

23 July 2024

Sue
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Tēnā koe Sue

Request for information

Thank you for your Official Information Act 1982 (OIA) request dated 15 July 2024. You wrote:

Request 1: Threats of violence and harassment by claimants

For each year, since 01/01/2014, I request the number of ACC employees who have alleged to the police that they had been

- (a) harassed by a claimant in the ACC employee's workplace, and requested charges be brought against the claimant;*
- (b) threatened with an act of violence by a claimant in the ACC employee's workplace, and requested charges be brought against the claimant;*
- (c) assaulted by a claimant in the ACC employee's workplace; and requested charges be brought against the claimant.*

Request 2: Method of reporting

Of those incidences in response 1, how many were reported to the police:

- (a) by dialing 111 and requesting emergency services; and*
- (b) by using the online reporting forms and not requiring emergency services.*

Request 3: Charges brought

Of those incidences in response 1, how many claimants were formally charged with:

- (a) harassment of an ACC employee in the ACC employee's workplace;*
- (b) threat of harm or assault (or whatever the criminal charge is) of an ACC employee in the ACC employee's workplace;*
- (c) assault of an ACC employee in the ACC employee's workplace.*

Request 4: Convictions

Of those incidences in response 1, how many claimants were convicted of:

- (a) harassment of an ACC employee in the ACC employee's workplace;*
- (b) threat of harm or assault (or whatever the criminal charge is) of an ACC employee in the ACC employee's workplace;*
- (c) assault of an ACC employee in the ACC employee's workplace.*

Police National Headquarters

180 Molesworth Street. PO Box 3017, Wellington 6140, New Zealand.
Telephone: 04 474 9499. Fax: 04 498 7400. www.police.govt.nz

When a person reports an offence to Police, the employer of the person reporting the offence is not something that is routinely recorded.

Normally, if the offence is in relation to the person's work, it is expected that their employer details would be mentioned in the narrative of the occurrence. Then, such a question could be answered by searching the narrative of each occurrence for the specific key words.

Unfortunately, in this case, ACC is also the abbreviation for Auckland City Central which is an Area of Police, and therefore such a search returns thousands of records. The few that have been checked manually appear to be unrelated to ACC employees. To fully answer your question, each case would have to be manually reviewed to determine if it relates to an ACC employee.

Therefore, your request is refused under section 18(g) of the OIA as the information is not held.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi



Zane Kearns
Director: Performance and Data (acting)