

01 July 2024

Sue

fyi-request-27097-94ec9af5@requests.fyi.org.nz

fyi-request-27100-5d8b519c@requests.fyi.org.nz

Kia ora Sue

Time Extension of your Official Information Act request, reference: GOV-032830

Thank you for your two emails of 31 May 2024, asking for information about care indicators, communication plans, and email redirections, under the Official Information Act 1982 (the Act).

ACC needs extra time

The Act requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to 30 July 2024.

This extension is necessary because your request has asked for a large amount of information, and consultations are necessary to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit.

If you are not happy with this letter

You have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

Ngā mihi



Christopher Johnston
Manager Official Information Act Services
Government Engagement