

18 December 2024

Whaea Kat

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Tēnā koe Whaea Kat

OIA: 1332469 – Complaints about Plimmerton Kura in the past 2.5 years

We are writing in response to discussions with the Office of the Ombudsman, regarding your information request to the Ministry of Education (the Ministry) on 12 July 2024, for the following information:

I want a full review in to ALL the concerns and complaints or issues about Plimmerton Kura in the past 2.5 yrs. A full number of how many complaints have being made to the ministry and then you to look at all the issues raised externally and internally and a full report on whether the proper processes were followed by all staff including the kuras board.

The Ministry has reconsidered your request under the Official Information Act 1982 (the Act).

In our response of 25 July 2024, we advised the Ministry had responded to your concerns regarding Plimmerton School on 10 June 2024 [reference number 1328848]. We noted you had also submitted a request to the school Board for the number of complaints received and a review into these complaints. As such, we did not consider a transfer under section 14(b)(ii) of the Act was necessary.

However, we note your correspondence of 11 July 2024 also included a request for the number of complaints made to the Ministry, specifically, about Plimmerton School, which we did not provide at the time. We apologise for this oversight.

The Ministry has searched its records for the period July 2021 – July 2024 and I can confirm that eight complaints were received by the Ministry regarding Plimmerton School during this time. Please note, I have excluded from this number any complaints you submitted to the Ministry yourself, as you will already have this information in your possession.

Thank you again for your email. You have the right to ask an Ombudsman to review my decision on your request, in accordance with section 28 of the Act. You can do this by writing to info@ombudsman.parliament.nz or to Office of the Ombudsman, PO Box 10152, Wellington 6143.

Nāku noa, nā



Roy Sye

Director of Education for Wellington
Ministry of Education