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28 November 2024

Hemant

[fyi-request-29000-c63b70c3@requests.fyi.org.nz](mailto:fyi-request-29000-c63b70c3@requests.fyi.org.nz)

Kia ora Hemant,

### **The information you requested - CAS-1003683-D9V0R9**

Thank you for your request for information date 31 October 2024 seeking information around the pothole promise.

**On this page: <https://at.govt.nz/potholepromise> you say:**

**1) "More than 1,000km of these roads have an average of 10,000 vehicle movements a day. These are our high-volume arterial roads." - Can you please provide**

**1) a) An excel list and**

Please find the data in the attached spreadsheet.

**1) b) A map of what roads this refers to.**

Auckland Transport (AT) does not hold a map with the information you are requesting. Your request is therefore declined under section 17 (e) of the LGOIMA as the information does not exist.

**2) "The rest of our network is a little more complex, so you'll see us out there fixing potholes on all other sealed roads within 5 days. There might be a small number that take a little longer." - What is the percentage that you are aiming for to be fixed within 5 days?**

Overall, across all of our contract areas we have had 593 dispatches to fill potholes and have a 97% response rate against the 24hr and 5 working day target.

**3) Taking these three statements together**

**3) 1) "We manage around 7,000km of sealed roads."**

**3) 2) Our roads have a shelf life of 10 to 15 years before they need to be replaced.**

**3) 3) Every summer we get out and reseal and rebuild around 400km of our roads**

**That means that between 1000 and 3000 km's of roads are not likely going to be replaced before they are past their shelf life. Based on  $(7000 - 15 \times 400) = 1000$  |  $(7000 - 10 \times 400) = 3000$**



**3) a) What is the plan for these roads? and**

Auckland Transport was established to apply for funding from both Auckland Council and NZTA to maintain roads as part of the Auckland Council Long Term Plan and the National Land Transport Plan. Auckland Transport is yet to have 100% of its funding submission funded. Consequently, funding constraints from our two main funders means AT can only resurface approximately 400km per year.

While the average road surface life is typically around 10 to 15 years, many can often last much longer. Road surfaces that are beyond their typical lifespan of 10 to 15 years are closely monitored. If the condition data shows that these older road surfacing are deteriorating, they are prioritised for renewal.

**3) b) which roads are they?**

This information is publicly available on our website. AT has a 3-year renewals forward works programme in the National Forward Works Viewer, <https://www.forwardworks.org.nz/>.

Should you believe that we have not responded appropriately to your request, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA and seek an investigation and review in regard to this matter.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Phil Wratt', is written over a light blue circular watermark that contains the letters 'AT'.

Phil Wratt  
Engagement Manager – Customer Care.

