

## Re: Welcome - You have unlocked the full potential

1 message

**Eric Gisaeus** <eric.gisaeus@schoolparrot.com> To: Executive Officer <executiveofficer@plimmerton.school.nz> Thu, Oct 3, 2024 at 7:10 PM

Hi Rebecca!

Ok thanks for the the feedback. I will take that with me to the team. Its a valid point.

We usually are really strict about removing reviews. In this case a names was mentioned in a bad way so that was the reason.

Remember you can use the admin now to answer on reviews - which is very effective.

Our guidelines are listed here https://www.schoolparrot.co.nz/about/review-guidelines.

Let me know if you need anything else!



Eric Gisaeus CEO | Founder at SchoolParrot

W https://www.schoolparrot.com/

- E eric.gisaeus@schoolparrot.com
- S The review platform for schools and education

3 okt. 2024 kl. 07:53 skrev Executive Officer <executiveofficer@plimmerton.school.nz>:

Hi Eric,

Just on the removal of reviews, and thank you 🚜

We, the school & our board, have been repeatedly accused of deleting reviews.

We have on more than one occasion explained to people that we don't have the ability to do this.

Is there any way that, if you decide to delete a post because it breaches the School Parrot guidelines, a message can be put in its place to state why it was deleted and by who?

E.g. "This post was removed because it breaches the XYZ guidelines" - School Parrot.

Regards,

### **Rebecca Smith**

Executive Officer/Kaiwhakahaere Matua Tel: 04-2338677 www.plimmerton.school.nz

On Thu, 3 Oct 2024 at 6:32 PM, Eric Gisaeus <eric.gisaeus@schoolparrot.com> wrote: Great Rebecca and welcome!

I have now created and invited you to the admin with this email.

et mo know if you need on help antian up the appount and profile! You and



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3 okt. 2024 kl. 01:36 skrev Executive Officer <executiveofficer@plimmerton.school.nz>:

Hi Eric

I've signed up and can access/see our lovely reviews - even thou I didn't get an email with an activation code - do I still need this?

I also need a receipt fo the subscription fees - can you please provide or let me know where I can download this from.

Many thanks

Regards,

# **Rebecca Smith**

### Executive Officer/Kaiwhakahaere Matua

Tel: 04-2338677 www.plimmerton.school.nz

On Thu, Oct 3, 2024 at 12:21 PM Eric Gisaeus <eric.gisaeus@schoolparrot.com> wrote: Hi,

We sincerely appreciate your support and subscription, which allows us to maintain transparency and provide essential reviews within the education sector—a cause we deeply value for the future. Sign in to start accessing all content! Good luck!

#### For School Staff:

Did you know you can take control of your school's profile on SchoolParrot and unlock a variety of new features and content? Curious? Just reply to this email, and we'll let you know more!

Best regards,

### Eric Gisaeus & The SchoolParrot Team



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