



**National Headquarters**  
Fire and Emergency New Zealand  
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6 August 2024

Ref: 14968

Rose Calix  
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Tēnā koe Rose

Thank you for your email of 9 July 2024, to Fire and Emergency New Zealand requesting the following information:

- *I am interested to know the number of staff in FENZ who are reporting of mental health issues such as stress and burn out due to workload, yearly from 2020 to 2023. Please separate the firemen from staff working at the office. I would like it broken down by region and if possible team or group (e.g., Finance, Policy, etc.), by gender and age group.*

Your request has been considered under the Official Information Act 1982 (OIA).

This letter is to advise that Fire and Emergency needs to extend the timeframe of our response to your request by 20 working days, pursuant to section 15A(1)(a) of the OIA, as the request necessitates a search through a large quantity of information, and section 15A(1)(b) of the OIA, as consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit.

For this reason, you can expect to receive our response no later than 3 September 2024. We will endeavour to respond sooner than this date if possible. If you no longer require this information, please let us know.

You have the right, by way of complaint under section 28(3) of the OIA, to request an investigation and review of Fire and Emergency's decision to extend the timeframe by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa nā

Amanda Roberts  
Acting Manager, Information Requests