

[REDACTED]

From: Summer Wharekawa [REDACTED]
Sent: Thursday, 25 July 2024 11:02 am
To: Charlotte Wallace; Nevak Rogers
Subject: Re: Response to NZ Herald

Cate just confirmed that she spoke with Larry, Can and Allannah this morning

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From: Charlotte Wallace [REDACTED]
Sent: Thursday, July 25, 2024 10:55 AM
To: Summer Wharekawa [REDACTED] Nevak Rogers [REDACTED]
Subject: RE: Response to NZ Herald

Hi guys, just checking if TMP is in the loop with this as co-funders? Alannah just asked.

Cheers,
Charlotte

From: Summer Wharekawa [REDACTED]
Sent: Thursday, July 25, 2024 8:38 AM
To: Nevak Rogers [REDACTED]
Cc: Charlotte Wallace [REDACTED]
Subject: RE: Response to NZ Herald

Unsure actually Nevak. There was one affected whanau that didn't want to meet with the Tipene's when it came to light, so they've not made reparations. So, possibly through them? But otherwise, we're not aware of any catalyst.

From: Nevak Rogers [REDACTED]
Sent: Thursday, July 25, 2024 7:18 AM
To: Summer Wharekawa [REDACTED]
Cc: Charlotte Wallace [REDACTED]
Subject: Re: Response to NZ Herald

Thanks for update Summs

It was a couple years ago - keen to understand why it has it come up again?

Nevak Rogers
Chief Content Officer

[REDACTED]

From: Summer Wharekawa [REDACTED]
Sent: Wednesday, July 24, 2024 5:53:59 PM
To: Nevak Rogers [REDACTED]
Cc: Charlotte Wallace [REDACTED]
Subject: FW: Response to NZ Herald

Kia ora Nevak,

This is the version that they've supplied to the Herald (there was a revised version that Annabelle had drafted, but the Tipene's preferred the original)
Journalist is Raphael Franks

Cate will keep me updated

Summer

From: Cate Calver [REDACTED]
Sent: Wednesday, July 24, 2024 4:35 PM
To: Summer Wharekawa [REDACTED]
Subject: Fwd: Response to NZ Herald

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From: Kaiora Tipene [REDACTED]
Sent: Wednesday, July 24, 2024 4:13:17 PM
To: Annabelle [REDACTED]; [REDACTED]
Subject: Response to NZ Herald

Tēnā kōrua

As per our previous conversation, we have been approached by the New Zealand Herald for comment regarding the conduct of a former funeral director at Tipene Funerals.

Please find below the reactive statement we will provide to them in the next hour -

Tipene Funerals deeply regrets the actions taken by its former employee and we unreservedly apologise for the distress their actions have caused the families involved.

The former employee worked for Tipene Funerals as a funeral director for seven years and in doing so a huge amount of trust was placed in her, both by Tipene Funerals, myself as Director and the families she was taking care of.

When it came to my attention that she had not followed proper procedure while autonomously overseeing the burials of loved ones, my immediate priority was to go to the families, apologise, and do everything in my power to put this right.

Tipene Funerals prides itself on its professionalism and integrity, and our families need to have the utmost trust and confidence in our ability to ensure their loved ones are treated with dignity and respect, and in this instance we have fallen short.

I am deeply sorry for the pain and sorrow that this has caused those affected. I have tried, but have not had the opportunity to express this in person with all of them, but I would still like to do so when they feel the time is right.

I have worked hard to understand how this occurred and have put procedures in place to ensure it never happens again.

The funeral director is no longer employed by Tipene Funerals.

The statement will also be placed on our Facebook Page and we will keep you updated if there are any further developments.

Kind regards
Kaioa Tipene
Tipene Funerals
Company Director

[REDACTED]

From: Cate Calver [REDACTED]
Sent: Wednesday, 24 July 2024 4:47 pm
To: Charlotte Wallace; Summer Wharekawa
Subject: Re: edited statement

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Thanks guys - we'll propose the alternative to the Tipenes and ultimately it will be their call

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From: Charlotte Wallace [REDACTED]
Sent: Wednesday, July 24, 2024 4:43:49 PM
To: Cate Calver [REDACTED]; Summer Wharekawa [REDACTED]
Subject: RE: edited statement

Also fine with either version.

A minor change to para 5: affected rather than effected*

Best,
Charlotte

From: Cate Calver [REDACTED]
Sent: Wednesday, July 24, 2024 4:42 PM
To: Summer Wharekawa [REDACTED]; Charlotte Wallace [REDACTED]
Subject: Re: edited statement

Yep I picked that up too Summs

Sent from [Outlook for iOS](#)

From: Summer Wharekawa [REDACTED]
Sent: Wednesday, July 24, 2024 4:40:10 PM
To: Cate Calver [REDACTED]; Charlotte Wallace [REDACTED]
Subject: Re: edited statement

Kia ora both

I'm comfortable with either version, appreciate that the revised one places less emphasis on the employee and can understand why. Happy with that approach.

Second paragraph need some tidying as there are a couple words still included from the previous version.

Thanks
Summer

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From: Cate Calver [REDACTED]
Sent: Wednesday, July 24, 2024 4:35:09 PM
To: Charlotte Wallace [REDACTED]
Cc: Summer Wharekawa [REDACTED]
Subject: Fwd: edited statement

Thoughts on this edited version (Annabelle has made some changes) vs the original? Thanks!

Sent from [Outlook for iOS](#)

From: Annabelle Lee-Mather [REDACTED]
Sent: Wednesday, July 24, 2024 4:33:16 PM
To: Cate Calver [REDACTED]
Subject: edited statement

Tipene Funerals deeply regrets the anguish caused to the families involved and we unreservedly apologise for the distress this has caused them.

When it came to our attention that proper procedure had not been followed while autonomously our immediate priority was to go to the families, apologise, and do everything in our power to put this right.

The former employee who oversaw these funerals worked for Tipene Funerals as a funeral director and was a trusted member of our team.

Tipene Funerals prides itself on its professionalism and integrity, and our families need to have the utmost trust and confidence in our ability to ensure their loved ones are treated with dignity and respect, and in this instance we have fallen short.

We are deeply sorry for the pain and sorrow that this has caused those affected. We have tried, but have not had the opportunity to express this in person with all of the family effected, but we would welcome the opportunity to do so when they feel the time is right.

We have worked hard to understand how this occurred and have put procedures in place to ensure it never happens again.

The funeral director is no longer employed by Tipene Funerals.

Mōrena [redacted]
Charlotte wondered if you had let
TMP know?

Mōrena [redacted] Yes - I spoke with
Larry this morning as well as Cam
and Allannah.

Aku mihi!!

+



[REDACTED]

From: Summer Wharekawa [REDACTED]
Sent: Thursday, 25 July 2024 10:56 am
To: Charlotte Wallace; Nevak Rogers
Subject: Re: Response to NZ Herald

Thanks Charlotte- not that I'm aware. I'll check with Cate

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From: Charlotte Wallace [REDACTED]
Sent: Thursday, July 25, 2024 10:55 AM
To: Summer Wharekawa [REDACTED] Nevak Rogers [REDACTED]
Subject: RE: Response to NZ Herald

Hi guys, just checking if TMP is in the loop with this as co-funders? Alannah just asked.

Cheers,
Charlotte

From: Summer Wharekawa [REDACTED]
Sent: Thursday, July 25, 2024 8:38 AM
To: Nevak Rogers [REDACTED]
Cc: Charlotte Wallace [REDACTED]
Subject: RE: Response to NZ Herald

Unsure actually Nevak. There was one affected whanau that didn't want to meet with the Tipene's when it came to light, so they've not made reparations. So, possibly through them? But otherwise, we're not aware of any catalyst.

[REDACTED] <[REDACTED]@tynz.co.nz>

N

From: Allannah Kalafatelis [REDACTED]
Sent: Thursday, July 25, 2024 11:53 AM
To: Charlotte Wallace [REDACTED]
Subject: RE: re The Casketeers

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Thanks Charlotte, yes Cate shared this with me earlier.
A really sad situation.

From: Charlotte Wallace [REDACTED]
Sent: Thursday, July 25, 2024 11:01 AM
To: Allannah Kalafatelis [REDACTED]
Subject: RE: re The Casketeers

Hi Allannah,

We have not received any media enquiries on this yet – I'll let you know if we do.

Has Cate shared the statement that the Tipenes provided the Herald? It's below in case not.

Summer and Nevak will check with Cate if TMP has been alerted, and if not they'll make sure that happens.

Many thanks,
Charlotte

Tipene Funerals deeply regrets the actions taken by its former employee and we unreservedly apologise for the distress their actions have caused the families involved.

The former employee worked for Tipene Funerals as a funeral director for seven years and in doing so a huge amount of trust was placed in her, both by Tipene Funerals, myself as Director and the families she was taking care of.

When it came to my attention that she had not followed proper procedure while autonomously overseeing the burials of loved ones, my immediate priority was to go to the families, apologise, and do everything in my power to put this right.

Tipene Funerals prides itself on its professionalism and integrity, and our families need to have the utmost trust and confidence in our ability to ensure their loved ones are treated with dignity and respect, and in this instance we have fallen short.

I am deeply sorry for the pain and sorrow that this has caused those affected. I have tried, but have not had the opportunity to express this in person with all of them, but I would still like to do so when they feel the time is right.

I have worked hard to understand how this occurred and have put procedures in place to ensure it never happens again.

The funeral director is no longer employed by Tipene Funerals.

From: Allanah Kalafatelis [REDACTED]
Sent: Thursday, July 25, 2024 10:40 AM
To: Charlotte Wallace [REDACTED]; Ginny Green [REDACTED]
Subject: re The Casketeers

Kia ora kōrua,
I had a call from Cate Calver regarding the current media enquiry and just wanted to be in the loop on any response from TVNZ please.
We have not been approached for comment but I'll let you know if we are.
And I assume TMP are in the loop also as co-funders?

Ngā mihi
Allanah

Allanah Kalafatelis
Head of Communications and Research / Tumuaki o te Whakawhiti Kōrero me to Rangahau
NZ On Air | Irirangi Te Motu

[REDACTED]
www.nzonair.govt.nz | [Facebook](#) | [Twitter](#) | [Instagram](#)



From: [REDACTED]
Sent: Tuesday, 5 September 2023 10:13 am
To: Deva Britow
Cc: Summer Wharekawa
Subject: Re: The Casketeers

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Kia ora Deva,

Our team has been in touch with Ta'a and ready to deliver whenever you're ready for it! So suggest end of this week?

If you need anything further please do let me know - and thanks again!

Noho ora mai,

[REDACTED]

[REDACTED] Chief Operating Officer

GREATSOUTHERN

On 1/09/2023, at 2:22 PM, Deva Britow <[REDACTED]> wrote:

Hi [REDACTED]

I'm well, thank you and hope you are too. Lovely to hear from you.

Glad to hear that we can proceed with this. Are you able to give me an ETA on the replacement episode? This will inform when we'll be able to load Season 1 back onto the site (and we'll also need to change the LPSD for S1).

Look forward to hearing from you but till then, have a wonderful weekend.

Best regards,

Deva Britow (she/her)
Acquisitions Manager

[REDACTED]

<image001.gif>

[Click here to find out why I use my pronouns in my email signature](#)

From: [REDACTED]
Sent: Friday, 1 September 2023 9:49 am
To: Deva Britow [REDACTED]
Cc: Summer Wharekawa [REDACTED]
Subject: Re: The Casketeers

Kia ora Deva,

I hope you're keeping well?

My sincere apologies for the extensive delays in coming back to you on this! Confirming we are comfortable to proceed as below. Could you please go ahead and issue the paperwork?

Just a FYI - we are going to be redelivering one of the episodes from series 1, which I chatted through with Summer yesterday - our team will touch base with yours to action.

Many thanks!

[REDACTED]

[REDACTED] Chief Operating Officer

<image002.png>

[REDACTED]

[REDACTED]

[REDACTED]