

22 July 2024

Bruce

[fyi-request-27442-e4e60f92@requests.fyi.org.nz](mailto:fyi-request-27442-e4e60f92@requests.fyi.org.nz)

Kia ora

**Your Official Information Act request, reference: GOV-033457**

Thank you for your request of 1 July 2024, asking for the following information under the Official Information Act 1982 (the Act):

*I request copies of ACC's documents for the process for reviewing practicing certificates of clinical and claim assessment staff from 2000 to August 2022.*

*For each document provided, please specify the dates in which that process document was in effect.*

1. ACC is required to make a decision about whether to grant or refuse your request as soon as reasonably practicable and within 20 working days of receiving the request.
2. ACC considers that this request is one of multiple requests made by the same requester, on their behalf, or by a related group of people acting for a common purpose.
3. These information requests require considerable expense and effort for ACC to respond to and will likely require even more expense and effort to produce the information sought. ACC is considering how best to respond to each of them, including whether any of the requests may be combined under s18A(2) of the Official Information Act 1982 or whether any should be declined.
4. In order for ACC to make a decision on this request, ACC requests that you advise:
  - a. whether your request is or is not one of several related requests,
  - b. if so, which are the related requests,
  - c. your full name and confirmation of your identity, and
  - d. the reasons for all of the request.
5. We ask that this information be provided as soon as possible to enable us to make a decision on your requests. This may include ACC extending the timeframe for responding, charging for the request, or refusing to grant the request because:
  - a. ACC has already provided this information in an earlier request; and/or
  - b. the information requested cannot be made available without substantial collation or research; and/or
  - c. the request is frivolous or vexatious or the information requested is trivial; and/or
  - d. the request may relate to matters including proceedings under Part 5 of the Accident Compensation Act 2001.
6. If you would prefer, this information can be provided confidentially to ACC at the following address: Christopher Johnston, Manager OIA Services, ACC, PO Box 242, Wellington 6011. Any personal information/documentation provided to establish your identity will be used solely for that purpose and destroyed after. Please reference this request when doing so: GOV-033457.
7. We look forward to receiving the information requested at paragraph 4. You do not have to answer all of ACC's questions if you prefer not to. But whether and how you answer ACC's questions are relevant to how ACC should respond to your official information request, including whether your request should be declined.

If you are not happy with this response, you can contact the Ombudsman via [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by phoning 0800 802 602. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

Ngā mihi



Christopher Johnston  
**Manager Official Information Act Services**  
Government Engagement