

13/11/2023 - E +30 SITREPS

As at 2.26m on 13/11/2023 prepared by Crispian [REDACTED] approved by Anusha Guler

Distributed to	All GEDT/ELT members
Key Contacts	Anusha Guler and Crispian [REDACTED]
Previous ELT SITREP	E+27 SITREPS 9 10112023 - FINAL.docx
Overview	<p>Summary of the current event</p> <ul style="list-style-type: none"> Port Waikato By-election – overseas voting and advanced voting have commenced Recounts for 2 electorates – Mt Albert and Tamaki Makaurau Nelson recount has been completed
Voting Services	<p>GENERAL UPDATE</p> <p>Auckland North Region</p> <p>Mt Albert Recount</p> <ul style="list-style-type: none"> The counts are progressing at a steady pace, several small variances. The process on the informal votes is working well. At the current rate of progress, counting will continue tomorrow. <p>Auckland South Region</p> <p>Tāmaki Makaurau Recount</p> <ul style="list-style-type: none"> Recount has commenced, noted slow but steady progress. 60 out of 500 voting places has been processed. Count will continue tomorrow. <p>South Island Region</p> <p>Nelson Recount</p> <ul style="list-style-type: none"> Nelson recount completed. <p>Note</p> <ul style="list-style-type: none"> Central North Island and Lower North Island regions no longer attending taskforce meetings as they are not currently impacted by the recounts.
Port Waikato by-election	<p>Port Waikato by-election</p> <ul style="list-style-type: none"> Preparation for today has gone well. 5 voting places have opened today for advance voting. 2 more voting places will open later this week. Security guards are onsite at voting places and HQ. Distribution of materials for advance voting places were actioned over the weekend, remaining 2 will be collected this week Staff and resourcing are in place. There are no 'NO SHOWS' Able to secure an advance voting place in Tuakau at a late stage – it is on the website but not in the EasyVote pack. IT issues have been resolved. Training sessions have been completed, and 18 Nov has been set aside for an additional training date if required. Prepared for Election Day; staff lists from other electorates have been shared, in case we need additional staff on the day. There will be 2 sites for Election Day where Strategy, Engagement and Partnership team will trial online enrolment. Aware of increase in Covid 19 spread, need to have a contingency workforce to cover anyone who is unable to work.

	<p>Overseas Operations</p> <ul style="list-style-type: none"> • To date: Downloaded Voting Papers = 41. Uploaded Voting Papers = 17. • Dictation Registration = 1. Dictation Vote = 1. • eLearning Support = 10.
IT	<p>GENERAL UPDATE:</p> <ul style="list-style-type: none"> • Nothing significant to report. • PW by-election: Working on connectivity issue for some voting places. • Raise the issue of the return of Writ and flow-on effect on processing of enrolment for the by-election.
Comms & Education	<p>GENERAL UPDATE:</p> <p>Port Waikato</p> <ul style="list-style-type: none"> • No issues to report. • Vote now messaging starts today on radio, OOH, social media and print. • Household mailbox drop to be delivered this week.
Customer Services	<p>GENERAL UPDATE:</p> <ul style="list-style-type: none"> • Since 6 November, the 0800-service received 258 calls and 24 emails. The Customer Service Team responded to 165 tickets for the by-election. • The top enquiry was about Updating details, followed by Where to Vote and How to Vote. The main reason for triggering the contact with us was by Receiving a letter from the EC (30%), our website (26%) and Word of mouth (25%).
Strategic Engagement and Partnership	<p>GENERAL UPDATE</p> <ul style="list-style-type: none"> • Nothing of significance to report • Limited engagement over the weekend however 15+ engagements planned for the week ahead starting from today.
Security	<p>GENERAL UPDATE</p> <ul style="list-style-type: none"> • Nothing significant to report
People & Culture	<p>GENERAL UPDATE:</p> <ul style="list-style-type: none"> • Still investigating AMS payroll discrepancies for last week's pay run. Only Overseas and Fixed Term employees who worked overtime on the weekend before official Count seem to be affected by this.