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Fire and Emergency New Zealand
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Ref: 14804

2 July 2024

Johnathen William
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Tēnā koe Johnathen

Thank you for your email of 18 June 2024, to Fire and Emergency New Zealand requesting the following information:

- *Could I have the incident report for F3996519.*

Your request has been considered under the Official Information Act 1982 (OIA) and our response is below.

Please find attached a copy of the SMS Incident Report (SMS Report). Some information has been withheld from the SMS Report pursuant to section 9(2)(a) of the OIA, to protect the privacy of natural persons. In making this decision, we have considered the public interest considerations in section 9(1) of the OIA.

We have also redacted the names of personnel involved with this incident and these have been labelled as *out of scope* in the attached PDF. However, if you want their names, please let us know. We may need to consult with the individuals concerned, which may take some time.

Please note the SMS Report provided to you is generated by Fire and Emergency's electronic station management system. In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. For this reason, they may contain spelling errors or commonly used abbreviations.

This reply addresses the information you requested. You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

We trust that the information being provided is of assistance. If you require further information, please email officialinformationrequests@fireandemergency.nz.

Nāku noa, nā



Aidan Saunders
Manager, Information Requests

