



6 September 2024

Mary

fyi-request-28032-92a66dc8@requests.fyi.org.nz

DOIA2425-0441

Tēnā koe Mary

Thank you for your email of 13 August 2024 to the Ministry of Business, Innovation and Employment requesting, under the Official Information Act 1982 (the Act), the following:

Quality Assurance Process for Parent Resident Visa

- 1. How many applications are currently in the queue awaiting this process?*
- 2. What is the standard processing time for the quality assurance check for parent resident visas?*
- 3. How is the order of applications determined in the queue?*
- 4. The INZ website mentions an average processing time of 8 months for parent resident visas. Will applications that have been pending for more than 8 months receive priority for the quality assurance check?*

Our Response

Question 1

How many applications are currently in the queue awaiting this process?

As at 3 September 2024, there were 509 Parent Resident Visa applications awaiting quality checks.

Question 2

What is the standard processing time for the quality assurance check for parent resident visas?

We are unable to provide the average time taken to complete a quality check as this information does not exist in a reportable format. Therefore, this part of your request is refused under section 18(g) of the Act as the information requested is not held by Immigration New Zealand and I have no grounds for believing that it is held by another department or Minister.

Question 3

How is the order of applications determined in the queue?

Applications are quality checked in the date order in which immigration officers determine the applications are decision ready.

Question 4

The INZ website mentions an average processing time of 8 months for parent resident visas. Will applications that have been pending for more than 8 months receive priority for the quality assurance check?

No, quality checks are not prioritised based on the time applications have been in the queue.

As the Parent Resident visa category is a capped visa product with 2,500 visas able to be granted each year, where Immigration New Zealand (INZ) reaches the cap earlier in the financial year, processing

times may be extended as INZ will not be able to issue any further visas until the new financial year starts and the new cap is in place.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss any aspect of your request or this response, please contact inzoias@mbie.govt.nz.

Nāku noa, nā

A handwritten signature in blue ink, appearing to be 'Jock Gilray', written in a cursive style.

Jock Gilray
Director Visa
Immigration New Zealand
Ministry of Business, Innovation & Employment