

2 August 2024

Paul via FYI
<u>fyi-request-27511-</u>
xxxxxxxx@xxxxxxxx.xxx

45 Pipitea Street, Wellington 6011
Phone +64 4 495 7200
dia.govt.nz

Tēnā koe Paul

OIA request 24/25 0028 Request for Status citizenship by grant applications received June 2024

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 5 July 2024.

You requested -

• Can you please provide further information about the status of CBG applications received in June 2024, particularly the workstream to which there are currently assigned (i.e. workstream 1-6)

Your website notes the overall number received and their processing status, but it does not detail their workstream

(https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcatalogue.data.g ovt.nz%2Fdataset%2Fstatus-of-citizenship-by-grant-applications-by-date-received-atdia%2Fresource%2F712409ae-d154-4ac9-a511-

 $\frac{75627d4a9eb0\&data=05\%7C02\%7CDamian.Perez2\%40dia.qovt.nz\%7C7496ef27c1c44dc}{62ec408dc9eb9fc7c\%7Cf659ca5cfc474e96b24d14c95df13acb\%7C0\%7C0\%7C6385597688}\\ \frac{43518452\%7CUnknown\%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTil6Ik1haWwiLCJXVCI6Mn0\%3D\%7C0\%7C\%7C\%7C&sdata=r83AxwF7EUPGUzp\%2Bm99Wm0kXwe0qC90uiOlXpQINf74\%3D&reserved=0).$

In response to your request, I can provide you with the following information.

Please see Appendix A attached alongside this letter.

Please note the following Workstream descriptions when referring to the appendix:

Workstream 1 – Applications currently being processed; no new applications are filtered here.

Workstream 2 – All applications start in an initial workstream and are either filtered automatically into another workstream (described below) or remain in this workstream until they are picked up by staff to assess. The filter is run on all applications weekly to assess automated checks.

Workstream 3 – Online applications that meet all automated checks.

Workstream 4 – Applications that need to be assessed under the Citizenship (Western Samoa) Act 1982.

Workstream 5 – Online applications that meet all automated checks except the presence in New Zealand or the English language requirements. Further manual assessment is required.

Workstream 6 – Digitised paper applications that meet all automated checks.

The Department has updated our systems and now has five workstreams. These are defined on the Department's website, www.govt.nz/browse/passports-citizenship-and-identity/nz-citizenship/how-to-apply-for-nz-citizenship/citizenship-timeframe-differences/.

Please note that workstream 1 shown in Appendix A is no longer in effect and will be removed once these applications have been completed.

As this information may be of interest to other members of the public, the Department has decided to proactively release a copy of this response on the DIA website. All requestor data, including your name and contact details, will be removed prior to release. The released response will be made available here: www.dia.govt.nz/Official-Information-Act-Requests-2.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

John Crawford-Smith
Principal Advisor Operations

Service Delivery and Operations