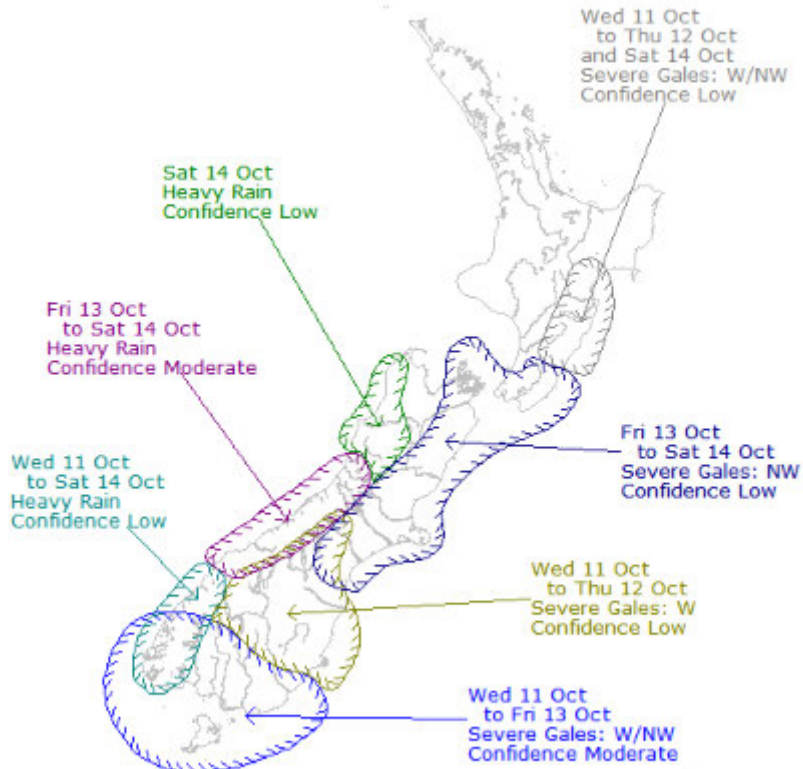
A westerly flow will predominate over New Zealand from Wednesday to Saturday, with embedded fronts moving over the country at times. This results in periods of strong westerly quarter winds about central and southern New Zealand, and periods of heavy rain about the western South Island.

One front moves northwards over the South Island later Wednesday and Thursday morning. There is moderate confidence that westerly winds will reach severe gale about southern parts of Fiordland, Southland and southern Otago (especially near the coast) on Wednesday and early Thursday, and also low confidence that westerly winds may reach severe gale about exposed parts of Hawkes Bay and the Tararua District for a time late Wednesday and early Thursday. There is also low confidence rainfall amounts could reach warning criteria in Fiordland on Wednesday and early Thursday.

Another cold front moves north over the country on Friday and Saturday, preceded by a strong northwest flow. This front brings a period of heavy rain to the western South Island, with moderate confidence of warning rainfall amounts about central and southern Westland and the Canterbury High Country near the man divide on Friday and early Saturday, and low confidence that rainfall could reach warning criteria about Fiordland on Friday and early Saturday, and northern Westland, Buller and far western Tasman on Saturday.

With the strong northwesterlies preceding the front, there is moderate confidence northwest winds could reach severe gale about exposed parts of Southern Fiordland, Southland and Clutha on Friday. There is low confidence of severe northwest gales about Wairarapa, Wellington, Marlborough and Canterbury later Friday and Saturday, and about exposed parts of Hawke's Bay and Tararua District during Saturday.

Valid Wed 11-Oct-2023 through Sat 14-Oct-2023



Issued 10:52 am 09-Oct-2023

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**MetService
Extended
Forecast 11 -
13 Oct**

Wednesday

North Island: Scattered rain in the east and south clearing. Isolated showers elsewhere. South Island: Becoming fine for the north and east. A few showers for the west and far south, turning to rain in Fiordland and southern Westland later.

Thursday

North Island: Mainly fine in the east. Scattered showers elsewhere. South Island: Rain in the west and south, easing to a few showers. Mainly fine elsewhere.

Friday

North Island: Mainly fine in the east. Scattered showers elsewhere. South Island: Showers in the west, turning to rain with heavy falls possible. Scattered showers developing elsewhere.

Chatham Islands

Scattered showers, clearing on Friday. Southwesterlies, turning northwest for a time late Wednesday and early Thursday, easing Friday and turning northerly later.

10/10/2023– Situation Report ELECTION Week 5

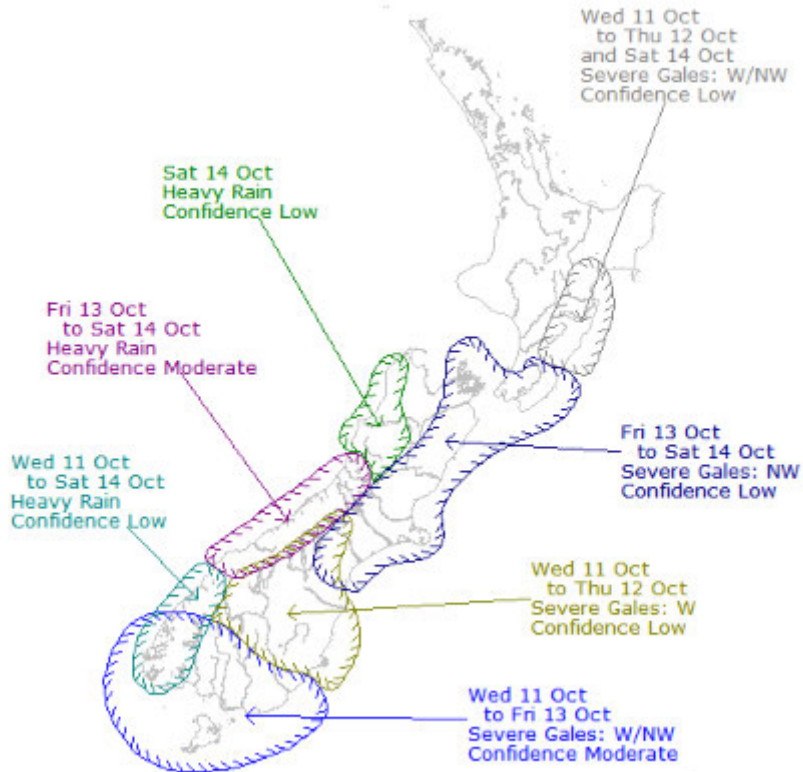
As at 12.05pm on 10/10/2023 prepared by Crispian [REDACTED]

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	<ul style="list-style-type: none"> • Yesterday the teams processed 39,583 enrolment transactions (26,769 forms keyed and 12,814 “second checks” completed). • We have now enrolled 161,152 new electors during this campaign, which is a net gain of 110,773 when one takes into account GNAs. That’s 161,152 electors who can now vote! 						
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General Election 2023

General Electorate

(All)

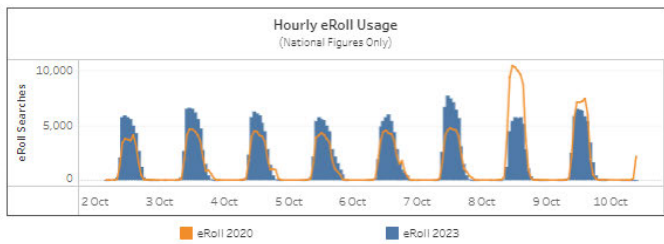
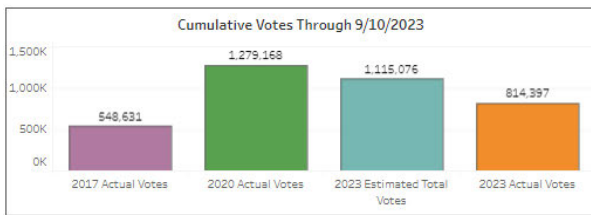
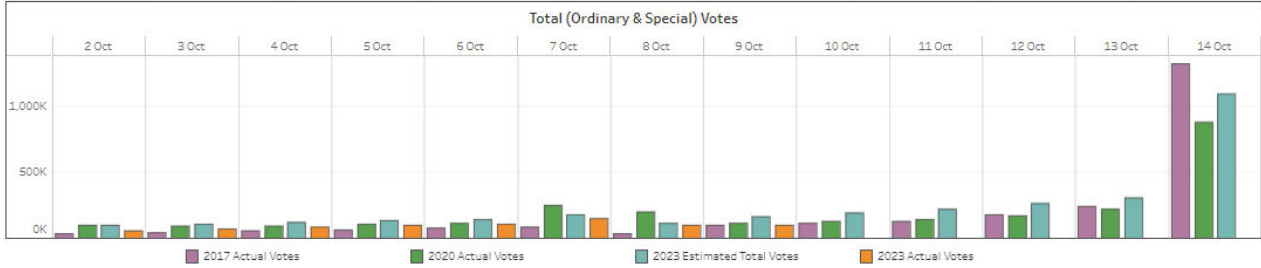
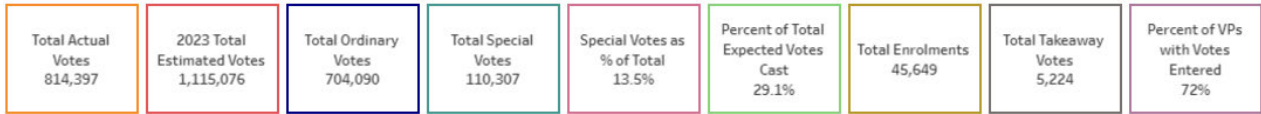
General Election 2023 Voting

Totals are Through 9/10/2023

Show To Date Totals Through

Yesterday

[Dashboard Help](#)



This dashboard is updated at 20 minutes after the hour each hour from 6 AM - 10 PM.

Ordinary Votes - Daily & Cumulative

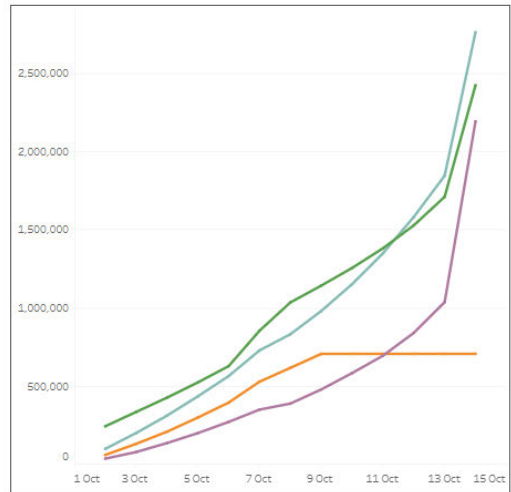
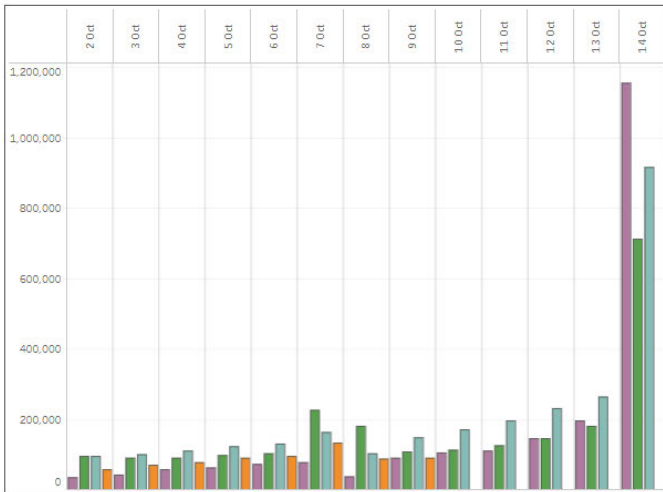
[Dashboard Help](#)

Vote Type

Ordinary Votes

Home General Electorate

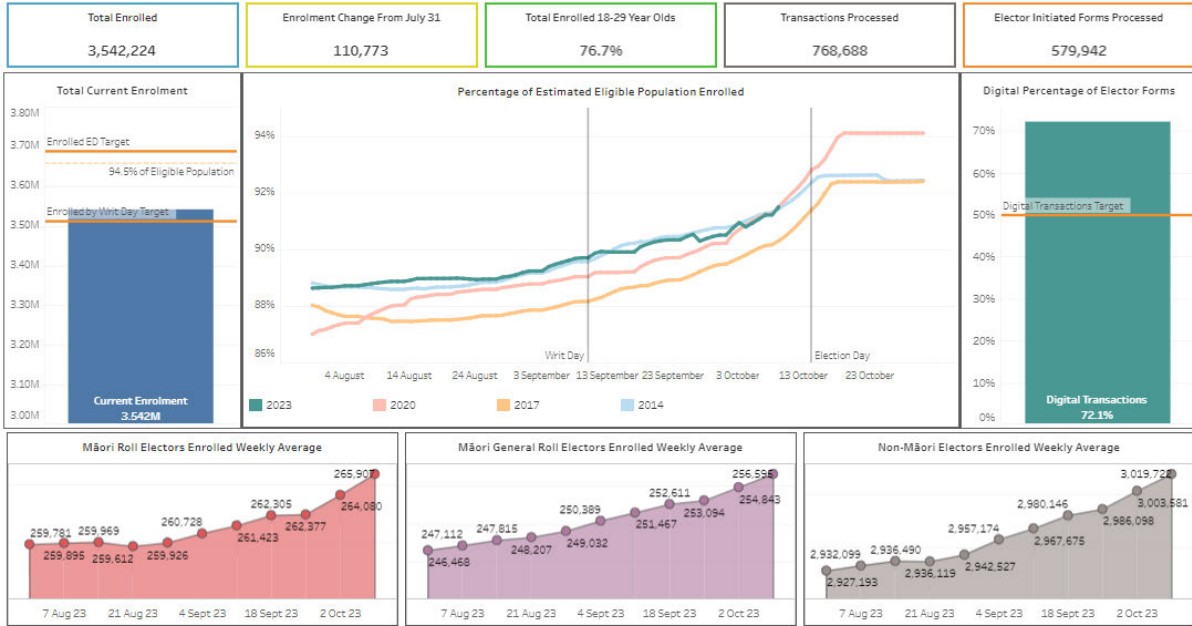
(All)



* Please note, 2017 may not have data for all Electorate selections or data may not be directly comparable, as boundaries were changed in 2020

Enrolment Dashboard

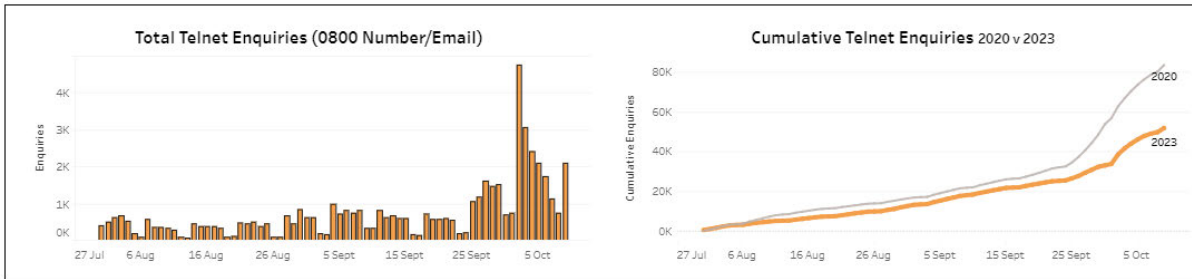
General Election 2023 Enrolment Campaign



Customer Enquiries and Complaints Dashboard

Enquiries and Complaints Summary | Enquiries Overview | Level 1 | Level 2 | Level 3 | Unpublished Only | All Complaints

Level 1: Telnet / 0800 Number	Level 2: Customer Services Team	Level 3: Unpublished Team Only	Level 3: Subject Matter Experts
0800 Number Calls answered since 31 Jul 2023 43,470	Emails received since 31 Jul 2023 5,456	Tickets Closed Since 31 Jul 2023 14,537	Current Open Tickets 242
Tickets Closed Since 31 Jul 2023 4,040	Current Open Tickets 278	Tickets Closed Since 31 Jul 2023 1,325	Current Open Tickets 146



Enquiries over Time
Grouped by Week

	31 Jul	7 Aug	14 Aug	21 Aug	28 Aug	4 Sept	11 Sept	18 Sept	25 Sept	2 Oct	9 Oct
Enquiries Team	808	823	827	925	1,236	1,835	1,370	1,217	2,061	3,171	506
Enrolment	526	528	768	479	395	569	354	373	435	621	103
Legal & Policy	13	24	10	13	13	23	23	30	30	42	9
Voting Services	1	2		1	2	4	5	7	7	118	13
Communications	7	8	5	18	17	16	16	15	10	28	6
Administration	7	8	7	8	9	5	7	8	12	20	5
Strategy and Governan...	1						2			2	

Top Enquiry Types Last 7 days
Tue 3 Oct 2023 - Mon 9 Oct 2023

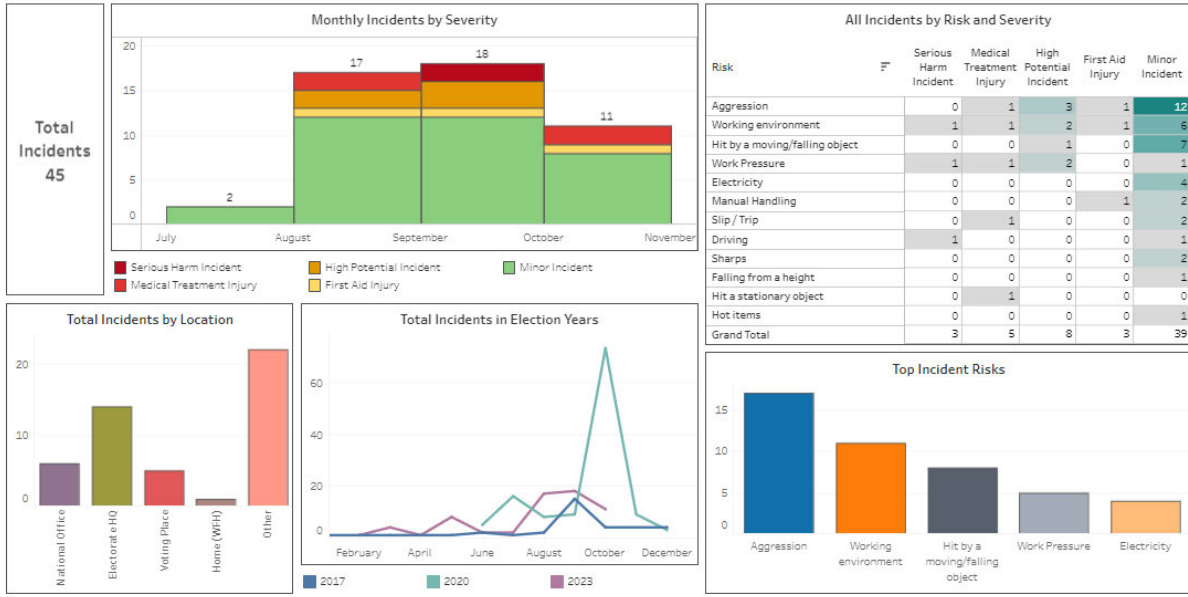
	Enquiries	% of Enquiries Last Week
1	Enrolling to Vote or updating my details	2,113 (61%)
2	Voting in an Election	789 (23%)
3	General enquiries	464 (13%)
4	Voting from overseas	68 (2%)
5	Information for parties and candidates	11 (0%)

Start Date: 10/07/2023
End Date: 10/10/2023

Health & Safety Incidents

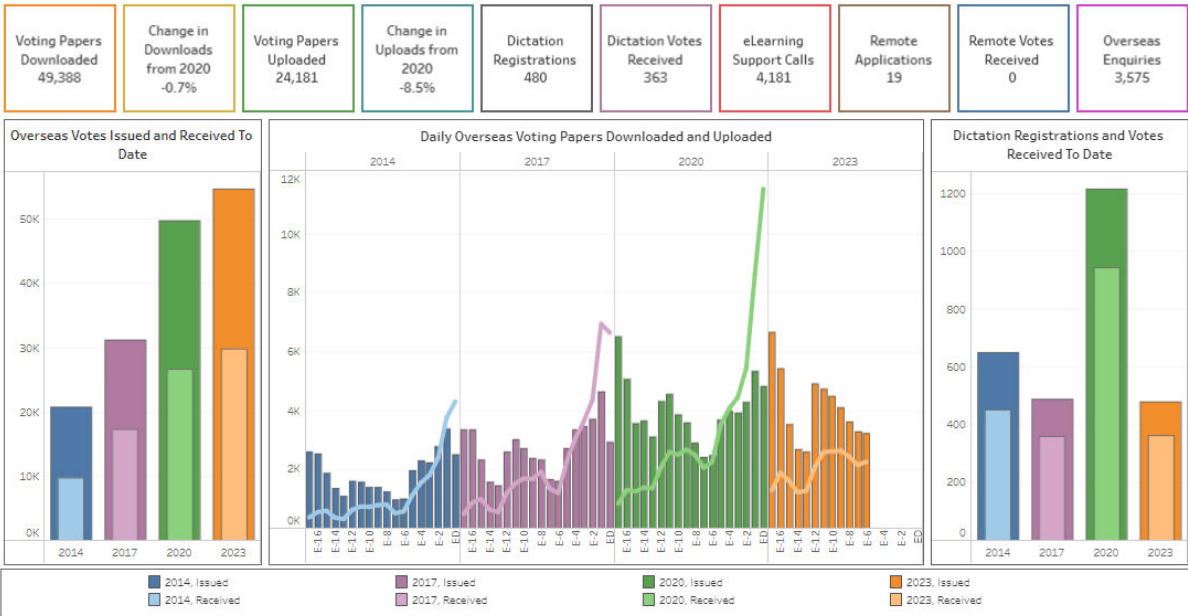
10/07/2023 - 10/10/2023

[Dashboard Help](#)



Overseas, Dictation, and Remote Voting and e-Learning Support

[Dashboard Help](#)





DAILY INTERAGENCY REPORT TO GEDT

Submitted daily not later than 11am.

Date: 10 October 2023

DPMC:

NSTR

NZ Police:

There is a Press leaders debate at Christchurch Town Hall, 1800-2100hrs Tuesday 10/10/23. The debate will include leaders of NZ First, Green Party, Te Pati Maori and ACT Party. It is estimated that 2,000 people will attend, possibly more as the event is open to attendance by the public. Protest intentions have been signalled by Restore Passenger Rail, 350 Christchurch, and Extinction Rebellion Otautahi Christchurch.

NEMA (Daily Intelligence Briefing attached):

NSTR

GCSB:

NSTR

NZSIS:

Reporting via the JIG

MoH:

Te Whatu Ora keen to know what information is available for people who are suddenly unable to vote in person; for example, the close contacts of the measles case in Northland who are now

IN-CONFIDENCE

quarantined until after 14th October. Also, how is the information being shared, especially to the affected groups? Is it going to be widely available and if so, on what social media platforms/advertising?

Waka Kotahi:

<https://www.journeys.nzta.govt.nz/highway-conditions/traffic-and-travel-list-view/>

NSTR

MFAT:

NSTR

MoJ:

NSTR

FENZ:

NSTR

MPI:

NSTR

MBIE:

NSTR

Prepared by: David [REDACTED]



Issued: 1030hrs 10 Oct 2023

Authorised by: [REDACTED] – Watch Leader

Next update: 1030hrs 11 Oct 2023

Executive Summary

- Strong wind watches will be in force for Canterbury, Otago, Fiordland and Southland from tomorrow afternoon.
- There has been no change to the NZ DART Network since degradation was first reported.

NEMA Operational Status

Operational Activity

- NCC is at Mode 1 (MAR Centre Monitoring).

On-Call Roster

Director	[REDACTED]
National Controller	[REDACTED]

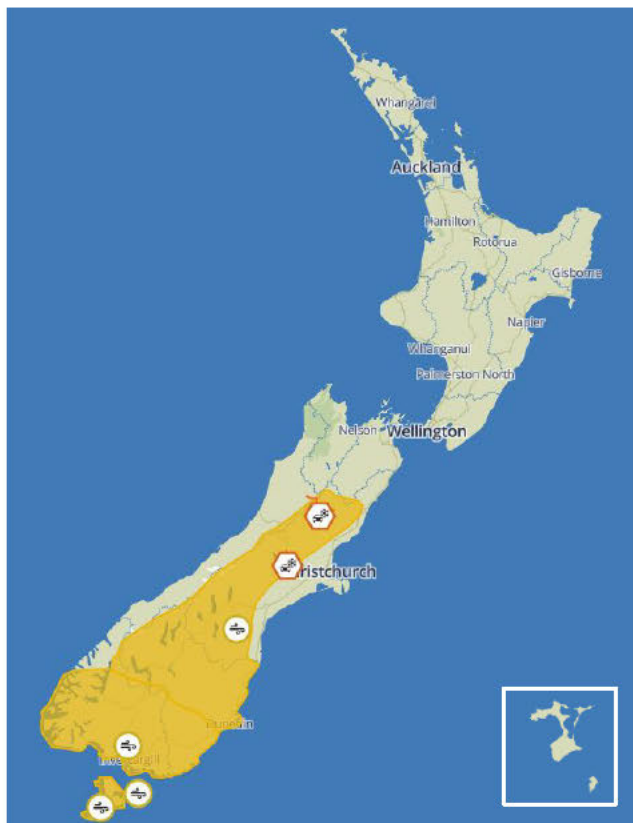
Response Manager	[REDACTED]
Activation Coordinator	[REDACTED]

PIM	[REDACTED]
REMA North	[REDACTED]
REMA South	[REDACTED]

Response Activity

Nothing to report.

Weather and Climate



Current Weather

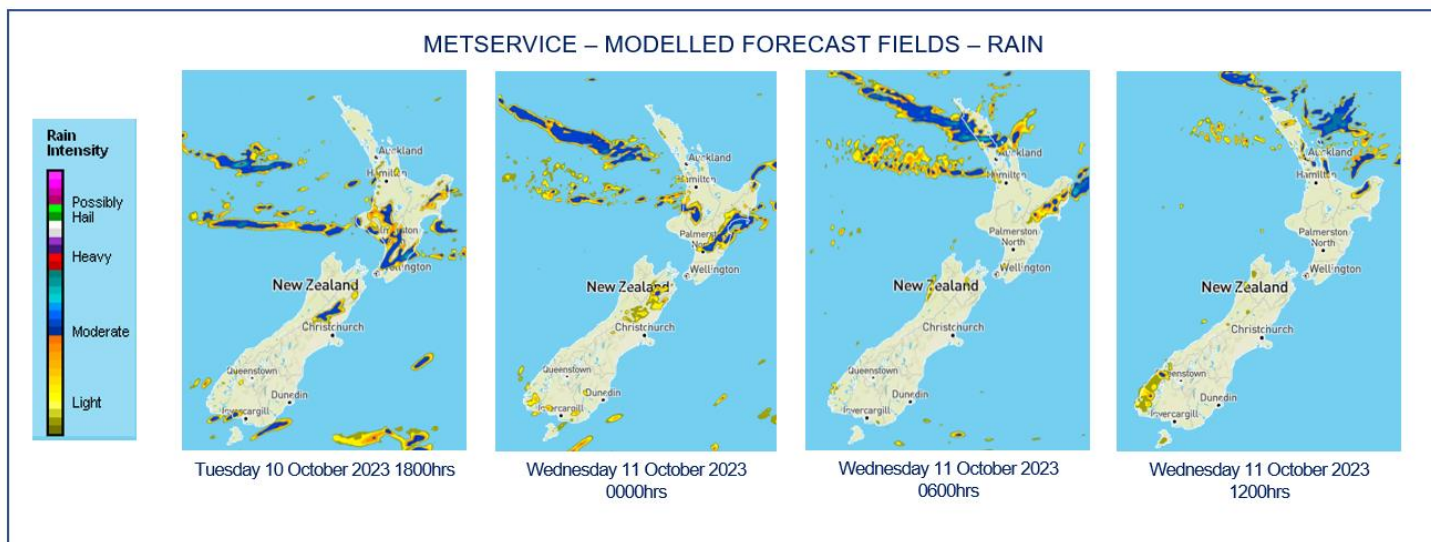
A trough passing over the South Island during Wednesday and Thursday is forcing a strong, cool west to northwest flow over southern Aotearoa.

A strong wind watch is in force for Canterbury High Country, and Otago excluding Clutha from 1700hrs tomorrow to 0800hrs Thursday morning.

A strong wind watch is also in force for Southern Fiordland, Southland and Clutha, including Stewart Island from 1500hrs tomorrow to 0200hrs Thursday.

Accurate from MetService as at 0930hrs today

METSERVICE – MODELLED FORECAST FIELDS – RAIN



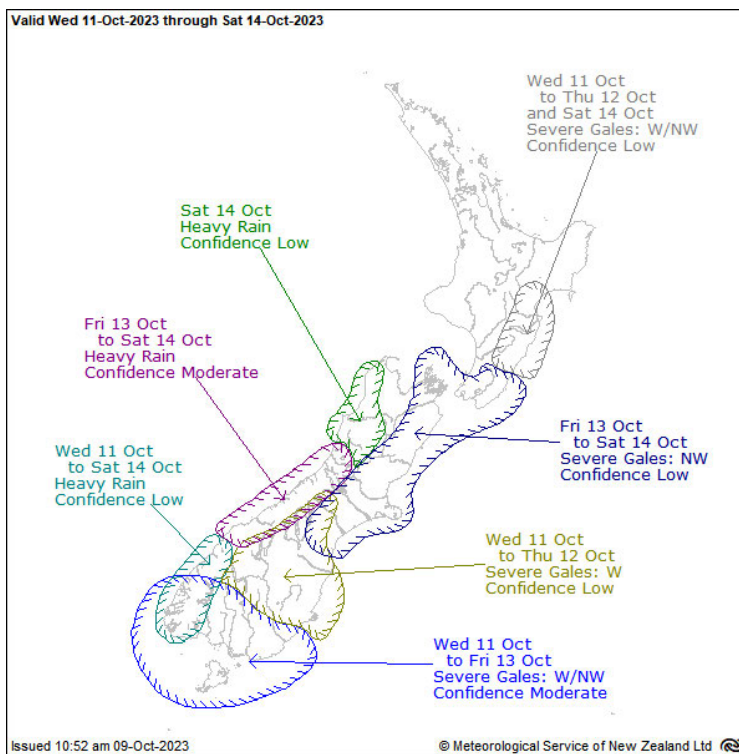
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A westerly flow will be active over New Zealand from tomorrow until Saturday with embedded fronts moving over the country at times. This will result in strong westerly winds about central and southern New Zealand as well as periods of heavy rain about the western South Island.

As a front heads north over the South Island late Wednesday and Thursday morning, there is moderate confidence that westerly winds will reach severe gale about southern Otago (especially near the coast), Southland and Fiordland.

Another cold front moves north over the country on Friday and Saturday, followed by a strong northwest flow. This front brings a period of heavy rain to the western South Island, with moderate confidence of warning rainfall amounts about Canterbury High Country near the man divide and southern Westland on Friday and early Saturday.

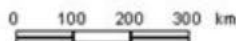
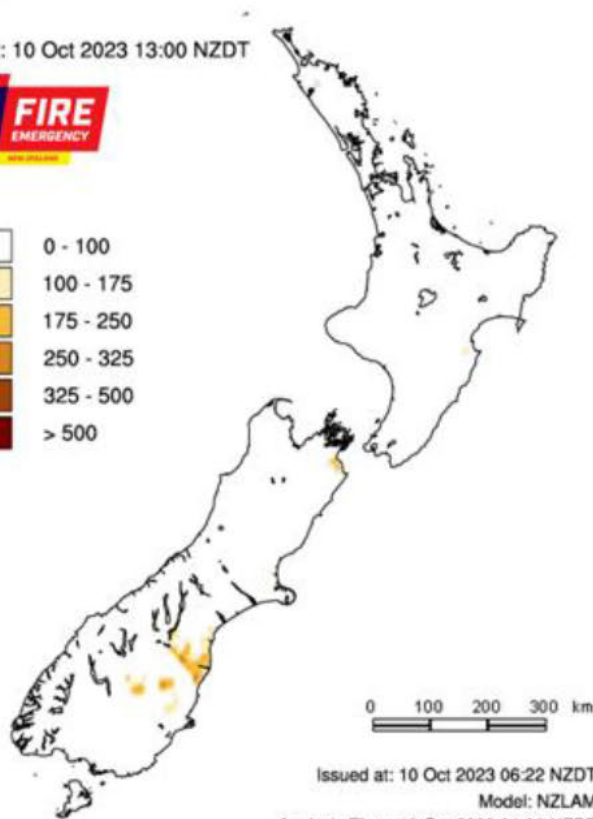
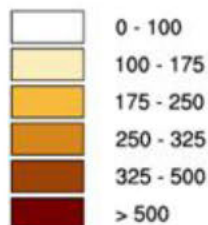
There is moderate confidence northwest winds could reach severe gale for exposed parts of Clutha, Southland and Southern Fiordland on Friday.



Fire and Drought Risk

Drought Code

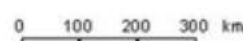
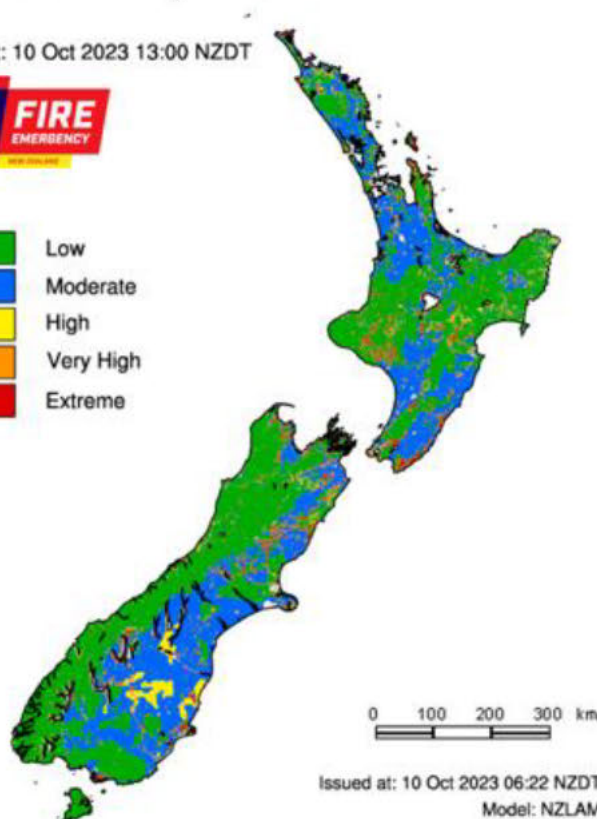
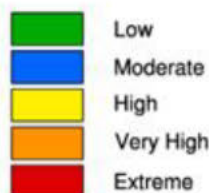
Valid at: 10 Oct 2023 13:00 NZDT



Issued at: 10 Oct 2023 06:22 NZDT
Model: NZLAM
Analysis Time: 10 Oct 2023 01:00 NZDT

Composite Fire Danger Class

Valid at: 10 Oct 2023 13:00 NZDT



Issued at: 10 Oct 2023 06:22 NZDT
Model: NZLAM
Analysis Time: 10 Oct 2023 01:00 NZDT

Source: [NIWA Fire Weather](#)

Geological

Volcanic Activity (Level 1 and above)

Volcano	Level	Volcanic Activity	Activation Code
Whakaari/ White Island	2	Moderate to heightened volcanic unrest	Yellow
Ruapehu	1	Minor volcanic unrest	Green

GNS Alert Levels guide visit: <https://www.geonet.org.nz/about/volcano/val>

GNS Aviation Colour Codes visit: <https://www.geonet.org.nz/volcano/acc>

Other Events

NZ DART Network Degradation

There has been no changes to the DART Network status first reported in the Daily Intelligence Briefing on Friday 6 October. This is considered business as usual by GNS Science. Coverage in the region remains at a good level with the system including built in redundancy. Only significant updates of relevance will be reported on in the future.

Media

Reasons to be hopeful about preparing for climate change

Seven months after Cyclone Gabrielle ravaged the country we are still cleaning up and making repairs. Significant work has been and is being done to rebuild damaged roads, bridges, communication networks and power supplies to reconnect and service isolated communities.

The Post

Marianas bunkering down as tropical storm Bolaven approaches

Tropical storm Bolaven is predicted to turn into a typhoon and hit the Northern Mariana Islands (CNMI) tomorrow. A tropical storm warning is in effect for Guam, meaning winds between 63 and 117kmh are expected within the next 24 hours. A typhoon watch remains in place for Guam, Rota, Tinian and Saipan.

RNZ

Japan experiences 2 tsunamis in 2 weeks

To Japan now, and our correspondent Chris Gilbert and he told Nathan Rarere they've been experiencing tsunamis - two of them in the last two weeks.

RNZ Audio