

24 October 2024

**Health New Zealand**  
Te Whatu Ora

Andrew F

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Tēnā koe Andrew

## Your request for official information, reference: HNZ00066898

Thank you for your request which was transferred to Health New Zealand | Te Whatu Ora (Health NZ) from WorkSafe on 1 October 2024, asking for the following under the Official Information Act 1982 (the Act):

*Please provide data on work-related injuries and illnesses in medical facilities operated by the Ministry of Health over the last five years where inadequate staffing was mentioned as a contributing factor.*

## Response

We have interpreted your request as seeking information on work-related injuries and work-related illnesses in hospitals operated by Health NZ. Health NZ has a national collection of health and safety incidents filed by our staff across the organisation. This data collection at the national level began in October 2022 following the establishment of Health NZ on 1 July 2022.

Our national incident reporting covers staff health and safety. The records that we have do not contain the level of detail to determine whether inadequate staffing was a factor in health and safety incidents. We can provide some national level data on the number of ACC injury claims by Health NZ staff from October 2022, however we do not record the reasons or factors which have led to those claims being made. We therefore refuse your request under section 18(e) of the Act as the information does not exist.

We also contacted ACC to inquire whether it collects data that could address this question. We were advised that it likewise does not collect this information as ACC is a no-fault scheme.

## How to get in touch

If you have any questions, you can contact us at [hnzOIA@tewhaturora.govt.nz](mailto:hnzOIA@tewhaturora.govt.nz).

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Health NZ may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā



**Sue Gordon**

**Head of Health, Safety, Wellbeing and Organisation Resilience  
People and Culture**

[TeWhatuOra.govt.nz](http://TeWhatuOra.govt.nz)

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