

26 June 2024

Sue  
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Kia ora Sue

**Time Extension of your Official Information Act request, reference: GOV-032747**

Thank you for your email of 30 May 2024, asking for the following information under the Official Information Act 1982 (the Act):

*Request 1: I request that you please correct any misunderstanding, and specify where else claimant information is held by ACC other than the EOS or email system.*

*Request 2: I request the complete table of contents for information held in EOS at the Party level.*

*Request 3: I request the complete table of contents for information held in EOS at the claim level.*

*Request 4: If claimant information is held in a location other than the EOS system, please provide me with the table of contents for all information held in the other system(s).*

**ACC needs extra time**

The Act requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to 29 July 2024.

This extension is necessary because consultations necessary to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit.

**If you are not happy with this response**

You have the right to make a complaint to the Ombudsman. Information about how to do this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by phoning 0800 802 602.

Ngā mihi



Christopher Johnston  
**Manager Official Information Act Services**  
Government Engagement