



14 November 2024

Tēnā koe Ben Atkinson,

Official Information Act request

Thank you for your email of 16 October 2024, with the below follow up questions from the Ministry's response to you.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision set out below.

- *Is every application and the outcome of that application recorded? Including applications that do not result in an assessment?*

As mentioned in the response to you dated 16 October 2024, when a request for emergency housing is made, the Ministry must make a decision on that request. All emergency housing applications are recorded along with the outcome of that decision.

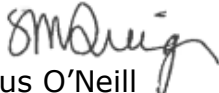
In cases where an individual approaches the Ministry regarding an unmet housing need and, staff can identify appropriate alternative housing options, such as Transitional Housing or private rentals, it is possible that the request for emergency housing may not be recorded in the application, or the decision made (approve/decline). However, staff will record the conversation on the individual client file. This information is not compiled centrally and would require manual collation.

- *Is information on declines collected and publicly available.*

Data on declined Emergency Housing grants is collected, however, this information is not publicly available. If you would like to request any information on declined Emergency Housing grants, or discuss this response, please feel free to contact OIA_Requests@msd.govt.nz.

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

pp. 

Magnus O'Neill

**General Manager
Ministerial and Executive Services**