



13 November 2024

Rodney Parsons

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Kia ora Rodney

**Your Official Information Act request, reference: GOV-036068**

Thank you for your request of 20 October 2024, asking for the following information under the Official Information Act 1982 (the Act):

*Anecdotally, there has been an increase in treatment injury in the New Zealand Health System over the last decade. Please provide rates of treatment injury and thematic review for as far back as possible. Include business reports on treatment injury over the same period.*

On 25 October 2024, we asked you to clarify what information you were seeking in regard to the thematic review request. On 27 October 2024, you clarified the following:

*I'm after whatever subcategories you use to report treatment injury, so if it's mesh, or hospitals, or sentinel events, whatever categories you already routinely use. If you can also include the cost (in terms of amount paid) for those claims.*

**The requested information is attached**

When interpreting the data provided, please refer to the 'Notes' tab.

*Claim counts fewer than four*

Some values in the table provided only indicate that the claim count is fewer than four (denoted as <4). In other instances, values are suppressed and denoted as two dots (..). This limits the potential for particular individuals or matters specific to certain individuals from being identified. This decision has been made under section 9(2)(a) of the Act. In making this decision, we have considered the public interest in making the information available and have determined that it does not outweigh the need to protect our clients' privacy.

**Treatment injury reports**

ACC's website has information on treatment injuries including publications and resources which can be viewed here: [www.acc.co.nz/for-providers/treatment-recovery/treatment-safety](http://www.acc.co.nz/for-providers/treatment-recovery/treatment-safety).

Our published Treatment Injury Publications entitled Supporting Treatment Safety, up to 2021 are available to view here:

- [www.acc.govt.nz/assets/provider/3576fe7b9a/supporting-patient-safety-report-2018.pdf](http://www.acc.govt.nz/assets/provider/3576fe7b9a/supporting-patient-safety-report-2018.pdf)
- [www.acc.co.nz/assets/provider/2de075da69/supporting-treatment-safety-report-2019.pdf](http://www.acc.co.nz/assets/provider/2de075da69/supporting-treatment-safety-report-2019.pdf)
- [www.acc.co.nz/assets/provider/supporting-treatment-safety-report-2020.pdf](http://www.acc.co.nz/assets/provider/supporting-treatment-safety-report-2020.pdf)
- [www.acc.co.nz/assets/provider/ACC7971-Supporting-Treatment-Safety-2021.pdf](http://www.acc.co.nz/assets/provider/ACC7971-Supporting-Treatment-Safety-2021.pdf)

ACC also regularly provides treatment injury data to the Health Quality & Safety Commission health system quality dashboard, which is available to view here: [www.hqsc.govt.nz/our-data/quality-dashboards/dashboard-of-health-system-quality/](http://www.hqsc.govt.nz/our-data/quality-dashboards/dashboard-of-health-system-quality/).

**As this information may be of interest to other members of the public**

ACC may publish a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available [www.acc.co.nz/resources/#/category/12](http://www.acc.co.nz/resources/#/category/12)

**If you have any questions about this response, please get in touch**

You can email me at [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz). If you are not happy with this response, you can also contact the Ombudsman via [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by phoning 0800 802 602. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

Ngā mihi



Christopher Johnston  
**Manager Official Information Act Services**  
Government Engagement