From: Sarai Roper
To: UC Concerns

 Subject:
 FW: \$ 9(2)(a) OIA
 Withdrawal

 Date:
 Thursday, 28 May 2020 4:41:00 pm

Attachments: image001.png

Importance: High

Kia ora Liana,

Can you pick this one up as an appeal of my decision to decline a refund under exceptional circumstances (COVID19)?

states in most recent email that tried on numerous occasions to reach on the ICT service desk for support, but it appears may not have managed to get the support was looking for (I can't be sure). course is run through Moodle which we have no access to view, so cannot confirm course engagement.

Heoi anō tāku mō nāianei

## Sarai Roper

Enrolments Team Leader

Student Services | *Te Ratonga Ākonga* University of Canterbury | *Te Whare Wananga o Waitaha* DDI: 93595 | Level One Matariki

**Sent:** Thursday, 28 May 2020 3:46 p.m.

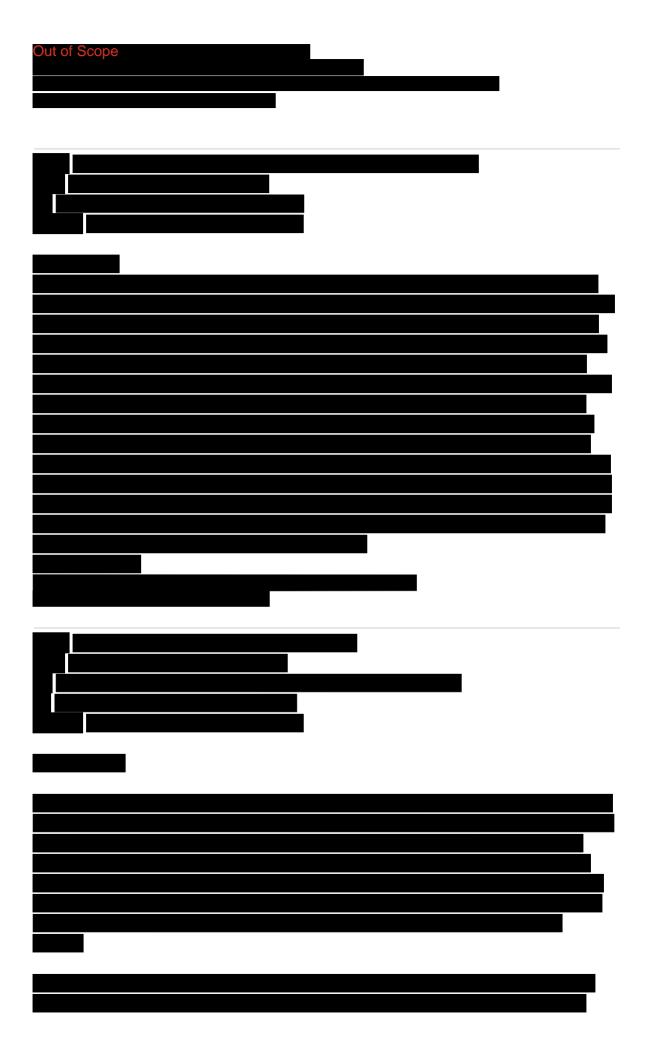
Sorry Sarai

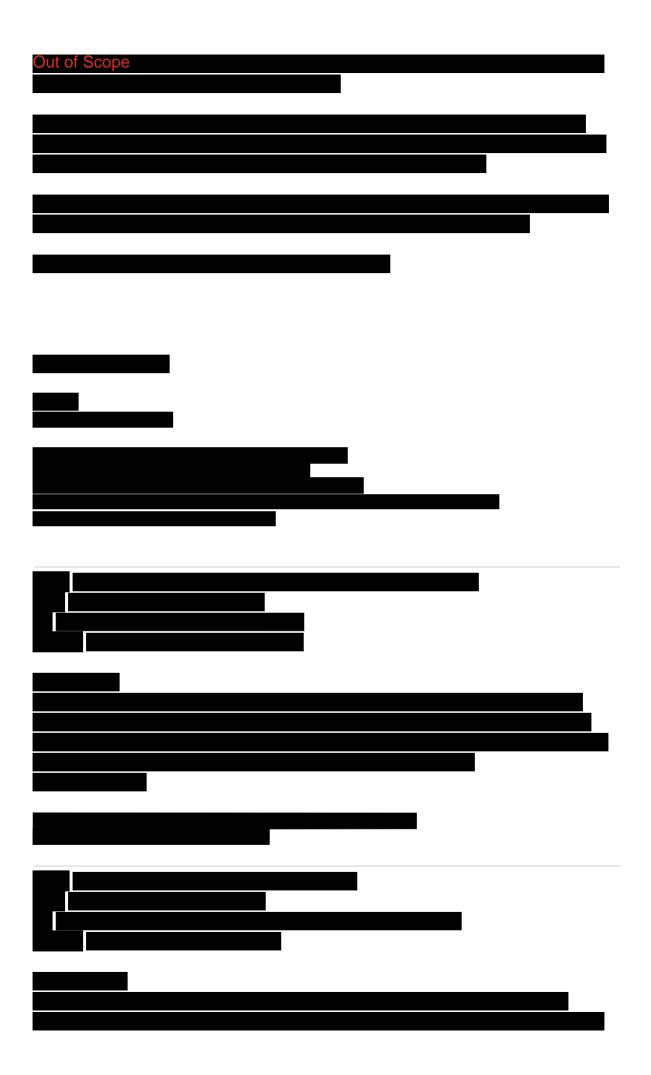
Would you please help me with this one. Thanks

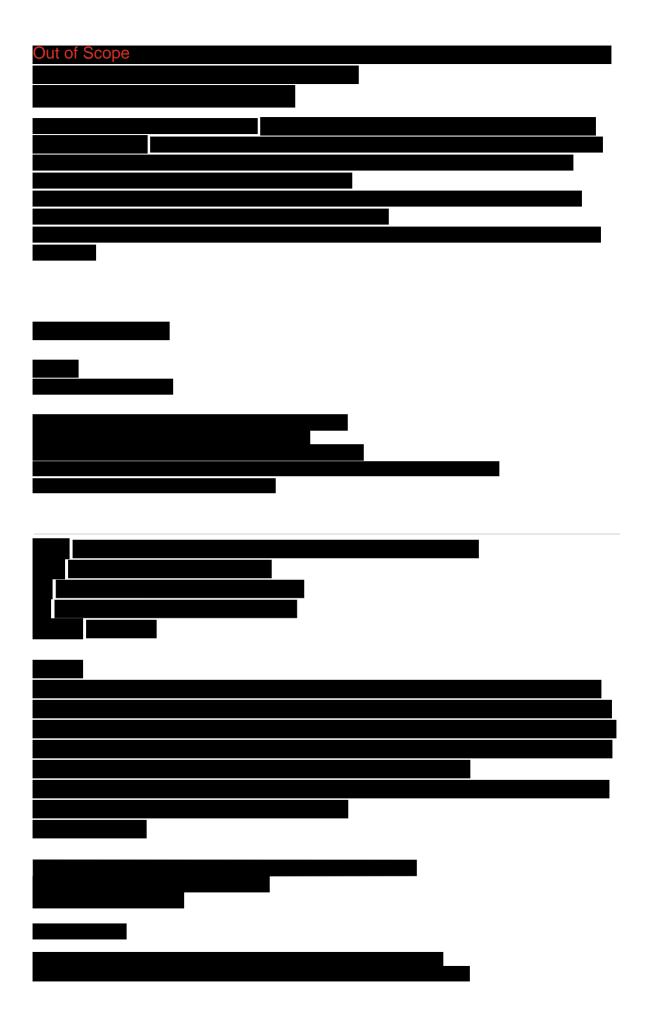
Ngā mihi/Kind Regards

## **Kun Li**

Enrolments & Fees Advisor







## Out of Scope