

19 August 2024

Tim Carter

fyi-request-27807-abe69581@requests.fyi.org.nz

Tēnā koe Tim

Thank you for your request to the Department of Conservation, received on 24 July 2024, in which you asked for:

a list of all accommodation sites administered by DOC, including their address, number of each type of accommodation available at each site (e.g. X unpowered campsites, Y powered sites, Z cabins/lodges) and the annual number of bookings, occupancy rate and revenue collected for the past 3 financial years? Ideally if you could provide the information in excel or csv format.

We have considered your request under the Official Information Act 1982.

I regret that I am not able to provide you with the information you seek as you have not responded to our email of 5 August indicating that clarification was required to enable us to respond to your request. As a result, your request has not been specified with the due particularity required under section 12(2) of the Official Information Act. To identify and obtain the information you seek, further discussion is needed on the following matters:

1. Whether the numbers sought are for **bookable or non-bookable, or both, types** of 'accommodation sites'.
2. The request for **site addresses** range from street addresses for popular seaside campgrounds, to GPS coordinates for more remote sites, and various other things in between. There is no full, easily accessible, definitive list for 'addresses.'
3. What is meant by '**accommodation sites administered by DOC**'? These can be defined in different ways e.g. those managed by third parties such as concessionaires.
4. **What level of detail is required regarding 'capacity'**. Our Enterprise Asset Management system does not hold the sleeping capacity for all Bunkrooms or Cabin, Lodges, Cottages or Campsite Accommodation.
5. All of the above play into **occupancy rates and revenue**, and how exactly we capture that for the past 3 financial years.
6. It would be helpful to know **what information or insights you are seeking to gain from the data**, which will condition the way it is then formatted in excel.

You are entitled to seek an investigation and review of my decision by writing to an Ombudsman as provided by section 28(3) of the Official Information Act.

Please note that this letter (with your personal details removed) may be published on the Department's website.

If you would like to discuss this response with us, please contact Nick Pearce, Business Analyst, on npearce@doc.govt.nz. I also encourage you to explore the datasets publicly available at [DOC Open Spatial Data \(arcgis.com\)](https://arcgis.com).

Nāku noa, nā

A handwritten signature in black ink, appearing to read 'Catherine Wilson', written in a cursive style.

Catherine Wilson
Director, Heritage and Visitors
Department of Conservation
Te Papa Atawhai