

Independent Review Panel all task progress summary



Green = complete

	Recommendations/Actions	Task number	% Complete (progress)	Status	Start	Finish	Actual Finish Date	Responsible
1	Creation of a senior editorial role with responsibility for overseeing editorial performance across the organisation	IRP10	●	Complete	03/08/23	29/03/24	29/03/24	Glen Scanlon
2	Board should satisfy itself that RNZ's internal processes for responding to complaints is fair and accessible.	IRP11	●	Complete	03/08/23	15/12/23	15/12/23	Glen Scanlon
3	RNZ should publicly disclose stats on the number of editorial complaints received and the outcome of those	IRP12	●	Complete	03/08/23	28/06/24	28/06/24	George Bignell
4	RNZ should circulate information about internal complaint investigations and any internally upheld complaints, including to the board.	IRP13	●	Complete	01/11/23	08/12/23	08/12/23	Glen Scanlon
5	RNZ should review its communications about how the public make complaints and how complaints will be managed to ensure they are accessible; easy to follow and provide sufficient information to complainants	IRP14	●	Complete	03/08/23	08/12/23	08/12/23	Glen Scanlon
6	How world and wire service stories are managed and edited should be consistent	IRP15	●	Complete	03/08/23	15/09/23	15/09/23	Jeremy Rees
7	Editorial policy should be updated to include more guidance re balance (we will further update gender at the same time)	IRP16	●	Complete	03/08/23	03/10/23	03/10/23	Glen Scanlon
8	News contracts should be managed within the division in addition to any copies held at corporate level	IRP17	●	Complete	03/08/23	08/09/23	08/09/23	Nina Fowler
9	Information about the restrictions that apply to the use and editing of news material provided under contract from third parties should be provided to all relevant staff and easily accessible.	IRP18	●	Complete	03/08/23	08/09/23	08/09/23	Nina Fowler
10	RNZ should regularly assess aspects of its editorial output against its editorial policy through the use of targeted pro-active reviews	IRP23	●	Complete	04/09/23	31/05/24	31/05/24	George Bignell, Glen Scanlon
11	Digital news and news are one team	IRP01	●	Complete	03/08/23	17/11/23	17/11/23	Mark Stevens, Megan Whelan
12	Consistent with the above, RNZ should consider undertaking a formal review of staffing levels, budgets and workload in its digital team, as part of the move to news.	IRP02	●	Complete	03/08/23	03/06/24	03/06/24	Mark Stevens, Megan Whelan
13	News strategy and vision responsibility of news management	IRP03	●	Complete	02/10/23	29/03/24	29/03/24	Mark Stevens
14	The News and digital teams communicate with the same tool	IRP21	●	Complete	03/08/23	31/08/23	31/08/23	Megan Whelan
15	Update our software and systems to lift efficiency and responsiveness	IRP22	●	Complete	03/08/23	28/06/24	28/06/24	Mark Bullen
16	Creation of a senior role with responsibility for driving editorial quality and training	IRP04	●	Complete	03/08/23	01/11/23	01/11/23	Glen Scanlon
17	Editorial training should be reviewed to ensure that it is consistent, relevant to both experienced and inexperienced staff, and of a high quality.	IRP05	●	Complete	02/11/23	29/03/24	29/03/24	Jane Patterson
18	The duration and timing of editorial training should be reviewed to ensure that it is realistic and achievable, and attention should be paid to rostering and other workflow arrangements to ensure staff are provided with the time they need to attend it.	IRP06	●	Complete	02/11/23	29/03/24	29/03/24	Jane Patterson
19	All journalists should receive refresher training on how and when to refer up and all line managers, duty editors and bureau chiefs should receive training on how to encourage and manage upward referrals.	IRP07	●	Complete	03/08/23	09/02/24	09/02/24	Jeremy Rees

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20	Consideration should be given to developing a specific training course (or accessing one available externally) on recognising and dealing with misinformation and disinformation.	IRP08	●	Complete	03/08/23	29/03/24	29/03/24	
21	Compulsory editorial training should be properly tracked, logged and followed up to ensure that it is done by all relevant staff	IRP09	●	Complete	03/08/23	11/09/23	11/09/23	Director Editorial Quality & Training
22	The board should satisfy itself that the current WFH policy remains fit for purpose. This includes consideration of the level of editorial supervision that takes place.	IRP19	●	Complete	03/08/23	30/11/23	30/11/23	Sarah Neilson
23	Where it is deemed necessary, teams should be provided with firm and clear advice and direction on the number of days they need to work from the office so that effective communication and collaboration take place.	IRP20	●	Complete	03/08/23	28/06/24	28/06/24	Sarah Neilson