



8 November 2024

Mojo

[fyi-request-28734-8e58289e@requests.fyi.org.nz](mailto:fyi-request-28734-8e58289e@requests.fyi.org.nz)

DOIA-REQ-0005100

Tēnā koe Mojo,

Thank you for your email of 12 October 2024 to the Ministry of Business, Innovation and Employment (MBIE) requesting, under the Official Information Act 1982 (the Act), the following:

*I would like to request the copies of all visa paks issued by Immigration New Zealand for the last four years that are not available on the INZ website.*

### **Our Response**

We are refusing your request under section 18(f) of the Act as the information requested cannot be made available without substantial collation or research. To provide the information requested, we would need to manually check over 200 Visa Pak items issued since 2019. This task would remove Ministry staff from their core duties and therefore the greater public interest would not be served.

In accordance with section 18A of the Act, we have considered whether fixing a charge under section 15 or extending the time limit under section 15A would enable the request to be granted but it is my view it would not.

In accordance with section 18B of the Act, I have considered whether consulting with you would remove the reason for refusal, however, in my view it would not as to obtain the requested information would inevitably involve the manual search of records.

You have the right to seek an investigation and review by the Ombudsman of the Ministry's response to your request, in accordance with section 28(3) of the Act. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

If you wish to discuss any aspect of your request or this response, please contact [inzoias@mbie.govt.nz](mailto:inzoias@mbie.govt.nz).

Nāku noa, nā

Jack Price  
Manager, Ministerial Services  
Associate Deputy Secretary Immigration  
Immigration New Zealand

