







Weekly Report to the Minister for ACC

For the period from 30 August to 5 September 2024

Date:	5 September 2024	Priority:	Routine
Security classification:	In Confidence	Tracking number:	2425-0009 /GOV-034948

	Action sought	Deadline
Hon Matt Doocey Cc Hon Melissa Lee	Note the contents of this report.	N/A

Name Position		Telephone		
Bridget Duley	Manager, Accident Compensation Policy, MBIE	04 897 6364	s 9(2)(a)	
Shaun Jones	Head of External Engagement, ACC	s 9(2)(a)		

s 9(2)(a)

Bridget Duley

Manager, Accident Compensation Policy

Ministry of Business, Innovation and Employment
05/09/2024

s 9(2)(a)

Shaun Jones **Head of External Engagement**ACC

05/09/2024

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PORTFOLIO PRIORITY UPDATES

PRIORITY ONE

Definitions Regulations

Parliamentary Counsel Office have commenced drafting the necessary Amendment Regulations. Once finalised, the Amendment Regulations will need to be approved by LEG before being submitted to the Executive Council, and are expected to come into force on 1 December 2024.

Schedule 2 Review of Occupational Diseases

A briefing seeking your feedback on, and agreement to, lodge a Cabinet paper seeking permission from the Cabinet Social Outcomes Committee to undertake a further round of public consultation on the independent panel's recommended additions to Schedule 2, will be sent to your office in September.

2025-2028 Levy Round

Following final Cabinet approval of your paper on 2 September 2024, ACC will commence consultation on 11 September 2024. MBIE is working with ACC on proactive material to support your office during the consultation stage.



PRIORITY THREE

ACC performance reporting is on a monthly cycle and has not been finalised for August. The information below was provided in your weekly report on 29 August. You will be provided with an update on ACC's rehabilitation performance at your meeting with ACC Board Chair Dr Tracey Batten and Chief Executive Megan Main on 24 September.

Assisted Recovery 1:1 Case Management

ACC has now transitioned all designated Assisted Recovery staff to one-to-one case management for new and low complexity weekly compensation claims, with 100% of new claims now managed this way. ACC closed 17,818 claims in July 2024, compared to 13,478 in June, and the ten-week return to work rate for this cohort increased to 54.1%, up from 53.4% in June.

Establish New Integrated Recovery Team

ACC has recruited or transferred 41% of the required FTE for the team at the end of July 2024. The exit rate for the long-term claim pool improved to at 9% in July up from 8.7% in June.

Integrated Care Pathway Musculoskeletal

4,897 ACC clients were using the new service at the end of July 2024, compared to 3,429 clients in June. ACC forecasts that over 8,300 clients will use the service by 30 June 2025.

POLICY, OPERATIONS, ADVICE, AND MONITORING UPDATES

1. SCHEME POLICY (MBIE)

None.

2. OPERATIONS (ACC)

2.1 ACC levies consultation

As anticipated in last week's report, following Cabinet approval on 2 September, ACC will commence consultation on the 2025-2028 Levy Round. ACC's public levy consultation runs from 11 September to 9 October 2024. More details on the proposed changes and instructions on how to submit feedback will be available from 11 September on this website: https://www.shapeyouracc.co.nz/.

2.2 ACC clients now receive their claim approval and claim number in a single text notification

ACC clients can start their recovery journey more quickly due to a new process where they receive a single text message that confirms their claim has been approved and provides their claim number. Clients can use this claim approval text to start their recovery with a treatment provider without needing to contact ACC first.

In July, ACC received over 1,600 calls from clients wanting to know their ACC claim number, and approximately 200 people a month search for their ACC claim number on the website.

Previously, when a client lodged an ACC claim, they would receive a brief text message confirming their claim was accepted. This was followed by a physical letter containing the claim number that could arrive up to a week or more after the initial text message. The change will also reduce the cost and environmental impact of sending posted letters.

Future iterations of the Smart Interactive Voice Response (IVR) technology will also ask for claim numbers so the client's call can be directed to the correct queue for faster handling. ACC provided reports on the roll out of Smart IVR across contact centres in your weekly reports for 20 June and 22 August 2024.

Some claims assessed and approved manually will still generate a physical CVR40 letter, as well as any cover approvals that do not generate the CVR40 letter. ACC can still generate a physical letter with the claim acceptance information for clients if they request a copy of their notification.

3. MONITORING (Treasury)

3.1 Independent review of ACC Investments

The purpose of the 2025 independent review of ACC Investments is to provide assurance for Ministers that ACC's management of its investment portfolios is fit for purpose, and consistent with the provisions in the AC Act 2001 and other relevant legislation. It is a voluntary rather than a statutory review. In your and the Minister of Finance's letter of expectations to ACC dated 18 April this year, you stated your joint expectation that ACC would work collaboratively with Treasury officials in the preparation phase and with the eventual reviewer.

Treasury has been working with ACC's management, Board Investment Committee and the ACC Board and agreed a draft terms of reference for the review, which will be sent to you and the Minister of Finance on 19 September for approval.

and the Minister of Finance on 19 September for approval.	
s 9(2)(f)(iv)	

RECENT AND UPCOMING ADVICE, PAPERS, AND EVENTS

Papers sent to the Minister for ACC from 30 August to 5 September 2024

Tracker Number	Title	Agency	Signed Out By	Sent
2425-0501	Meeting with United Fire Brigades' Association	MBIE	Bridget Duley	02/09/2024
GOV-035003	s 9(2)(i)	ACC	Stafford Thompson	05/09/2024

Forthcoming Ministerial papers

Tracker Number	Title	Agency	Signed Out By	Due by
2425-1050	s 9(2)(f)(iv)	MBIE	Bridget Duley	06/09/2024
GOV-034885	ACC's role in workforce development	ACC	Andy Milne	11/09/2024
2324-3634	Schedule 2 – Proposed additions, draft Cabinet paper and consultation document	MBIE	Bridget Duley	18/09/2024
2324-2832	s 9(2)(f)(iv)	MBIE	Bridget Duley	19/09/2024
T2024/2429	Aide Memoire: Meeting with ACC Chair and Chief Executive on 24 September 2024	Treasury	Glen Thomson	20/09/2024
T2024/2416	Treasury Report: ACC Independent Review - Approve Terms of Reference and commence GETS Request for Purchase	Treasury	Glen Thomson	19/09/2024
GOV-034426	Meeting with CatWalk Spinal Cord Injury Trust	ACC	Phil Riley	20/09/2024
GOV-035007	s 9(2)(f)(iv)	ACC	Andy Milne	26/09/2024
2425-0431	s 9(2)(f)(iv)	MBIE	Bridget Duley	TBD
2324-2831	s 9(2)(f)(iv)	MBIE	Bridget Duley	TBC

Upcoming Cabinet papers

Title	Agency	Date due to Minister	Committee	Committee date
Seeking Feedback on Proposed Additions to Schedule 2 – Approval to Consult	MBIE	September	SOU	October
s 9(2)(f)(iv)				

ACC comments on draft Cabinet papers

Paper from	Subject matter	Status	Agency	Contact
s 9(2)(f)(iv)			ACC	Alexia Ford

ACC comments on other agency papers

Paper from	Subject matter	Status	Agency	Contact
None.				

Significant OIAs due out in the next two weeks

Requestor	Subject	Agency	Due
s 9(2)(a) (One News)	Copies of advice and correspondence to the Minister for ACC mentioning mental injury boundaries in the ACC scheme.	MBIE	09/09/2024
s 9(2)(a) (RNZ)	Weekly reports from June and July 2024.	MBIE	09/09/2024 (to MO)
s 9(2)(a) (Cooper Legal)	Documents relating to recommendations 75, 76, and 78-83 of the Royal Commission of Inquiry into Abuse in Care.	MBIE	09/09/2024
Whānau Ora Commissioning Agency	Communications and staff details relating to Ngā Tini Whetū	ACC	10/09/2024
Member of public	Information about staff roles following restructure	ACC	13/09/2024
RNZ	Information on ACC AI trial	ACC	18/09/2024

Upcoming Events

When	Where	Comment
None.		

Upcoming ACC related visits by Ministers

When	Where	Comment
None.		









Weekly Report to the Minister for ACC

For the period from 6 to 12 September 2024

Date:	12 September 2024	Priority:	Routine
Security classification:	In Confidence	Tracking number:	0002675/GOV-035063

	Action sought	Deadline
Hon Matt Doocey Cc Hon Melissa Lee	Note the contents of this report.	N/A

Name	Position	Telephone	
Bridget Duley	Manager, Accident Compensation Policy, MBIE	04 897 6364	s 9(2)(a)
Shaun Jones	Head of External Engagement, ACC	s 9(2)(a)	

s 9(2)(a)

Bridget Duley

Manager, Accident Compensation Policy

Ministry of Business, Innovation and Employment
12/09/2024

s 9(2)(a)

Shaun Jones **Head of External Engagement** ACC 12/09/2024

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PORTFOLIO PRIORITY UPDATES

PRIORITY ONE

Definitions Regulations

Parliamentary Counsel Office have commenced drafting the necessary Amendment Regulations. Once finalised, the Amendment Regulations will need to be approved by LEG before being submitted to the Executive Council, and are expected to come into force on 1 December 2024.

Schedule 2 Review of Occupational Diseases

In September, we intend to send a briefing seeking your feedback on, and agreement to, lodge a Cabinet paper seeking permission from the Cabinet Social Outcomes Committee to undertake a further round of public consultation on the independent panel's recommended additions to Schedule 2.

2025-2028 Levy Round

ACC has commenced consultation and MBIE continues to work with ACC on proactive material to support your office during this consultation stage.

	s 9(2)(f)(iv)				
PRIC	DRITY TWO				
	s 9(2)(f)(iv)				

PRIORITY THREE

ACC performance reporting follows a monthly cycle and has not been finalised for August. The below information was provided in your weekly report on 29 August 2024.

You will receive an updated performance dashboard directly after the ACC Board considers the report on 18 September 2024. ACC Board Chair, Dr Tracey Batten, and Chief Executive, Megan Main will discuss the dashboard and ACC's rehabilitation performance when you meet with them on 24 September 2024.

To support your attendance at this meeting, Treasury officials will meet with you on 17 September 2024 to discuss ACC's draft August performance dashboard, and then provide an aide memoire with suggested talking points on the finalised dashboard ahead of your meeting with Tracey Batten and Megan Main.

Assisted Recovery 1:1 Case Management

ACC has now transitioned all designated Assisted Recovery staff to one-to-one case management for new and low complexity weekly compensation claims, with 100% of new claims now managed this way. ACC closed 17,818 claims in July 2024, compared to 13,478 in June, and the ten-week return to work rate for this cohort increased to 54.1%, up from 53.4% in June.

Establish New Integrated Recovery Team

ACC has recruited or transferred 41% of the required FTE for the team at the end of July 2024. The exit rate for the long-term claim pool improved at 9% in July, up from 8.7% in June.

Integrated Care Pathway Musculoskeletal

4,897 ACC clients were using the new service at the end of July 2024, compared to 3,429 clients in June. ACC forecasts that over 8,300 clients will use the service by 30 June 2025.

POLICY, OPERATIONS, ADVICE, AND MONITORING UPDATES

1. SCHEME POLICY (MBIE)

1.1 MBIE's Performance Plan – Portfolio plans and 12 September cost pressure Treasury deadline

The Minister of Finance wrote to you on 1 August 2024 about a new requirement for all departments, including MBIE, to submit a Performance Plan. This was agreed by Cabinet on 29 July 2024.

MBIE's Performance Plan is due on 7 November 2024 for review by central agencies. To show the opportunities and trade-offs at a more detailed level, we will also produce a shorter Performance Plan for your ACC Portfolio.

We will work with you to develop this portfolio level plan between now and mid-October, and you will hold responsibility for signing this off. As you are away on leave from 27 September to 13 October, we will aim to provide initial advice to you before you leave and seek final decisions when you return. We will share these portfolio plans with the Treasury at the same time as we submit the MBIE Performance Plan that we are required to provide. Both the MBIE Performance Plan and the portfolio level plans should show how we are looking to balance cost pressures within existing funding and will need to include information from Crown Entities that we are responsible for monitoring.

Treasury has given agencies two deadlines to meet before 7 November 2024. s 9(2)(f)(iv)
s 9(2)(f)(iv)
OPERATIONS (ACC)
s 9(2)(f)(iv)

2.2	s 9(2)(f)(iv)

RECENT AND UPCOMING ADVICE, PAPERS, AND EVENTS

Papers sent to the Minister for ACC from 6 to 12 September 2024

Tracker Number	Title	Agency	Signed Out By	Sent
2425-1050	s 9(2)(f)(iv)	MBIE	Bridget Duley	11/09/2024
GOV-034426	Meeting with CatWalk Spinal Cord Injury Trust	ACC	Phil Riley	06/09/2024

Forthcoming Ministerial papers

Tracker Number	Title	Agency	Signed Out By	Due by
GOV-034885	ACC's role in workforce development	ACC	Andy Milne	18/09/2024
2324-3634	Schedule 2 – Proposed additions, draft Cabinet paper and consultation document	MBIE	Bridget Duley	18/09/2024
2324-2832	s 9(2)(f)(iv)	MBIE	Bridget Duley	19/09/2024
T2024/2416	Treasury Report: ACC Independent Review – Approve Terms of Reference and commence GETS Request for Purchase	Treasury	Glen Thomson	19/09/2024
T2024/2429	Aide Memoire: Meeting with ACC Chair and Chief Executive on 24 September 2024	Treasury	Glen Thomson	20/09/2024
GOV-034426	Meeting with CatWalk Spinal Cord Injury Trust	ACC	Phil Riley	20/09/2024
GOV-035007	s 9(2)(f)(iv)	ACC	Andy Milne	26/09/2024
2425-0431	s 9(2)(f)(iv)	MBIE	Bridget Duley	14/10/2024
2324-2831	s 9(2)(f)(iv)	MBIE	Bridget Duley	TBC

Upcoming Cabinet papers

gency	Date due to Minister	Committee	Committee date
MBIE	18 September	SOU	16 October
M	BIE	BIE 18	BIE 18 SOU

ACC comments on draft Cabinet papers

Paper from	Subject matter	Status	Agency	Contact
s 9(2)(f)(iv)			ACC	Alexia Ford

ACC comments on other agency papers

Paper from	Subject matter	Status	Agency	Contact
None.				

Significant OIAs due out in the next two weeks

Requestor	Subject	Agency	Due
Cooper Legal	Documents relating to recommendations 75, 76, and 78-83 of the Royal Commission of Inquiry into Abuse in Care.	MBIE	13/09/2024
Member of public	Information about staff roles following restructure	ACC	13/09/2024
Member of public	Copies of advice and correspondence to the Minister for ACC mentioning mental injury boundaries in the ACC scheme.	MBIE	18/09/2024
RNZ	Information on ACC AI trial	ACC	18/09/2024
New Zealand Media and Entertainment	Information about Mild Traumatic Brain Injury	ACC	20/09/2024
Member of public	Investments in Israel	ACC	24/09/2024
Member of public	Information and cost of restructure	ACC	25/09/2024
Member of public	Information about proposed variation to the Elective Surgery Services contracts	ACC	25/09/2024
Member of public	Redundancy payouts	ACC	26/09/2024
Member of public	Standard Form Agreement and Conflict Management Plans with Healthcare Providers	ACC	26/09/2024

Upcoming Events

When	Where	Comment
None.		

Upcoming ACC related visits by Ministers

When	Where	Comment
None.		









Weekly Report to the Minister for ACC

For the period from 13 to 19 September 2024

Date:	19 September 2024	Priority:	Routine
Security classification:	In Confidence	Tracking number:	0002676 / GOV-035232

	Action sought	Deadline
Hon Matt Doocey Cc Hon Melissa Lee	Note the contents of this report.	N/A

Name	Position Tele		Telephone	
Bridget Duley	Manager, Accident Compensation Policy, MBIE	04 897 6364	s 9(2)(a)	
Shaun Jones	Head of External Engagement, ACC	s 9(2)(a)		

s 9(2)(a)

Bridget Duley

Manager, Accident Compensation Policy

Ministry of Business, Innovation and Employment
19/09/2024

s 9(2)(a)

Shaun Jones
Head of External Engagement
ACC
19/09/2024

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PORTFOLIO PRIORITY UPDATES

PRIORITY ONE

Definitions Regulations

Parliamentary Counsel Office have commenced drafting the necessary Amendment Regulations. Once finalised, the Amendment Regulations will need to be approved by LEG before being submitted to the Executive Council, and are expected to come into force on 1 December 2024.

Schedule 2 Review of Occupational Diseases

On 18 September 2024, MBIE sent a briefing seeking your feedback on, and agreement to, lodge a Cabinet paper seeking permission from the Cabinet Social Outcomes Committee to undertake a further round of public consultation on the independent panel's recommended additions to Schedule 2 [BR 2324-3634 refers]. The Cabinet paper is scheduled to go to SOU on 16 October 2024.

2025-2028 Levy Round

ACC has commenced consultation and MBIE continues to work with ACC on proactive material to support your office during this consultation stage. Officials will discuss the consultation findings and levy rate options with you on Tuesday 29 October 2024, and provide you with a draft Cabinet with final recommendations on 30 October 2024.

	s 9(2)(f)(iv)	
PRIC	DRITY TWO	
	s 9(2)(f)(iv)	

PRIORITY THREE

ACC submitted the dashboard for August to your office on 19 September 2024. ACC Board Chair, Dr Tracey Batten, and Chief Executive, Megan Main will discuss the dashboard and ACC's rehabilitation performance for August when you meet with them on 24 September 2024. A high-level summary of how performance is tracking is provided below. Treasury will provide an aide memoire with suggested talking points to support your attendance at this meeting.

Update on Key 2024/25 Targets

Average weekly compensation days paid (target 73.5 days; actual @ 31 August 73.4 days) The result was unchanged in August and there are signs of stabilisation in the 13-week rolling averages for the ten-week and nine-month rehabilitation rates. The current result remains within range of what is required at this stage of the year to meet the June 2025 target, noting actual short-term rehabilitation performance (as reflected in the ten-week rate) will have to start stabilising and improving over the coming months to remain aligned to the trajectory.

Growth in long-term claims (target +10.5%; actual @ 31 August 14.7%)

Long-term claims increased 14.7% in August, up from 13.6% in July. This growth is driven by higher entries and reactivations, and fewer exits in the month. A higher proportion of claims between 273 and 365 days in duration continue to contribute to the ongoing volume of claims entering the Long-term Claims Pool.

POLICY, OPERATIONS, ADVICE, AND MONITORING UPDATES

1. SCHEME POLICY (MBIE)

1.1 2024/24 October Baseline Update Submission

The October Baseline Update (OBU) is the first opportunity in this Financial Year (2024/25) to make changes to appropriations to reflect or implement relevant Cabinet or joint Ministers decisions approved since Budget 2024 (in line with Cabinet Office Circular CO (18) 2).

We will provide you with a briefing by 2 October with the submission information for your portfolio.

You will need to provide the OBU submissions to the Minister of Finance by 1pm, Wednesday 9 October 2024, MBIE will support your office to meet the 9 October deadline.

As you will be overseas for the dates outlined above, Associate/Acting Minister Lee will need to signout these documents.

2. OPERATIONS (ACC)

2.1 ACC to provide written evidence to the Petitions Committee

The Petitions Committee has invited separate written evidence from ACC and Medsafe in response to a petition requesting that the House of Representatives: "Initiate a full investigation into the promotion, funding, distribution and prescription of all Essure devices for NZ women; find, contact, and advise women who received these devices that they have been recalled; and offer full ACC coverage for any Essure-related care they may require."

ACC's written evidence is due to the Committee by 8 October 2024. ACC will respond to the petitioner's request to "offer full ACC coverage for any Essure-related care they may require" by explaining the availability of cover and entitlements for treatment injury claims related to Essure devices. Medsafe will respond separately to the remaining points.

ACC is part of an Essure contraceptive device working group established by Te Whatu Ora - Health New Zealand. ACC can provide a copy of its evidence to your office, if required.

2.2 Withdrawal of labour by Hato Hone St John personnel

First Union has notified Hato Hone St John (HHSJ) of new strike action. The strike will cease all non-Life Preserving Service duties for six hours at the start of shifts for two 24-hour periods, from 4.00 am on 27 and 30 September 2024. ACC provided previous information on the strike in weekly reports on 23 and 28 May, 13 and 27 June, 11 and 18 July, and 2 and 8 August 2024.

First Union is one of three unions representing ambulance personnel. The union represents around 31% of the HHSJ workforce, predominately based in the mid to upper North Island. HHSJ will apply the Life Preserving Services process under the Employment Relations Act 2000, which should ensure that it is able to respond to calls triaged as PURPLE (immediately life threatening) or RED (potentially life threatening or time critical).

Some patients who have a higher acuity condition than initially recognised may be triaged as lower acuity and receive a delayed ambulance response, and this could lead to adverse patient outcomes. To minimise clinical risk, HHSJ will bolster its clinical secondary triage capacity by reviewing incidents with a delayed response and upgrading patients to RED priority, if clinically required. HHSJ has advised that it will also consider the need for further mitigations.

The unions who represent the remainder of the ambulance workforce (Amalgamated Workers Union New Zealand / New Zealand Ambulance Association) have recommended that their members ratify an offer from HHSJ and have not notified agencies of further strike action.

s 9(2)(j)	s 9(2)(g)(i)	
s 9(2)(j)		
		s 9(2)(j)

Health NZ and the ACC media team has reactive messaging prepared. ACC will provide further updates to your office, as required.

RECENT AND UPCOMING ADVICE, PAPERS, AND EVENTS

Papers sent to the Minister for ACC from 13 to 19 September 2024

Tracker Number	Title	Agency	Signed Out By	Sent
2324-3634	Schedule 2 – Proposed additions, draft Cabinet paper and consultation document	MBIE	Bridget Duley	18/09/2024
0002936	Abuse in Care Royal Commission recommendations on the Accident Compensation Scheme	MBIE	Bridget Duley	18/09/2024
T2024/2416	Treasury Report: ACC Independent Review – Approve Terms of Reference and commence GETS Request for Purchase	Treasury	Glen Thomson	18/09/2024

Forthcoming Ministerial papers

Tracker Number	Title	Agency	Signed Out By	Due by
T2024/2429	Aide Memoire: Meeting with ACC Chair and Chief Executive on Tuesday 24 September	Treasury	Glen Thomson	20/09/2024
2324-2832	s 9(2)(f)(iv)	MBIE	Bridget Duley	25/09/2024
GOV-035007	s 9(2)(f)(iv)	ACC	Andrew Milne	27/09/2024
GOV-035207	s 9(2)(f)(iv)	ACC	Andrew Milne	27/09/2024
TBC	2024/25 October Baseline Update Submission	MBIE	Anna Clark	2/10/2024
2425-0431	s 9(2)(f)(iv)	MBIE	Bridget Duley	14/10/2024
GOV-034885	ACC's role in workforce development	ACC	Andrew Milne	TBC
2324-2831	s 9(2)(f)(iv)	MBIE	Bridget Duley	TBC

Upcoming Cabinet papers

Title	Agency	Date due to Minister	Committee	Committee date
Seeking Feedback on Proposed Additions to Schedule 2 – Approval to Consult	MBIE	Sent 18/09/2024	SOU	16 October
s 9(2)(f)(iv)				

ACC comments on draft Cabinet papers

Paper from	Title	Status	Agency	Contact
s 9(2)(f)(iv)			ACC	Alexia Ford
s 9(2)(f)(iv)			ACC	Alexia Ford
s 9(2)(f)(iv)			ACC	Alexia Ford
s 9(2)(f)(iv)			ACC	Alexia Ford

ACC comments on other agency papers

Paper from	Title	Status	Agency	Contact
s 9(2)(f)(iv)			ACC	Alexia Ford

Significant OIAs due out in the next two weeks

Requestor	Subject	Agency	Due
NZME	Information about Mild Traumatic Brain Injury	ACC	20/09/2024
Member of public	Investments in Israel	ACC	24/09/2024
Member of public	Information and cost of restructure	ACC	25/09/2024
Member of public	Information about proposed variation to the Elective	ACC	25/09/2024
Member of public	Surgery Services contracts Redundancy payouts	ACC	26/09/2024
Member of public	Standard Form Agreement and Conflict Management Plans with Healthcare Providers	ACC	26/09/2024
Radio NZ	Bain report mentioned in Next Generation Case Management report	ACC	27/09/2024
Radio NZ	Privacy breaches	ACC	27/09/2024
Member of public	Details for survey about Rongoā Māori as part of rehabilitation	ACC	27/09/2024
Newsroom	Cost involved for claims relating to a particular client who was in state care	ACC	27/09/2024
Member of public	GOV-034982- Follow up to previous request and additional request for BCG report	ACC	30/09/2024
Member of public	Details about work levies	ACC	01/10/2024
Radio NZ	Shaping Our Future transformation project	ACC	02/10/2024
Advocate	Details about Integrated Recovery Team	ACC	03/10/2024
Member of public	Financial support if someone died of an injury	ACC	03/10/2024

Upcoming Events

When	Where	Comment
None		

Upcoming ACC related visits by Ministers

When	Where	Comment
None		









Weekly Report to the Minister for ACC

For the period from 20 to 26 September 2024

Date:	26 September 2024	Priority:	Routine
Security classification:	In Confidence	Tracking number:	BRIEFING-REQ-0002677 /
		0 1 11	GOV-035232

	Action sought	Deadline
Hon Matt Doocey Cc Hon Melissa Lee	Note the contents of this report.	N/A

Name	Position	Telephone	
Bridget Duley	Manager, Accident Compensation Policy, MBIE	04 897 6364	s 9(2)(a)
Shaun Jones	Head of External Engagement, ACC	s 9(2)(a)	s 9(2)(a)



Bridget Duley

Manager, Accident Compensation Policy

Ministry of Business, Innovation and Employment
26/09/2024

s 9(2)(a)

Shaun Jones Head of External Engagement ACC 26/09/2024

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PORTFOLIO PRIORITY UPDATES

PRIORITY ONE

Definitions Regulations

Parliamentary Counsel Office have commenced drafting the necessary Amendment Regulations. Once finalised, the Amendment Regulations will need to be approved by the Cabinet Legislation Committee (LEG) before being submitted to the Executive Council, and are expected to come into force on 1 December 2024.

Schedule 2 Review of Occupational Diseases

On 25 September 2024, you agreed to seek permission from the Cabinet Social Outcomes Committee (SOU) to undertake a further round of public consultation on fourteen recommended additions to Schedule 2 [BR 0003235 refers]. The Cabinet paper is scheduled to be considered by SOU on 23 October 2024.

2025-2028 Levy Round

ACC has commenced public consultation and MBIE continues to work with ACC on proactive material to support your office during this consultation stage. Officials will discuss the consultation findings and levy rate options with you on 29 October 2024, and provide you with a draft Cabinet with final recommendations on 30 October 2024.

	s 9(2)(f)(iv)				
PRIC	ORITY TWO				
	s 9(2)(f)(iv)				

PRIORITY THREE

Update on Key 2024/25 Targets (noted in weekly report on 19 September)

Average weekly compensation days paid (target 73.5 days; actual 73.4 days)

The result was unchanged in August and there are signs of stabilisation in the 13-week rolling averages for the ten-week and nine-month rehabilitation rates. The result remains within range of what is required at this stage of the year to meet the June 2025 target. However, actual short-term rehabilitation performance (as reflected in the ten-week rate) will have to start stabilising and improving over the coming months to remain aligned to the trajectory.

Growth in long-term claims (target +10.5%; actual + 14.7%)

Long-term claims increased 14.7% in August, up from 13.6% in July. This growth is driven by higher entries and reactivations, and fewer exits from the Scheme during the month. A high proportion of claims between 273 and 365 days in duration continues to contribute to the volume of claims entering the long-term claim pool.

Assisted Recovery 1:1 Case Management

ACC has completed the transition to a one-to-one case management model for new and low complexity weekly compensation claims in Assisted Recovery. ACC expects that the ten-week return to work rate for this cohort will improve and should in turn drive stabilisation of the average weekly compensation days paid Service Agreement measure. Increasing volumes of claims on hand and claims closed is a positive early indicator for the transition. The impact on outcomes will be assessed in the coming months once sufficient volumes of claims exit from the new approach. Claims closed to date was 23,286 at the end of August, compared to 17,818 at the end of July. Ten-week return to work (rolling 52 weeks) for Assisted Recovery increased to 55.4%, up from 54.6% in July.

Establish New Integrated Recovery Team

The new team will enable ACC to focus on long-term claim pool clients who have been out of work for extended periods and have the potential to achieve a positive rehabilitation outcome. Once implemented, ACC expects that the exit rates for clients over 365 days will improve. This should in turn reduce the growth rate of the long-term claim pool. ACC expects 60% of the required FTE for the team will be on board by the end of 2024, with around 40% of the team onboarded or recruited at the end of August.

Integrated Care Pathway - Musculoskeletal

Volumes over the first five months have been higher than anticipated from the original modelling, with 5,852 accepted claims, compared to the 2,672 claims anticipated. ACC forecasts that over 8,300 clients will use the service by 30 June 2025. ACC expects to see improvements in return-to-work durations for this cohort as the number of clients completing rehabilitation scales up. This should in turn help to stabilise the average weekly compensation days paid Service Agreement measure.

Tighter management and a focus on monitoring accepted referrals against entry criteria over the last three months has reset the expectations of suppliers. This reduced the number of accepted claims for August and should result in fewer declined referrals and early exits. At the end of August, 150 clients had successfully exited the pathway and 573 were classed as early exits, with 90% of these due to eligibility issues. 1,280 claims were declined entry to the pathway. ACC is satisfied with the pathway's progress to date and is confident it will deliver the benefits anticipated from this new approach.

POLICY, OPERATIONS, ADVICE, AND MONITORING UPDATES

- 1. SCHEME POLICY (MBIE)
- **1.1** None.
- 2. OPERATIONS (ACC)
- **2.1** None.

RECENT AND UPCOMING ADVICE, PAPERS, AND EVENTS

Papers sent to the Minister for ACC from 20 to 26 September 2024

Tracker Number	Title	Agency	Signed Out By	Sent
None.				

Forthcoming Ministerial papers

Tracker Number	Title		Agency	Signed Out By	Due by
GOV-035207	s 9(2)(f)(iv)		ACC	Andrew Milne	27/09/2024
TBC	2024/25 October Baseline Update Submission		MBIE	Anna Clark	2/10/2024
2324-2832	s 9(2)(f)(iv)		MBIE	Bridget Duley	9/10/2024
2425-0431	s 9(2)(f)(iv)		MBIE	Bridget Duley	14/10/2024
GOV-034885	ACC's role in workforce developme	nt	ACC	Andrew Milne	16/10/2024
GOV-035007	s 9(2)(f)(iv)		ACC MOH	Andrew Milne	TBC
2324-2831	s 9(2)(f)(iv)		MBIE	Bridget Duley	TBC

Upcoming Cabinet papers

Title	Agency	Date due to Minister	Committee	Committee date
Seeking Feedback on Proposed Additions to Schedule 2 – Approval to Consult	MBIE	Sent 18 September	SOU	23 October
s 9(2)(f)(iv)				

ACC comments on draft Cabinet papers

Paper from	Title	Status	Agency	Contact
s 9(2)(f)(iv)			ACC	Alexia Ford

Paper from	Title	Status	Agency	Contact
s 9(2)(f)(iv)			ACC	Alexia Ford

ACC comments on other agency papers

Paper from	Title	Status	Agency	Contact
None.				

Significant OIAs due out in the next two weeks

Requestor	Subject	Agency	Due
Radio NZ	Privacy breaches	ACC	27/09/2024
Member of public	Details for survey about Rongoā Māori as part of rehabilitation	ACC	27/09/2024
Newsroom	Cost involved for claims relating to a particular client who was in state care	ACC	27/09/2024
Member of public	GOV-034982- Follow up to previous request and additional request for Boston Consulting Group report	ACC	30/09/2024
Radio NZ	Shaping Our Future transformation project	ACC	02/10/2024
Advocate	Details about Integrated Recovery Team	ACC	03/10/2024
Member of public	Financial support if someone died of an injury	ACC	03/10/2024
Member of public	Data and details about Wall Walk activities	ACC	08/10/2024
Member of public	Levy increase proposal	ACC	10/10/2024

Upcoming Events

When	Where	Comment
None.		

Upcoming ACC related visits by Ministers

When	Where	Comment
None.		









Weekly Report to the Minister for ACC

For the period from 27 September to 3 October 2024

Date:	3 October 2024	Priority:	Routine
Security classification:	In Confidence	Tracking number:	0002678 / GOV- 035495

	Action sought	Deadline
Hon Matt Doocey Cc Hon Melissa Lee	Note the contents of this report.	N/A

Name	Position	Telephone	
Bridget Duley	Manager, Accident Compensation Policy, MBIE	04 897 6364	s 9(2)(a)
Shaun Jones	Head of External Engagement, ACC	s 9(2)(a)	s 9(2)(a)



Bridget Duley

Manager, Accident Compensation Policy

Ministry of Business, Innovation and Employment
03/10/2024

s 9(2)(a)

Shaun Jones
Head of External Engagement
ACC
03/10/2024

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PORTFOLIO PRIORITY UPDATES

PRIORITY ONE

Definitions Regulations

Parliamentary Counsel Office have almost completed drafting the necessary Amendment Regulations. Once finalised, the Amendment Regulations will be submitted to LEG for approval before being submitted to the Executive Council, and are expected to come into force on 19 December 2024.

Schedule 2 Review of Occupational Diseases

On 25 September 2024, you agreed to seek permission from the Cabinet Social Outcomes Committee (SOU) to undertake a further round of public consultation on fourteen recommended additions to Schedule 2 [BR 0003235 refers]. The Cabinet paper is scheduled to be considered by SOU on 23 October 2024.

2025-2028 Levy Round

ACC has commenced public consultation and MBIE continues to work with ACC on proactive material to support your office during this consultation stage. Officials will provide you with a draft Cabinet with final recommendations on 25 October 2024 and discuss the consultation findings and levy rate options with you on 29 October 2024. s 9(2)(f)(iv)

	s 9(2)(f)(iv)		
PRIC	ORITY TWO		
	s 9(2)(f)(iv)		

PRIORITY THREE

Update on Key 2024/25 Targets (noted in weekly report on 26 September)

Average weekly compensation days paid (target 73.5 days; actual 73.4 days)

As previously advised, the result was unchanged in August and there are signs of stabilisation in the 13-week rolling averages for the ten-week and nine-month rehabilitation rates. The result remains within range of what is required at this stage of the year to meet the June 2025 target. However, actual short-term rehabilitation performance (as reflected in the ten-week rate) will have to start stabilising and improving over the coming months to remain aligned to the trajectory.

Growth in long-term claims (target +10.5%; actual + 14.7%)

As previously advised, long-term claims increased 14.7% in August, up from 13.6% in July. This growth is driven by higher entries and reactivations, and fewer exits from the Scheme during the month. A high proportion of claims between 273 and 365 days in duration continues to contribute to the volume of claims entering the Long-term Claims Pool.

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As previously advised, ACC has completed the transition to a one-to-one case management model for new and low complexity weekly compensation claims in Assisted Recovery. ACC expects that the ten-week return to work rate for this cohort will improve and should in turn drive stabilisation of the average weekly compensation days paid Service Agreement measure. Increasing volumes of claims on hand and claims closed is a positive early indicator for the transition. The impact on outcomes will be assessed in the coming months once sufficient volumes of claims exit from the new approach. Claims closed to date was 23,286 at the end of August, compared to 17,818 at the end of July. Tenweek return to work (rolling 52 weeks) Assisted Recovery increased to 55.4%, up from 54.6% in July.

Establish New Integrated Recovery Team

As previously advised, the new integrated recovery team will enable ACC to focus on long-term claim pool clients who have been out of work for extended periods and have the potential to achieve a positive rehabilitation outcome. Once implemented, ACC expects that the exit rates for clients over 365 days will improve. This should in turn reduce the growth rate of the long-term claim pool. ACC expects 60% of the required FTE for the team will be onboard by the end of 2024, with around 40% of the team onboarded or recruited at the end of August.

Integrated Care Pathway - Musculoskeletal

As previously advised, volumes over the first five months have been higher than anticipated from the original modelling, with 5,852 accepted claims, compared to the 2,672 claims anticipated. ACC forecasts that over 8,300 clients will use the service by 30 June 2025. ACC expects to see improvements in return-to-work durations for this cohort as the number of clients completing rehabilitation scales up. This should in turn help to stabilise the average weekly compensation days paid Service Agreement measure.

Tighter management and a focus on monitoring accepted referrals against entry criteria and over the last three months has reset the expectations of suppliers. This reduced the number of accepted claims for August and should result in fewer declined referrals and early exits. At the end of August, 150 clients had successfully exited the pathway and 573 were classed as early exits, with 90% of these due to eligibility issues. 1,280 claims were declined entry to ICPMSK. ACC is satisfied with the pathway's progress to date and is confident it will deliver the benefits anticipated from this new approach.

POLICY, OPERATIONS, ADVICE, AND MONITORING UPDATES

- 1. SCHEME POLICY (MBIE)
- **1.1** None.
- 2. OPERATIONS (ACC)
- 2.1 The ACC Rongoā Māori Service won the Māori Crown Award at the Public Service Commission's Spirit of Service Awards on 26 September.

The Māori Crown Award celebrates outstanding contributions to Māori Crown relationships through innovation, durability, and opportunities. The Rongoā Māori Service was recognised for providing choice to Māori and their whānau when recovering from injury. Over 11,000 clients and whānau have accessed rongoā Māori since the service began. The value of the service has also spread beyond Māori, with non-Māori making up 42% of clients accessing rongoā services.

In addition, ACC's Injury Prevention Team was recognised for its contribution to the Driver Licensing Improvement Programme, which won the Better Outcomes Award and the Prime Minister's Award for the overall winner of the year. The programme is a cross-government and community organisations partnership that supports communities with low licence rates, who experience significant impacts from not having a licence. The initiative has opened doors to many opportunities that a driver licence provides including employment, education, support for whānau and healthcare, and enabling more people to become safe licenced drivers.

RECENT AND UPCOMING ADVICE, PAPERS, AND EVENTS

Papers sent to the Minister for ACC from 27 September to 3 October 2024

	Tracker Number	Title	Agency	Signed Out By	Sent
ı	None.				

Forthcoming Ministerial papers

Tracker Number	Title	Agency	Signed Out By	Due by
GOV-035207	s 9(2)(f)(iv)	ACC	Andrew Milne	27/09/2024
0003087	2024/25 October Baseline Update Submission	MBIE	Anna Clark	7/10/2024
2324-2832	s 9(2)(f)(iv)	MBIE	Bridget Duley	9/10/2024
N/A	s 9(2)(f)(iv)	TSY/ACC/ MBIE	N/A	14/10/2024
2425-0431	s 9(2)(f)(iv)	MBIE	Bridget Duley	14/10/2024
GOV-034885	ACC's role in workforce development	ACC	Andrew Milne	16/10/2024
GOV-035007	s 9(2)(f)(iv)	ACC MOH	Andrew Milne	TBC
2324-2831	s 9(2)(f)(iv)	MBIE	Bridget Duley	TBC
00004344	s 9(2)(f)(iv)	MBIE	Bridget Duley	14/10/2024

Upcoming Cabinet papers

Title	Agency	Date due to Minister	Committee	Committee date
Seeking Feedback on Proposed Additions to Schedule 2 – approval to consult	MBIE	Sent 18 September	SOU	23 October
s 9(2)(f)(iv)				

ACC comments on draft Cabinet papers

Paper from	Title	Status	Agency	Contact
s 9(2)(f)(iv)			ACC	Alexia Ford

ACC comments on other agency papers

Paper from	Title	Status	Agency	Contact
None.				

Significant OIAs due out in the next two weeks

Requestor	Subject	Agency	Due
Member of public	Redundancy payouts	ACC	04/10/2024
Member of public	Data and details about Wall Walk activities	ACC	08/10/2024
Member of public	Levy increase proposal	ACC	10/10/2024
Member of public	Advice given on male sexual abuse and sensitive claims	ACC	11/10/2024
Newsroom	Ministerial advice on alternative dispute resolution	ACC	15/10/2024
Member of public	External reports regarding HTIS benchmarking in NZ	ACC	17/10/2024
Member of public	Reports to ACC Board on Rehabilitation Improvement	ACC	18/10/2024
	Group		
Member of public	Risk margins in the OCL	MBIE	18/10/2024

Upcoming Events

When	Where	Comment
None.		

Upcoming ACC related visits by Ministers

When	Where	Comment
None.		









Weekly Report to the Minister for ACC

For the period from 4 to 10 October 2024

Date:	10 October 2024	Priority:	Routine
Security classification:	In Confidence	Tracking number:	0004705 / GOV-035704

	Action sought	Deadline
Hon Matt Doocey Cc Hon Melissa Lee	Note the contents of this report.	N/A

Name	ame Position		
Bridget Duley	Manager, Accident Compensation Policy, MBIE	04 897 6364	s 9(2)(a)
Shaun Jones	Head of External Engagement, ACC	s 9(2)(a)	s 9(2)(a)

s 9(2)(a)

Bridget Duley

Manager, Accident Compensation Policy

Ministry of Business, Innovation and Employment
10/10/2024

s 9(2)(a)

Shaun Jones
Head of External Engagement
ACC
10/10/2024

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PORTFOLIO PRIORITY UPDATES

PRIORITY ONE

Definitions Regulations

Parliamentary Counsel Office have almost completed drafting the necessary Amendment Regulations. Once finalised, the Amendment Regulations will be submitted to Cabinet Legislation Committee for approval s 9(2)(f)(iv) before being submitted to the Executive Council, and are expected to come into force on 19 December 2024.

Schedule 2 Review of Occupational Diseases

On 25 September 2024, you agreed to seek permission from the Cabinet Social Outcomes Committee (SOU) to undertake a further round of public consultation on fourteen recommended additions to Schedule 2 [BR 0003235 refers]. The Cabinet paper is scheduled to be considered by SOU on 23 October 2024.

2025-2028 Levy Round

Public consultation has now closed. MBIE and ACC are now concentrating on finalising advice to you on how issues raised should be addressed. MBIE will also receive the first draft of the independent advice from Finity Consulting Ltd. which considers other scenarios for setting aggregate levy rates, outside of the Funding Policy Statement. Officials will provide you with a draft Cabinet paper with final recommendations on 24 October 2024, and discuss the consultation findings and levy rate options with you on 29 October 2024. s 9(2)(f)(iv)

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PRIORITY THREE

Update on Key 2024/25 Targets (noted in weekly report on 3 October)

Average weekly compensation days paid (target 73.5 days; actual 73.4 days)

As previously advised, the result was unchanged in August and there are signs of stabilisation in the 13-week rolling averages for the ten-week and nine-month rehabilitation rates. The result remains within range of what is required at this stage of the year to meet the June 2025 target. However, actual short-term rehabilitation performance (as reflected in the ten-week rate) will have to start stabilising and improving over the coming months to remain aligned to the trajectory.

Growth in long-term claims (target +10.5%; actual + 14.7%)

As previously advised, long-term claims increased 14.7% in August, up from 13.6% in July. This growth is driven by higher entries and reactivations, and fewer exits from the Scheme during the month. A high proportion of claims between 273 and 365 days in duration continues to contribute to the volume of claims entering the Long-term Claims Pool.

POLICY, OPERATIONS, ADVICE, AND MONITORING UPDATES

- 1. SCHEME POLICY (MBIE)
- **1.1** None.
- 2. OPERATIONS (ACC)

2.1 Levy consultation update

Levy consultation closed on 9 October 2024, and ACC received a total of 8,683 submissions on the 2025-2028 levy proposals. ACC will now consider all the submissions received and final recommendations will be made by the ACC Board on levy proposals.

The ACC Board's final recommendations will be provided to you on 25 October 2024. A meeting has been arranged on 29 October 2024 for ACC and MBIE officials to discuss the Board's recommendations with you.

2.2 Joint initiative to change driver behaviour around cell phone use

ACC, NZTA, and the NZ Police are planning a new joint initiative, to publicly launch around April 2025. The initiative will leverage media, local enforcement and community engagement to encourage people to pause and consider the consequences before they reach for their cell phone while driving. The campaign will leverage ACC's 'Have a hmmm' initiative.

Between 2012 and 2023, five percent of road deaths and serious injuries were attributed to cell phone distraction. The Public Attitude to Road Safety Report (Q2 April -June 2024 report) indicates that three in five drivers (61%) claim to have made hands-free phone calls while driving in the past month and 22% to have made hand-held phone calls. Just under two in five drivers (37%) claim to have texted while driving. The report can be found at this link: <a href="https://www.nzta.govt.nz/assets/resources/public-attitudes-to-road-safety/public-attitudes-to-road-safety/public-attitudes-to-road-safety/public-attitudes-to-road-safety/public-attitudes-to-road-safety/public-attitudes-to-road-safety/public-attitudes-to-road-safety/public-attitudes-to-road-safety-Q2-apr-jun-2024.pdf.

2.3 Outstanding Contribution to Health & Safety Award – ACC's 'Recovery at Work' workplace trial

The Transporting New Zealand Industry Awards, held on 5 October 2024, celebrated outstanding contributions to the transport sector. They honour individuals, organisations, or companies excelling in skills, safety, training, innovation, and industry awareness.

K&S Freighters won the award for EROAD Outstanding Contribution to Health and Safety for their work with ACC and Transporting New Zealand, on a Recovery at Work workplace trial in the road freight transport sector.

Workers in the road freight transport sector suffer a higher rate of injury than the national average. This trial focused on identifying and testing a range of interventions that workplaces could implement to support injured employees safely and successfully return to work (and use work as an active part of their recovery and rehabilitation).

For more information on ACC's Recovery at Work campaign, see here: https://www.acc.co.nz/about-us/our-campaigns-and-programmes/teamwork-makes-recovery-work

RECENT AND UPCOMING ADVICE, PAPERS, AND EVENTS

Papers sent to the Minister for ACC from 27 September to 3 October 2024

Tracker Number	Title	Agency	Signed Out By	Sent
0003087	2024/25 October Baseline Update Submission	MBIE	Anna Clark	07/10/2024
GOV-035709	Annual Report 2024	ACC	Andy Milne	09/10/2024
GOV-035334	s 9(2)(f)(iv)	ACC	Andrew Milne	26/09/2024

Forthcoming Ministerial papers

Tracker Number	Title	Agency	Signed Out By	Due by
N/A	s 9(2)(f)(iv)	TSY/ACC/ MBIE	N/A	14/10/2024
0004990	Ministerial Group meeting - Abuse in Care Royal Commission of Inquiry - 15 October 2024 meeting	MBIE	Bridget Duley	14/10/2024
00004344	s 9(2)(f)(iv)	MBIE	Bridget Duley	14/10/2024
0004934	s 9(2)(f)(iv)	MBIE	Bridget Duley	14/10/2024
0004653	ACC Definitions and other amendment regulations – Cabinet paper for lodgement	MBIE	Bridget Duley	14/10/2024
0004945	s 9(2)(f)(iv)	MBIE	Bridget Duley	24/10/2024
2324-2832	s 9(2)(f)(iv)	MBIE	Bridget Duley	TBC
GOV-034885	ACC's role in workforce development	ACC	Andrew Milne	31/10/2024
GOV-035007	s 9(2)(f)(iv)	ACC MOH	Andrew Milne	31/10/2024
2324-2831	s 9(2)(f)(iv)	MBIE	Bridget Duley	TBC

Upcoming Cabinet papers

Title	Agency	Date due to Minister	Committee	Committee date
Seeking Feedback on Proposed Additions to Schedule 2 – approval to consult	MBIE	Sent 18 September	SOU	23 October
s 9(2)(f)(iv)				

ACC comments on draft Cabinet papers



ACC comments on other agency papers

Paper from	Title	Status	Agency	Contact
None.				

Significant OIAs due out in the next two weeks

Requestor	Subject		Due
Member of public	Levy increase proposal	ACC	10/10/2024
Mediaworks	Advice given on male sexual abuse and sensitive claims	ACC	11/10/2024
Radio New Zealand	Weekly reports since the one sent 25 July, until date of request (27 September 2024)	MBIE	14/10/2024
Newsroom	Ministerial advice on alternative dispute resolution	ACC	15/10/2024
Labour Leader's Office	ECO Committee Cabinet minute for ACC levies	MBIE	15/10/2024
Radio New Zealand	Radio New Zealand Specific advice received by Minister on Royal Commission of Inquiry into Abuse in Care		16/10/2024
Member of public	Member of public External reports regarding HTIS benchmarking in NZ		17/10/2024
Member of public			18/10/2024
Member of public	Risk margins in the OCL	MBIE	18/10/2024
Member of public Information sharing with social media platforms		ACC	21/10/2024
s 9(2)(a)	Decisions made in relation to tenants at Morrison Square	ACC	21/10/2024

University of Auckland	Standard Form Agreement and Conflict Management Plans with Healthcare Providers		22/10/2024
BusinessDesk	Information and cost of restructure	ACC	23/10/2024

Upcoming Events

When	Where	Comment
None.		

Upcoming ACC related visits by Ministers

When	Where	Comment
None.		









Weekly Report to the Minister for ACC

For the period from 11 to 17 October 2024

Date:	17 October 2024	Priority:	Routine
Security classification:	In Confidence	Tracking number:	0005146/ GOV-035875

	Action sought	Deadline
Hon Matt Doocey Cc Hon Melissa Lee	Note the contents of this report.	N/A

Name	Position	Telephone	
Bridget Duley	Manager, Accident Compensation Policy, MBIE	04 897 6364	s 9(2)(a)
Shaun Jones	Head of External Engagement, ACC	s 9(2)(a)	s 9(2)(a)

s 9(2)(a)

Bridget Duley

Manager, Accident Compensation Policy

Ministry of Business, Innovation and Employment

17/10/2024

s 9(2)(a)

Shaun Jones
Head of External Engagement
ACC
17/10/2024

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PORTFOLIO PRIORITY UPDATES

PRIORITY ONE

Definitions Regulations

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	options with you on 29 October	2024. s 9(2)(f)	(iv)		
	s 9(2)(f)(iv)				
PRIC	DRITY TWO				
	s 9(2)(f)(iv)				

PRIORITY THREE

Update on Key 2024/25 Targets (noted in weekly report on 3 October)

Average weekly compensation days paid (target 73.5 days; actual 73.4 days)

As previously advised, the result was unchanged in August and there are signs of stabilisation in the 13-week rolling averages for the ten-week and nine-month rehabilitation rates. The result remains within range of what is required at this stage of the year to meet the June 2025 target. However, actual short-term rehabilitation performance (as reflected in the ten-week rate) will have to start stabilising and improving over the coming months to remain aligned to the trajectory.

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POLICY, OPERATIONS, ADVICE, AND MONITORING UPDATES

- 1. SCHEME POLICY (MBIE)
- **1.1** None.
- 2. OPERATIONS (ACC)

2.1 2025-2028 levy recommendation announcement

As mentioned in last week's report, on 25 October you will receive ACC's recommendation for levy rates and levy system changes for 2025-2028.

ACC's legislation requires that a summary of the ACC Board's levy recommendations be published in the NZ Gazette and major metropolitan newspapers. ACC will do this on 7 November 2024. The notice will include information on where copies of the recommendations and any accompanying information can be obtained.

ACC's levy recommendations to you, along with the final submission report and consultation documents, will be published on the ACC website: https://www.acc.co.nz/levy-results. Following the Cabinet decision, ACC will publish the levy rates on the same website page.

A public announcement of the decision is at the discretion of your office. ACC will not proactively advise media of the recommendations unless there are significant changes to the proposals in the consultation document

2.2 Nymbl Pharmacy Campaign

Pharmacists across the country have started encouraging older adults to take control of their balance and reduce their risk of falls by encouraging the use of ACC's Nymbl balance training app.

The Nymbl Pharmacy Campaign, which started on 14 October, is a three-month digital initiative that was designed in partnership with ACC and the ReCare Pharmacy group. The pilot trial, which has the support of 90% of pharmacies across the country, will use pharmacy text nudges to target adults aged 65+ who are at a higher risk of falling.

Research shows that older adults have high levels of trust in health professionals to help them get better when ill or injured. By leveraging the credibility and influence of pharmacists through ReCare, ACC aims to make a real difference in reducing falls among older New Zealanders.

ACC will evaluate pilot's success at its conclusion and update you accordingly.

RECENT AND UPCOMING ADVICE, PAPERS, AND EVENTS

Papers sent to the Minister for ACC from 11 to 17 October 2024

Tracker Number	Title		Agency	Signed Out By	Sent
N/A	s 9(2)(f)(iv)		TSY/ACC/ MBIE	Glen Thomson	14/10/2024
0004653	ACC Definitions and other amendment regulations – Cabinet paper for lodgen	-	MBIE	Bridget Duley	15/10/2024
GOV-035492	Prevention of Family Violence and Sext Violence Ministers' group meeting on October 2024		ACC	Andrew Milne	15/10/2024
00004344	s 9(2)(f)(iv)		MBIE	Bridget Duley	16/10/2024
0004934	s 9(2)(f)(iv)		MBIE	Bridget Duley	16/10/2024

Forthcoming Ministerial papers

Tracker Number	Title	Agency	Signed Out By	Due by
GOV-034885	ACC's role in workforce development	ACC	Andrew Milne	23/10/2024
0004945	s 9(2)(f)(iv)	MBIE	Bridget Duley	24/10/2024
2324-2832	s 9(2)(f)(iv)	MBIE	Bridget Duley	TBC
2324-2831	s 9(2)(f)(iv)	MBIE	Bridget Duley	TBC

Upcoming Cabinet papers

Title	Agency	Date due to Minister	Committee	Committee date
Seeking Feedback on Proposed Additions to Schedule 2 – approval to consult	MBIE	Sent 18 September	SOU	23 October
s 9(2)(f)(iv)				

ACC comments on draft Cabinet papers

Paper from	Title	Status	Agency	Contact
s 9(2)(f)(iv)			ACC	Alexia Ford

ACC comments on other agency papers

Paper from	Title	Status	Agency	Contact
None.				

Significant OIAs due out in the next two weeks

Requestor	Subject	Agency	Due
Radio New Zealand	Weekly reports since the one sent 25 July, until date of request (27 September 2024)	MBIE	14/10/2024
Labour Leader's Office	ECO Committee Cabinet minute for ACC levies	MBIE	15/10/2024
Radio New Zealand	Specific advice received by Minister on Royal Commission of Inquiry into Abuse in Care	MBIE	15/10/2024
Member of public	External reports regarding HTIS benchmarking in NZ	ACC	17/10/2024
Member of public	Reports to ACC Board on Rehabilitation Improvement Group	ACC	18/10/2024
Member of public	Risk margins in the OCL	MBIE	18/10/2024
Member of public	Information sharing with social media platforms	ACC	21/10/2024
Member of public	Decisions made in relation to tenants at Morrison Square	ACC	21/10/2024
University of Auckland	Standard Form Agreement and Conflict Management Plans with Healthcare Providers	ACC	22/10/2024
BusinessDesk	Information and cost of restructure	ACC	23/10/2024
Bankside Chambers	Follow up to previous request and additional request for Boston Consulting Group report	ACC	29/10/2024
Bankside Chambers	Information about proposed variation to the Elective Surgery Services contracts	ACC	29/10/2024

Upcoming Events

When	Where	Comment
2 November 2024	Ahuriri Napier	IronMāori Half and Quarter distance triathlon: ACC is once again sponsoring this event. At the event, ACC will support participants by offering Rongoā Māori and a Whānau Zone.

Upcoming ACC related visits by Ministers

When	Where	Comment
None.		