

AIDE MEMOIRE: Auckland South Corrections Facility PPP Quarterly Performance Update (April to June 2024)

To Hon Mark Mitchell, Minister of Corrections			
Date	31 July 2024	Timing	Not applicable
B number	B4782	Priority	Low
Key contact	Alastair Turrell Deputy Chief Executive, Infrastructure and Digital Assets S 9(2)(a)	Second Contact	Peter Mitchell Director PPP Contracts S 9(2)(a)

Executive summary

- 1 This aide memoire provides you with an overview of matters of interest that have occurred in the operation and management of Auckland South Corrections Facility (ASCF) for the period April 2024 to June 2024 (the period).

ASCF continues to perform well against key custodial measures

Incidents and assaults

- 2 ASCF had a total of 342 incidents during the period, up from 276 incidents in the previous quarter. The number of incidents continues to be significantly lower than the average number of incidents across the comparator sites¹ (700 during the period).
- 3 The total combined number of prisoner on prisoner and prisoner on staff assaults at ASCF decreased this quarter to 22 from 27 in the previous quarter. This was comprised of three serious, nine non-serious and ten no injury assaults. The number of assaults continues to be significantly lower than the average number of assaults across the comparator sites (58 for the period).²

Complaints and misconducts

- 4 There was a total of 261 complaints made by people in prison for the period, down from 272 in the previous quarter, with resolution timeliness of over 90 percent. The number of complaints is lower than the quarterly average (608) of the comparator sites.
- 5 The number of misconducts increased to 402 from 299 in the previous quarter. This is lower than the quarterly average (427) of the comparator sites.

SecureFuture is likely to be entitled to the maximum Incentive Payment based on an initial review of the 2023/24 recidivism data

- 6 Under the PPP Project Agreement, SecureFuture is entitled to an Incentive Payment of up to a total of \$1.5 million if ASCF achieves improvements in recidivism rates of both Māori and overall people in prison (relative to Corrections' performance), providing certain gateways are met.
- 7 Corrections has undertaken an assessment of Incentive Payment performance for the 2023/24 financial year, which is based on people released in 2021/22. Relative to Corrections' performance, ASCF has achieved a 43.8 percent lower recidivism rate for the Māori cohort and a 60.0 percent lower recidivism rate for the overall cohort. This will entitle SecureFuture to the full Incentive Payment. It is a further improvement on the 2022/23 percentage differences – Table One refers.

¹ Christchurch Men's Prison, Rimutaka Prison, and Spring Hill Corrections Facility.

² Assault figures are a total of serious assaults (includes sexual assaults), non-serious assaults, and assault no injury data. Serious and non-serious assaults are also KPIs under the Agreement, with the quarterly figures detailed in Table 2.

Table One: Incentive Payment Performance 2023/24 and 2022/23

	2023/24		2022/23	
	<i>Māori cohort</i>	<i>Overall cohort</i>	<i>Māori cohort</i>	<i>Overall cohort</i>
Corrections Recidivism Index	42.2%	37.2%	37.8%	33.8%
ASCF Recidivism Index	23.7%	14.9%	24.5%	13.6%
Percentage Difference	43.8%	60.0%	35.2%	59.7%
Incentive Payment	\$1.125m	\$0.375m	\$1.125m	\$0.375m

- 8 The finalised Incentive Payment report is not due until October 2024 and may be subject to change following an audit of the underlying recidivism data. However, given the significant performance difference between ASCF and Corrections, it is unlikely that SecureFuture will not be entitled to the full Incentive Payment.

Twenty-five KPI breaches occurred during the period

- 9 Twenty-five KPI breaches occurred during the period resulting in \$66,310 of deductions to SecureFuture's Monthly Unitary Payment from Corrections – Table 2 refers.

Table 2: KPI Breaches and deductions for the period

<i>KPI breach</i>	<i>Number</i>	<i>Deduction</i>
Assault of prisoner by staff member	1	\$37,556
Serious assault – prisoner on prisoner	1 ³	\$7,629
Serious assault – prisoner on staff member	1 ⁴	\$7,629
Non-serious assault – prisoner on prisoner	7	Nil
Non-serious assault – prisoner on staff	2	Nil
Breach of Corrections Services requirements	2	Nil
Failure to investigate or self-report	2	\$7,824
Self-harm threat to life	1	\$13,105
Self-harm no threat to life	7	Nil
Prisoners attend planned appointments	1	\$196
Total	25	\$66,310

- 10 The KPI Breach "assault of a prisoner by staff member" was upheld this quarter. This KPI is defined as "a complaint against an identified staff member of assault on a prisoner is substantiated, to the reasonable satisfaction of the Department". In June 2024, Corrections advised SecureFuture that a complaint had been substantiated relating to an assault by a staff member which occurred in September 2021.
- 11 Performance against KPIs and Charge Events is graded in bands ranging from Service Failure Level 0 (best performance) to Service Failure Level 4 (poorest performance) under the Project Agreement. The SecureFuture agreement is currently in Service Failure Level 1 due to the December 2023 Charge Event (unnatural death of a prisoner).

Other items of note

- 12 In June 2024, the Alcohol & Other Drug (AOD) Treatment Program commenced in Houseblock 1 at ASCF, following signing of the Change Notice in the previous quarter. As at 30 June 2024, eight people

³ An additional serious assault - prisoner on prisoner has been heldover pending further information.

⁴ The serious assault – prisoner on staff member that was held-over in the previous quarter pending further information has now been upheld, with the \$7,629 deduction applying this quarter.

have started the program. Participant numbers are expected to increase as ASCF completes program eligibility assessments.

- 13 The two Monitors appointed by the Chief Executive of Corrections under Section 199E(2) of the Corrections Act 2004 will provide their respective draft reports on the provision of psychological services and health services at ASCF to the Chief Executive in the next quarter.

Next steps

- 14 Corrections will provide an ASCF Quarterly Performance Update (July to September 2024) to your office in October 2024.

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