

**Core Certifications**

Course
Fire & First Aid Combined Refresher
Hostage and Suicide Refresher
Tactical Options Refresher
Wellness days

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## Professional Development

Course
Assessing the Risk of Violence using DASA
Assessing the Risk of Violence using PTAT
Being Privacy Safe at Ara Poutama Aotearoa
Checking my Security Fitness
Drug Collection Officer Training
Expanding our Knowledge on Violent Extremism & Terrorism
Flexible Working Foundations
Hazardous Substance Awareness Training
Hazardous Substances at Ara Poutama Aotearoa
High Security Handcuffs and Hospital Guards Combined Programme
Hoake te manaakitanga - family violence programme
Information Gathering and Public Trust
Information Sharing at Ara Poutama Aotearoa (IPP11)
Initial Tactical Instructor Course
Integrated Offender Management System (IOMS) - Overview for New Users
Mana Aki – Intercultural competence programme
Managing Contact Restrictions
Managing Internal Concealment
Managing Manipulation and Deception
Master Control Room Operation
Mayfair House Induction
Misconducts and adjudicator training
Our Way and Human Rights
PC.01 Prisoner Complaints Procedures
Privacy Breaches
Responding to Requests for Information
Right Track
Safe Operation of X-Ray & Electronic Screening Equipment
SAP S/4Hana Learning
SERT Refresher Training Course
Shared Accommodation Risk Assessment (SACRA)
Te Reo Maori and Tikanga Allowance module
Testing for Alcohol and Drugs
The Office of the Inspectorate: Complaint Procedures
Unconscious bias - How to not judge a book by its cover
Understanding the Official Information Act (OIA)
Understanding the Tactical Options Model (TEN-R)
Understanding Violent Extremism and Radicalisation
Unpacking Sexual Offending
Upholding Our Integrity
Working in a motivational way - foundational custodial
Working with the Child Protection Register
Working with Trans People in Prison
Working with Young Adults
Writing Effective Incident Reports

## Tactical Operations and Emergency Management

Course
Advanced Control and Restraint
Coordinated Incident Management System (various levels)
Prison Negotiation Team training
Site Emergency Response Team (SERT) training
Tactical Instructor Training
Working at heights
Detector Dog Development Course

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## Health, Safety and Wellbeing

Course
Hazardous substances awareness module
New H&S tracker - Managing events
H&S Tracker- Reporting
Health and Safety Tracker Essentials
Control Inspections at Ara Poutama
Haz Subs Control Inspections at Ara Poutama
Critical Health and Safety Controls:
Hazardous Subs at Ara Poutama
Injury Rehab back to basics
Working around Asbestos
Critical Control Assessments at Ara Poutama
Safety Walkabouts at Ara Poutama
Post Incident Response Team Training (supplements face to face session)
Manager training for Supporting staff welfare
Drift into failure
Critical Risk Observation
Intro to Health and Safety Management
Developing Safety Culture
Making fair calls at Ara Poutama
Critical H&S Risks at Ara Poutama
Positive Safety Leadership 2.0 (supplements face to face session)
Contract Managers: Managing H&S in Shared Contract Chains
Hazardous substances accountable persons session (external)
Post incident response team training
Positive safety leadership 1
Positive safety leadership 2
Health and safety rep training stages 1-3

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## Cultural Capability

Course
Ara Tika - induction
E Toru Ngā Mea – cultural capability foundations
Te Tiriti Analysis workshop
Te Reo and Tikanga Allowance programme (internal and external courses)

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## Safety Conversations

Safety Conversations
Using your On Body Camera
Fatigue Awareness
Learn from Incidents
Prevent Infections & Manage Bodily Fluids
Prevent & Treat Hot Water Assaults
Safe Weedeater Operation
Manipulation or Too Close For Comfort
Prevent/Treat Bee & Wasp Stings
Runaway Trailer
Health Centre Safety & Security
Working at Heights
Prevent Violence on Programmes
Violence using TV parts
Home brew
Earthquake
Death in Custody
Reviewing Security Classification
Talking Safety
Inappropriate Staff Behaviour
Medical Emergency
Protecting Your Personal Information
Dust and Fumes
Noise Induced Hearing Loss
Industrial Hazards
Preventing Privacy Breaches
Roadworthy Check
Threats to Staff and Family
Meth Labs
Restorative Sleep
Accurate Gang Records
Prisoner-made Tools & Weapons
Intimidating Behaviour - Custodial
Changing a Tyre
Checking Tyre Tread
Driving to the Conditions
Know Your Vehicle
Driver Distractions
Heat Exhaustion
Keeping Yourself Safe on IOMS
New Psychoactive Substances (NPS)
Talking About Mental Health
Using Digital Radios
Legal Privilege
Being safe on social media
Managing Manipulative People

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When is a strip search appropriate?
Why understanding trauma matters
Safer rub downs
Writing effective incident reports
Checking people's mail in custody
Planning your journey
Taking information off site
Making a difference with young adults
Recognising suspicious mail
Supporting Trans People
Determining appropriate security classifications
Giving panadol safely
Lifting Heavy Objects Safely
Supporting Mothers and Babies

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